

SS. REC. BY:

REF: CS/ASM1800221/Tlgbsy

Special Instruction:

Supervisor:

Taufelch

ASSIGNMENT (Office)

Smart claim

From (Person):

Yvonne Ang

of

ASM

Date/Time: 05/02/2018 11:14am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

9KM386K

Insured:

at Workshop m/s

Volkswagen

Tel: 6305 7133

of

247 Alexandra Rd

Policy No:

Claim No:

38m0082B

Sum Insured:

Excess:

\$ 1800.00

Make of Veh:

D.O.A.

30017018

(Client's Record)

CA / REV / REP. / REV 24 HRS

07-02-2018 @ 10am - 11am

H.O.D. Endorsement:

Date/Time:

05/02/2018 11:50am

Person Contacted:

Edmund

Vehicle IN ~~OUT~~

Date/Time	Action/Instruction (✓) Estimate
	9KM 386K - X
08/2/18 @ 4:37pm	revised to Yvonne Ang via Smart Claim.
	Final fig \$14080.92, 8 days.
	CRed \$3205.16, 21%)

Smart

Taufan

REF:

ASM

ASSIGNMENT

From: _____ Date: 7/2/18

Estimated Cost: _____

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKM 8386K

at Workshop no: Volkswagen

of: 247 Alexandra Rd

Insured: _____

Policy No: _____

Claims No: _____

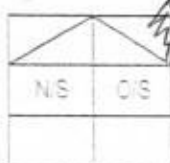
Sum Insured: _____ Excess: \$ 1,800.00

(Client's Record): 10am-11am

Make of Vehicle: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Est. or Market Value: \$96K

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 8 days Res: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

☒ CA / REV / REP / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time: _____ Action / Instruction: _____

Ver No: SKM 8386K Page: 2013 Dec.

Type: ☒ M/Cycle / Bush Van / Lorry / Taxi / Prime Mover

Truck / Trailer or: _____

Make: Volkswagen Sharan CC: 1984

Colour: Blue A/C: _____ Insured: Std / Nil / NA

Sp. Reading: 56829 T. Repd: Insured / Std / Nil / NA

Eng No: _____

C No: WVWZZZ7NZE 6007476

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Mod: Nil / S. Film / STD A/Rim or

Tyre Size: R: 225/50R17
R: ~ ~

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front: _____ Rear: _____

R. Bal: 6 mm R. Bal: 6 mm

L. Bal: 6 mm L. Bal: 6 mm

D.O.A: _____ D.O.A: 7/2/18 @ 130

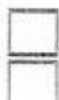
Surveyed at: VW Alexandra

Des. of Damages: Fr / Rear / OS / NS / UIC / Roof top or
Fr + o/s

The UIC / Chassis frame / Body Structure affected due to collision:

RECEIVED 24 JUL 2018

Date/Time: File Pass to?

7/2/18

Date/Time: File Return to?

Days Of Repair: 8Resurvey No. of Trip: 1

Survey Fee

Transportation

S. & P. S.

Phone

Fax

E-mail

Signature

Add Fee:

Report Format: Smart ClaimsLump Sum / L.B. / S: 14080.92

250



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CS/ASM18002221/T1qb

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 05-02-2018



Code : ASM

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SKM 8386K
Policy No.	Coverage (\$)	0.00
Claim No. S8M0082B	Excess (\$)	1,800.00
Assign From SMART CLAIM (YVONNE ANG)	Assign Date	05/02/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 30/01/2018	Inspection Date 05/02/2018
Survey held at VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934	

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.



Service Request Details

Claim

S8M0082B

Reference

None 

Loss Date

January 30, 2018

Request Date

February 5, 2018

Due Date

February 12, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated survey and authorize

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration

SKM8386K

Make

VOLKSWAGEN

Service Address

247 Alexandra Road, , , 159934

Primary Contact/Insured

CHEE KIAN YEO
62 WEST COAST GROVE, 127866, Singapore
96636462
seacay76@gmail.com

Claim Handler

Yvonne ANG
6568804461
yvonne.ang@axa.com.sg

Additional Instructions
EXCESS 1800

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



SUPPLEMENTARY LIST OF VEHICLE SKM 8386K UPLOADED

Type

🔗 Question

Message

Dear Yvonne, we have received supplementary of \$2,691.45 from repairer. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is economical to repair. - Shiau Chan

Reply



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: S8M0082B

Date: 08th February 2018

Our Ref: CS/ASM18002221/T1qb

The Motor Claims Department
AXA Insurance Singapore Pte L td

Attn: Yvonne

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SKM 8386K

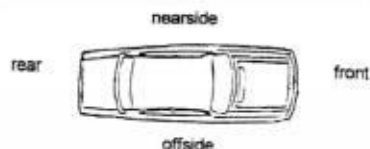
We thank you for the instruction on 05/02/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 07/02/2018 (11.30am) at the premises of M/s VOLKSWAGEN and have the following to report:-

Workshop Estimate Amount	: S\$ <u>15,094.63</u>
Revised Estimate Amount	: S\$ <u>11,388.38</u>
"Check" Items Amount	: S\$ <u>846.25</u>
Total	: S\$ <u>12,234.63</u>
Market Value	: S\$ <u>96,000.00</u>
LTA Reimbursement Value	: S\$ <u>80,757.00</u>
Nett Value	: S\$ <u>15,243.00</u>

Description of Damage:

The vehicle sustained damages at the front o/s portion.



Comments/ Present Status:

Damages consistent.

Recommend days of repair: 6 days

We have authorised the repairs.

Yours faithfully

Taufikh
Automobile Assessor

AXA OD OUT

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/01/2018 12:32
Date Of Accident	30/01/2018 08:20
Exact Location Of Accident	CENTRAL BOULEVARD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKM8386K
Insured/Policyholder	
Name Of Registered Owner	YEO CHEE KIAN
NRIC No	S7633554J
Email Address	SEACAY76@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96636462
Alternative Phone No	OFFICE-96636462

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SHARAN NF 2.0 TSI (DSG6)+EQP
Exact Purpose for which vehicle was being used at time of accident	

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P 1456453
Cover Note Number	

Driver

Name of Driver	YEO CHEE KIAN
NRIC No	S7633554J
Date Of Birth	20/10/1976
Occupation	INDOOR
Date Of Driving Pass	29/04/1994
Driving Experience	23 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96636462
Fax Number	
Contact Number	OFFICE-96636462
Email Address	SEACAY76@GMAIL.COM

Address	62 WEST COAST GROVE
Postcode	127866
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO FILE SIZE EXCEED
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKH6162D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHEN SIONG YENG VINCENT
NRIC/Passport Number	S7337839G
Contact Number	90621122
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

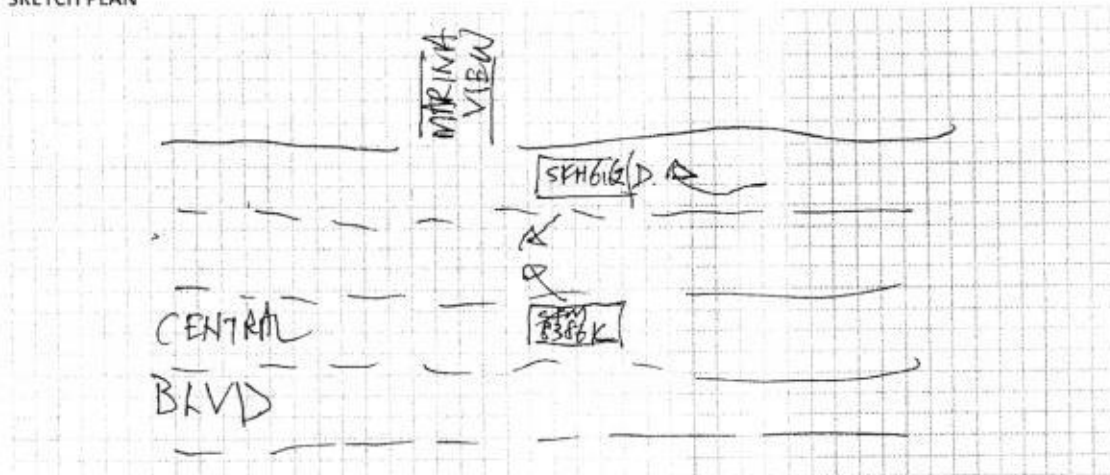
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time:


 Driver's Signature
 (if driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.: 30/1/18

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I: DRIVER STM 8386K VOLKSWAGEN SHARAN
OTHER CAR: SKH 6162D BMW 520

Accident happened around 8.20am on Tuesday 30 Jan.
I was on Central Blvd, attempting to change lane ~~to~~
to the right.

Other vehicle was on extreme right lane and attempting
to change lane to the left at the same time

Damage to my right front & side, damage to other car's
left front & side.

Exchanged particulars with other driver.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time: 30/1/18 12:40 pm

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: 30/1/18 12:40PM

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.: 904118

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3554J
Vehicle Details	
Vehicle No.:	SKM8386K
Vehicle to be Exported:	No
Intended De-registration Date:	08 Feb 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SHARAN 2.0 TSI AT 7N14H3
Primary Colour:	Blue
Manufacturing Year:	2013
Engine No.:	CCZ391143
Chassis No.:	WVWZZZ7NZE007476
Maximum Power Output:	147.0 kW (197 bhp)
Open Market Value:	\$40,241.00
Original Registration Date:	26 Dec 2013
First Registration Date:	26 Dec 2013
Transfer Count:	0
Actual ARF Paid:	\$48,338.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Dec 2023
PARF Rebate Amount:	\$36,253.00
Intended COE Rebate Details	
COE Expiry Date:	25 Dec 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$75,700.00
COE Rebate Amount:	\$44,504.00
Total Rebate Amount:	\$80,757.00

The information contained herein is correct as at 08 Feb 2018

OK

Sketch Plan Pg. 3

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7633554J



Name
YEO CHEE KIAN
(YANG ZHIQIANG)
楊志強
Race
CHINESE
Date of Birth 20-10-1976 Sex M
Country of Birth
SINGAPORE

SKM8386K

CONTACT NUMBER: 96636462
EMAIL: seacay76@gmail.com

POLICY NUMBER: P 145 6453

NCD: 50% ✓

EXCESS: \$1800

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S7633554J

Name: YEO CHEE KIAN (YANG ZHIQIANG)

Birth Date: 20 Oct 1976

Issue Date: 10 Mar 2004

Barcode: 801144816A

Barcode: 3886010

NRIC No: S7633554J

Date of Issue: 09-01-2007

82 WEST COAST GROVE
SINGAPORE 127888
S7633554J

21/12/2013 (R)

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(IES)

Class	Description	Pass Date
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	29 Apr 1994

NP 4284



AXA PTE LTD
 11, Bayview, Singapore 068811
 Customer Service Centre #B1-01
 Tel: (65) 63387288 Fax: (65) 63382522
 Website: www.axa.com.sg
 GST Registration Number: 199903512M
 customer.service@axa.com.sg



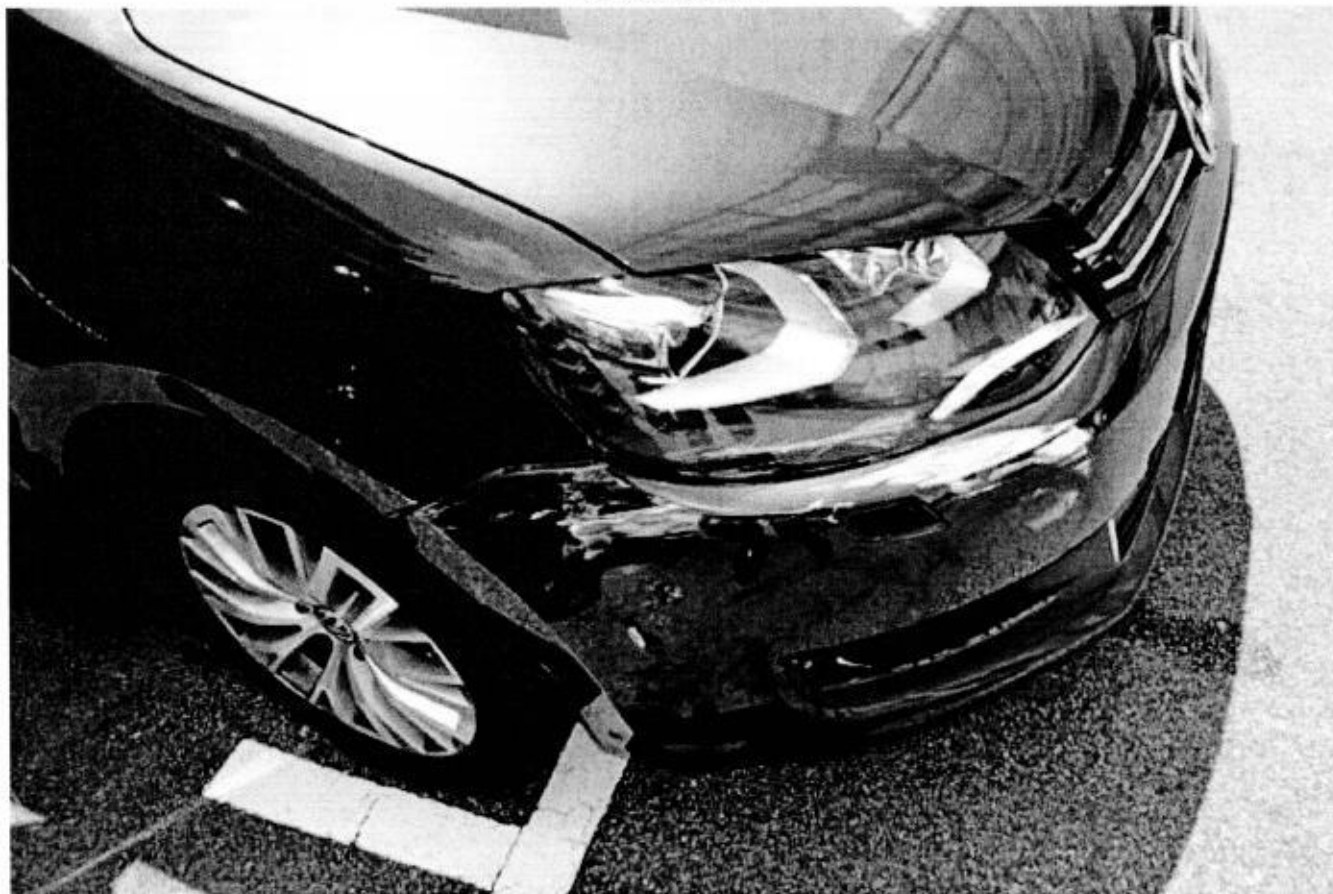
Private Cars COMP
 POLICY SCHEDULE
 RENEWAL
 Original

POLICY INFORMATION		Policy No. : VPA/P1456453	
Source	: (01) 13820 ARF AP) PTE LTD (VW-ENHANCED)		
Insured	: YEO CHEE KIAN		
Address	: 62 WEST COAST GROVE HONG LEONG GARDEN SINGAPORE 127866		
Business/Profession	: INVESTMENTS Carrying on or engaged in the business or profession last declared and no other for the purpose of this insurance.		
Period of Insurance	: From 26/12/2017 To 25/12/2018 (Both Dates Inclusive)		
Any subsequent period for which the Insured shall pay and the Company shall agree to accept a renewal premium.			
PREMIUM			
Premium After 50.00% NCD	: SGD 793.09		
Extra Coverage	: SGD 50.00		
Safe Driver Disc 5.00%	: SGD 42.15		
GST 7.00%	: SGD 56.07		
Annual Premium	: SGD 857.01		
Total Payable	: SGD 857.01		
RISK DETAILS THE MOTOR VEHICLE			
Type Of Cover	: Comprehensive		
Regn No.	: SKM8386K		
Type Of Use	: Private Car		
Make/Model	: VOLKSWAGEN SHARAN 2.0 TSI		
Year of Manufacture	: 2013	Seating Capacity (excl. Driver) : 06	
Body Type	: MULTI - PURPOSE VEHICLE	Engine C.C. : 1984	
Engine No.	: CCZ391143	Chassis No. : VVWZZZ7NZE007476	
Insured's Estimated Market Value	: Market Value At The Time Of Loss (including Accessories and Spare Parts)		
Limitations as to Use : As specified in Certificate of Insurance			
<u>Extra Coverage (Premium Breakdown)</u>	<u>Limits (SGD)</u>	<u>Premium (SGD)</u>	
FIXTURES AND ACCESSORIES		50.00	
NCD Protector			
VW Replacement Car-Loss of Use	: SGD 1,800.00		
Basic Own Damage Excess	: SGD 100.00		
Windscreen Excess			
<u>Named Drivers</u>			
1 YEO CHEE KIAN			

Accident Photo



Accident Photo



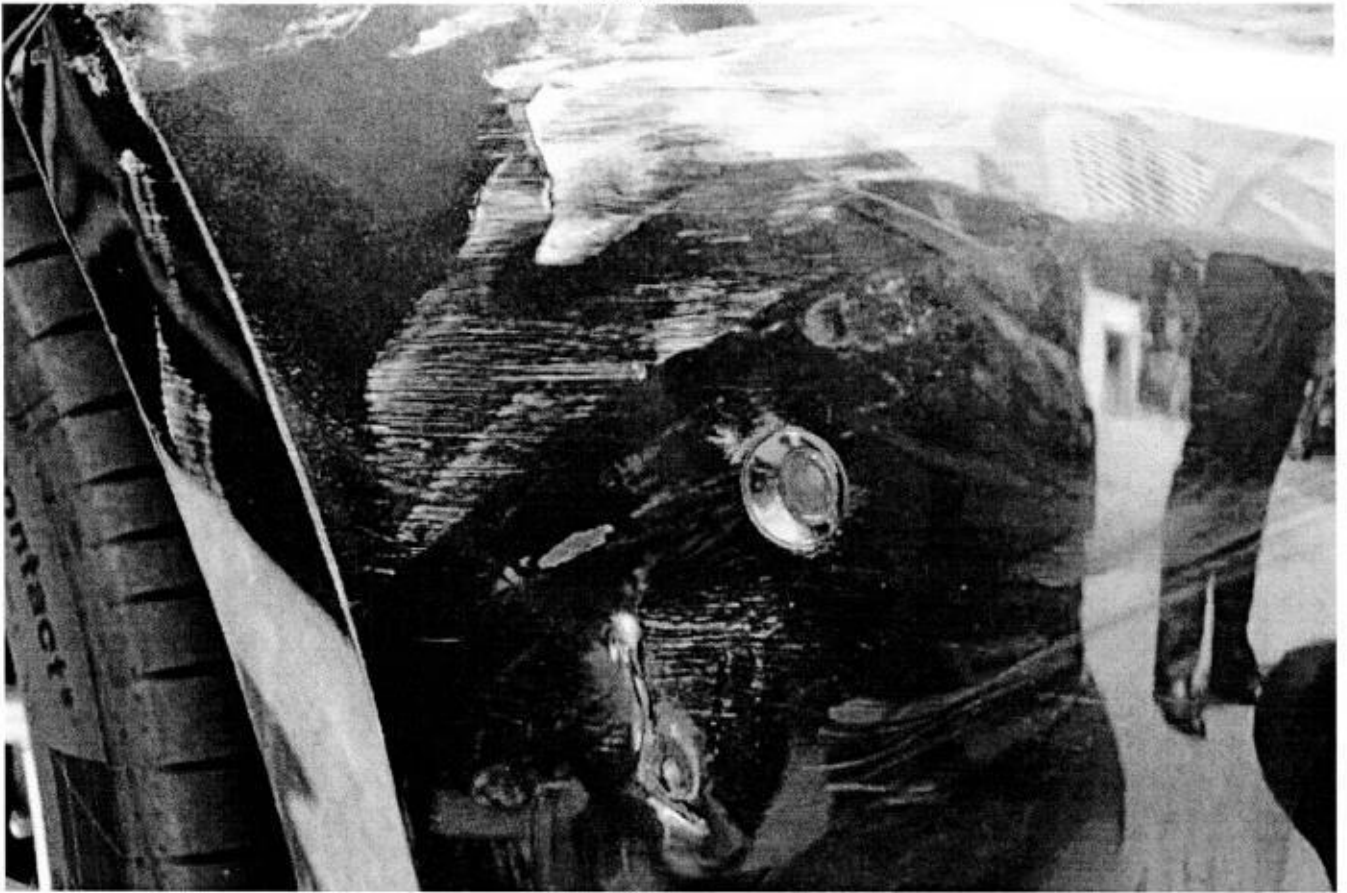
Accident Photo



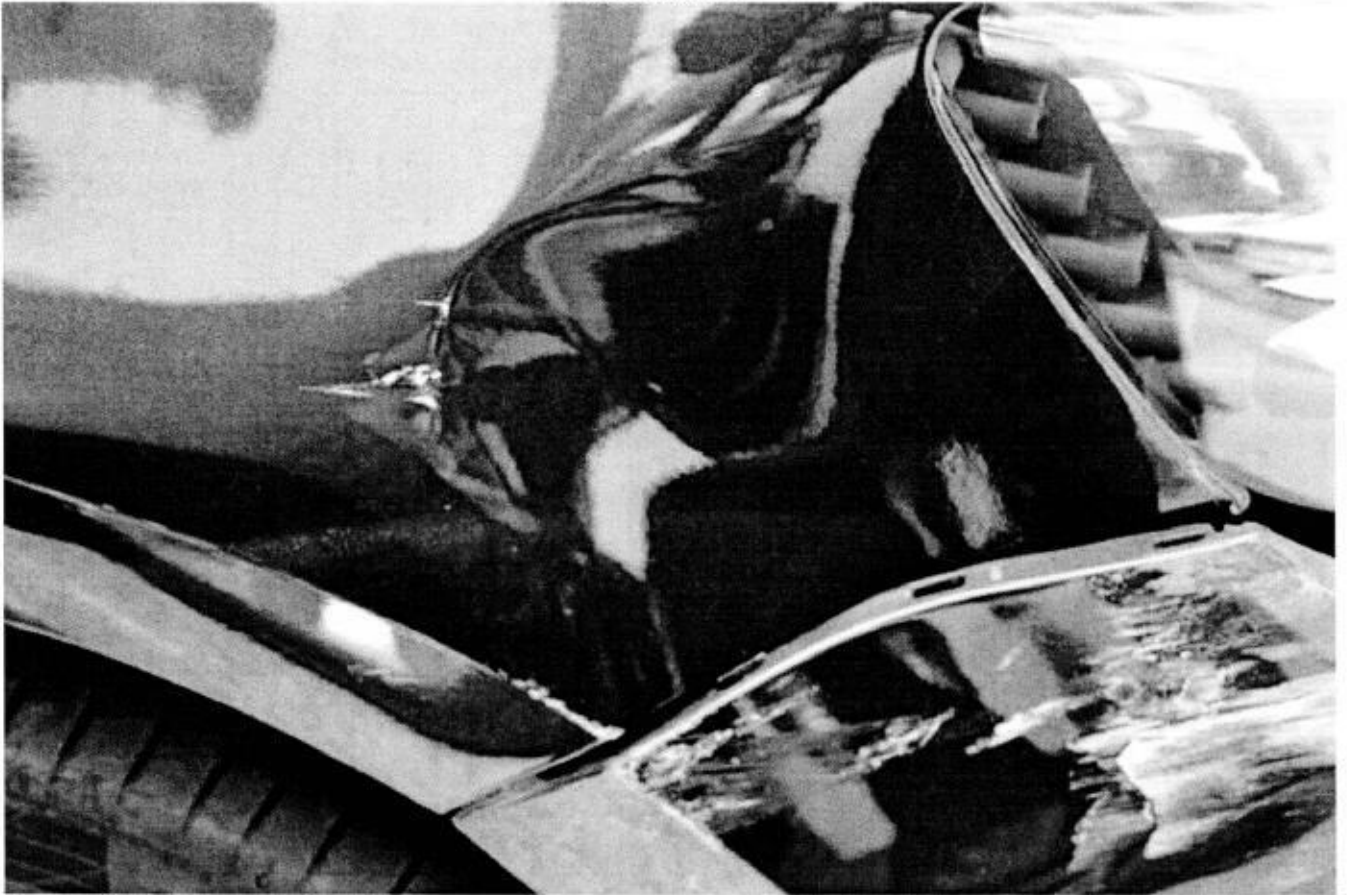
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



LKK Auto-Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: YEO CHEE KIAN
(YANG ZHIQIANG)

62 WEST COAST GROVE
Singapore, 127866
Singapore

Tanpin 92445745

Ey \$ 1800

Authorised

7/2/18 @ 1130

8 Days

[Handwritten signature]

Resurvey before paint

Sur@lkkauto.com

SURVEY EMAIL SENT ON: 2/2/18

SURVEY ON: 7/2/2018, 1000, 247

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV024293
Quote No. SER/QUO/1800182
QuoteDate 31/01/18
Salesperson Ian Yeo
Page 1

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Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan NF 2.0 TSI (DSG6)+EQP	53,600	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKM8386K	WVWZZZ7NZE007476	26/12/13	Ian Yeo
Engine Code	Labor Type	Engine No.	Model Code
	10	CCZ 391143	7N14H3

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	UNIT	~ 3360 2100	3,360.00
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT	1600	3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		✓ 480.00
P B&P MECH	ELECT WIRING & MECH COMPO Nett	1	Time Un		✓ 280.00
	Sum Labor				7,320.00
P 1T0919133C 9B9	PARKING SENSOR O RING	6	Pieces	rev 4.50	
P 7N0805903 9B9	FR.SPOILER	1	Pieces	de 157.18	
P 7N0805912A	WHEEL HOUSING LINING RHS	1	Pieces	de 233.73	
P 7N0805932	HEADLAMP SUPPORT BRACE R	1	Pieces	rev 58.54	
P 7N0807109D	BUMPER REINFORCEMENT Predecessor 7N0807109B	1	Pieces	ny 689.77	
P 7N0807184A	BUMPER BRACKET RHS	1	Pieces	24.89 rev 24.88	
P 7N0807217J GRU	FRONT BUMPER	1	Pieces	de 1,479.91	
P 7N0807244 2ZZ	RHS GRILLE STRIP	1	Pieces	aut 99.72	
P 7N0807651	CROSS MEMBER	1	Pieces	un 156.48	
P 7N0807724	BUMPER RETAINER RHS	1	Pieces	rev 27.06	
P 7N0807938A GRU	HEADLIGHT NOZZLE COVER	1	Pieces	ms 82.59	
P 7N0821022B	FENDER RHS Use Predecessor 7N0821022A	1	Pieces	bt 965.20	
P 7N0853666B 9B9	GRILLE RHS	1	Pieces	aut 172.89	
P 7N0919493	SENSOR BRACKET	2	Pieces	34.12 rev 34.10	
P 7N0919493A	SENSOR BRACKET	2	Pieces	34.12 rev 33.06	
P 7N0919493B GRU	SENSOR BRACKET	1	Pieces	rev 27.84	
	Sum carried forward				11,567.45

Payments to:

- BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

YEO CHEE KIAN
(YANG ZHIQIANG)
62 WEST COAST GROVE
Singapore, 127866
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV024293
Quote No. SER/QUO/1800182
QuoteDate 31/01/18
Salesperson Ian Yeo
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan NF 2.0 TSI (DSG6)+EQP	53,600	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKM8386K	WVWZZZ7NZE007476	26/12/13	Ian Yeo
Engine Code	Labor Type	Engine No.	Model Code
	10	CCZ 391143	7N14H3

Continued			11,567.45
P 7N0919494B GRU	SENSOR BRACKET	1 Pieces	27.84
P 7N0941700	FOG LIGHT RHS	1 Pieces	319.03
P 7N2941754B	HEADLAMP RHS	1 Pieces	3,002.50
	Use Predecessor 7N2941754A		
P D 180KU2A1	2KADHESIVE	1 Pieces	103.65
P D 822150A1	BONDAGENT	1 Pieces	74.16
	Sum Item		7,774.63

Sum Labor	7,320.00
Sum Item	7,774.63
Total SGD	15,094.63
7% GST	1,056.62
Total SGD Incl. GST	16,151.25

Explanations

P = Proportionately Charged

Payment Terms No Credit

17726.07

Payments to: - BBN: - Acc.-No.:

Supplementary or Omitted List



VEHICLE NUMBER: **SKM8386K**
 MODEL **SHARAN 2.0**

CLAIMS DETAILS

	LABOUR DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1	LABOR TO REPLACED LOCK CARRIER (+1.5-DAYS)-	1.5	840	\$1,260.00
2	AIR CON GAS	48	1.25	\$60.00
3	VACUUM & REGAS AIRCON-NETT	1	420	\$420.00
Total				\$1,740.00

No.	Item No.	Description	Qty	Unit price	DISCOUNT	Amount
1	7N0805588B	LOCK CARRIER	1	866.22	one ✓	866.22
2	7N0821136A	RHS FENDER BRACKET	1	31.23	bt ✓	31.23
3	G 013040M2	COOLANT ADD 1.5 Ltr Ready Mix	2	27	ne ✓	54
4						
5						
6						
7						
8						
9						
10						
11						
12						
13						
14						
15						
16						
17						
18						
19						
20						
TOTAL:						\$951.45

Total Labour & Parts

\$2,691.45

Survey By

Service Order Confirmation

SERVICE ORDER NO: 18IP0383

CUSTOMER NO.: CV024293

CUSTOMER NAME: YEO CHEE KIAN

TELEPHONE NO.:

ADDRESS: 62 WEST COAST GROVE

Singapore

VEH No.: SKM8386K

Order Date: 07/02/18

Reg Date: 26/12/13

KM: 57,491

SA: Cheong Pearlyn

VIN NO.: WVVZZZ7NZE007476

ENGINE NO:

MODEL: Sharan NF 2.0 TSI (DSG6)+EQP

MODEL NO.: 7N14H3

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480	480
2	B&P MECH	ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	280	280
3	B&P SUNDRIES	AIR CON GAS	48	TU	1.25	60
4	B&P AIRCON	VACUUM & REGAS AIRCON-NETT	1	TU	420	420
5	B&P INSURANCE EXCESS	INSURANCE EXCESS / DEDUCTIBLE	1	TU	-1,800	-1,800
6	B&P ALEX LABOUR	LABOUR + 1.5 day to replace lock carrier	4	UNIT	840	3,360
7	B&P ALEX PAINT	SPRAY PAINT	2	UNIT	800	1,600
8	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
9	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
Item						
10	7N0807217J GRU	FRONT BUMPER	1	PCS	1,479.91	1,479.91
11	7N0805903 9B9	FR.SPOILER	1	PCS	157.18	157.18
12	7N0807184A	BUMPER BRACKET RHS	1	PCS	24.89	24.89
13	7N0807724	BUMPER RETAINER RHS	1	PCS	27.06	27.06
14	7N0919493	SENSOR BRACKET	1	PCS	17.06	17.06
15	7N0919493	BRACKET	1	PCS	17.06	17.06
16	7N0919493A	SENSOR BRACKET	1	PCS	17.06	17.06
17	7N0919493A	BRACKET	1	PCS	17.06	17.06
18	7N0919493B GRU	SENSOR BRACKET	1	PCS	27.84	27.84
19	7N0919494B GRU	SENSOR BRACKET	1	PCS	27.84	27.84
20	1T0919133C 9B9	PARKING SENSOR O RING	6	PCS	0.75	4.50
21	D 822150A1	BONDAGENT	1	PCS	74.16	74.16
22	D 180KU2A1	2KADHESIVE	1	PCS	103.65	103.65
23	7N0853666B 9B9	GRILLE RHS	1	PCS	172.89	172.89
24	7N0807244 2ZZ	RHS GRILLE STRIP	1	PCS	99.72	99.72
25	7N0807938A GRU	HEADLIGHT NOZZLE COVER	1	PCS	82.59	82.59
26	7N2941754B	HEADLAMP RHS	1	PCS	3,002.50	3,002.50
27	7N0805932	HEADLAMP SUPPORT BRACE RHS	1	PCS	58.54	58.54
28	7N0821022B	FENDER RHS	1	PCS	965.20	965.20

Service Order Confirmation

SERVICE ORDER NO: 18IP0383

CUSTOMER NO.: CV024293

CUSTOMER NAME: YEO CHEE KIAN

TELEPHONE NO.:

ADDRESS: 62 WEST COAST GROVE

Singapore

VEH No.: SKM8386K

Order Date: 07/02/18

Reg Date: 26/12/13 KM: 57,491

VIN NO.: W'VWZZZ7NZE'V007476 ENGINE NO:

SA: Cheong Pearlyn

MODEL: Sharan NF 2.0 TSI (DSG6)+EQP MODEL NO.: 7N14H3

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	7N0805912A WHEEL HOUSING LINING RHS	1	PCS	233.73		233.73
30	7N0941700 FOG LIGHT RHS	1	PCS	319.03		319.03
31	7N0805588B LOCK CARRIER	1	PCS	866.22		866.22
32	7N0821136A RHS FENDER BRACKET	1	PCS	31.23		31.23
33	G 013040M2 COOLANT ADD 1.5 Ltr Ready Mix	2	PCS	27.00		54.00

Remarks : OD CLAIM

DOA: 30/01/2018

INSURANCE EXCESS: \$1800

SURVEY BY TAUFIKH

TOTAL	12,280.92
GST AMOUNT	859.66
TOTAL AMOUNT	13,140.58

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2

DISCHARGE VOUCHER

I / We hereby declare that repairs to my / our SHARAN
of vehicle no. SKM83861C have been completed.

I / We agree that payment of the account for such repairs is in full discharge of
my / our claim under Policy No.: P1486453

in respect of the damage caused in the accident which occurred on
the 30 day of JAN 20 18

Signature : 

Date : 1/3/18

Volkswagen Centre Singapore

Service Tax Invoice No. SV18P08426



Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0383

SERVICE CUSTOMER NO.: CV000066

SERVICE CUSTOMER NAME: AXA INSURANCE SINGAPORE PL

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.:

SKM8386K

DATE: 26/02/18

Pickup:

VIN NO.:

WVWZZZ7NZEV007476

KM : 57,491

GEARBOX CODE:

PQE

Engine No.:

MODEL:

Sharan NF 2.0 TSI (DSG6)+EQP

SA :

Cheong Pearlyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
OD CLAIM					
DOA: 30/01/2018					
INSURANCE EXCESS: \$1800					
SURVEY BY TAUFIKH					
Labor					
1	LABOUR + 1.5 day to replace lock carrier	4.00	UNIT	840.00	3,360.00
2	SPRAY PAINT	2.00	UNIT	800.00	1,600.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	VACUUM & REGAS AIRCON-NETT	1.00	TU	420.00	420.00
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	INSURANCE EXCESS / DEDUCTIBLE	1.00	TU	-1,800.00	-1,800.00
8	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	280.00
9	AIR CON GAS	48.00	TU	1.25	60.00
Item					
10	PARKING SENSOR O RING	6.00	PCS	0.75	4.50
11	LOCK CARRIER	1.00	PCS	866.22	866.22
12	FR.SPOILER	1.00	PCS	157.18	157.18
13	WHEEL HOUSING LINING RHS	1.00	PCS	233.73	233.73
14	HEADLAMP SUPPORT BRACE RHS	1.00	PCS	58.54	58.54

Volkswagen Centre Singapore

Service Tax Invoice No. SV18P08426



Biz Reg. No. 53103069E
GST No. M20096505-2

SERVICE ORDER NO: 18IP0383

SERVICE CUSTOMER NO.: CV000066

SERVICE CUSTOMER NAME: AXA INSURANCE SINGAPORE PL

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.:

SKM8386K

DATE:

26/02/18

Pickup:

VIN NO.:

WWWZZZ7NZE007478

KM :

57,491

GEARBOX CODE:

PQE

Engine No.:

MODEL:

Sheran NF 2.0 TSI (DSG)-EQP

SA :

Cheong Pearlyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	BUMPER BRACKET RHS	1.00	PCS	24.89	24.89
16	FRONT BUMPER	1.00	PCS	1,479.91	1,479.91
17	RHS GRILLE STRIP	1.00	PCS	99.72	99.72
18	BUMPER RETAINER RHS	1.00	PCS	27.06	27.06
19	HEADLIGHT NOZZLE COVER	1.00	PCS	82.59	82.59
20	FENDER RHS	1.00	PCS	965.20	965.20
21	RHS FENDER BRACKET	1.00	PCS	31.23	31.23
22	GRILLE RHS	1.00	PCS	172.89	172.89
23	SENSOR BRACKET	1.00	PCS	17.06	17.06
24	BRACKET	1.00	PCS	17.06	17.06
25	SENSOR BRACKET	1.00	PCS	17.06	17.06
26	BRACKET	1.00	PCS	17.06	17.06
27	SENSOR BRACKET	1.00	PCS	27.84	27.84
28	SENSOR BRACKET	1.00	PCS	27.84	27.84
29	FOG LIGHT RHS	1.00	PCS	319.03	319.03
30	HEADLAMP RHS	1.00	PCS	3,002.50	3,002.50
31	2KADHESIVE	1.00	PCS	103.65	103.65
32	BONDAGENT	1.00	PCS	74.16	74.16

Volkswagen Centre Singapore

Service Tax Invoice No. SV18P08426



Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0383

SERVICE CUSTOMER NO.: CV000066

SERVICE CUSTOMER NAME.: AXA INSURANCE SINGAPORE PL

TELEPHONE NO.:

ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER
Singapore

Post Code: 068811

VEH NO.: SKM8386K

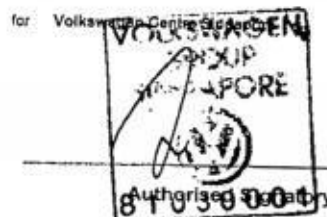
DATE: 26/02/18 Pickup:
VIN NO.: WVVZZZ7NZEVO07476 KM: 57,491
GEARBOX CODE: PQE Engine No.:
MODEL: Sharan NF 2.0 TSI (DSG)+EQP
SA: Cheong Pearlyn

Next Appointment Date :

Next Appointment Mileage : 0

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>AMOUNT</u>
33	COOLANT ADD 1.5 Ltr Ready Mix	2.00	PCS	27.00	54.00

Sub Total 12,280.92
GST (7%) AMOUNT 859.66
TOTAL AMOUNT 13,140.58



Customer

Phone : Fax :

SERVICE REQUESTS

MESSAGES

CLAIMS

Service Request Details

Claim	S8M0082B
Reference	
None 	Loss Date
January 30, 2018	Request Date
February 5, 2018	Due Date
May 5, 2018	Vendor Name
LKK AUTO CONSULTANTS PTE LOSS LTD (OD)	Type of
Own Damage	Services

Vehicle Information

Incident Vehicle	SKM8386K
Registration #	247
Make	VOLKSWAGEN
Model	SHARAN 2.0 TSI
Address	Alexandra Road, , ,
159934	

Primary Contact/Insured

YEO CHEE KIAN
62 WEST COAST GROVE, 127866,
Singapore
96636462
seacay76@gmail.com

Actions

Next Step

PAST DUE:

Report that your

Complete Work

block modify the

Expected

Completion

Date.

More

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
SKM8386K IA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (OD)	February 8, 2018
SKM8386K EST.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (OD)	February 8, 2018
SKM8386K INSD GIA.PDF	Forms / Claim Documents	Claim Form	PATIL Amol	February 2, 2018
Email received from workshop with OD GIA & Estimate.msg	Letters and Correspondence	Others	PATIL Amol	February 2, 2018

SERVICE REQUESTS

MESSAGES

CLAIMS



Service Request Details

Claim	S8M0082B
Reference	
None	Loss Date
January 30, 2018	Request Date
February 5, 2018	Due Date
May 5, 2018	Vendor Name
LKK AUTO CONSULTANTS PTE LOSS LTD (OD)	Type of
Own Damage	Services

Vehicle Information

Incident Vehicle	SKM8386K	
Registration #	Make	Service Address
	VOLKSWAGEN	247
Model	SHARAN 2.0 TSI	
159934	Alexandra Road, , ,	

Primary Contact/Insured

YEO CHEE KIAN
62 WEST COAST GROVE, 127866,
Singapore
96636462
seacay76@gmail.com

Actions

Next Step

PAST DUE:

Complete

Report that

Work

your

block

More

modify the

Expected

Completion

Date.



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Ratio
- Parts & Labour
- Miscellaneous

Summary

General Details

Involving
1 2013 VOLKSWAGEN SHARAN 2.0 TSI (SKM8386K)

Date of Loss
January 30, 2018

Time of Loss
8.20

Loss Description
SKM8386K (INSD) C/W SKH6162D (TP)

Comment

Workshop Details

Total Rebate Amount

80757

Nett Loss Amount
\$15,243.00

Assigned Workshop
LKK AUTO CONSULTANTS PTE LTD (OD)

Target Date of Completion *

02/12/2018

Days of work completion *

7

<< Assessment Details

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Ratio
- Parts & Labour
- Miscellaneous

Summary

Vehicle & Driver Details

Vehicle Registration#

SKM8386K

Registration State

SINGAPORE

Mileage

56829

Purchase Date

mm/dd/yyyy



Registration Date *

12/26/2013



Age of Vehicle

4

Driver Details

CATEGORY

MANUFACTURING Year

POLICY INFORMAT...

2013

ASSESSMENT INFO...

2013

CATEGORY

Driver Name

FNOL INFORMATI...

YEO CHEE KIAN

POST SURVEY INF...

ASSESSMENT INFO...

WWWZZZ7NZE007476

FNOL INFORMATI...

24

CATEGORY

Engine No

POST SURVEY INF...

CATEGORY

Driver License #

POLICY INFORMAT...

CCZ391143

FNOL INFORMATI...

ASSESSMENT INFO...

CCZ391143

POST SURVEY INF...

CATEGORY

Engine Capacity

CATEGORY

License Type

POLICY INFORMAT...

ASSESSMENT INFO...

1984 cc

FNOL INFORMATI...

POST SURVEY INF...

CATEGORY

Sum Insured

License Issue Date

POLICY INFORMAT...

0

FNOL INFORMATI...

ASSESSMENT INFO...

0

POST SURVEY INF...

mm/dd/yyyy

CATEGORY

Market Value

CATEGORY

License Expiration Date

POLICY INFORMAT...

0

FNOL INFORMATI...

POST SURVEY INF...

mm/dd/yyyy

ASSESSMENT INFO...

96000

CATEGORY

Address

POST SURVEY INF...



SERVICE REQUESTS

MESSAGES

CLAIMS

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (OD) ▾



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Front left side

CONTINENTAL 6mm

Rear left side

CONTINENTAL 6mm

Front right side

CONTINENTAL 6mm

Rear right side

CONTINENTAL 6mm

SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary Parts

Add

Approve

Deny

Submit All

EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPRJ BTRR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)
------	-------	-----------	----------	------	-----------	-------------	------------------------	-----------	------------	-------------	------------	-----------	-----------------	----------------

Labour

Add

Approve

Deny

Submit All

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR RAR	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	1		LABOUR	3360	0	0	Reviewing		
	2		SPRAY PAINT	1600	0	0	Reviewing		
	3		PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.	480	0	0	Reviewing		
	4		ELECT WIRING & MECH COMPO.	280	0	0	Reviewing		
	5		VACUUM & REGAS AIRCON.	420	0	0	Reviewing		

SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

Summary

Add

Approve

Deny

Submit All

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR	Reviewing	8		
	2	PARKING SENSOR O RING	Reviewing	4.5	NECESSARY	
	3	FR.SPOILER	Reviewing	157.18	DEFORMED	
	4	WHEEL HOUSING LINING RHS	Reviewing	233.73	DEFORMED	
	5	HEADLAMP SUPPORT BRACE R	Reviewing	58.54	NECESSARY	

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
☐	 16	SENSOR BRACKET	Reviewing	34.12	NECESSARY	
☐	 17	SENSOR BRACKET	Reviewing	27.84	NECESSARY	
☐	 18	SENSOR BRACKET	Reviewing	27.84	NECESSARY	
☐	 19	FOG LIGHT RHS	Reviewing	319.03	CRACKED	
☐	 20	HEADLAMPS RHS	Reviewing	3002.5	CUT	
☐	 21	2KADHESIVE	Reviewing	103.65	NECESSARY	
☐	 22	BONDAGENT	Reviewing	74.16	NECESSARY	
☐	 23	LOCK CARRIER	Reviewing	866.22	CRACKED	
☐	 24	RHS FENDER BRACKET	Reviewing	31.23	BENT	
☐	 25	COOLANT ADD 1.5 LTR READY MIX	Reviewing	54	NECESSARY	

SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

Summary Claim Amount \$12,280.92 Claim Amount \$12,280.92

CATEGORY	ESTIMATE	REVISED AMOUNT
----------	----------	----------------

Labour	\$6,140.00	\$6,140.00
--------	------------	------------

Miscellaneous	\$7,940.92	\$7,940.92
---------------	------------	------------

Excess	-\$1,800.00	-\$1,800.00
--------	-------------	-------------

Submit for Review