

REF:

003/A2618002261 / Avb

ASSIGNMENT

From:

Date:

Estimated Cost:

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

180000 3093

Claims No:

Sum Insured:

Excess:

①

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

120K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

1800 4

days

Res: Yes or No

Lum Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SW22181

Yr Regn: 2018 Jan.

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3

cc 998

Colour:

Grey.

A/C: Insured / Std / NI / NA

Sp. Reading:

1025

T/Radio: Insured / Std / NI / NA

Eng. No:

C/No:

WAU2228V0JA060807

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / ☒ STD A/Rim or

Tyre Size:

F:

205/55R16

R:

205/55R16

BS / DUN / EXNOVA / ☒ GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

31/1/18

D.O.I.

05/02/18

Survey held at:

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front O/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD ALG.

SW 22181

6/2/18 Revert by merimen

6/2/18 Rece approved \$ 8503 from Vktor by merimen

6/2/18 Informed Jeffery c/A ex \$0 by email

20/4/18 Final fig \$ 7669.84 (Red 4894.16, 39%) confirmed by email

RECEIVED 03 MAY 2018

RECEIVED 03 MAY 2018

Date/Time, File Pass to?

☐

Prel. Report

1)

Date/Time, File Return to?

☐

Final Report

2) 3/5- typist

Days Of Repair:

4

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

S + RS \$

Photos

Others

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Report Format:

merimen

Lump Sum / I.B.I. (\$)

7669.84

TOTAL

Survey Department Check List (Case Handler)

Reference No. : CC3 | AIG | 8002261 | Avb

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form		Y-Date	N-Date	Y-Date	N-Date
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)		Y-Date	N-Date	Y-Date	N-Date
C	Damaged Vehicle Photographs Uploaded	✓			

(3) Workshop Estimate/Assignment Form		Y-Date	N-Date	Y-Date	N-Date
N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)		Y-Date	N-Date	Y-Date	N-Date
C	Resurvey photo Uploaded	✓			

Check By: VERON 20/4/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18002261/Avb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 05-02-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SJW 2218L
Policy No. 1800003093	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	05/02/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	31/01/2018	Inspection Date	05/02/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 6 February 2018 3:28 PM
To: 'Claims Dept'; SUR
Subject: RE: SJW 2218 L Own Damage-DOA: 31/1/2018

Dear Jeffery,

As instructed by our client AIG , please proceed to repair the insured vehicle **SJW 2218L (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 6 February 2018 9:01 AM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SJW 2218 L Own Damage

Dear Jeffery,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Monday, 5 February 2018 4:00 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: SJW 2218 L Own Damage

Dear all,

Kindly assist in the Own Damage Claim for the above mentioned vehicle.

Survey was carried out earlier this morning.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

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View Received Message

This mail is associated with :

*SJW2218L (2343878702SG)

OD

Jan 31 2018 9:30PM

[CHUA CHOON GUAN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 06/02/2018 14:15 PM.
To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$8903.00) - SJW2218L - Claim Handler: Tr, Tinesh

Approved:8903.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park



Singapore 408933
 Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
---	---

Attn: Dally Amri, Mimi Zarina Date: 06 Feb 2018

Preliminary Advice

Vehicle No	: SJW2218L	Accident Date	: 31/01/2018
Make	: AUDI A3	Policy No.	: 1800003093
Assignment Date	: 05/02/2018	Excess	: S\$0.00
Date of Inspection	: 05/02/2018	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,478.00
Revised Amount	:S\$	8,903.00
Check Items (Estimated)	:S\$	433.00
Total	:S\$	9,336.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	120,000.00
COE / PARF Rebate	:S\$	60,511.00

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2703J
Vehicle Details	
Vehicle No.:	SJW2218L
Vehicle to be Exported:	No
Intended De-registration Date:	06 Feb 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.0 TFSI S TRONIC (LED)
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	CHZ612567
Chassis No.:	WAUZZZ8V0JA060807
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,159.00
Original Registration Date:	15 Jan 2018
First Registration Date:	15 Jan 2018
Transfer Count:	0
Actual ARF Paid:	\$25,823.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Jan 2028
PARF Rebate Amount:	\$19,367.00
Intended COE Rebate Details	
COE Expiry Date:	14 Jan 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years):	10
QP Paid:	\$41,400.00
COE Rebate Amount:	\$41,144.00
Total Rebate Amount:	\$60,511.00

The information contained herein is correct as at 06 Feb 2018

OK

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHUA CHOON GUAN
 Period of Insurance : 15 Jan 2018 To 14 Jan 2019
 Engine No. : CHZ612567
 Chassis No. : WAUZZZ8V0JA060607

Vehicle No. : SJW2218L
 Policy No. : 1800003093
 Endorsement No. :
 Issued Date : 17 Jan 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sportback 1.0 TFSI S Tronic
 Engine Capacity/Tonnage : 999.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2018
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,800 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered imperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0, Chen Damage - \$600, Theft - \$0, Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHUA CHOON GUAN - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 50 Ubi Road 1 Singapore 408688 62652323

For other Approved Reporting Centres/Audited Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that this policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules, 1955 (Malaysia).

0604125207

PREMIUM LEASING - SLEE

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159838

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Cheng Gan Yee

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident vehicle not to be towed)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report
- Record vehicle number, make and address, insurance company and policy number of the other driver(s) and vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident
- Record vehicle number, make and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party/ies.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit the Summons/Correspondence from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of Insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/02/2018 11:22
Date Of Accident	31/01/2018 21:30
Exact Location Of Accident	TAN TOCK SENG HOSPITAL CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJW2218L
Insured/Policyholder	
Name Of Registered Owner	CHUA CHOON GUAN
NRIC No	S8012703J
Email Address	DESMONDCHUACG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97604621
Alternative Phone No	HOME-97604621

Vehicle Particulars

Manufacturer	AUDI
Model	A3 1.0 TFSI S-TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800003093
Cover Note Number	-

Driver

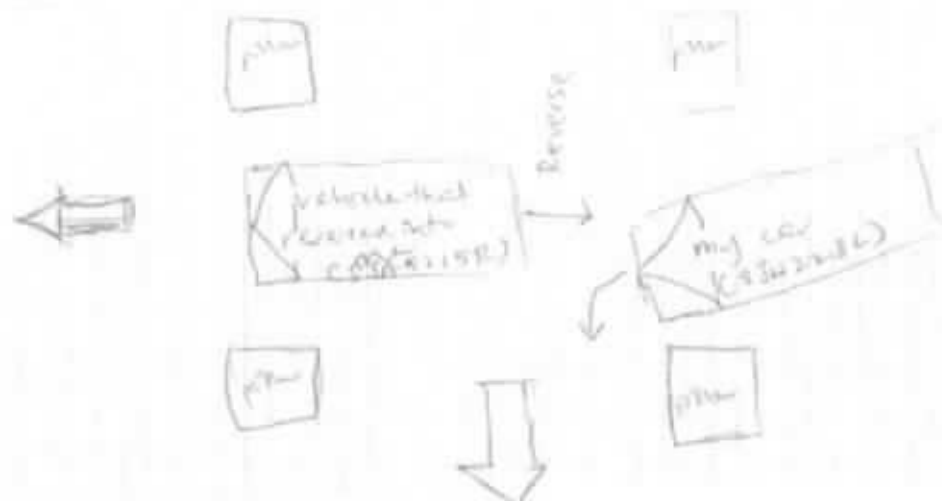
Name of Driver	CHUA CHOON GUAN
NRIC No	S8012703J
Date Of Birth	03/05/1980
Occupation	INDOOR
Date Of Driving Pass	24/05/2000
Driving Experience	17 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97604621
Fax Number	
Contact Number	HOME-97604621
Email Address	DESMONDCHUACG@GMAIL.COM

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At 2129hr on 31 Jan 2018, I was on the way to leave Tan Tock Seng Hospital carpark after work. I was intending to turn right when I noticed that the vehicle in front of me stopped in the middle of a junction.

I came to a stop as well and waited for it to move forward. However, the vehicle in front of me reversed instead. I had tried to gain the driver's attention by signalling & continuous beep. The driver paused for a moment but then proceeded to reverse out but against the driver's right side of the front of my car.

The rear left of my car &

The driver in front caused a dent to the rear left of my car during this accident.

No person was injured during this accident.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

11/2/18

Driver's Signature

(If driver is not the policyholder)

Date & Time:

11/2/18

Reporting Centre Personnel's Signature

Name: Tony Pong

NRIC/PRN No: 62040147X



Accident Photo



Accident Photo



Accident Photo

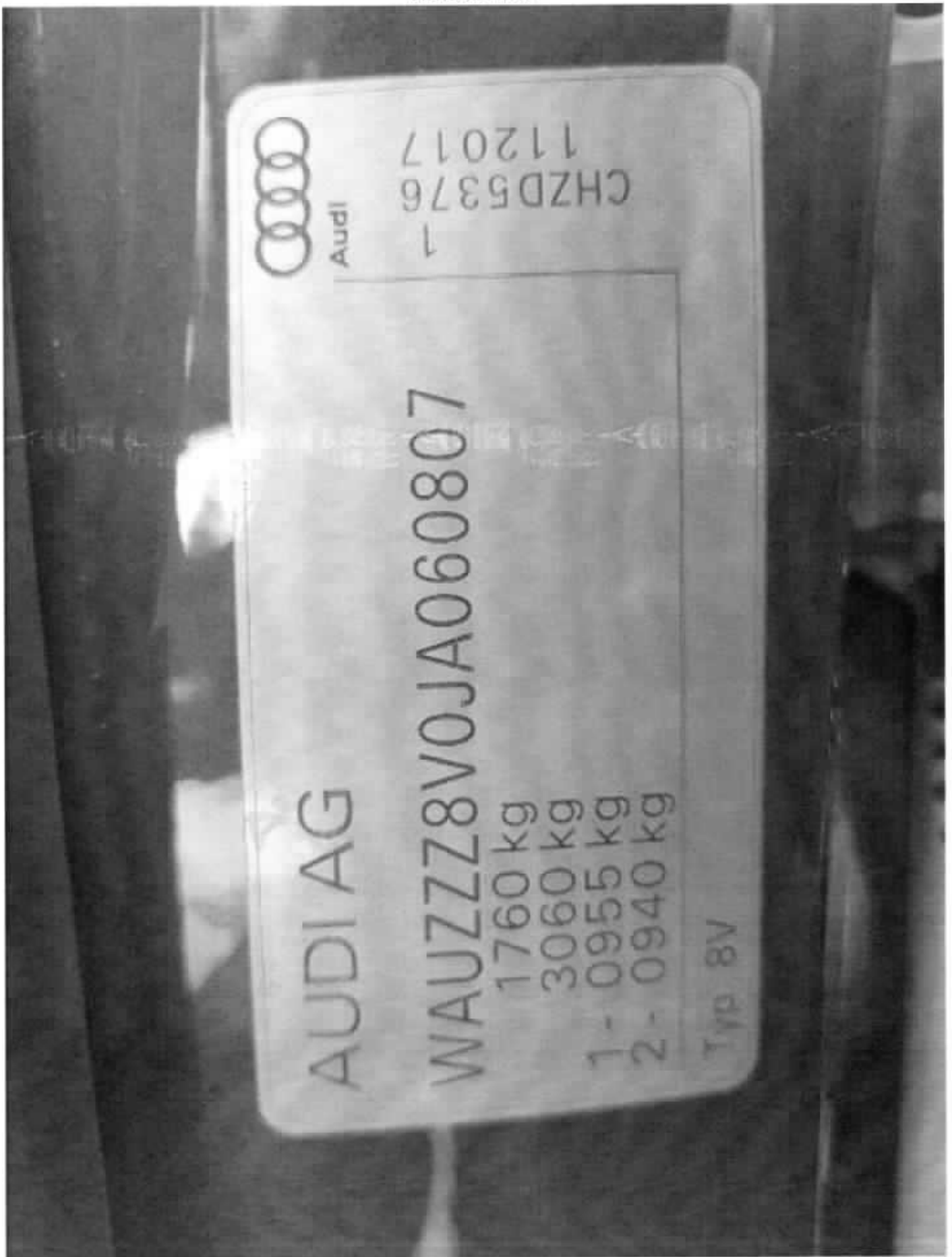


Accident Photo



Accident Photo





Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0154/2018/GW
Date	:	3-Feb-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Chua Choon Guan
Address	:	Blk 322 Tampines Street 33 #10-146 Singapore 520322
Telephone	:	HP +65 97604621
Type of Claim	:	Own Damage Claims
Policy No.	:	1800003093
Vehicle No	:	SJW 2218 L
Model Code	:	Audi A3 SB 1.0 TFSI
Model / Year	:	Jan-18
Engine No	:	CHZ612567
Chassis No	:	WAUZZZ8V0JA060807
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	31-Jan-18
Place of Accident	:	Tan Tock Seng Hospital Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJW 2218 L

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlights washer assy.	S/N \$ 360.00	✓ ✓
2	To dismantle and renew front bumper, rhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00	750 ✓
3	To respray front bumper and rhs front fender.	\$ 1,500.00	1100 ✓
4	To carry out diagnostic check.	S/N \$ 192.00	✓ ✓
TOTAL LABOUR CHARGES		: \$ 4,152.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJW 2218 L.**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Repld</i>	\$ 1,613.00	✓ 1790.40
2	FRONT BUMPER GUIDE SECTION-RH <i>NSE New</i>	\$ 33.00	7 X
3	FRONT BUMPER CLOSING ELEMENT-RH <i>New</i>	\$ 254.00	+
4	FRONT FENDER-RH <i>Repld</i>	\$ 746.00	k.
5	FRONT FENDER BRACKET -RH <i>New</i>	2 \$ 65.00	+
6	FRONT FENDER CLOSING ELEMENT-RH <i>New</i>	\$ 53.00	+
7	FRONT WHEEL HOUSING LINER-RH <i>New</i>	\$ 151.00	+
8	LED HEADLOIGHT -RH <i>Repld</i>	\$ 4,888.00	✓ 3910.40
9	HEADLIGHT WASHER LIFT CYLINDER <i>New</i>	\$ 123.00	+
10	SUNDIRES <i>New</i>	\$ 400.00	7 67.04
TOTAL SPARE PARTS CHARGES :		\$ 8,326.00	
TOTAL LABOUR CHARGES		\$ 4,152.00	
GRAND TOTAL		\$ 12,478.00	12564

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 05/02/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 04 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiuauto.com.sg / claims@premiuauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0154/2018/GW 14-Feb-18 CHANG 1 of 1 SJW 2218 L Audi A3 SB 1.0 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	FRONT FENDER BRACE - RH <i>Get me</i>	\$ 84.00	<i>X</i>
	TOTAL PARTS :	\$ 84.00	
	GRAND TOTAL :	\$ 84.00	

For Premium Automobiles Pte Ltd



Authorised Signature

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 20 April 2018 2:11 PM
To: 'Boo seng yak'; Carrine Leong; Nora Khai; SUR
Subject: RE: FINAL REVISION SJW2218L - OD AIG - SURVEYED 5 FEB 18

Dear Mr Boo,

Confirm repair cost of \$7669.84 before GST @ 4 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Wednesday, 21 March 2018 6:10 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION SJW2218L - OD AIG - SURVEYED 5 FEB 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$7669.84 @ 4 days of repairs.

Your early closure is appreciated.

Best regards - jb

Veron Chen (LKKAUTO)

From: PAL Claim <claims@premiumauto.com.sg>
Sent: Wednesday, 14 February 2018 9:49 AM
To: Veron Chen (LKKAUTO)
Cc: 'PAL Claim'
Subject: RE: SJW 2218 L Own Damage-DOA: 31/1/2018 - supplementary & before paint [Untitled].pdf; 0b74a48a-feb0-4004-be19-35bfe2b90844.JPG; 96eb35fc-c15b-4503-8c47-475359e7a916.JPG; 8634ccf3-de65-49ef-909e-b3365c6c5e84.JPG; a7e6cde5-f829-4ef6-bcff-34863c746348.JPG; e24115f6-18ae-42da-b33c-452aceb83164.JPG; 73dd277c-5631-421a-90fa-1a498f16410f.JPG; 32899f16-f96e-46d4-867c-5618ea120e75.JPG; e5047032-a579-42e5-8d0d-bd08eb7a586a.JPG
Attachments:

Dear Veron,

Kindly assist to pass the supplementary list and photographs to Mr. Adrian.

Thank you.

Best regards,
Chang Chee Sing
Estimator

Premium Automobiles Pte Ltd (Reg No 189902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 6 February 2018 3:28 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SJW 2218 L Own Damage-DOA: 31/1/2018

Dear Jeffery,

As instructed by our client AIG, please proceed to repair the insured vehicle **SJW 2218L (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 6 February 2018 9:01 AM

To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SJW 2218 L Own Damage

Dear Jeffery,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Monday, 5 February 2018 4:00 PM

To: SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: SJW 2218 L Own Damage

Dear all,

Kindly assist in the Own Damage Claim for the above mentioned vehicle.

Survey was carried out earlier this morning.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No: 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0154/2018/GW
Date : 3-Feb-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

4 days - ok - jb - 21 Mar 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tan Tock Seng
Address : Hospital Carpark
Blk 322 Tampines Street 33
#10-146
Singapore 520322
Telephone : HP +65 97604621
Type of Claim : Own Damage Claims
Policy No. : 1800003093
Vehicle No : **SJW 2218 L**
Model Code : Audi A3 SB 1.0 TFSI
Model / Year : Jan-18
Engine No : CHZ612567
Chassis No : WAUZZZ8V0JA060807
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 31-Jan-18
Place of Accident : Tan Tock Seng Hospital Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJW 2218 L

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlights washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper, rhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.	\$	2,100.00	\$ 750.00
3	To respray front bumper and rhs front fender.	\$	1,500.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 4,152.00</u>	<u>\$ 2,402.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SJW 2218 L.**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,613.00	\$ 1,290.40
2	FRONT BUMPER GUIDE SECTION-RH	\$ 33.00	
3	FRONT BUMPER CLOSING ELEMENT-RH	\$ 254.00	
4	FRONT FENDER-RH	\$ 746.00	
5	FRONT FENDER BRACKET -RH	2 \$ 65.00	
6	FRONT FENDER CLOSING ELEMENT-RH	\$ 53.00	
7	FRONT WHEEL HOUSING LINER-RH	\$ 151.00	
8	LED HEADLOIGHT -RH	\$ 4,888.00	\$ 3,910.40
9	HEADLIGHT WASHER LIFT CYLINDER	\$ 123.00	
11	SUNDIRES	\$ 400.00	\$ 67.04
TOTAL SPARE PARTS CHARGES		\$ 8,326.00	\$ 5,267.84
TOTAL LABOUR CHARGES		\$ 4,152.00	\$ 2,402.00
GRAND TOTAL		\$ 12,478.00	\$ 7,669.84

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-8902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0154/2018/GW 14-Feb-18 CHANG 1 of 1 SJW 2218 L Audi A3 SB 1.0 TFSI	
Quantity	Description	Unit Price	Amount	
<u>Parts</u>				
1	FRONT FENDER BRACE - RH <i>plm</i>	\$ 84.00	X	
	TOTAL PARTS :	\$ 84.00		
	GRAND TOTAL :	\$ 84.00	SUNDRIES	

Adrian Ling

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJW 2218 L

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0154/2018/MAS

2th May 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SJW 2218 L, Audi A3 SB 1.0 TFSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SJW 2218 L**, claimant, **Mr. Chua Choon Guan**, please find the related document per attached.

1. A copy of the Original invoice no. 85012382 – S\$8,206.73
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SJW 2218 L

REPUBLIC OF SINGAPORE DRIVING LICENCE

Class of Number **S8012703J**

Name: **CHUA CHOON GUAN**
(CAI CHUNYUAN)

Birth Date: **03 May 1980**
Issue Date: **19 Jun 2003**

0005#3846H




SINGAPORE ARMED FORCES IDENTITY CARD

Name: **CHUA CHOON GUAN**

NPIC No: **S8012703J**



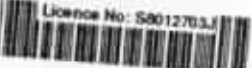

This card is the property of the Singapore Armed Forces. Any person finding the card is requested to forward it without delay to Central Mailroom Base or any Police Station.

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 **Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms**

PASS DATE: **24 May 2000**

Licence No: **S8012703J**



NP 428A

NPIC No/Colour: S8012703J / PINK

Race: CHINESE

Blood Group: O-

Date Of Birth: 03/05/1980

Country Of Birth: SINGAPORE

Sex: M

Service Status: REGULAR

Military Rank/Status: OFFICER

Address: BLK 322 TAMPINES STREET 33 #10-146 SINGAPORE 520322






CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHUA CHOON GUAN
 Period of Insurance : 15 Jan 2018 To 14 Jan 2019
 Engine No. : CHZ612567,
 Chassis No. : WAUZZZ8V0JA060807

Vehicle No. : SJW2218L
 Policy No. : 1600003093
 Endorsement No. :
 Issued Date : 17 Jan 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sportback 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2018
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, speed-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 9 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$500 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHUA CHOON GUAN - \$500 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center, Add: 55 Ubi Road 1 Singapore 408699 63623323

For other Approved Reporting Centres/Audited Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1988 (Malaysia).

304125207

REMIUM LEASING - SLEE

11 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Ching Guan Tan



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6896 2223
Main Telefax: 6471 3793

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6888 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408825
Telephone: 6389 2323

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6346 2323
9628 1233

Page 1 10:22

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85012382
Date: 27/04/2018
Order: SJW2218L
Term: 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SJW2218L (V 36415)

Regn Date: 15/01/2018

Mileage: 2012

WIP No.: 54440

Model: A3 SPORTSBACK 1.0 TFSI 8VFAMG

Chassis: WAUZZZ8V0JA060807

Engine: CHZ 612567

Dept: U

VS8 No.:

You have been assisted by :- UB-Carrine

(33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	750.00	1.00	750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	ABV0941774D	HEADLIGHT	1.00	4888.00	3,910.40
X	ABV0807065R GRU	COVER	1.00	1613.00	1,290.40
X	ABV0821136C	SUPPORT	1.00	83.80	83.80

Parts 5,267.84
Labour 0.00
Sublet 2,402.00
Menus 0.00
Lubricant 0.00

Sub-Total

7,669.84

7% GST

536.89

Grand Total

8,206.73



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJW 2218 L

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0154/2018/JT
20 February 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 Sportsback 1.0 TFSI S-tronic
Vehicle Chassis No. : WAUZZZ8V0JA060807
Vehicle Regn No. : **SJW 2218 L**
Vehicle Mileage : **2,012km**
Vehicle Owner : Mr. Chua Choon Guan
Certificate No : 1800003093
Policy Excess : **NIL**
Accident Date : 31st January 2018
Place : Tan Tock Seng Hospital Carpark
Repair Cost : \$ 8,206.73
WIP No. : 54440
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



190026
20/2/18

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Feb 2018 08:28		05 Feb 2018 17:21 Edit Adj Rpt	S\$7,669.84 Edit Estimates	S\$7,669.84 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured: CHUA CHOON GUAN , ID: S80127033, Tel: +6597604621, Email: desmondchuacg@gmail.com									
Vehicle Reg. No.: SJW2218L		Date of Loss: 31/01/2018 21:00 - :59 [16 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 2343878702SG		Policy/Cover Note No.: 1800003093 (Comprehensive)							
		Excess: S\$0.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408599 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tr, Tinesh] Tinesh.Tr@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 14/02/2018]									
Driver/Custodian: CHUA CHOON GUAN (37 / Male), NRIC: S80127033, Tel: +6597604621									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (06/02/2018): Alert - Adj Mandate Approved (S\$8903.00) - SJW2218L - Claim Handler: Tr, Tinesh - AIG_SG (06/02/2018): SJW2218L / OD / 31/01/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJW2218L (2343878702SG)**
OD

Jan 31 2018 9:30PM

[CHUA CHOON GUAN]

Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Videos	Upload Audio	View View in Browser v	
Video						1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print		
1	01/02/18 22:14	Video - Accident [Linked Accident Report Documents]		Load MP4			
Assessment Reports						1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	06/02/18 08:51	Adjuster Immediate Advice		Load HTM			
Photos/Images						3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	06/02/18 08:34	General View		Load JPG	☒		
2	06/02/18 08:34	General View		Load JPG	☒		
3	06/02/18 08:34	General View		Load JPG	☒		
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13	06/02/18 08:34	General View		Load JPG	☒		
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15	06/02/18 08:34	General View		Load JPG	☒		
16	06/02/18 08:34	General View		Load JPG	☒		
17	20/04/18 13:39	Reinspection Photo		Load JPG	☒		
18	20/04/18 13:39	Reinspection Photo		Load JPG	☒		
19	20/04/18 13:39	Reinspection Photo		Load JPG	☒		
20	20/04/18 13:39	Reinspection Photo		Load JPG	☒		
21	20/04/18 13:39	Reinspection Photo		Load JPG	☒		
22	20/04/18 13:39	Reinspection Photo		Load JPG	☒		
23	20/04/18 13:39	Reinspection Photo		Load JPG	☒		
24	20/04/18 13:39	Reinspection Photo		Load JPG	☒		
Documentation						1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	06/02/18 08:53	Singapore Accident Statement		Load PDF			
2	06/02/18 08:53	Certificate of Insurance		Load PDF			
3	06/02/18 08:54	Insured's Driving License		Load PDF			
4	06/02/18 08:54	ESTIMATE		Load PDF			
5	07/05/18 09:31	WORKSHOP INVOICE		Load PDF			
6	07/05/18 09:31	DISCHARGE VOUCHER		Load PDF			

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
7	07/05/18 09:32	SUPPLEMENTARY PART	 Load PDF	

Linked Accident Report Documents

Video			View View in Browser	1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	01/02/18 22:14	Video - Accident	 Load MP4		
Assessment Reports			1 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	01/02/18 22:15	Accident Statement	 Load HTM		
Photos/Images			3 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	01/02/18 11:24	Accident Photo	 Load JPG	☒	
2	01/02/18 11:24	Accident Photo	 Load JPG	☒	
3	01/02/18 11:24	Accident Photo	 Load JPG	☒	
4	01/02/18 11:24	Accident Photo	 Load JPG	☒	
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12	01/02/18 11:24	Accident Photo	 Load JPG	☒	
Documentation			1 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	01/02/18 22:15	Sketch Plan	 Load JPG	☒	
2	01/02/18 22:15	Sketch Plan #2	 Load JPG	☒	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18002261/AVBQ2

Date: 07/05/2018

REFERENCE

Insured/Claimant: CHUA CHOON GUAN Policy No: 1800003093
Date of Loss: 31/01/2018 Nature of Claim: OD Claim No: 2343878702SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJW2218L**
Make & Model: AUDI A3, 999cc TFSI S-TRONIC (A) Engine No: CHZ612567
Reg. Date: 15/01/2018 (Man. Year: 2017) Chassis No: WAUZZZ8V0JA060807
Colour: Grey Odometer: 1025 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$120,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,410.00	5,267.84	3,142.16	37.36
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,152.00	2,402.00	1,750.00	42.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	12,562.00	7,669.84	4,892.16	38.94
+ GST 7.00/7.00% (S\$)	879.34	536.89	342.45	38.94
Nett Amount (S\$)	13,441.34	8,206.73	5,234.61	38.94

INSPECTION

Date of Assignment: 05/02/2018
Date Inspected: 05/02/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,613.00 FS	*1,290.40 FS
2	1		*FRONT BUMPER GUIDE SECTION -RH	Not Necessary	33.00 FS	*- FS
3	1		*FRONT BUMPER CLOSING ELEMENT -RH	Not Necessary	254.00 FS	*- FS
4	1		*FRONT FENDER -RH	Repair	746.00 FS	*- FS
5	2		*FRONT FENDER BRACKET-RH	Not Necessary	65.00 FS	*- FS
6	1		*FRONT FENDER CLOSING ELEMENT -RH	Not Necessary	53.00 FS	*- FS
7	1		*FRONT WHEEL HOUSING LINER -RH	Not Necessary	151.00 FS	*- FS
8	1		*LED HEADLIGHT -RH	Cracked	4,888.00 FS	*3,910.40 FS
9	1		*HEADLIGHT WASHER LIFT CYLINDER	Not Necessary	123.00 FS	*- FS
10	1		*SUNDRIES	Necessary	400.00 FS	*67.04 FS
11	1		*FRONT FENDER BRACE-RH	Not Necessary	84.00 FS	*- FS
Total Parts (\$\$)					8,410.00	5,267.84

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS ,FOG LAMPS ,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHTS WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ,RHS FRONT FENDER AND HEADLIGHT .RE-ORAGANISE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	2,100.00	750.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,152.00	2,402.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >