

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Thursday, 19 July 2018 11:15 AM
To: William Tan Thoo Seng; Catherine Koh Mui Gek
Cc: Admin A
Subject: CC18020010/ SHC 831H ON 01.02.2018 / CTI GBA 889Z

WITHOUT PREJUDICE

Dear Sirs,

Please be informed that our principal M/s China Taiping Insurance (Singapore) Pte. Ltd. had repudiated the claim due to non-reporting on 18 July 2018.

In view of this, we will proceed to close our case file.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Joy Irene (LKKAUTO)

From: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>
Sent: Thursday, 19 July 2018 10:01 AM
To: Joy Irene (LKKAUTO)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBA889Z (OI : CTI - SNM18D00758C02) AND SHC831H (TP : LKK REF - CC3/CTI18002240/K1ja3) on 01.02.2018

Dear Joy,

Please be inform the Third Party workshop we had repudiated the claim due to non-reporting on 18 July 2018.

Kindly submit your survey invoice and close the file.

Thanks & Regards,

Hwang Shiang Yi

Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

Fax (65) 6224 7175 /62247478

Website :www.sg.cntaiping.com

Email :claimsdept@sg.cntaiping.com
shiangyi.hwang@sg.cntaiping.com



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From: Hwang Shiang Yi
Sent: Tuesday, 3 July, 2018 8:56 AM
To: 'Joy Irene (LKKAUTO)' <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving GBA889Z (OI : CTI - SNM18D00758C02) AND SHC831H (TP : LKK REF - CC3/CTI18002240/K1ja3) on 01.02.2018

Dear Joy,

Insured not report for the above accident. We will proceed repudiate the claim.

Thanks & Regards,

Hwang Shiang Yi

Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

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Website :www.sg.cntaiping.com

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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Monday, 2 July, 2018 10:58 AM

To: Lucas Lee <lucas.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBA889Z (OI : CTI - SNM18D00758C02) AND SHC831H (TP : LKK REF - CC3/CTI18002240/K1ja3) on 01.02.2018

Dear Sirs,

Please be informed that we have sent letters to insured and traffic police assistance for insured's reporting on 14/03/2018.

Kindly check if GIA is already available.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Tuesday, 26 June 2018 8:52 AM

To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBA889Z (OI : CTI - SNM18D00758C02) AND SHC831H (TP : LKK REF - CC3/CTI18002240/K1ja3) on 01.02.2018

Dear Joy,

Insured has not reported the case yet.

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Joy Irene (LKKAUTO) [<mailto:JoyIrene@lkkauto.com>]

Sent: Monday, 25 June, 2018 5:29 PM

To: Lucas Lee

Cc: Admin A; Claims Dept of CTI

Subject: RE: Direct Settlement - Accident Involving GBA889Z (OI : CTI - SNM18D00758C02) AND SHC831H (TP : LKK REF - CC3/CTI18002240/K1ja3) on 01.02.2018

Dear Sirs,

We would like to check if OI GIA is already available. Please send us a copy.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)

Sent: Tuesday, 5 June 2018 2:56 PM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBA889Z (OI : CTI - SNM18D00758C02) AND SHC831H (TP : LKK REF - CC3/CTI18002240/K1ja3) on 01.02.2018

Dear Sirs,

We would like to check if OI GIA is already available. Please send us a copy.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)

Sent: Tuesday, 5 June 2018 1:31 PM

To: 'Lucas Lee' <lucas.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBA889Z (OI : CTI - SNM18D00758C02) AND SHC831H (TP : LKK REF - CC3/CTI18002240/K1ja3) on 01.02.2018

Dear Sirs,

We would like to check if OI GIA is already available. Please send us a copy.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Thursday, 3 May 2018 3:55 PM

To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBA889Z (OI : CTI - SNM18D00758C02) AND SHC831H (TP : LKK REF - CC3/CTI18002240/K1ja3) on 01.02.2018

Dear Joy,

Insured has not reported the accident yet.

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

Sent: Thursday, 3 May, 2018 3:33 PM

To: Lucas Lee

Cc: Claims Dept of CTI; Admin A

Subject: RE: Direct Settlement - Accident Involving GBA889Z (OI : CTI - SNM18D00758C02) AND SHC831H (TP : LKK REF - CC3/CTI18002240/K1ja3) on 01.02.2018

Dear Sirs,

We would like to check if OI GIA is already available. Please send us a copy.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]
Sent: Monday, 26 February 2018 4:04 PM
To: Joy Irene (LKKAuto) <joyirene@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBA889Z (OI : CTI - SNM18D00758C02) AND SHC831H (TP : LKK REF - CC3/CTI18002240/K1ja3) on 01.02.2018

Dear Joy,

Our insured not yet reported.

Regards,

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3, Anson Road, #16-00
Springleaf Tower,
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6181
Fax: 6224 7175
Email: claimsdept@sg.cntaiping.com
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com

From: Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Monday, 26 February, 2018 3:07 PM
To: Lucas Lee; Claims Dept of CTI
Cc: Sharon Han; Adeline Chng; Admin A
Subject: RE: Direct Settlement - Accident Involving GBA889Z (OI : CTI - TBA) AND SHC831H (TP : LKK REF - CC3/CTI18002240/K1ja3) on 01.02.2018

Dear Sirs,

We would like to check if OI GIA is already available. Please send us a copy.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
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From: Mei Kwan (LKKAUTO)

Sent: Tuesday, 6 February 2018 10:09 AM

To: claimsdept@sg.cntaiping.com

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBA889Z (OI : CTI - TBA) AND SHC831H (TP : LKK REF - CC3/CTI18002240/K1ja3) on 01.02.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 831H at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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