

Surveyor

ASSIGNMENT (Office)

From (Person) Grove Teo of SMO Date/Time 5/2/18 @ 2:06pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKP 8285C Insured: SKP 7812M

at Workshop m/s: Mova Automotive Tel: 6272 3892

of Bk 1008, Bk Merah Lane 3 #01-04

Policy No: Claim No: CMTD1800579/NSW

Sum Insured: Excess:

Make of Veh: D.O.A. 4/1/18
(Client's Record)

CA / REV / REP. / REV 24 HRS lwp H.O.D. Endorsement:

Date/Time: 3:06pm @ 5/2/18 Person Contacted: Nitha Vehicle ID: (OUT)

Date/Time	Action/Instruction (✓) Estimate	
	SKP 8285C - X	10/9/18 - VNI
	SKP 7812M - X	19/9/18 - vehicle still nt ln
13/8/18 -	called nitha vehicle still not ln yet	28/9/18 - valsp say VNI
24/8/18 -	VNI yet	due to liability not clear.
29/8/18 -	VNI yet	TP cover withdrawn claim.
5/9/18 -	VNI yet	28/9/18 - Revert through email. close file. <u>Closed 3/10/18</u>

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 5 February 2018 2:06 PM
To: nitha; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: 'Enny'; 'Jacelyn'; Ngo, Sau Wei Shawn; Henry, Irene James
Subject: CMTD1800579/NSW - ACCIDENT INVLG SKP7812M & SKP8285C ON 04/01/2018
Attachments: GIA RPT.PDF; EST.PDF

Our Claim Reference: CMTD1800579/NSW
Your Reference: SKP8285C

Hi Nitha,

We acknowledged receipt of your claim documents.

Please be informed that Shawn Ngo is the handler of this case.

We have appointed LKK AUTO to conduct the survey.

Aside to LKK,

Please make arrangement to conduct the survey for SKP8285C.

Aside to Shawn,

Please advise on the liability request from Mova Automotive Pte Ltd.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom

disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: nitha [<mailto:nitha@nova.com.sg>]

Sent: Monday, February 05, 2018 11:13 AM

To: Claims - Motor Survey

Cc: 'Enny'; 'Jacelyn'

Subject: TP CLAIMS - SKP8285C AGAINST SKP7812M ON 04/01/2018 AT SINGAPORE CUSTOM

Dear Sir/Madam,

Good day

REF : SKP7812M

Kindly assist revert officer in charge and liability and arrange surveyor for the above mention case.

Best Regards,

Nitha

Claims Officer

Nova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



Nivitha (LKK Auto)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 28 September 2018 11:15 AM
To: 'Teo, Grace'; assignments@lkkauto.com
Cc: 'Ngo, Sau Wei Shawn'; 'Henry, Irene James'; 'SUR'
Subject: RE: CMTD1800579/NSW - ACCIDENT INVLG SKP7812M & SKP8285C ON 04/01/2018

Dear Sir/Mdm,

Please be informed that according to the repairer, TP owner already withdraw claim.

We will close this file at our end without billing.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Monday, 5 February 2018 3:08 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments@lkkauto.com
Cc: 'Ngo, Sau Wei Shawn' <Shawn.Ngo@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: CMTD1800579/NSW - ACCIDENT INVLG SKP7812M & SKP8285C ON 04/01/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]
Sent: Monday, 5 February 2018 2:06 PM
To: nitha <nitha@mova.com.sg>; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: 'Enny' <enny@mova.com.sg>; 'Jacelyn' <jacelyn@mova.com.sg>; Ngo, Sau Wei Shawn <Shawn.Ngo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: CMTD1800579/NSW - ACCIDENT INVLG SKP7812M & SKP8285C ON 04/01/2018

Our Claim Reference: CMTD1800579/NSW

Your Reference: SKP8285C

Hi Nitha,

We acknowledged receipt of your claim documents.

Please be informed that Shawn Ngo is the handler of this case.

We have appointed LKK AUTO to conduct the survey.

Aside to LKK,

Please make arrangement to conduct the survey for SKP8285C.

Aside to Shawn,

Please advise on the liability request from Mova Automotive Pte Ltd.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: nitha [<mailto:nitha@nova.com.sg>]

Sent: Monday, February 05, 2018 11:13 AM

To: Claims - Motor Survey

Cc: 'Enny'; 'Jacelyn'

Subject: TP CLAIMS - SKP8285C AGAINST SKP7812M ON 04/01/2018 AT SINGAPORE CUSTOM

Dear Sir/Madam,

Good day

REF : SKP7812M

Kindly assist revert officer in charge and liability and arrange surveyor for the above mention case.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



MOVA

Automotive Pte Ltd



AVG

This email has been checked for viruses by AVG antivirus software.

www.avg.com