

## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 8 February 2018 11:04 AM  
**To:** Shirley Hiew (LKK Auto); cheonganthony@yahoo.com.sg; assignments  
**Cc:** Vic (LKKAUTO); Admin A; Admin-D (LKKAUTO)  
**Subject:** RE: RE: Accident involving SLD2564M & SHA4194Y on 25 Jan 2018. \*\*\* LKK REF - CC4/III18002318/es3

WITHOUT PREJUDICE

Hi Anthony,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Tuesday, 6 February 2018 7:03 PM  
**To:** cheonganthony@yahoo.com.sg; assignments <assignments@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Subject:** RE: RE: Accident involving SLD2564M & SHA4194Y on 25 Jan 2018. \*\*\* LKK REF - CC4/III18002318/es3

Dear Anthony,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** 06 February, 2018 11:27 AM

**To:** Gabriel Wee <[Gabriel@iii.com.sg](mailto:Gabriel@iii.com.sg)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: RE: Accident involving SLD2564M & SHA4194Y on 25 Jan 2018.

Hi Gabriel,

We refer to our tele-conversation.

Please kindly assist on the above matter.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Anthony Cheong [<mailto:cheonganthony@yahoo.com.sg>]

**Sent:** Tuesday, 6 February 2018 11:21 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Fw: RE: Accident involving SLD2564M & SHA4194Y on 25 Jan 2018.

[Sent from Yahoo Mail for iPhone](#)

Begin forwarded message:

On Friday, February 2, 2018, 10:43 AM, Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)> wrote:

WITHOUT PREJUDICE

Dear Sir,

We refer to your email dated 31 Jan 2018.

We are agreeable to the usage of LKK Auto Consultants Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage them to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Thank you for your kind attention.

Best Regards  
Anthony Cheong  
Claims  
Massive Trading & Auto  
H/p [91082728](tel:91082728)

On Wednesday, 31 January 2018, 10:54:51 AM SGT, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: [6347 6100](tel:63476100), Ext - 248

---

**From:** Anthony Cheong [<mailto:cheonganthony@yahoo.com.sg>]  
**Sent:** 31 January, 2018 10:43 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** Accident involving SLD2564M & SHA4194Y on 25 Jan 2018.

WITHOUT PREJUDICE

Your ref : SHA4194Y

Our ref : 2564/2018

Dear Sir/Mdm,

We refer to the above matter.

Our client's vehicle **SLD2564M** was involved in the above accident with your insured's vehicle no **SHA4194Y on 25 Jan 2018.**

Kindly arrange your surveyor to conduct a pre accident repair inspection on our client's vehicle at

**Blk 5034 #[01-341/343](#) Ang Mo Kio Industrial Pk 2 Singapore 569537.**

**Also, please let us have your surveyor's list for our necessary action.**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding Saturday, Sunday or Holiday. We will commence repairs thereafter without further reference to you.

Enclosed herewith a copy of the GIA reports of **SLD2564M** for your necessary action.

Thank you for your kind attention.

Regards

Anthony Cheong

Claims

Massive Trading & Auto

H/p [91082728](#)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be

intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K