

From: Albert Hong <albert.hong@budgetdirect.com.sg>
Sent: Friday, June 29, 2018 11:11 AM
To: SUR; assignments
Cc: Lincoln Yeo
Subject: Enquiry of damages; Our Ref: C10001334, Your Ref: BDL3137

Hi Team,

Please assist to ask your surveyor to comment on the damages to front windscreen as this is a side swipe case. Please let us have the photos of the damaged front windscreen.

Thank you.

Regards,

Albert Hong
Senior Executive, Claims

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**Budget
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insurance

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Auto & General Insurance (Singapore) Pte. Limited (co. Reg. No. 201626103G) trading as Budget Direct Insurance.

From: Lincoln Yeo
Sent: Friday, 29 June, 2018 10:34 AM
To: Albert Hong <albert.hong@budgetdirect.com.sg>
Subject: RE: Claim: C10001334 , Claimed Policy: P10016837R00-01 , Policy Holder: Peijun Crystal Lai

Hi Albert,

As spoken, please check with our surveyors why is the front windscreen put up in their report.
Is it in relations to the accident?

The windscreen is not damaged in this accident and no claim was put up for the windscreen. However, as the front panel was badly dented, the front windscreen has to be removed to facilitate the replacement of the front panel. Hence, the front windscreen sealant, inner seal and moulding has to be replaced once the windscreen is being removed. Hope that the above clarifies matter.

Warmest Regards,

Lincoln Yeo
Manager, Claims

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ASS. REQ. BY

REF: CS/AG 11800 2239/ Ard3 n2

Surveyor: Adrian

ASSIGNMENT (Office)

From (Person): Julie Mangubetof AGIDate/Time: 2/2/18 @ 4:46pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

BDL 3137

Insured

SLE 8511X

at Workshop m/s:

MG solution

Tel:

624 3 1373

of

23 Kaki Bkt Ave 4 #02-03B

Policy No:

Claim No:

C10001334

Sum Insured:

Excess:

Make of Veh:

D.O.A.

01/02/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

wp

H.O.D. Endorsement:

Date/Time: 11:47am @ 2/2/18

Person Contacted:

Ms. HoneyVehicle: IN LOU

Date/Time	Action/Instruction (—) Estimate
	<u>BDL 3137 -X</u>
	<u>SLE 8511X -X</u>
	<u>Adrian finalize L/s \$2400, 7 days</u>
	<u>Red: \$8511.30, 78%</u>

Quotation

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: BDL3137 (r Regn) 1992 Feb.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Hiace cc 2779

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 648585 T. Radio: Insured / Std / NI / NA

Engl No: _____

C/No: LH1138003090

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil S/Rim / STD A/Rim or

Tyre Size: F: 185 R14C

R: 185 R14C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Viking

Front

Rear

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A. _____ D.O.I. 05/02/18

Survey held at M6 Solution

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s, Rear o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
TP Budget Direct.

RECEIVED 27 APR 2018

Date/Time. File Pass to? -

☐ : Preli. Report

☒ : Final Report

1) typist

Date/Time. File Return to?

2) _____

Report Format: TP

Lump Sum / L.R.: (\$) 2400

Days Of Repair: 7

Resurvey No. of Trip: -

Survey Fee:

Transportation

_____ \$ - R.R. _____ \$

Photo

Other

Add Fee:

☐ Site Insp (\$) _____

☐ Interview (\$) _____

☐ Tech Invs (\$) _____

☐ Weekend (\$) _____

TOTAL

350

MG SOLUTION PTE LTD

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Reg. No: 201427944N

Email : mg3solution@gmail.com

TO	: AUTO & GENERAL INSURANCE	DATE	: 02/02/2018
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: TP CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: BDL3137		
MODEL	: TOYOTA HIACE DIESEL		
CHASSIS NO			
<u>ACCIDENT DETAILS</u>		DATE	: 1-Feb-18
		TIME	: 14:30HRS
THIRD PARTY REQUESTOR / CONTACT		:	JACK LI

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT WINDSCREEN MOULDING <i>m</i>	1	\$ 180.00	\$ 180.00
2	FRONT PANEL <i>Dented</i>	1	\$ 1,600.00	\$ 1,600.00
3	FRONT BUMPER <i>Replaced</i>	1	\$ 511.20	\$ 511.20
4	FRONT BUMPER RETAINER RH <i>re</i>	1	\$ 55.00	\$ 55.00
5	HEADLAMP RH <i>new</i>	1	\$ 255.60	\$ 255.60
6	HEADLAMP HOUSING RH <i>cracked</i>	1	\$ 103.00	\$ 103.00
7	SIDE LAMP RH <i>cracked</i>	1	\$ 185.00	\$ 185.00
8	FRONT DOOR <i>Dented</i>	1	\$ 1,233.60	\$ 1,233.60
9	FRONT DOOR SIDE MIRROR <i>Replaced</i>	1	\$ 380.00	\$ 380.00
10	REAR FENDER <i>Replaced</i>	1	\$ 2,500.00	\$ 2,500.00
11	REAR FENDER MUDFLAP <i>3 new</i>	1	\$ 95.00	\$ 95.00
12	REAR END PANEL	1	\$ 650.00	\$ 650.00

TOTAL PRICE \$ 7,748.40

MINUS 25% \$ 1,937.10

SUB TOTAL PRICE \$ 5,811.30

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT PANEL SEALANT <i>m</i>	1	\$ 120.00	\$ 120.00

2	FRONT BUMPER CLIP(SET) <i>u</i>	1	\$ 20.00	\$ 20.00	✓
3	FRONT WIDSCREEN SEALANT <i>3m</i>	1	\$ 120.00	\$ 120.00	40
4	FRONT WIDSCREEN INNER SEAL	1	\$ 120.00	\$ 120.00	40
5	REAR FENDER SEALANT <i>3m</i>	1	\$ 120.00	\$ 120.00	140
6	REAR END PANEL SEALANT <i>3m</i>	1	\$ 120.00	\$ 120.00	x

TOTAL \$ 620.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST	APPROVED
1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$1,800.00	8w	
2	SPRAY PAINTING TO AFFECTED AREA	\$1,600.00	600	
3	WIRING CHECK	\$80.00	30	
4	REMOVE AND REFIX CUSHION SEAT /UPHOLSTERY & ROOF LINING TO FACILITATE REPAIR	\$250.00	50	
5	REFOCUS HEADLAMP BEAM	\$80.00	x	
6	REMOVE AND REFIX DASHBOARD AND INTERNAL WIRING	\$550.00	x	
7	REMOVE AND REFIX FRONT WINDSCREEN	\$120.00	100	

TOTAL \$ 4,480.00

1580

ESTIMATE REPORT

TOTAL PARTS COST : \$ 6,431.30
TOTAL LABOUR COST : \$ 4,480.00
TOTAL REPAIR COST : \$ 10,911.30
EXCESS :
NO. OF DAYS :
RE-SURVEY :
PART BY PART OR LUMP SUM :
DATE & TIME OF SURVEY :
SURVEYED BY :
CONTACT NUMBER :

FAX NUMBER :
LKK Auto Consultants hence notify the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Adrian Ly total: 4560.10
L/s 05/02/18 L/s: 24K
07 days
L/s \$2.4K.