

SMRT AUTOMOTIVE SERVICES PTE LTD

60 Woodlands Industrial Park E4 Singapore 757705

Tel: 65 6866 2647 Fax: 65 6368 7421 www.smrt.com.sg

China Taiping Insurance (S) Pte Ltd c/o LKK Auto Consultants Pte Ltd No. 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Date: 16 April 2018

Our Ref.: TAX/01/18/2190/LG

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Dear Sirs,

ACCIDENT ON 31/01/2018 INVOLVING SHC 4018M, <u>SKZ 6252H</u> & EW 4888Z ALONG ANG MO KIO AVE 3

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: <u>SHC 4018M.</u>

Your insured's negligent driving has caused the above accident. As a result, our clients have suffered the following losses:-

1.	Cost of Repair		172	\$14494.08
2	Loss of Rental for 9 days @ S\$ [13 10	5 /day	1	\$ 1107.45
3.	Loss of Income for 9 days @ S\$ 60.0	/day	3	\$ 540.00
4.	Police Report/ SAS Report/ LTA Search Fee	9		\$ 7.00
5.	Survey Fee		3	
		Total Cla	ims :	\$ 6079.13
We	enclose the following documents:			.M
V	Repair Invoice	V	Letter	of Authorisation
	Survey Report		LTA S	Search result
	Photographspcs	1	Other	s:
	Investigation results	1.	vehicl	e laid-up report
V	Proof of Loss of Use/Rental/Income	2.		
V	Police / SAS report of SHCH918M	3.		

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT TAXIS PTE LTD.

Yours sincerely,

SMRT AUTOMOTIVE SERVICES PTE LTD

Tan Lee Gek For Manager, Claims Claims Department DID: 6866 2647

Email: leegek@smrt.com.sg



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.; (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/CTI18002252/Gmb3

21 MAY 2018

CHAN HUAY KING BLK 661 HOUGANG AVENUE 4 #10-387 SINGAPORE 530661

Dear Sir/Madam,

ACCIDENT INVOLVING SKZ 6252H / SHC4018M / OTHERS ON 31/01/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Bevan Lim Case Handler DID: 6749 4274

FAX: 6741 4108

Email: bevanlim@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

AUTHORIZATION TO ACT

I, <u>SMRT TAXIS PTE LTD</u> (the third party claimant") of <u>BLK 60 WOODLANDS</u>

INDUSTRIAL PARK E4 (S) 757705 (address), owner of <u>SHC 4018M</u> (vehicle no.) hereby authorize <u>SMRT AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SHC 4018M</u> that was damaged pursuant to the accident which occurred on <u>31/01/2018</u> (date) along <u>ANG MO KIO AVE 3</u> (location) involving vehicle no/s <u>SKZ 6252H</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Signed by "the third party claimant" (with chop if applicable) Signed by "the workshop" (with chop)



Date: 1/2/218

Our Ref. No.:

Letter of Authorisation	
registered birer relief driver / contract hirer of SMRT taxi registration number SUC WIFM hereby authorise SMRT Automotive Services Pte Ltd	
("AutoSvs") to deal with all matters arising out of the accident between my taxi and	P
(the "Accident") on my behalf, including but not limited to instituting and any claims or	
proceedings against such party or parties (as AutoSvs deems fit in its absolute	
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or	
action made against us or incurred or suffered by us.	
Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve	
and settle any proceeding or claim arising out of the accidents, including but not limited	
to doing any act or executing any document or signing the Discharge Voucher on my	
behalf as may be required.	
Name TEO LEE HUAT Signature:	
NRIC No. 81386065-C	
Tel No. 83740951	
Address BIK 19 VALAN 8 ULTAN H15-186 SINGAPORT 190019	

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3013491802

Claim No : SNM18D00612C02

Claimant : SMRT TAXIS PTE LTD

Amount : \$\$5,450.00

Singapore Dollars Five Thousand Four Hundred and Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 4018M Insured Vehicle No. : SKZ 6252H

Date of Loss

: 31/01/2018

Place of Accident : ANG MO KIO AVE 3

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: CHAN HUAY KING : CHAN HUAY KING

Driver Name

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 5,450.00
TOTAL	
Claimant Name:	MRIC No : SXXXX TO 6 F
Signature :	Date : 2 DEC 2019



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 RECEIVED

APR 2018

Claims
Department
Department
Department
Department
Department
Department
Department
Department
Department

SHRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 1990042802 Invoice No. : IV180300786 Date : 29.03.2018 Vehicle No. : SHC4018M

Your Ref No. : TAX/01/18/2190 Our Ref No. : 24094414

Our Ref No. : 24094414 Terms : 30 Days

Description	Qty (Unit	Add	1	(Discount)			Amount
				ŧ			Amount		
Parts									
COVER, RR BUMPER ASSY	1.00	Ş	423.90	(25.00)	\$	105.97	\$	317.92
PAD, RR BUMPER, RH & LH , 1	2.00	\$	3.80	(25.00)	\$	1.90	\$	5.70
PAD, RR BUMPER, RH & LH , 2	2.00	\$	3.80	(25.00)	s	1.90	S	5.70
PAD, RR BUMPER, RH & LH , 3	2.00	\$	3.80	(25.00)	s	1.90	\$	5.70
SEAL, RR BUMPER ARM, RH & LH	2.00	\$	11.00	(25.00	3	s		\$	16.50
PIXEL STICKER	2.00	\$	60.00	0.00		\$	0.00	\$	120.00
SENSOR REVERSE	1.00	\$	180.00	0.00		s	0.00	ş	180.00
GUARD, RR BUMPER, LOWER	1.00	\$	558.30	(25.00)	\$	139.57	\$	418.72
COVER, GUARD RR BUMPER LOWER	1.00	\$	14.80	(25.00)	\$	3.70	\$	11.10
PAD, RR BUMPER, CTR	0.00	\$	2.20	(25.00)	\$	0.00	s	0.00
FILLER, RR BUMPER , LH	0.00	\$	119.90	(25.00)	\$	0.00	S	0.00
FILLER, RR BUMPER , RH	0.00	\$	119.90	(25.00	3	\$	0.00	s	0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$	1.50	(25.00)	s		s	11.25
RETAINER, RR BUMPER, LH	1.00	\$	111.50	(25.00		5	27.87	s	83.62
RETAINER, RR BUMPER, RH	1.00	\$	112.70	(25.00		s	28.17	s	84.52
REAR BUMPER REINFORCEMENT	0.00	\$	318.80	(25.00)	\$	0.00	s	0.00
ANTENNA, ELECTRICAL KEY	0.00	\$	60.30	(10.00)	\$	0.00	S	0.00
WIRE, LUGGAGE ROOM	0.00	\$	143.50	(10.00)	\$	0.00	s	0.00
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$	629.80	(25.00)	\$	0.00	9	0.00
REINFORCEMENT ASSY, REAR FLOOR END PANEL , RH & LH	0.00	\$	56.70	(25.00)	\$	0.00	ş	0.00
SPARE TYRE PANEL , PAN, REAR FLOOR	0.00	\$	564.80	(25.00	Y	Ş	0.00	\$	0.00
ADHESIVE: DIRECT GLAZING	1.00	\$	37.00	0.00	20	s		\$	37.00
TAIL GATE GLASS SUB-ASSY, BACK DOOR	0.00	\$1	569.70	(25.00)	s		ş	0.00
TAIL GATE LOCK ASSY, BACK DOOR	1.00	\$	452.10	(10.00)	\$	45.21	s	406.89
TAIL GATE DAM, BACK DOOR GLASS	0.00	\$	27.90	(25.00	5.1	ŝ	0.00	S	0.00

Authorised Signature

for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 1990042802 Invoice No. : IV180300786 Date : 29.03.2018 Vehicle No. : SHC4018M

Your Ref No. : TAX/01/18/2190

Our Ref No. : 24094414 Terms : 30 Days

Description		n Qty Unit			1	(Di	scount)		Amount
			Cost	+		Amount			
UPPER ADHESIVE									
TAIL GATE MOULDING GLASS, BACK DOOR	0.00	\$	29.70	(25.00	Y	\$	0.00	\$	0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR , LH	0.00	\$	29.90	(25.00)	\$	0.00	\$	0.00
TAIL GATE MOULDING LOWER GLASS , BACK DOOR , RH	0.00	\$	29.90	(25.00	}	\$	0.00	\$	0.00
SEALANT W/SCREEN	0.00	\$	37.00	0.00		\$	0.00	\$	0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$	891.20	(25.00)	\$	222.80	\$	668.40
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$	52.30	(25.00)	\$	13.07	S	39.22
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$	52.30	(25.00)	\$	13.07	S	39.22
EMBLEM SUB-ASSY REAR	1.00	\$	46.30	(25.00)	s	11.57	\$	34.72
STICKER SMRT LOGO	1.00	\$	7.80	0.00		\$	0.00	\$	7.80
STICKER DECAL 6555 8888	1.00	\$	21.60	0.00		s	0.00	s	21.60
NUMBER PLATE	0.00	\$	30.00	0.00		\$	0.00	\$	0.00
NUMBER PLATE FRAME	0.00	\$	25.00	0.00		ş	0.00	ş	0.00
REAR BUMPER REINFORCEMENT	1.00	\$	318.80	(25.00	1	ş	79.70	\$	239.10
					Su	b-To	tal	\$	2754.68
Labour									
TO REPAIR REAR PORTION	1.00	\$	800.00	0.00		\$	0.00	\$	800.00
Others									
TOWING CHARGE	1.00	\$	40.00	0.00		s	0.00	S	40.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$	30.00	0.00		\$	0.00	\$	30.00
TO TRANSFER REAR TAILGATE MECHANISM	0.00	\$	120.00	0.00		s	0.00	Ş	0.00

Authorised Signature

for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102

Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 : 199004280Z

Invoice No. : IV180300786 Date : 29.03.2018

Vehicle No. : SHC4018M Your Ref No. : TAX/01/18/2190

Our Ref No. : 24094414 Terms : 30 Days

Description			Unit	Add /	(Dis	count)		Amount
		Unit		9	Amount			, mount
TO REMOVE AND REFIX REAR WINDSCREEN	0.00	\$	240.00	0.00	\$	0.00	s	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$	40.00	0.00	\$	0.00	\$	40.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	1.00	\$	60.00	0.00	\$	0.00	\$	60.00
TO INSPECT RR LIGHTING, MECHANISMS WATER TEST RR LIGHTING FOR LEAKAGE	0.00	\$	20.00	0.00	\$	0.00	S	0.00
TO REPLACE SUNDRY PARTS	0.00	\$	100.00	0.00	\$	0.00	S	0.00
TO WASH AND VACUUM	0.00	\$	60.00	0.00	\$	0.00	S	0.00
TO REPSRAY REAR BUMPER	1.00	\$	200.00	0.00	\$	0.00	ş	200.00
TO RESPRAY FILLER RR BUMPER LH	0.00	\$	180.00	0.00	\$	0.00	s	0.00
TO RESPRAY FILLER RR BUMPER RH	0.00	\$	180.00	0.00	\$	0.00	s	0.00
TO RESPRAY BUMPER BEAM	0.00	\$	180.00	0.00	\$	0.00	S	0.00
TO RESPRAY REAR PANEL	1.00	\$	150.00	0.00	s	0.00	s	150.00
TO RESPRAY REAR SPARE TYRE PANEL	0.00	\$	180.00	0.00	S	0.00	s	0.00
TO RESPRAY TAIL GATE	1.00	\$	200.00	0.00	s	0.00	\$	200.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	S	150.00	0.00	s	0.00	\$	150.00

GRAND	TOTAL	9	4,424.68
W 8 10 35 1 57	S TO A T SALE	-	4,464.00

Remark :

Make/Model

: PRIUS4

Accident Date : 31.01.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature

for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To:

Claims Dept

Our Ref:

TAX/01/18/2190

From: SMRT Taxis Pte Ltd

Date:

12/02/2018

ACCIDENT ON 31/01/2018 INVOLVING SHC 4018M, SKZ 6252H & EW 4888Z ALONG ANG MO KIO AVE 3

This is to confirm that the daily rental rate for SHC 4018M is \$123.05 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely SMRT TAXIS PTE LTD

for Manager



Accident Vehicle Laid-Up Report

Registeration No. : SHC4018M

: TOYOTA PRIUS GEN4

Make / Model

Accident Case No. : TAX/01/18/2190

Ref. No.

24094414

Date and Time Vehicle off-road for Accident Repair : 31.01.2018 21:02:00

Date and Time Repair Completed

: 10.02.2018 08:23:54

Remarks:

Generated by : POHSUAN

Printed on : 11.02.2018

2/2/2018

Enquire Transaction History

Transaction History Details

Log Date/Time:

02 Feb 2018 / 08:20:03

Asset Type:

Vehicle

Transaction Amount:

\$7.49

Asset ID:

SKZ6252H

Transaction Type:

18.32 Insurance Enquiry (GIRO

Channel:

External Agency

User ID:

Payment)

ESASBAHO - BALQISH BINTE ABDUL

Business Transaction

HALIL

Reference No.:

20180202082003404985

Search Date / Time:

31 Jan 2018 20:40:00

Insurance Company:

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs Back to List

Jia Le (LKK Auto)

From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent:

Friday, 29 November 2019 4:59 PM

To:

Jia Le (LKK Auto): Admin A

Cc:

Tan Kah Leong: Alfred Toh: Chee So Chow

Subject:

RE: Direct Settlement - Accident Involving SKZ6252H (OI: SNM18D00612C02/tkl)

and SHC4018M (TP: LKK REF-CC3/CTI18002252/Gdb3) on 31.01.2018

REF - CC3/CTI18002252/Gdb3 CTPIS REF - SNM18D00612C02(tkl)

Dear Jia Le

We refer to the above matter.

You may proceed to resolve the property damage claim (including loss of income) at \$5,469.98.

We await your payment advice to enable Kah Leong to act accordingly.

Best Regards

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6183 FAX: (65) 6224 7478

W: www.sq.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Monday, 25 November, 2019 4:36 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SKZ6252H (OI: SNM18D00612C02/tkl) and SHC4018M (TP: LKK

REF -CC3/CTI18002252/Gdb3) on 31.01.2018

Your ref: TBA

Our ref: CC3/CTI18002252/Gdb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKZ 6252H(OI) & SHC 4018M(TP) ON 31/01/2018

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer Third Party repairer "SMRT AUTOMOTIVE PTE LTD" at \$5,469.98(all-in).

The summary is as follows: -

	Amount	Amount Revised
	Claimed	
 Cost of Repair (w/GST) 	\$11,208.40	\$ 4,424.68
2. Loss of Rental (9days x \$123.05)	\$ 1,107.45	\$ 738.30 (6days x \$123.05)
3. Loss of Income (9days x \$60)	\$ 540.00	\$ 300,00 (6days x \$50)
3. LTA/ GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$12,862.85	\$ 5,469.98

^{**04} days recommendation for repair + 1Sun + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 6 February, 2018 9:02 AM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto)

<thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKZ6252H (OI: CAI - TBA) and SHC4018M (TP: LKK REF -

CC3/CTI18002252/Gyb3) on 31.01.2018

WITHOUT PREJUDICE

Dear all

Attach herewith insured GIA's report.

Thank you.

Regards,

Adeline Chng

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896155

Fax: 62247478/62247175

Email: adeline.chnq@sq.cntaipinq.com Email: claimsdept@sg.cntaiping.com Website: www.sg.cntaiping.com

Disclaimer:

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Please consider the environment before printing this email

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, 6 February, 2018 8:53 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Jas Khine (LKKAuto) <<u>iaskhine@lkkauto.com</u>>; Thin Thin (LKKAuto) <<u>thinthin@lkkauto.com</u>>; Admin A <<u>admin-</u>

a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKZ6252H (OI: CAI - TBA) and SHC4018M (TP: LKK REF -

CC3/CTI18002252/Gyb3) on 31.01.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 4018M at M/s SMRT Automotive Services Pte Ltd – Woodlands.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

Shu Pel | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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