

## Hsiao Tong (LKKAuto)

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**From:** TAN Jas <jas.tan@axa.com.sg>  
**Sent:** Monday, 26 February 2018 9:21 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: DS / K Kim Hin Auto / P1585483 / OD YN4867U / TP GZ9830S / 02.04.15 / EST : TBA / TE

Dear all,

Please close your file if no development.

Thanks.

\*Please note we have terminated our fax-line. Hence, please send in your correspondences to our two common mail boxes instead. For OD/TP survey , send it to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg) and other correspondences send it to [motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg), thanks.

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Jas Tan | Specialist, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: [jas.tan@axa.com.sg](mailto:jas.tan@axa.com.sg)  
Customer Care No. 1800 8804741



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**From:** Ernest Tay  
**Sent:** Tuesday, June 14, 2016 03:23 PM  
**To:** 'Mei Kwan (LKK Auto)' <Meikwan@lkkauto.com>  
**Cc:** Hsiao Tong <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: DS / K Kim Hin Auto / P1585483 / OD YN4867U / TP GZ9830S / 02.04.15 / EST : TBA / TE

Dear Mei Kwan,

Insured reported.

Proceed for DS.

Thank you.

With regards,

**Ernest Tay**

Executive - Motor Claims

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

Email: [ernest.tay@axa.com.sg](mailto:ernest.tay@axa.com.sg)

Phone: 1800-880-4741 (Option 3)

Website : [www.axa.com.sg](http://www.axa.com.sg)



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**From:** Mei Kwan (LKK Auto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, May 24, 2016 7:14 PM

**To:** Ernest Tay

**Cc:** Hsiao Tong; Admin A

**Subject:** RE: WP (NR) / K Kim Hin Auto / P1585483 / OD YN4867U / TP GZ9830S / 02.04.15 / EST : TBA / TE

Dear Ernest,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please advise also whether we can proceed for direct settlement for this case.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKK Auto)

**Sent:** Monday, 28 September, 2015 10:40 AM

**To:** Ernest Tay

**Cc:** Joy Irene (LKK Auto); Bevan Lim (LKK Auto); Admin A

**Subject:** RE: WP (NR) / K Kim Hin Auto / P1585483 / OD YN4867U / TP GZ9830S / 02.04.15 / EST : TBA / TE

Dear Ernest,

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please advise also whether we can proceed for direct settlement for this case.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Tiong Beng [<mailto:tantiong.beng@axa.com.sg>]

**Sent:** Wednesday, 13 May, 2015 9:40 AM

**To:** Admin-B (LKK Auto); assignments; SUR

**Cc:** Ernest Tay; Kelvyna Ngian; Ong Eng Hong (PSC); Lee Ling Ling (PSC); [pinglin.chang@axa.com.my](mailto:pinglin.chang@axa.com.my)

**Subject:** WP (NR) / K Kim Hin Auto / P1585483 / OD YN4867U / TP GZ9830S / 02.04.15 / EST : TBA / TE

RISK 1 – P1585483

CLAIM RECEIVED : 30.04.15

YN4867U (INSD) C/W GZ9830S

VTP VAT

ASSESSOR – LKK 13.05.15

NCD – Y

TE 13.05.15

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**From:** Pei Lin (LKK Auto) [<mailto:peilin@lkkauto.com>]

**Sent:** Thursday, April 30, 2015 12:03 PM

**To:** Tan Tiong Beng; Winnie Ho Ping Ping; Jacy Goh Lay Ting

**Cc:** Sharon Yee; Vic; Kathy Lai; KKLau; Admin A

**Subject:** Direct Settlement - Acc Invl YN 4867U (OI : AXA - TBA) & GZ 9830S (TP :CC6/AXA15006016/Gsm3) on 02/04/2015

Dear Sir/Madam

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GZ 9830S at M/s K Kim Hin Auto Pte Ltd.

Enclosed herewith a copy of TP's GIA & police report, estimated cost of repair for your perusal.

Please be informed that our preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Sharon and she can be contacted at DID: 6749 4274.

Best Regards,

Pei Lin | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [PeiLin@lkkauto.com](mailto:PeiLin@lkkauto.com) | fax: 6741-4108

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