

Tanaka

LPC

6/2/18

SLU7742T

2017 Dec.

Business Dist

DD TR NS THREE CORES EVALUATION

Trusted Vehicle

SLU7742T
Mova Automotive
15 Fan Yong Rd

Vehicle Make

Year

Color

Body No

Engine No

Serial No

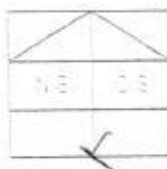
Excess

Client Record

Make of Car

Policy Section

Remark: The van had commenced its repair at the time of inspection



Body Number

DAQ Accident Room Consistent? Yes or No

DAQ Repair Room Consistent? Yes or No

Est. Repair 03 days Pass: Yes or No

Est. Cost \$24,400.00 Pass: Yes or No

DAQ Rep / Est 24 hrs up

Date Person Contacted Vehicle IN/OUT

Date Time Action Instruction

SLU7742T

Toyota Sienna
Blue
2389

1496

NSP1707060530

195/55R15

ES DUN EXNOVA BY FB/LIZA MID Q-ETSU FR SUN
TOYO YOKOHAMA

Front 6 Rear 6
Left 6 Right 6
6/2/18 @ 1500

Surveys: Mova BM
Client/Carpet: FR Pass CS NS UC Passes

The U/C Chassis frame Body Structure affected due to ...

P/P 1898.25 (Reel \$ 20 / 107.1)

See The Report



Preli. Report



Final Report

Days Of Repair

Resurvey No. of This

Survey Fee

Add Fee



See to

See to

See to

See to





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC18002243/T1pa3	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 05-02-2018	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKU 7881L	Veh. Inspected	SLU 7742T	
Policy No.		Coverage (\$)	0.00	
Claim No.	18/18/18/VP05/020394	Excess (\$)	0.00	
Assign From		Assign Date	05/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	31/01/2018	Inspection Date	06/02/2018	
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 12 February, 2018 2:53 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Hsiao Tong (LKKAUTO); Zaini (LKK Auto); Admin A
Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6
Attachments: 12022018123405.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Gerald,

We refer to your below email and the contents were duly noted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Monday, 12 February, 2018 12:37 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Dear Mei Kwan,

We attached a copy of insured's GIA report for your attention.

Kindly note that our reference should be 18/18/18/VP05/020394

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 12 February, 2018 12:07 PM
To: Admin-D (LKKAUTO); MT_Claim_SG; assignments
Cc: ONG LI LI; Admin A

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Monday, 5 February 2018 9:31 AM

To: nitha <nitha@moval.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>

Cc: 'Jacelyn' <jacelyn@moval.com.sg>

Subject: Our Ref: 18/18/18/VP05/020366 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Without Prejudice

Dear Nitha

Please liaise with LKK Auto Consultants Pte Ltd for your client's claim. They will assess quantum & liability.

Dear LKK

Please handle. (new assignment)

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: nitha [mailto:nitha@moval.com.sg]

Sent: Friday, 2 February, 2018 4:57 PM

To: MT_Claim_SG

Cc: 'Jacelyn'

Subject: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Dear Sir/Madam,

Good day

REF : SKU7881L

Kindly assist revert officer in charge and liability for the above mention case.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



Hsiao Tong (LKKAuto)

From: Jacelyn <jacelyn@movs.com.sg>
Sent: Thursday, 26 April 2018 5:13 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: FINALIZATION: SLU7742T - TP/LONPAC - TOYOTA SIENTA 1.5 (DOA 31.01.2018)
Attachments: IMG20180202153006.jpg; IMG20180202153010.jpg; IMG20180202153017.jpg; IMG20180207111126.jpg; IMG20180207111134.jpg; IMG20180207111141.jpg; FINALIZE - LKK.PDF

Dear Hsiao Tong,

Please help to finalize the below case.

Thank you, have a nice day.

Best Regards,
Jacelyn Ooi
Estimator
9686-9275
Email: jacelyn@movs.com.sg
Mova Automotive Pte Ltd

From: Jacelyn [<mailto:jacelyn@movs.com.sg>]
Sent: Tuesday, 17 April 2018 3:11 PM
To: 'Taufikh (LKK Auto)'
Subject: FW: FINALIZATION: SLU7742T - TP/LONPAC - TOYOTA SIENTA 1.5 (DOA 31.01.2018)

Dear Taufikh,

Please help to finalize the below mentioned case.

Thank you, have a nice day.

Best Regards,
Jacelyn Ooi
Estimator
9686-9275
Email: jacelyn@movs.com.sg
Mova Automotive Pte Ltd

From: Jacelyn [<mailto:jacelyn@movs.com.sg>]
Sent: Friday, 9 February 2018 10:07 AM
To: 'Taufikh (LKK Auto)'
Subject: FINALIZATION: SLU7742T - TP/LONPAC - TOYOTA SIENTA 1.5 (DOA 31.01.2018)

Dear Taufikh,

Please find the attached 'Marking Estimate', 'Before-Paint' & 'After-Paint' photographs for your reference.

We propose the finalize amount at Part-By-Part \$ 1,898.25. Kindly revert.

Thank you, have a nice day.

Best Regards,
Jacelyn Ooi
Estimator
9686-9275
Email: jacelyn@nova.com.sg
Mova Automotive Pte Ltd

From: Jacelyn [<mailto:jacelyn@nova.com.sg>]
Sent: Tuesday, 6 February 2018 6:04 PM
To: 'Taufikh (LKK Auto)'
Subject: RE: SLU7742T - TP/LONPAC

Dear Taufikh,

May I have more labour for below mentioned job:

*Reverse Camera need to transfer into new tailgate, and conduct resetting.

*Reverse Sensor will transfer to new rear bumper moulding centre, and need to drill hole on the moulding.

Thank you, have a nice day.

Best Regards,
Jacelyn Ooi
Estimator
9686-9275
Email: jacelyn@nova.com.sg
Mova Automotive Pte Ltd

From: Taufikh (LKK Auto) [<mailto:taufikh@lkkauto.com>]
Sent: Tuesday, 6 February 2018 5:39 PM
To: 'Jacelyn'
Subject: RE: SLU7742T - TP/LONPAC

Hi Jaclyn,

Attached revised estimate.

Regards
Taufikh
Lkk Auto

From: Jacelyn [<mailto:jacelyn@nova.com.sg>]
Sent: Monday, 5 February 2018 4:53 PM
To: 'Taufikh (LKK Auto)'
Subject: SLU7742T - TP/LONPAC

Dear Taufikh,

Please find the attached photographs for paper survey.

*Reverse Camera need to transfer into new tailgate, and conduct resetting.

*Reverse Sensor will transfer to new rear bumper moulding centre, and need to drill hole on the moulding.

Thank you, have a nice day.

Best Regards,
Jacelyn Ooi
Estimator

9686-9275

Email: jacelyn@nova.com.sg

Nova Automotive Pte Ltd

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 5 February 2018 9:31 AM
To: nitha; MT_Claim_SG; Catherine Chong (LKK Auto); assignments@lkkauto.com; 'SUR' (sur@lkkauto.com)
Cc: 'Jacelyn'
Subject: Our Ref: 18/18/18/VP05/020366 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6
Attachments: RPT.PDF; EST.PDF

10:13am @ 5/2/2018
vehicle in
person @ Nitha
arrange on 06/02/2018

Without Prejudice

Dear Nitha

Please liaise with LKK Auto Consultants Pte Ltd for your client's claim. They will assess quantum & liability.

Dear LKK

Please handle. (new assignment)

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: nitha [mailto:nitha@nova.com.sg]
Sent: Friday, 2 February, 2018 4:57 PM
To: MT_Claim_SG
Cc: 'Jacelyn'
Subject: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Dear Sir/Madam,
Good day

REF : SKU7881L
Kindly assist revert officer in charge and liability for the above mention case.

Best Regards,
Nitha
Claims Officer
Nova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : (65) 6476 3333
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel : (65) 6272 3892
Fax : (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-C088864-2

Estimate

31/01/2018

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 The Concourse
SINGAPORE 199555.

Attention :- XA025

Page # :- 1

Veh # :- SLU7742T

Veh Model :- T.SIENTA

Estimate# :- CK416988

Claim # :-

ACC. Date :- 31/01/18

Terms :- C.O.D Days

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	REAR WINDSCREEN MOULDING	2 PC	79.00	158.00 <i>del</i>
2.	TAILGATE	1 PC	1,086.00	1,086.00 <i>del</i>
3.	TAILGATE LOGO	1 PC	65.00	65.00 <i>del</i>
4.	REAR BUMPER TOP MOULDING CTR	1 PC	182.00	182.00 <i>del</i>
5.	REAR BUMPER CORNER RH - REPAIR	1 PC		
LIST TOTAL S\$				1,491.00
25% DISCOUNT S\$				-372.75
				1,118.25
SPECIAL NET ITEMS :				
1.	SEALANT	1 PC	40.00	40.00 ✓
SPECIAL NET TOTAL S\$				40.00
LABOUR :				
TO REMOVE & REFIX REAR WINDSCREEN				120.00 ✓
TO TRANSFER ITEMS INTO NEW TAILGATE. TO REMOVE & REPLACE DAMAGED ITEMS. REALIGN CONNECTION				300 400.00
TO RUST PROOF ON REPAIRED AREAS				40.00 20
TO SPRAY PAINT ON REPAIRED AREAS				400.00 300
LABOUR TOTAL S\$				960.00

Tanpha 27495749
- WP

6/2/18

** Resurvey before print*

3 days

Sur E (Kanto) - W

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 2,118.25

GST @ 7 % 148.28

AMOUNT DUE S\$ 2,266.53

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed

Customer's Signature/Co. Stamp is subject to final approval from Insurance Company

MOVA AUTOMOTIVE PTE LTD

Acknowledged by Repairer

Signature:

Date:



Automotive Pte Ltd

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/04
Singapore 159722
Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-008864-2

Estimate

31/01/2018

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 The Concourse
SINGAPORE 199555.

Page # :- 1

Veh # :- SLU7742T

Veh Model :- T.SIENTA

Estimate# :- CK416988

Claim # :-

ACC. Date :- 31/01/18

Terms :- C.O.D Days

Remarks :-

Attention :- XA025

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

- LIST ITEMS :**
1. REAR WINDSCREEN MOULDING
 2. TAILGATE
 3. TAILGATE LOGO
 4. REAR BUMPER TOP MOULDING CTR
 5. REAR BUMPER CORNER RH - REPAIR

Part = \$ 1118-25

SN = \$ 40-00

Lab = \$ 740-00

\$ 1898-25

2	PC	79.00	158.00	new ✓
1	PC	1,086.00	1,086.00	del ✓
1	PC	65.00	65.00	new ✓
1	PC	182.00	182.00	mt ✓
1	PC			

LIST TOTAL S\$

1,491.00

25% DISCOUNT S\$

-372.75

1,118.25

- SPECIAL NET ITEMS :**
1. SEALANT

1	PC	40.00	40.00	✓
---	----	-------	-------	---

SPECIAL NET TOTAL S\$

40.00**LABOUR :**

TO REMOVE & REFIX REAR WINDSCREEN

120.00 ✓

TO TRANSFER ITEMS INTO NEW TAILGATE. TO REMOVE & REPLACE DAMAGED ITEMS. REALIGN CONNECTION

250
400.00 300

TO RUST PROOF ON REPAIRED AREAS

40.00 20

TO SPRAY PAINT ON REPAIRED AREAS

400.00 300

LABOUR TOTAL S\$

960.00 740-00

Tanjoh 27495749

6/2/18

* Resurvey before paint

3 days

sure taken to win

E. & O.E

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed

Customer's Signature & Stamp
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

MOVA AUTOMOTIVE PTE LTD

NON-TAX AMOUNT S

AMOUNT S\$ 2,118.25

GST @ 7 % 148.28

AMOUNT DUE S\$ 2,266.53

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 13 February 2018 12:53 PM
To: nitha@moval.com.sg
Cc: Admin A; Zaini (LKK Auto)
Subject: ACCIDENT INVOLVING SKU 7881L(LONPAC) & SLU 7742T ON 31/01/2018 *Our Ref: CC4/LPC18002243/T1pa3

Your ref: **SLU 7742T**
Our Ref: CC4/LPC18002243/T1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SKU 7881L(LONPAC) & SLU 7742T ON 31/01/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Suann <suann@moval.com.sg>
Sent: Wednesday, 6 June 2018 3:06 PM
To: Hsiao Tong (LKKAUTO); Admin A
Subject: FW: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6
Attachments: 06062018132050.pdf

Dear Hsiao Tong

Please look into it & let us have your offer.

Thank you.

Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Wednesday, 6 June 2018 1:36 PM
To: Mei Kwan (LKKAUTO); nitha@moval.com.sg
Cc: MT_Claim_SG; Hsiao Tong (LKKAUTO); Zaini (LKK Auto); Admin A
Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Without Prejudice

Dear Nitha

For direct settlement cases, please forward your LOD to LKK directly.

Dear Hsiao Tong

Please see attached and handle according.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Monday, 5 February 2018 9:31 AM

To: nitha <nitha@moval.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>

Cc: 'Jacelyn' <jacelyn@moval.com.sg>

Subject: Our Ref: 18/18/18/VP05/020366 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Without Prejudice

Dear Nitha

Please liaise with LKK Auto Consultants Pte Ltd for your client's claim. They will assess quantum & liability.

Dear LKK

Please handle. (new assignment)

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: nitha [mailto:nitha@moval.com.sg]

Sent: Friday, 2 February, 2018 4:57 PM

To: MT_Claim_SG

Cc: 'Jacelyn'

Subject: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Dear Sir/Madam,

Good day

REF : SKU7881L

Kindly assist revert officer in charge and liability for the above mention case.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 9 June 2018 10:52 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: <Seek Mandate> Lonpac Ref: 18/18/18/VP05/020394 *RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD_SLU 7742T.pdf

Lonpac Ref: **18/18/18/VP05/020394**
LKK Ref: CC4/LPC18002243/T1pa3q2

Hi Lili,

We refer to the above matter.

We have highlighted to your good office on 12/02/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our insured's favour.

Summary to offer to third party repairer, **MOVA AUTOMOTIVE PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,266.53	\$ 2,031.13
2. Loss of Rental (7days x \$120.00)(w/GST)	\$ 898.80	\$ 428.00(4days x \$100.00)(w/GST)
3. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$ 3,167.33	\$ 2,461.13

**03days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:long@lonpac.com]

Sent: Wednesday, 6 June 2018 1:36 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; nitha@nova.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Zaini (LKK Auto)

Hsiao Tong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 11 June 2018 12:39 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <Seek Mandate> Lonpac Ref: 18/18/18/VP05/020394 *RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Hi Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 9 June, 2018 10:52 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: <Seek Mandate> Lonpac Ref: 18/18/18/VP05/020394 *RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Lonpac Ref: **18/18/18/VP05/020394**
LKK Ref: CC4/LPC18002243/T1pa3q2

Hi Lili,

We refer to the above matter.

We have highlighted to your good office on 12/02/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our insured's favour.

Summary to offer to third party repairer, **MOVA AUTOMOTIVE PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,266.53	\$ 2,031.13
2. Loss of Rental (7days x \$120.00)(w/GST)	\$ 898.80	\$ 428.00(4days x \$100.00)(w/GST)
3. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$ 3,167.33	\$ 2,461.13

**03days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 6 June 2018 1:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; nitha@nova.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Without Prejudice

Dear Nitha

For direct settlement cases, please forward your LOD to LKK directly.

Dear Hsiao Tong

Please see attached and handle according.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 5 February 2018 9:31 AM

To: nitha@nova.com.sg; MT_Claim_SG <mt_claim@lonpac.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>

Cc: 'Jacelyn' <jacelyn@nova.com.sg>

Subject: Our Ref: 18/18/18/VP05/020366 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Without Prejudice

Dear Nitha

Please liaise with LKK Auto Consultants Pte Ltd for your client's claim. They will assess quantum & liability.

Dear LKK

Please handle. (new assignment)

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: nitha [<mailto:nitha@moval.com.sg>]

Sent: Friday, 2 February, 2018 4:57 PM

To: MT_Claim_SG

Cc: 'Jacelyn'

Subject: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Dear Sir/Madam,

Good day

REF : SKU7881L

Kindly assist revert officer in charge and liability for the above mention case.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 13 June 2018 8:19 AM
To: 'Suann'
Cc: Admin A
Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

LKK REF: CC4/LPC18002243/T1pa3q2

Without Prejudice

Hi Suann,

We refer to the above matter.

We propose settlement as follows: -

Cost of Repair (w/GST)	\$ 2,031.13
Loss of Rental (4days x \$100.00) (w/GST)	\$ 428.00
LTA/ GIA Search Fee	\$ 2.00
Total	\$ 2,461.13

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann [<mailto:suann@moval.com.sg>]

Sent: Wednesday, 6 June 2018 3:06 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Dear Hsiao Tong

Please look into it & let us have your offer.

Thank you.

Hsiao Tong (LKKAUTO)

From: Suann <suann@mova.com.sg>
Sent: Wednesday, 13 June 2018 2:00 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Dear Hsiao Tong

Please compromise loss of rental \$642.00 (plus PRI & weekend).

Thank you.

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on  

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 13 June 2018 8:19
To: Suann
Cc: Admin A
Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

LKK REF: CC4/LPC18002243/T1pa3q2

Without Prejudice

Hi Suann,

We refer to the above matter.

We propose settlement as follows: -

Cost of Repair (w/GST)	\$ 2,031.13
Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00
LTA/ GIA Search Fee	\$ 2.00
Total	\$ 2,461.13

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 16 June 2018 8:53 AM
To: 'ONG LI LI'
Cc: MT_Claim_SG; Admin A
Subject: RE: <Seek Mandate> Lonpac Ref: 18/18/18/VP05/020394 *RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Hi Lili,

For LOR, third party rejected our offer at 4days and proposed 6days.

We seek your approval to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,031.13
2. Loss of Rental (5days x \$100.00)(w/GST)	\$ 535.00
3. LTA/GIA search fee	\$ 2.00
Total	\$ 2,568.13

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Monday, 11 June 2018 12:39 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: <Seek Mandate> Lonpac Ref: 18/18/18/VP05/020394 *RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Hi Hsiao Tong

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 25 June 2018 8:39 AM
To: 'ONG LI LI'
Cc: MT_Claim_SG; Admin A
Subject: RE: <Seek Mandate> Lonpac Ref: 18/18/18/VP05/020394 *RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Hi Lili,

We refer to your below email.

We are prepared to revise our offer at 5days (3repair day + 1Sun + 1inspection). The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 2,031.13
2. Loss of Rental (5days x \$100.00)(w/GST)	\$ 535.00
3. LTA/GIA search fee	\$ 2.00
Total	\$ 2,568.13

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Monday, 18 June 2018 8:34 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: <Seek Mandate> Lonpac Ref: 18/18/18/VP05/020394 *RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Hi Hsiao Tong

Is the counter-proposal of 6 days for LOR reasonable?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 27 June 2018 8:43 AM
To: 'Suann'
Cc: Admin A
Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Without Prejudice

Hi Suann,

We refer to your below email.

We are prepared to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,031.13
2. Loss of Rental (5days x \$100.00)(w/GST)	\$ 535.00
3. LTA/GIA search fee	\$ 2.00
Total	\$ 2,568.13

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann [mailto:suann@moval.com.sg]
Sent: Wednesday, 13 June 2018 2:00 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Dear Hsiao Tong

Please compromise loss of rental \$642.00 (plus PRI & weekend).

Thank you.

Hsiao Tong (LKKAUTO)

From: Suann <suann@movas.com.sg>
Sent: Wednesday, 27 June 2018 10:08 AM
To: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Dear Hsiao Tong

We accept your offer.

Thank you.

Best Regards
Suann Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 27 June 2018 8:43
To: Suann
Cc: Admin A
Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Without Prejudice

Hi Suann,

We refer to your below email.

We are prepared to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,031.13
2. Loss of Rental (5days x \$100.00)(w/GST)	\$ 535.00
3. LTA/GIA search fee	\$ 2.00
Total	\$ 2,568.13

Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann [<mailto:suann@moval.com.sg>]

Sent: Wednesday, 13 June 2018 2:00 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Dear Hsiao Tong

Please compromise loss of rental \$642.00 (plus PRI & weekend).

Thank you.

Best Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 13 June 2018 8:19

To: Suann

Cc: Admin A

Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

LKK REF: CC4/LPC18002243/T1pa3q2

Without Prejudice

Hi Suann,

We refer to the above matter.

We propose settlement as follows: -

Cost of Repair (w/GST)	\$ 2,031.13
Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00
LTA/ GIA Search Fee	\$ 2.00
Total	\$ 2,461.13

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann [<mailto:suann@movac.com.sg>]

Sent: Wednesday, 6 June 2018 3:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Dear Hsiao Tong

Please look into it & let us have your offer.

Thank you.

Regards

Suanne Chiu


Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 6 June 2018 1:36 PM

To: Mei Kwan (LKKAuto); nitha@movac.com.sg

Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A

Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Without Prejudice

Dear Nitha

For direct settlement cases, please forward your LOD to LKK directly.

Dear Hsiao Tong

Please see attached and handle according.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Monday, 5 February 2018 9:31 AM

To: nitha <nitha@nova.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>

Cc: 'Jacelyn' <jacelyn@nova.com.sg>

Subject: Our Ref: 18/18/18/VP05/020366 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Without Prejudice

Dear Nitha

Please liaise with LKK Auto Consultants Pte Ltd for your client's claim. They will assess quantum & liability.

Dear LKK

Please handle. (new assignment)

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: nitha [mailto:nitha@nova.com.sg]

Sent: Friday, 2 February, 2018 4:57 PM

To: MT_Claim_SG

Cc: 'Jacelyn'

Subject: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Dear Sir/Madam,

Good day

REF : SKU7881L

Kindly assist revert officer in charge and liability for the above mention case.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



Hsiao Tong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 25 June 2018 10:44 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <Seek Mandate> Lonpac Ref: 18/18/18/VP05/020394 *RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Hi Hsiao Tong

Ok, pls proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 25 June, 2018 8:40 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: RE: <Seek Mandate> Lonpac Ref: 18/18/18/VP05/020394 *RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Hi Lili,

We refer to your below email.

We are prepared to revise our offer at 5days (3repair day + 1Sun + 1inspection). The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 2,031.13
2. Loss of Rental (5days x \$100.00) (w/GST)	\$ 535.00
3. LTA/GIA search fee	\$ 2.00
Total	\$ 2,568.13

For your approval/instruction please.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Monday, 18 June 2018 8:34 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate> Lonpac Ref: 18/18/18/VP05/020394 *RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Hi Hsiao Tong

Is the counter-proposal of 6 days for LOR reasonable?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 16 June, 2018 8:53 AM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A

Subject: RE: <Seek Mandate> Lonpac Ref: 18/18/18/VP05/020394 *RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Hi Lili,

For LOR, third party rejected our offer at 4days and proposed 6days.

We seek your approval to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,031.13
2. Loss of Rental (5days x \$100.00) (w/GST)	\$ 535.00
3. LTA/GIA search fee	\$ 2.00
Total	\$ 2,568.13

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Monday, 11 June 2018 12:39 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate> Lonpac Ref: 18/18/18/VP05/020394 *RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Hi Hsiao Tong

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 9 June, 2018 10:52 AM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A

Subject: <Seek Mandate> Lonpac Ref: 18/18/18/VP05/020394 *RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Lonpac Ref: **18/18/18/VP05/020394**

LKK Ref: CC4/LPC18002243/T1pa3q2

Hi Lili,

We refer to the above matter.

We have highlighted to your good office on 12/02/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our insured's favour.

Summary to offer to third party repairer, **MOVA AUTOMOTIVE PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,266.53	\$ 2,031.13
2. Loss of Rental (7days x \$120.00)(w/GST)	\$ 898.80	\$ 428.00(4days x \$100.00)(w/GST)
3. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$ 3,167.33	\$ 2,461.13

**03days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Wednesday, 6 June 2018 1:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; nitha@nova.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/020394 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Without Prejudice

Dear Nitha

For direct settlement cases, please forward your LOD to LKK directly.

Dear Hsiao Tong

Please see attached and handle according.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Monday, 5 February 2018 9:31 AM

To: nitha <nitha@nova.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' (<sur@lkkauto.com>)

Cc: 'Jacelyn' <jacelyn@nova.com.sg>

Subject: Our Ref: 18/18/18/VP05/020366 RE: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Without Prejudice

Dear Nitha

Please liaise with LKK Auto Consultants Pte Ltd for your client's claim. They will assess quantum & liability.

Dear LKK

Please handle. (new assignment)

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: nitha [mailto:nitha@nova.com.sg]

Sent: Friday, 2 February, 2018 4:57 PM

To: MT_Claim_SG

Cc: 'Jacelyn'

Subject: TP CLAIMS - SLU7742T AGAINST SKU7881L ON 31/01/18 AT JUNCTION BUKIT BATOK EAST AVE 6

Dear Sir/Madam,
Good day

REF : SKU7881L

Kindly assist revert officer in charge and liability for the above mention case.

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



Hsiao Tong (LKKAuto)

From: AVRIL HO <avril@movia.com.sg>
Sent: Monday, 2 July 2018 4:29 PM
To: Hsiao Tong (LKKAuto)
Cc: 'Suann'
Subject: FINAL SETTLEMENT - SLU7742T
Attachments: FINNAL SETTLEMENT - SLU7742T.pdf

Dear Hsiao Tong,

Attached signed DV, Invoice and Power of Attorney for your attention. For the original copy, I posted to Lonpac Insurance on Last Saturday.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Movia Automotive Pte Ltd

Email: avril@movia.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01/04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

Workshop Address: Blk 1008, Bukit Merah Lane 3
01-04/06/08
Singapore 159722



"WITHOUT PREJUDICE"

Your Ref : 18/18/18/VP05/020394
Our Ref : SLU7742T / T140218

Date : 30 June 2018

LONPAC INSURANCE BERHAD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555.

ATTN : MOTOR CLAIMS DEPT

Dear Sir / Madam,

**ACCIDENT INVOLVING SLU7742T & SKU7881L ON 31/01/2018 ALONG
JUNCTION BUKIT BATOK EAST AVE 6**

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue cheques in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Vivian, vivianwkl@moval.com.sg for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, suann@moval.com.sg for all Third Party matters.

Thank you.

Note: Enclosed tax invoice & discharge voucher.

Yours faithfully
For Claims Manager
Claims Department
Tel: 62723892
Fax: 627083149




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC18002243/T1pa3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 05-07-2018	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKU 7881L	Veh. Inspected	SLU 7742T
Policy No.	Z/18/VP05/017034-001	Coverage (\$)	0.00
Claim No.	18/18/18/VP05/020394	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	05/02/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA SIENTA	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	NSP1707060530	Colour	BLUE
Odometer	2389	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/55 R15	BRIDGESTONE	6 mm
L/H Front Tyre	195/55 R15	BRIDGESTONE	6 mm
R/H Rear Tyre	195/55 R15	BRIDGESTONE	6 mm
L/H Rear Tyre	195/55 R15	BRIDGESTONE	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	31/01/2018	Inspection Date	06/02/2018
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 7742T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
2	REAR WINDSCREEN MOULDING @\$79.00	NECESSARY	158.00	158.00
1	TAILGATE	DENTED	1,086.00	1,086.00
1	TAILGATE LOGO	NECESSARY	65.00	65.00
1	REAR BUMPER TOP MOULDING CTR	CUT	182.00	182.00
1	REAR BUMPER CORNER RH (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 25% DISCOUNT		-372.75	-372.75
			1,118.25	1,118.25
	<u>SPECIAL NETT ITEMS</u>			
1	SEALANT (SN)	NECESSARY	40.00	40.00
			40.00	40.00
	<u>LABOUR</u>			
	TO REMOVE & REFIX REAR WINDSCREEN .		120.00	120.00
	TO TRANSFER ITEMS INTO NEW TAILGATE.TO REMOVE & REPLACE DAMAGED ITEMS .REALIGN CONNECTION.INCLUSIVE OF THE REPAIR OF REAR BUMPER CORNER RH .		400.00	300.00
	TO RUST PROOF ON REPAIRED AREAS.		40.00	20.00
	TO SPRAY PAINT ON REPAIRED AREAS.		400.00	300.00
			960.00	740.00
	GRAND TOTAL		2,118.25	1,898.25

RECOMMENDED COST OF REPAIRS			1,898.25
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Report Ref No. CC4/LPC18002243/T1pa3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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