

Vic (LKKAUTO)

From: Pegasus Engineering <claims@pegasusengrg.com.sg>
Sent: Monday, 4 March, 2019 9:08 AM
To: Vic (LKKAUTO)
Subject: Re: Pegasus Ref: SM002022018; AXA Ref: TBA; Accident involving SLM578P (Grab) & SHF639G (AXA) on 01.02.2018 LKK REF CC4/AXA18002263/Uhb3 C0469501
Attachments: 04032019090914.pdf

Without Prejudice

Dear Vic

Enclosed the signed DV for your process of payment.

Thanks & Regards,
Sharon Ow
Pegasus Engineering & Trading Pte Ltd
1 Defu Lane 6
Singapore 539365

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Wed, Feb 13, 2019 at 10:00 AM Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Sharon,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, our principal is prepared to improve and increase the offer to settle your client's claim as below:

Cost of Repair (w/gst)	\$ 3,531.00
Loss of Rental (\$66.95 x 3 days)	\$ 200.85
Loss of Income (\$50 x 3 days)	\$ 150.00
TOTAL	\$ 3,881.85

Kindly let the owner chop and sign the attached DV then forward back to us a copy for payment processing.

The above amount is to be made payable to **PEGASUS ENGINEERING & TRADING PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 12 February, 2019 9:17 AM

To: Pegasus Engineering

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Pegasus Ref: SM002022018; AXA Ref: TBA; Accident involving SLM578P (Grab) & SHF639G (AXA) on 01.02.2018 LKK REF CC4/AXA18002263/Uhb3 C0469501

Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that we are still pending for our principal's instruction.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

Sent: Tuesday, 12 February, 2019 8:09 AM

To: Vic (LKKAuto)

Subject: Re: Pegasus Ref: SM002022018; AXA Ref: TBA; Accident involving SLM578P (Grab) & SHF639G (AXA) on 01.02.2018 LKK REF CC4/AXA18002263/Uhb3 C0469501

Without Prejudice

Dear Vic,

Please reply soonest.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Mon, Feb 11, 2019 at 9:40 AM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Sharon,

We refer to your below email and the contents were noted.

We will check and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Monday, 11 February, 2019 7:58 AM

To: Vic (LKKAuto)

Subject: Re: Pegasus Ref: SM002022018; AXA Ref: TBA; Accident involving SLM578P (Grab) & SHF639G (AXA) on 01.02.2018 LKK REF CC4/AXA18002263/Uhb3 C0469501

Without Prejudice

Dear Vic

Our client rejected your offer.

We counter propose the cost of repair and the number of repair day as recommended by your survey as follows :-

COR \$3531.00

LOR \$200.85 (3 days x \$66.95)

LOE \$300.00 (3 days x \$100.00)

Total \$4031.85

Please reply by 13.02.2019.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Fri, Feb 8, 2019 at 3:06 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Sharon,

We refer further to the below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$3,510.00** (all in) to settle your client's claim.

If agreeable, kindly let the owner chop and sign the attached DV and forward a copy back to us for payment processing.

The above amount is to be made payable to **PEGASUS ENGINEERING & TRADING PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: CHAN Kian Chuan [mailto:kianchuan.chan@axa.com.sg]

Sent: Thursday, 24 January, 2019 3:17 PM

To: Pegasus Engineering; Vic (LKKAUTO)

Cc: Admin A; KHOR Saw Theng

Subject: RE: Pegasus Ref: SM002022018; AXA Ref: TBA; Accident involving SLM578P (Grab) & SHF639G (AXA) on 01.02.2018 LKK REF CC4/AXA18002263/Uhb3 C0469501

Importance: High

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sharon,

Thank you for your email and writing in to us.

We will review on the matter and revert to you the soonest possible.

Meanwhile, please kindly hold hands.

Thank you.

Hi LKK,

May we know what is holding you back on the above matter.

Please review and revert urgently and update us seperately.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards

KC Chan | Senior Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: kianchuan.chan@axa.com.sg

Customer Care No. 1800 8804888



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From: Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

Sent: Thursday, January 24, 2019 3:08 PM

To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CHAN Kian Chuan <kianchuan.chan@axa.com.sg>; KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Subject: Pegasus Ref: SM002022018; AXA Ref: TBA; Accident involving SLM578P (Grab) & SHF639G (AXA) on 01.02.2018 LKK REF CC4/AXA18002263/Uhb3

Dear Vic & Kian Chuan,

Please note that our email below dated 16.01.2019 serves as a final reminder to you.

In other words, we will presume that AXA Insurance is not keen on direct settlement if we do not hear from you within the stipulated time.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Wed, Jan 16, 2019 at 9:52 AM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Dear Vic,

We refer to your email below.

Please inform AXA Insurance to make their offer to us within the next Ten (10) days.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Fri, Jan 11, 2019 at 1:22 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that we had just received a copy of our Insured's GIA report.

We are currently preparing our report for mandate approval and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Wednesday, 26 December, 2018 12:18 PM

To: Vic (LKKAuto)

Cc: CHAN Kian Chuan; Admin A

Subject: Re: Pegasus Ref: SM002022018; AXA Ref: TBA; Accident involving SLM578P (Grab) & SHF639G (AXA) on 01.02.2018

Dear Vic,

According to AXA, they have given the mandate to you.

Hence, please let us have your offer.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Wed, Dec 19, 2018 at 5:54 PM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Dear Candy,

Noted with thanks.

Dear Vic (LKK),

Since your insured driver has reported the accident, please let us have your offer within the next 14 working days.

Thanks & Regards,

Sharon Ow (jc)

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Wed, Dec 19, 2018 at 5:45 PM Candy Kong <candy.kong@transcab.com.sg> wrote:

Hi Sharon

Our ins company : AXA

Our driver already report to us.

Pls send all claims to AXA

Thks & Rdgs

Candy Kong

Claims Service Assistant

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Website: www.transcab.com.sg



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From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Wednesday, 19 December, 2018 5:40 PM

To: candy.kong@transcab.com.sg; jasminetan@transcab.com.sg

Cc: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: Pegasus Ref: SM002022018; AXA Ref: TBA; Accident involving SLM578P (Grab) & SHF639G (AXA) on 01.02.2018

Hi Candy,

We refer to the above matter.

We enclose a copy of our client's Letter of Demand dated 04.05.2018 together with the supporting documents, for your attention.

According to your insurer, your hirer has not reported the accident.

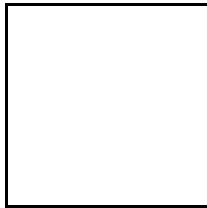
Hence, please inform your hirer to report the accident within the next **TEN** (10) days from the date hereof. Failing which, our clients will pursue the matter under the common law.

Thanks & Regards,

Sharon Ow (jc)

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg



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