

## Joy Irene (LKKAuto)

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**From:** Claims Dept of CTI <claimsdept@sg.ctaiping.com>  
**Sent:** Thursday, 26 July 2018 9:49 AM  
**To:** Joy Irene (LKKAuto); Admin A  
**Cc:** Chong Boon Sen; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau; Olivia Lau (LKKAuto)  
**Subject:** RE: SNM18D00652C021/LKKDS & YR REF: SGY9997A (TP : LKK REF - CC6/CTI18002249/Akb3) on 01.02.2018

LKK REF - CC6/CTI18002249/Akb3  
CTI REF – SNM18D00652C02/1 (YL7101L)

Dear Joy Irene

We refer to your email pertaining to the above matter.

Please proceed to offer \$7,150.00 in the first instance as follow:

Cost of repairs	\$6,400.00
LOR (\$150.00 x 5 days)	\$ 750.00
Total	\$7,150.00
=====	

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.ctaiping.com](mailto:claimsdept@sg.ctaiping.com)  
[alfred.toh@sg.ctaiping.com](mailto:alfred.toh@sg.ctaiping.com)  
[www.sg.ctaiping.com](http://www.sg.ctaiping.com)



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**From:** Joy Irene (LKKAuto) [mailto:[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)]  
**Sent:** Wednesday, July 25, 2018 5:34 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.ctaiping.com](mailto:claimsdept@sg.ctaiping.com)>; Alfred Toh <[alfred.toh@sg.ctaiping.com](mailto:alfred.toh@sg.ctaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM18D00652C02/1/LKKDS & YR REF: SGY9997A (TP : LKK REF - CC6/CTI18002249/Akb3) on 01.02.2018

**REF: SNM18D00652C02/1/LKKDS**

**LKK: CC6/CTI18002249/Ajb3**

Dear Sirs,

This is a scenario whereby our insured driver reversed and hit parked TP vehicle.

Liability is down against us.

Insured agreed to settle and aware of NCD issue.

Summary of offer to repairer M/s **LEANG AUTOMOTIVE** is as follows:

	TP CLAIMED	OUR <u>REVISED</u> TO OFFER
Cost of Repairs	\$ 18,666.63 (per estimate)	\$ 6,400.00
Loss of Rental	\$ 1,000.00 (\$200 x 5 days)	\$ 900.00 (\$180 x 5 days)
<b>TOTAL</b>	<b>\$ 19,666.63</b>	<b>\$ 7,300.00</b>

- 5 days recommendation for repair .
- TP Vehicle : LEXUS NX200 1998CC YEAR 2017

Relevant supporting claim documents attached for your perusal and reference.

The above summary is subject for your approval.

Kindly advise.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joy Irene (LKKAuto)  
**Sent:** Tuesday, 3 July 2018 11:11 AM  
**To:** 'Claims Dept of CTI' <[claimsdept@sg.ctaiping.com](mailto:claimsdept@sg.ctaiping.com)>; 'Angie Foo' <[angie.foo@sg.ctaiping.com](mailto:angie.foo@sg.ctaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** REF: SNM18D00652C02/1/LKKDS & YR REF: SGY9997A (TP : LKK REF - CC6/CTI18002249/Akb3) on 01.02.2018

[REF: SNM18D00652C02/1/LKKDS](#)

Dear Sirs,

Attached marked estimate and preliminary advice for your reference and records.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Angie Foo [<mailto:angie.foo@sg.ctaiping.com>]  
**Sent:** Wednesday, 7 February 2018 4:23 PM  
**To:** Shu Pei (LKKAuto) <[shupei@lkkauto.com](mailto:shupei@lkkauto.com)>  
**Cc:** Chong Boon Sen <[boonsen.chong@sg.ctaiping.com](mailto:boonsen.chong@sg.ctaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>  
**Subject:** OUR REF: SNM18D00652C02/1/LKKDS & YR REF: SGY9997A (TP : LKK REF - CC6/CTI18002249/Akb3) on 01.02.2018

Dear Shu Pei,

We refer to your email of 6<sup>th</sup> February 2018.

We attached our Insured's SAS Report and Assignment Letter for your necessary action.

Kindly take note, the claim handler is Chong Boon Sen 63896171.

Thank you.

Regards,  
Angie Foo  
Executive  
Motor Division  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909  
Co.Reg.No.200208384E

DID: 6389 6186  
Fax: 6224 7478 /6224 7175  
Email: [angie.foo@sq.ctaiping.com](mailto:angie.foo@sq.ctaiping.com)  
Email: [claimsdept@sq.ctaiping.com](mailto:claimsdept@sq.ctaiping.com)  
Website: [www.sq.ctaiping.com](http://www.sq.ctaiping.com)

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**From:** Shu Pei (LKKAuto) [<mailto:shupei@lkkauto.com>]  
**Sent:** Tuesday, 6 February, 2018 7:25 PM  
**To:** Claims Dept of CTI  
**Cc:** Chong Boon Sen; Admin A; Hsiao Tong (LKKAuto); Zaini (LKK Auto)  
**Subject:** Direct Settlement - Accident Involving YL7101L (OI : CAI - TBA) and SGY9997A (TP : LKK REF - CC6/CTI18002249/Akb3) on 01.02.2018

**WITHOUT PREJUDICE**

Dear Boon Sen,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SGY 9997A at M/s Leang Automotive.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupei@lkkauto.com](mailto:shupei@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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