og.2002 ASS.REG.BY:	BEF CS3 MSG17024465/RIVb	VIII
Yumun - From (Person)	Rasul <u>Assignment</u> (Office)  Monica Chung of MS16	DESTINE OLUMNI
Estimated Cost	/ TP RES / OD RES / EVA / INV / MV / C8	
To Inspect Veh		nured: EQ 7788 R
at Workshop m	34	Tel: 6844 1555
of 1 kak		
Policy No:	180433216 AVW Claim No: 54	2335
Sum Lasured:_	Excess:	Inlindia
Make of Veh: (Client's Record	,	DOA 19112/17
CA / REV /	REP. / REV 24 HRS WP)	P.O.D. Endomement:
Dete/Time: 1	2-12pm 2-7/2/17 Person Controlled Ms. Shirles	Vehice IN OUT
Date/Time	Action/Instruction (X) Estimate	Do Nid Timble
	SCV4455T-NA INU6002189/02	DEH : 01/02/2016
<del></del>	FQ 7788 R-CV1/VAL17003392/CV	D.O.A: 2012 2/3017
	Dismantle Part: 28.12.2017	
	After Hyair: 29.12.2017	
260118 9544	m Email to Monica Onung thru Marmen.	
21/2/18	Submit LIS \$ 2500, 4 days Red: \$3100, 55%	monte
		16/1/50

RECOURSE THE XII

From, SCV 4455T Yr Regn. 2016 Jan 29 Ven No. Estimated Cost: Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / OD / TP / WS / TP RES / OD RES / EVA / INV / MV Truck / Trailer or To inspect Vehicle No: SCV 4455 T Make: Anol AS Sportback 2.0A as at Workshop m/s YAP LEE MOTOR Colour insured / Std / NI / NA of JUKI, KAKI PUKIT pre 6 # 01->6 A.B Sp.Reading TiRadic: Insured / Std / NI / NA Eng/Ne: Policy No. WAU ZZZ 8 T9BA 093417 C/No: Claims No. Gen. Cond: Good / Fair / Poor / Burnt Steering: Morder / Jammed / Leaked / Burnt or (Client's Record) Brake: Morder / Jammed / Leaked / Burnt or Make of Veh. Modi: Nil / 2/Rim / STD A/Rim or Tyre Size: (Policy Condition) Remark: The veh had commenced its N/S O/S BS / DUN / EXNOVA / GY / FS / LIZA / (FIS) OHTSU / PIR / SUMI / repair at the time of inspection. TOYO / YOKO or Bal. or Market Value: Front IDAC Accident Room: Consistent?: Yes or No GIA / PR Seen: Consistent?: Yes or No Est. Repairs: Res.: Yes or No D.O.I. 28/12 Lum Sum: 3 Val.: Yes or No Survey held at YAP LEE MOTHE CA / REV / REP. / 24 HRS Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or RGAL 0/3 Vehicle: IN/OUT Person Contacted: The U/C / Chassis frame / Body Structure affected due to collision. Date / Time Action / Instruction Date/Time. File Pass to? : Preli, Report Days Of Repair: : Final Report Resurvey No. of Trip: Survey Fee: Cate/Time. File Raturn to? Transportation ..... Add Fee: : Site Insc | \$ \_\_3 - 75\_\_ 5: Intentiew -\$ Report Format: ech drug \$ ... 31 Lump Sum / I.B.I: 3 Neevers S

ASSIGNMENT



# **LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

410		Affiliated to Federation internation	4. ALEX TO 100 A	
MSIG	INSURANCE (SI	NGAPORE) PTE LTD	Ref : CS3/MSG17024	465/R1vb-1
	AFFLES QUAY 01 HONG LEONG	BLDG SINGAPORE 048581	Date: 06-02-2018  Code: MSG	
1.		Policy Particulars	:- THIRD PARTY CLAIM	4
Company (Co.), A.	Insured Veh.	EQ 7788R	Veh. Inspected	SCV 4455T
	Policy No.	A80433216AVW	Coverage (\$)	0.00
	Claim No.	542335	Excess (\$)	0.00
	Assign From	MERIMEN (MONICA CHUNG)	Assign Date	06/02/2018
2. (5.)		Vehicle Parti	culars & Condition	Life (And And And And And And And And And And
· · · · · · · · · · · · · · · · · · ·	Make & Model	_	c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	-	Steering	
	Brakes	•	Modification	
	General			Autoria de la companione
3.			ons of Tyres	The second second
		Size	Make	Balance
		3126	Mako	
	R/H Front Tyre	Size	Maro	mm
	L/H Front Tyre	Size	Maro	mm mm
	L/H Front Tyre R/H Rear Tyre	3126		
	L/H Front Tyre			mm
4	L/H Front Tyre R/H Rear Tyre		on of Damages	mm mm
4	L/H Front Tyre R/H Rear Tyre	Descript	on of Damages	mm mm
<b>4</b> .	L/H Front Tyre R/H Rear Tyre L/H Rear Tyre	Qescripti Genera	on of Damages	mm mm mm
4	L/H Front Tyre R/H Rear Tyre L/H Rear Tyre Accident Date	Descripti Genera 19/12/2017	on of Damages	mm mm
4.	L/H Front Tyre R/H Rear Tyre L/H Rear Tyre	Qescripti Genera	on of Damages	mm mm mm
4.	L/H Front Tyre R/H Rear Tyre L/H Rear Tyre Accident Date	Descripti Genera 19/12/2017	on of Damages  I Information Inspection Date	mm mm mm
3888	L/H Front Tyre R/H Rear Tyre L/H Rear Tyre  Accident Date Survey held at	Genera 19/12/2017  YAP LEE MOTOR BLK 1 KAKI BUKIT AVE 6 #01-26 AUTOBAY@KAKI BUKIT	on of Damages Information Inspection Date	mm mm mm
3300	L/H Front Tyre R/H Rear Tyre L/H Rear Tyre Accident Date Survey held at	Genera 19/12/2017  YAP LEE MOTOR BLK 1 KAKI BUKIT AVE 6 #01-26 AUTOBAY@KAKI BUKIT SINGAPORE 417883	on of Damages Linformation Inspection Date  The marks 1978	mm mm mm o6/02/2018

## **Catherine Chong (LKK Auto)**

From:

Monica Chung < Monica\_Chung@sg.msig-asia.com>

Sent:

Tuesday, 6 February, 2018 10:35 AM

To:

Catherine Chong (LKK Auto); ASSIGNMENTS@LKKAUTO.COM

Subject:

RE: PRE-REPAIR SURVEY - EQ7788R(OI) / SCV4455T ON 19/12/2017

Our Ref:

542335

Dear Catherine,

We have sent back case for paper adjustment survey.

Regards,

### Monica Chung

Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2552 | Direct fax +65 6225 7402 | monica\_chung@sg.msig-asia.com





MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | http://www.msig.com.sg/ | Follow us on

f 🔰 🖸 in

A member of MS&AD INSURANCE GROUP

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, January 25, 2018 6:18 PM

To: Monica Chung < Monica\_Chung@sg.msig-asia.com>; ASSIGNMENTS@LKKAUTO.COM Subject: RE: PRE-REPAIR SURVEY - EQ7788R(OI) / SCV4455T ON 19/12/2017 Our Ref: 542335

Dear Monica.

Thank you for your email.

We will submit report to you shortly.

Best Regards,

Catherine Chong | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Monica Chung [mailto:Monica Chung@sg.msig-asia.com]

Sent: Thursday, 25 January, 2018 4:22 PM

Subject: FW: PRE-REPAIR SURVEY - EQ7788R(OI) / SCV4455T ON 19/12/2017 Our Ref: 542335

Dear both,

Please submit preliminary advice/survey report as we have received letter of demand.

Thanks.

Regards,

### Monica Chung

Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2552 | Direct fax +65 6225 7402 | monica\_chung@sg.msig-asia.com





MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | http://www.msig.com.sg/ | Follow us on

fy c in

A member of MS&AD INSURANCE GROUP

From: Rashitha Binte Shahuthuman Sent: Friday, December 22, 2017 3:18 PM

To: 'Ong & Shan LLC' <ongshanllc@gmail.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>

Cc: Monica Chung < Monica Chung@sg.msig-asia.com >; Rashitha Binte Shahuthuman

<rashitha shahuthuman@sg.msig-asia.com>

Subject: RE: PRE-REPAIR SURVEY - EQ7788R(OI) / SCV4455T ON 19/12/2017

**OUR REF - TBA** 

### **WITHOUT PREJUDICE**

Dear Sir/Madam.

We refer to your list of surveyors.

We regret to inform you that we are unable to accept your list of nominated Single Join Experts( SJE). We will proceed to appoint a surveyor from M/s LKK Auto Consultants Pte Ltd for your client's claim.

Please be informed that our surveyor will also be conducting the post repair inspection within the timeline stipulated under the protocol.

Dear LKK.

We will grant rights to you in merimen. Fyna.

#### Rashitha

Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha\_shahuthuman@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 

A member of MS&AD INSURANCE GROUP

. .

From: Ong & Shan LLC [mailto:ongshanllc@gmail.com]

Sent: Friday, 22 December, 2017 2:45 PM

To: Rashitha Binte Shahuthuman < rashitha shahuthuman@sg.msig-asia.com > Subject: Re: PRE-REPAIR SURVEY - EQ7788R(OI) / SCV4455T ON 19/12/2017

Dear Sirs,

We refer to the above matter and your letter of even date.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose a surveyor from our list of surveyors as appended below:-

1. Andrew How

2. Dixon Yeo

3. Alan Kim

Name of workshop : M/s

M/s Yap Lee Motor

Address

1 Kaki Bukit Ave 6 #01-26 Singapore 417883

Contact person

Ms. Shirley/ Jace

Telephone no

6-844-1555

Fax no

6-844-1311

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "single Joint Expert".

If you object to our list of motor surveyors, we will accordingly inform the claimant to instruct his choice of motor surveyors to conduct the pre-repair survey.

Warmest Regards,

CM Chen M/s Ong & Shan LLC Block 184 Toa Payoh Central #02-364 Singapore 310184

Tel: 6224 9847 Fax : 6254 7261

Email: ongshanllc@gmail.com

On Fri, Dec 22, 2017 at 2:41 PM, Rashitha Binte Shahuthuman < rashitha shahuthuman@sg.msig-asia.com > wrote:
WITHOUT PREJUDICE
Dear Sirs,
We propose one of the motor surveyor name in the list below to conduct the joint pre-repair survey as the single joint expert.
1) LKK Auto Consultants Pte Ltd
2) Formteam Consultancy Pte Ltd
3) Automobile Inspection Services Pte Ltd
To facilitate an expeditious claim settlement, we hope you are agreeable for any of the above surveyor to be the SJE (Single Joint Expert) .
If not, you may wish to nominate any of the 9 surveyors listed below as the SJE, depending on their availability:
1) Adrian Ling
2) Kenneth Kong
3) Marcus Chua
4) Henry Ng
5) Lau Kwok Kwong
6) Frankie Pang
7) Ng You Han
8) Gary Soon
9) Chow Bo Xiong

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

Thank you.

Rashitha

Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha\_shahuthuman@sg.msig-asia.com



A member of MS&AD INSURANCE GROUP

### CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

		Est Submitted	Adj Assigned	Adi Rot	Adj Submitted	7	T	
Main	22 Dec 2017		26 Dec 2017 14:23 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt	Ins Auth'ed	Status  Pending for Cancel Cas	r Survey Repoi
٨	lain	Ref	erence	Claim	Details	Documer	nts	Show All
CLAIM SUB	FOLDER DET	AILS				[Created by	, a	
Insured:	~· <del></del>	SITI AISHAH E	STE JAFFAR, ID	: S1806066C		[Created by	insurer	
Main Claim		TAY KAY SOCK	GERLAD, ID:	S1470106J	- W.			
/ehicle Reg		SCV4455T			of Loss:	19/12/2017 1	8:00 - :59	
Claim Type:		<b>TP</b> / 542335		Policy	/Cover Note No.:	A80433216AVW (Comprehensive)		
Vehicle Reg. No. (Insured):		EQ7788R	B8R Pol		No. (Claimant):	Coverage: 29/05/2017 - 28/05/2018		
Repairer:		Van Las Mete-	/IIO) 4 K-1 - D	Exces				
landling In	surer:	MSIG Insurance	e (Singapore) P	t Avenue 6, #01- te. Ltd. (HQ) - T	26 Autobay @ Kaki B el: +65 6827 7888 .	ukit, 417883 Ka [Handled by <b>M</b>	ki Bukit - Tel: onica Chung	Pel Zhen -
djuster:		LKK Auto Cons 08/02/2018]	ultants Pte Ltd (	( <b>HQ)</b> - Tel: 6256-	3561 [Handled by	MOHD RASUL]	[Final R	ot due
river/Cust Insured):	odian				:: S1583411J, Tel:			
	D MAIL RECE			, a		View All	Compose	Case Mail
M31G_5G	(06/02/2018):	Report Send Bac	k Alerts - SCV4	455T (TP)				·
	TATED TASKS				iew All   Search Ta	sks Creat	e New Task	Complete
Due Date o results.	Priority	Type Task Gro	oup Subject	Handler /	Assigned By C	ompleted On	Created C	

# YAP LEE MOTOR

# Reg. No. 52910085A

1 Kaki Bukit Ave 6 #01-26 Autobay@Kaki Bukit Singapore 417883 Tel: 6844 1555 Fax: 6844 1311 Email: yap\_lee\_motor@singnet.com.sg

Owner: Mr Tay Kay Sock Gerald Address: 11 West Coast Walk

#11-24

Singapore 127161

Model: Audi Sportback 2.0A Date: 22-Jan-18

**SCV 4455 T** Veh No:

Final Repair Bill

Serial No	Description	:	Amount
1	Lump sum repair costs	\$	5,600.00

Grand total: \$ 5,600.00

### INVOICE

Mr Tay Kay Sock Gerled C/o. 1 Kaki Bukit Ave 6 #01-26 Autobay Singapore 417883

Invoice No.

: HA/1801-32

Date

: 17/01/2018

<u> </u>	Descriptions	· · · · · · · · · · · · · · · · · · ·	Amount (	(SGD)
Services render	ed for appraiser / inspection report :-			
Survey Fee				
Photographs				
Transport Fees				
Re-inspection Fe	es			
		Total:	SGD: \$	448.00
SGD Dollar :	Four Hundred Forty Eight Dollars Only.			
Our Reference	: PAS/TP/0431217			
Vehicle No.	: SCV4455T			
Make & Model	: Audi A5 Sportback			
Your Claim No.	: Third Party Claim			

### Notes:

All cheque payment should be Crossed and made payable to "PROMINENT APPRAISER SERVICES PTE LTD". Please indicate our "INVOICE NO." on the reverse side of the cheque. Should you have any enquiries, please do not hesitate to contact us.



For PROMINENT APPRAISER SERVICES PTE LTD

Correspondence Address: 1 Simei St 3 #02-24 S(529890) Mobile: 9295 2204 Fax: 6722 8508 Email. pasvcs@hotmail.com

Business Reg. 201404434D

# VEHICLE INSPECTION REPORT

Report No.: PAS/TP/0431217

Date of Report

: 17/01/2018

To: Mr Tay Kay Sock Gerled

Date of Assignment : 27/12/2017

C/o. 1 Kaki Bukit Ave 6 #01-26 Autobay Singapore 417883

Report requested by : Mr Tay Kay Sock Gerled

Date of Accident Date of Inspection

: 19/12/2017 : 27/12/2017

Claim No.

: Third Party Claim

Policy No.

to a first of the expension or garden

### PARTICULARS OF DAMAGED VEHICLE

Vehicle Registration No.

: SCV4455T

Make & Model

: Audi A5 Sportback

Date of Registration

: 29/01/2016

Engine Capacity (cc) : 1984cc

Mileage (km)

: 17062km Chassis / Frame No. : WAUZZZ8T9BA093417

and the safe for the control of the con-

Colour

: Met. Black

Engine No.

: CDN212210

# TYRE CONDITION FOR AN ADDITION OF THE PROPERTY OF THE PROPERTY

Front LH

:6 mm

Front RH

: 6 mm

Make : Michelin

Make

: Michelin

Rear LH

: 6 mm

Rear RH

: 6 mm

Make

: Michelin

Make

: Michelin

Road wheels Type: Alloy

(The above represents the approximate remaining life of tyre treads)

# PRE-ACCIDENT CONDITION OF DAMAGED VEHICLE (Static tests only)

General Bodywork

: Good

Paintwork

: Good

Handbrake

: Serviceable

Footbrake

: Serviceable

: Serviceable

Steering Apparent Engine Modification

: Nil

## PLACE OF REPAIRER OFFICE/WORKSHOP

Location

M/s. Yap Lee Motor

1, Kaki Bukit Ave 6, Blk B, #01-26, Autobay @ Kaki Bukit, Singapore 417883

## ASSESSMENT

Repairer's Estimate

: \$ 8,073.55

Revised Amount

: **\$** 7,036.55

Less Excess

: \$

Recommended Reserve

5,600.00

Estimated Normal Period of Repairs : 7 Working Days

Disclaimer: This report is intended for the exclusive use of the addresses solely in relation to the loss occurrence in which the assessed vehicle involved. No liability or responsibility whatsoever shall be held by PROMINENT APPRAISER SERVICES PTE LTD for any reliance on this report by any third party.

Correspondence Address 1 Sirnei St 3 #02-24 S(529890)

Mobile: 9295 2204 Fax 6722 8508 Email. pasvos@hotmail.com

Business Reg. 201404434D

Vehicle No: SCV4455T

# Report No.: PAS/TP/0431217 GENERAL REMARKS

WITHOUT PREJUDICE

### THE ASSIGNMENT

The survey was conducted at M/s. Yap Lee Motor, 1, Kaki Bukit Ave 6, Blk B, #01-26, Autobay @ Kaki Bukit, Singapore 417883.

(Subsequent inspections have been conducted)

### POINT OF IMPACT

At the rear RH portion.

## DAMAGES TO THE PARK OF THE PROPERTY AND THE PARK OF TH

The boot lid, rear bumper, rear end panel, RHR chassis members, RHR fender, rear exhaust muffler, RH taillamp, etc.

Other parts were also found damaged. (See schedule for details)

## ADJUSTMENT / RECOMMENDATION

We have inspected thoroughly each and every item on the repairer's estimate against the actual damaged found on the vehicle. We list the breakdown of our findings and our recommendation as per schedule attached.

Our adjusted amount for the cost of repairs is SGD \$7,036.55.

### CONCLUSION

The repairer has agreed to undertake the repairs at a lump sum of SGD \$5,600.00.

This inspection was conducted entirely on a 'Without Prejudice' basis. We have not given an authorization and/or instruction to the repairer to proceed with the repairs.

We hereby reverting the matter to you for your discretion on repairs.

Assuring you of our best services always.

Yours Truly,

Prominent Approfiser Services Pte Ltd

Andrew How

Automobile Appraiser

MSAAA

Licensed Appraiser



# PROMINENT APPRAISER SERVICES PTE LTD Qualified Loss Adjusters And Motor Appraisers Correspondence Address: 1 Simei St.3 #02-24 S(529890) Mobile, 9295 2204 Fax: 6722 8508 Email. pasvcs@hotmail.com Business Reg. 201404434D

Vehicle No.: SCV4455T

Report No.: PAS/TP/0431217

# APPRAISEMENT SCHEDULE

S/No.	Qty	Parts Descriptions	Condition			1.125.23	pairer's timate (S\$)	As	4	Our ment (S\$)
1 2 3 4 5 6 7 8 9	2 pcs 2 pcs 1 pc 2 pcs 1 pc 1 pc 1 pc	Rr bumper Rr bumper lower garnish Rr bumper reverse RH Rr bumper guide R/L Rr bumper reinforcement Rr bumper bracket R/L Rr taillamp RH Rr end panel Rr end panel garnish Rr exhaust muffler RH	Dented Dented/Deformed Dented/Damaged Necessary Dented RH Dented Cracked Dented/Distorted Dented/Deformed Dented/Bent	\$ \$	268.00 36.00 189.00	****	1,392.00 315.00 536.00 72.00 455.00 378.00 815.00 678.00 174.00 894.00	Ірс	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	1,392.00 315.00 265.00 72.00 X Juc 455.00 189.00 X 8 Juc 678.00 X 8 Juc 174.00 894.00 X 8 Juc
			List		Discount : 59 ub-Total :	\$ \$ \$	5,709.00 285.45 5,423.55	5%	\$ \$	5,249.00 262.45 4,986.55 2,60 (

Parts Total:

\$ 5,423.55



of

48

7 Working Days.

Photographs were taken at the time of inspection.

# PROMINENT APPRAISER SERVICES PTE LTD Qualified Loss Adjusters And Motor Appraisers Correspondence Address 1 Simei St 3 #02-24 S(529890) Mobile 9295 2204 Fax: 6722 9508 Email pasvos@hotmail.com Business Reg. 201404434D

			170770		
Vehicle No. : SCV4455T S/No. Labour Descriptions	Report No. : PAS/TP/04312 Repairer's Our Estimate (S\$) Assessment (S\$				
	~-	-miinse (pæ)	rassessiment (Sp)		
1 To check rear electrical wiring system.	\$	80.00	\$ 50.00×		
2 To remove and reinstall rear interior trims, garnishes, etc. for necessary repairs.	\$	150.00	\$ 120.00 <del>X</del>		
3 To straighten, repair, realign center exhaust pipe and replace exhaust muffler.	\$	120.00	\$ 80.0060		
4 To remove, replace and/or transfer rear reverse sensors & reset control unit.	\$	220.00	\$ 180.00 80		
5 To straighten, repair, realign on affected area and replace damaged parts.	\$	1,000.00	\$ 770.003 <i>0</i> V		
6 To spray painting, blending on affected and adjacent area.	\$	1,000.00	s 800.00257		
7 To spray anti-rust coating on new and affected panels.	\$	80.00	\$ 50.00 <del>X</del>		
Labour Total:	\$	2,650.00	\$ 2,050.00		
			690		
Total (Parts & Labour):	\$	8,073.55	\$ 7,036.55		
		2470	.95		
For Lump Sum Repairs		100	. ا		
The final adjusted Lump Sum contract amount is \$ 5,600.00		2470 690 3160	1.98		
Under normal circumstances, the repairs should be completed within a reasonable period		. ? ( pr	, i		

N.B: By accepting to carry out the repairs on a contract Lump Sum basis, the repairer shall has the prerogative and discretion to replace the damaged parts with new, used, OEM or reconditioned parts and/or to repair the vehicle on a roadworthy condition to the entire satisfaction of owner.

4 days

### SINGAPORE ACCIDENT STATEMENT

### **IMPORTANT NOTICE**

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	20/12/2017 16:17	
Date Of Accident	19/12/2017 18:40	
Exact Location Of Accident	CLEMENTI ROAD	
Country/State of Loss	SINGAPORE	

DETAILS	OF OWN	VEHICLE
---------	--------	---------

Vehicle Registration Number SCV4455T

Insured/Policyholder

Name Of Registered Owner TAY KAY SOCK GERLAD

NRIC No S1470106J Email Address NOEMAIL

Mobile Phone No (LOCAL) +65-96649007
Alternative Phone No OFFICE-96649007

1 - 10 時後

**Vehicle Particulars** 

Manufacturer AUDI Model A5

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE CAR

Insurance Company

Name of Insurance Company SOMPO INSURANCE SINGAPORE PTE, LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO
Policy Number 1700388

Cover Note Number

Driver Driver

Name of Driver TAY KAY SOCK GERLAD

NRIC No S1470106J
Date Of Birth 31/03/1961
Occupation INDOOR
Date Of Driving Pass 22/08/1983

Driving Experience 34 YEARS AND 3 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96649007

Fax Number

Contact Number OFFICE-96649007

EMail Address NOEMAIL

Address

11 WEST COAST WALK #11-24

Postcode

127161

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

**OWNER** 

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

### General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

**CLEAR** 

Road Surface

DRY

### Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

3

### Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

if Yes, against whom?

### Circumstances of Accident

VEHICLE IN FRONT SLOW DOWN, I FOLLOW TO SLOW DOWN AND STOP, BUT VEHICLE B ON MY REAR CANNOT STOP IN TIME AND HIT ONTO MY REAR RIGHT PORTION.

# Attachment(s)

Are accident photos available for attachment?

不多种地 YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

EQ7788R

Vehicle Make/Model/Colour

VEHICLE B

**Details Of Properties** Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### Sketch Plan Pg. 1

### SKETCH PLAN

### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of
- 8. Consent under the Personal Data Protection Act (PDPA)

funderstand, acknowledge, agree and consent that:

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, involces, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection,
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencles as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature (If driver is not the policyholder) Oate & Time:

Reporting Centre Personnel's Signature

NRIC/FIN No.:

# Sketch Plan #2 Pg. 1

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT  Volicle in front Slow down, I follow to slow  Ann and Slop buy volicle B on my  Proor Conner Stop in time and live onto  My rear position  LARATION  declare the foregoing particulars are true in every respect.  Diver's Signature (If driver is not the policyholder) Onte Time:  Onte Time:  Onte Time:  Onte Time:  Name: NAUCHAND:  NAUC	~ "SKETCH PLAN											
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT  Velicle in front slow down, I follow to slow  Lown and stop but velicue & on my  tran cannot stop in time and live outro  My transportation  LARATION  declare the foregoing particulars are true in every respect.  Whother's signature  Diver's signature  (Ill diver's not the policyholder)  Diver's signature  Chine:  One of the policyholder of the					111		-				1	Ī. Į
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT  Velicle in front slow down, I follow to slow down and stop but velicue is on my transcribed from the and life out of the accident of t			and the second second second second second					1				
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT  Velicile in front slow down, I follow to slow  Lown and stop but velicus 3 on my  rear cannot step in time and lip onto  My rear fortion  ARATION  Accepted the foregoing particulars are true in every respect.  The content of the content of the policyholder of the step of the step of the policyholder of the step o	1 ×	- !!u- u- u	····	-,-	+		+++				1 - 1 - 1	+-+
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT  Velicle in front slow down, (follow to slow  Lown and stop but velicus 3 on my  rear cannot stap in time and lite out on the standard stap on the standard												+
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT  Velicile in front slow down, I follow to slow  Lown and stop but velicus 3 on my  rear cannot step in time and lip onto  My rear fortion  ARATION  Accepted the foregoing particulars are true in every respect.  The content of the content of the policyholder of the step of the step of the policyholder of the step o				X		+-						
Veliche instront slow down, I follow to slow  Lown and stop buy veliche B on my  rear cannot stop in time and live onto  My rear pontion  ARATION  declare the foregoing particulars are true in every respect.  Tolder's signature  Oriver's signature  (If driver is not the policyholder)  Data B. Time:  Onto Driver's signature  (If driver is not the policyholder)  Data B. Time:  Onto Driver's signature  (If driver is not the policyholder)  Name:  Name:								1-1-1				
Veliche instront slow down, I follow to slow  Lown and stop buy veliche B on my  rear cannot stop in time and live onto  My rear pontion  ARATION  declare the foregoing particulars are true in every respect.  Tolder's signature  Oriver's signature  (If driver is not the policyholder)  Data B. Time:  Onto Driver's signature  (If driver is not the policyholder)  Data B. Time:  Onto Driver's signature  (If driver is not the policyholder)  Name:  Name:					<del>      -   -   -   -   -   -   -   -   -</del>	╁╌╁╌┟┄	╌┼┼	+++			+	
Veliche instront slow down, I follow to slow  Lown and stop buy veliche B on my  rear cannot stop in time and live onto  My rear pontion  ARATION  declare the foregoing particulars are true in every respect.  Tolder's signature  Oriver's signature  (If driver is not the policyholder)  Data B. Time:  Onto Driver's signature  (If driver is not the policyholder)  Data B. Time:  Onto Driver's signature  (If driver is not the policyholder)  Name:  Name:					4.1							1-1-
Veliche instront slow down, I follow to slow  Lown and stop but veliche a on my  rear cannot stop in time and lite onto  My rear portion  ARATION  declare the foregoing particulars are true in every respect.  Tolder's signature  Oriver's signature  Officer's not the policyholder)  Data & Time:  Other Data						╂╼┤╼┽╾	┼┼┼	╌┼╌┼╌				
Veliche instront slow down, I follow to slow  Lown and stop but veliche a on my  rear cannot stop in time and lite onto  My rear portion  ARATION  declare the foregoing particulars are true in every respect.  Tolder's signature  Oriver's signature  Officer's not the policyholder)  Data & Time:  Other Data												
Veliche instront slow down, I follow to slow  Lown and stop but veliche a on my  rear cannot stop in time and lite onto  My rear portion  ARATION  declare the foregoing particulars are true in every respect.  Tolder's signature  Oriver's signature  Officer's not the policyholder)  Data & Time:  Other Data		<del></del>		/-	<del>  \</del>		┼┼┼	- - -				
Veliche instront slow down, I follow to slow  Lown and stop but veliche a on my  rear cannot stop in time and lite onto  My rear portion  ARATION  declare the foregoing particulars are true in every respect.  Tolder's signature  Oriver's signature  Officer's not the policyholder)  Data & Time:  Other Data												
Veliche instront slow down, I follow to slow  Lown and stop but veliche a on my  rear cannot stop in time and lite onto  My rear portion  ARATION  declare the foregoing particulars are true in every respect.  Tolder's signature  Oriver's signature  Officer's not the policyholder)  Data & Time:  Other Data		4-1-4-4	-1-1-1-1-1	<del>-    (</del>  -	/3		╂╂	<del></del>	+++	-  -		
Veliche instront slow down, I follow to slow  Lown and stop but veliche a on my  rear cannot stop in time and lite onto  My rear portion  ARATION  declare the foregoing particulars are true in every respect.  Tolder's signature  Oriver's signature  Officer's not the policyholder)  Data & Time:  Other Data												<u> </u>
Veliche instront slow down, I follow to slow  Lown and stop but velicus a on my  rear cannot stop in time and lite onto  My rear portion  ARATION  declare the foregoing particulars are true in every respect.  Driver's signature  Oriver's signature		<u> </u>		<u> </u>	MI			<u> </u>	1_1_1			
John and Stop buy viling and hy  From Connot Stop in time and Lift onto  My rear Connot Stop in time and Lift onto  My rear Connot Stop in time and Lift onto  ARATION  declare the foregoing particulars are true in every respect.  Joint Connot Stop in time and Lift onto  ARATION  declare the foregoing particulars are true in every respect.  Time:  Oriver's Signature  Oriver's Signature  Oriver's Signature  Office Reporting Centre Personnel's Signature  Name:	DESCRIBE CIRCUMSTA	ANCES OF THE	ACCIDENT									
John and Stop but viline and life onto  The Cennot Stop in time and life onto  The Portion  ARATION  declare the foregoing particulars are true in every respect.  Time:  Oriver's Signature												
John and Stop but viline B on my  From Connot Stop in time and LIP ONTO  My Year Portion  ARATION  declare the foregoing particulars are true in every respect.  Time:  Driver's Signature  Officer's Signature	Velive in	trong	5(ه س	dou		(	f.	((- 4		<u>.</u>	5(.	
ARATION declare the foregoing particulars are true in every respect.  Diver's Signature (If driver is not the policyholder)  Date & Time:  Dat	-			7,	<del>&gt;</del>			<del></del>				
ARATION declare the foregoing particulars are true in every respect.  Time:  Driver's Signature  (Ill driver is not the policyholder)  Data & Time:  Data &	down a	Ld C	fo e	bud	V	elev	1.	ß	04		<u>—</u>	
ARATION  declare the foregoing particulars are true in every respect.  The Driver's Signature  (If driver is not the policyholder)  Date & Time:  Once & Tim			<del>700 //</del>	2001		01.0	<u></u>			<u>.                                    </u>	7	<del>-</del>
ARATION  declare the foregoing particulars are true in every respect.  The Driver's Signature  (If driver is not the policyholder)  Date & Time:  Once & Tim									·			
ARATION  declare the foregoing particulars are true in every respect.  The colder's Signature of Control of Co	rya c		^ ′					,	1.0			
declare the foregoing particulars are true in every respect.  Driver's Signature Reporting Centre Personnel's Signature (If driver is not the policyholder) Name:				i'n	4:12	<u>-e</u>	41		Lop		OKE	<u>-</u>
declare the foregoing particulars are true in every respect.  Driver's Signature  Clif driver is not the policyholder)  Date & Time:  Reporting Centre Personnel's Signature Name:				in	tin		24				OLE	
declare the foregoing particulars are true in every respect.  Driver's Signature Reporting Centre Personnel's Signature (If driver is not the policyholder) Name:				in	t;12		21				OAR	
declare the foregoing particulars are true in every respect.  Driver's Signature  Oriver's Signature  (If driver is not the policyholder)  Date & Time:  Oate & Time:  Reporting Centre Personnel's Signature Name:				in	***************************************		21				OAR	
declare the foregoing particulars are true in every respect.  Driver's Signature  Oriver's Signature  (If driver is not the policyholder)  Date & Time:  Oate & Time:  Reporting Centre Personnel's Signature Name:				in	tin		24				Ohe	
declare the foregoing particulars are true in every respect.  Driver's Signature Reporting Centre Personnel's Signature (If driver is not the policyholder) Name:				in	tin		21				OLE	
nolder's Signature  Driver's Signature  (If driver is not the policyholder)  Date & Time:  Reporting Centre Personnel's Signature Name:	hy rear			in	***************************************		21				OAR	
nolder's Signature  Driver's Signature  Reporting Centre Personnel's Signature (If driver is not the policyholder)  Name:	ARATION	rishl.	eion.		***************************************		21				OAR	
Time: Reporting Centre Personnel's Signature (If driver is not the policyholder) Name:	ARATION	rish (-	eion.		***************************************		21				OAR	
Time: (If driver is not the policyholder) Reporting Centre Personnel's Signature  Oate & Time: Name:	ARATION	rish (-	eion.		<i>tin</i>		21				OAC	
Date & Time:	ARATION declare the foregoing part	rish from	in every respe		***************************************						OLE	
	ARATION declare the foregoing part	iculars are true	in every respe	ct.	***************************************							

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Dec 2017		26 Dec 2017 14:23 Edit Adj Rpt	S\$2,500.00 Edit Estimates	\$\$2,500.00 View Rpt		Pending for Survey Report Cancel Case
	Main	Refere	nce	Claim Details	р	ocuments	Show All

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETAI	[LS		[Created by in	surer]
Insured:	SITI AISHAH BTE JAFFAR	t, ID: S1806066C		
Main Claimant:	TAY KAY SOCK GERLAD,	ID: S1470106J		
Vehicle Reg. No.:	SCV4455T	Date of Loss:	19/12/2017 18:0	00 - :59
Claim Type:	<b>TP</b> / 542335	Policy/Cover Note N		(Comprehensive) 5/2017 - 28/05/2018
Vehicle Reg. No. (Insured):	EQ7788R	Policy No. (Claiman	nt):	
		Excess:		
Repairer:	Yap Lee Motor (HQ) 1 Kal	ki Bukit Avenue 6, #01-26 Auto	bay @ Kaki Bukit, 417883 Kal	ki Bukit - Tel:
Handling Insurer:	MSIG Insurance (Singapo Zhen - 6594 2552]	ore) Pte. Ltd. (HQ) - Tel: +65	6827 7888 [Handled by M	onica Chung Pei
Adjuster:	LKK Auto Consultants Pto 08/02/2018]	<b>Ltd (HQ)</b> - Tel: 6256-3561	. [Handled by MOHD RASUL]	[Final Rpt du
Driver/Custodian (Insured):	SYED MOHAMED BIN ZUMR	AL-KHAIRID (), NRIC: S158	3411J, Tel: +6597669996	
ASSOCIATED MAIL RECEI	VED		View All	Compose Case Mail
<ul> <li>MSIG_SG (06/02/2018): R</li> </ul>	eport Send Back Alerts - SC	V4455T (TP)		
ALL ASSOCIATED TASKS	3	View	All Search Tasks Create	New Task   Complete
Due Date Priority Ty	pe Task Group <mark>Subje</mark> c	t Handler Assigned By	Completed On Cr	eated On Done

# **Claim Documents**

\*SCV4455T (542335) [EQ7788R] TP **TAY KAY SOCK GERLAD** Dec 19 2017 6:00PM [SITI AISHAH BTE JAFFAR] **Yap Lee Motor** 

A c c	essment Reports		T4	rpage ▼	
	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	1 pe	Thumbnail	Print
No 1	26/12/17 14:26	Accident Statement From:SC - Reg. No: EQ7788R, Claimant: SITI AISHAH BTE JAFFAR	0	Load HTM	
Pho	tos/Images		3 pe	rpage ▼	•
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	26/01/18 09:49	Odometer Reading	0	Load JPG	<b>Ø</b>
2	26/01/18 09:49	Chassis Number	0	Load JPG	Ø
3	26/01/18 09:49	General View	0	Load JPG	<b>2</b>
1	26/01/18 09:49	General View	0	Load JPG	<b>∠</b>
5	26/01/18 09:49	General View	0	Load JPG	Ø
5	26/01/18 09:49	General View	Ð	Load JPG	Ø
7	26/01/18 09:49	General View	0	Load JPG	Ø
8	26/01/18 09:49	General View	0	Load JPG	2
9	26/01/18 09:49	General View	0	Load JPG	Ø
10	26/01/18 09:49	General View	0	Load JPG	•
l 1	26/01/18 09:49	General View	0	Load JPG	Ø
12	26/01/18 09:49	General View	0	Load JPG	Ø
13	26/01/18 09:49	General View	0	Load JPG	<b>2</b>
14	26/01/18 09:49	General View	0	Load JPG	2
15	26/01/18 09:49	General View	0	Load JPG	2
16	26/01/18 09:49	General View	0	Load JPG	2
17	26/01/18 09:49	General View	0	Load JPG	2
18	26/01/18 09:49	General View	0	Load JPG	<b>9</b>
19	26/01/18 09:49	General View	0	Load JPG	<b>Ø</b>
20	26/01/18 09:49	General View	0	Load JPG	Ø
21	26/01/18 09:49	General View	0	Load JPG	<b>2</b>
22	26/01/18 09:49	General View	0	Load JPG	2
23	26/01/18 09:49	General View	0	Load JPG	Ø
24	26/01/18 09:49	General View	0	Load JPG	Ø
25	26/01/18 09:49	General View	0	Load JPG	Ø
26	26/01/18 09:49	General View	0	Load JPG	Ø
27	26/01/18 09:49	General View	Ð	Load JPG	<b>2</b>
28	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	<b>4</b>
 29	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	Ø
30	26/01/18 09:50	Photographs of Damaged Parts	Ð	Load JPG	<b>2</b>

31	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	<b>2</b>
32	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	Ø
33	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	<b>2</b>
34	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	Ø
35	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	<b>2</b>
36	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	Ø
37	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	<b>3</b>
38	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	<b>3</b>
39	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	₹
40	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	Ø
41	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	2
42	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	Ø
43	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	Ø
44	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	Ø
45	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	<b>2</b>
46	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	1
47	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	<b>2</b>
48	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	<b>2</b>
49	26/01/18 09:50	Photographs of Damaged Parts	Ð	Load JPG	Ø
50	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	€
51	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	<b>2</b>
52	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	2
53	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	Ø
54	26/01/18 09:50	Photographs of Damaged Parts	Ð	Load JPG	Ø
55	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	Ø
56	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	2
57	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	2
58	26/01/18 09:50	Photographs of Damaged Parts	0	Load JPG	<b>2</b>
59	26/01/18 09:52	Photo After Spray	0	Load JPG	<b>Ø</b>
60	26/01/18 09:52	Photo After Spray	0	Load JPG	Ø
61	26/01/18 09:52	Photo After Spray	0	Load JPG	Ø
62	26/01/18 09:52	Photo After Spray	0	Load JPG	<b>2</b>
63	26/01/18 09:52	Photo After Spray	0	Load JPG	<b>Z</b>
64	26/01/18 09:52	Photo After Spray	0	Load JPG	<b>3</b>
65	26/01/18 09:52	Photo After Spray	0	Load JPG	Ø
66	26/01/18 09:52	Photo After Spray	0	Load JPG	<b>Ø</b>
67	26/01/18 09:52	Photo After Spray	0	Load JPG	<b>Ø</b>
68	26/01/18 09:52	Photo After Spray	0	Load JPG	Ø
69	26/01/18 09:52	Photo After Spray	0	Load JPG	Ø
70	26/01/18 09:52	Photo After Spray	0	Load JPG	<b>2</b>
			1,		
Doc	umentation		1 per		<b>Ø</b>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Ð	Thumbnail Load PDF	Print
2	26/12/17 14:24 26/12/17 14:25	PRE REPAIR SURVEY REQUEST FROM TP LAWYER / TP GIA REPORT WE REJECT TP SURVEYORS & APPOINT LKK TO BE THE SJE	ě	Load PDF	
3	05/02/18 14:54	FRB / TP SURVEY REPORT	Ŏ	Load PDF	
4	05/02/18 14:54	TP SURVEY PHOTOS	0	Load PDF	
5	05/02/18 14:54	TP SURVEY PHOTOS	0	Load PDF	
6	06/02/18 10:33	SCV4455T	•	Load PDF Thumbnail	Print
No	Kelabel / Reorder	LKK Auto Consultants Pte Ltd (HQ)		Indindidal	FIRST

Merimen e-Claims

1	22/02/18 08:45	РНОТО	0		Load PDF	
2	22/02/18 08:45	Invoice	0	Γ	Load PDF	

# **Documents Checklist**

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
	<i>[</i> ;	
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/MSG17024465/R1VBE2-1

Date:

22/02/2018

REFERENCE

Handling Insurer:

MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

A80433216AVW

**Claimant Vehicle** No:

SCV4455T

Insured Vehicle No:

**EQ7788R** 

Date of Loss:

19/12/2017

Nature of Claim:

TP

542335 Claim No:

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SCV4455T

Make & Model:

AUDI A5, 2.0 SPORTBACK (A)

Engine No:

CDN212210

Reg. Date:

29/01/2016 (Man. Year: 2011)

Chassis No:

WAUZZZ8T9BA093417

Colour: **Engine Capacity:**  Black

1984 cc

Odometer:

17063 km

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

**Engine Modification:** Yes

No

Pre-accident Condition:

**CONDITION OF TYRES** 

Front Tyre Size:

245/40Z R18

Rear Tyre Size:

245/40Z R18

Front Left Side: Front Right Side: Michelin 6 mm Michelin 6 mm Rear Left Side: Rear Right Side: Michelin 6 mm Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,423.55	2,470.95	2,952.60	54.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,650.00	690.00	1,960.00	73.96
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	-
Calculated Gross Total (S\$)	8,073.55	3,160.95	4,912.60	60.85
Approved Total (Overridden) (S\$)		2,500.00		
Nett Amount (S\$)	8,073.55	2,500.00	5,573.55	69.03

**INSPECTION** 

Date of Assignment:

26/12/2017

Yap Lee Motor (HQ)

Date Inspected:

28/12/2017 Inspected At:

1 Kaki Bukit Avenue 6, #01-26 Autobay @ Kaki Bukit

Singapore 417883

Estimated Period of Repair:

4.0 days

MOHD RASUL Adjuster:

Manager:

**VERON CHEN** 

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 22 Feb 2018)

Parts: Labour: 143

AUDI A5 2.0 SPORTBACK (A) (Catalogue:Merimen Singapore 1.0)

Repairer's (Price-denominated Standard List)

Print Code:

(Unsubmitted, no print-code for SCV4455T)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the

END OF ESTIMATES marker on the last estimate page

Further info: Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RR BUMPER	Dented	1,392.00 FL	*1,392.00 FL
2	1		*RR BUMPER LOWER GARNISH	Dented / Deformed	315.00 FL	*315.00 FL
3	1		*RR BUMPER REVERSE RH	Dented / Damaged - 1pc only	536.00 FL	*265.00 FL
4	2		*RR BUMPER GUIDE R/L	Serviceable	72.00 FL	*-FL
5	1		*RR BUMPER REINFORCEMENT	Dented	455.00 FL	*455.00 FL
6	2		*RR BUMPER BRACKET R/L	Serviceable	378.00 FL	*-FL
7	1		*RR TAILLAMP RH	Serviceable	815.00 FL	*-FL
8	1		*RR END PANEL	Serviceable	678.00 FL	*-FL
9	1		*RR END PANEL GARNISH	Dented / Deformed	174.00 FL	*174,00 FL
10	1		*RR EXHAUST MUFFLER RH	Repair	894.00 FL	*-FL
F=Fra	anchise	part, L=ListIte	mDisc.	-		
				Sub Total (S\$)	5,709.00	2,601.00
			- List Ite	em Discount on L Items 5.00/5.00% (S\$)	285.45	130.05
				Total Parts (S\$)	5,423.55	2,470.95
				-		

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

R	ecc	nmr	nen	ded	l a	bour
	-	<i>-</i> 71111		ucu		oou

No	Particulars	Lab.Type	Repairer's	Amount
<u>Lab</u>	our Items			•
1	TO CHECK REAR ELECTRICAL WIRING SYSTEM	New	80.00	0.00
2	TO REMOVE AND REINSTALL REAR INTERIOR TRIMS, GARNISHES, ETC. FOR NECESSARY REPAIRS	New	150.00	0.00
3	TO STRAIGHTEN, REPAIR, REALIGN CENTER EXHAUST PIPE AND REPLACE EXHAUST MUFFLER	New	120.00	60.00
4	TO REMOVE, REPLACE AND / OR TRANSFER REAR REVERSE SENSORS & RESET CONTROL UNIT	New	220.00	80.00
5	TO STRAIGHTEN, REPAIR, REALIGN ON AFFECTED AREA AND REPLACE DAMAGED PARTS	New	1,000.00	300,00
6	TO SPRAY PAINTING, BLENDING ON AFFECTED AND ADJACENT AREA	New	1,000.00	250.00
7	TO SPRAY ANTI-RUST COATING ON NEW AND AFFECTED PANELS	New	80.00	0.00
	Gross Labour	Cost (S\$)	2,650.00	690.00
	Report was unsubmitted during this pri	nt-out.		

< END OF ESTIMATES >