

INS. CASE OWNER:

Sham-tj CC 3 /AIG1800 WWO, K1whh

LKK:  
IDAC:

Surveyor:

Kalvin

DOI:

ASSIGNMENT

1/2/18

Date / Time:

1/2/18

Registered in Merimen:

5/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGM 7775P

Name of Insured:

W1 215W

Insured Tel No.:

HP: 90886748

Excess Sec II :\$

D.O.A: 1/2/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHA 44287



INSRS:

WSP:

Tel:

Liability:

RMKS:

W1E W



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

6/2/18  
vinian

SHA 44287 - 15/11/18 15/11/18  
44287 - X

confirm accident details. inform  
TP claim agree to settle of not  
aware NCD will be affected.  
when end out

28/12/18  
28/12/18

Email to workshop liability unclear.  
Receive TP video and send to AIG.

Email from AIG. Bala 15 applies.

5/3/18  
13/3/18  
13/3/18

called O2. over sea tone  
called O2. over sea tone.  
O2 called back. agree to settle.

RECEIVED 16 MAR 2018

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	7/2/18
After call ltr to OI:	13/11/18
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup)	<input type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
PIR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>
LOD:	<input checked="" type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

<b>PRELIMINARY ADVICE</b>		Date/Time:	Sent By:
<b>FINALIZATION</b>		Date/Time:	Confirm with:
Repair Cost:	\$S	( days)	Reduction: %
<b>FINAL SETTLEMENT</b>		Date/Time: 16/3/18	Confirm with: (PCH)
Final Liability:	% 100	(Agreed / Assessed)	BOLA S/N No.: 15
Repair Cost:	\$S 641.18		
Loss of Rental (LOR):	\$S 188.10	( 1.5 days)	x 125.40
Loss of Use (LOU):	\$S 75.00	( \$ 50 x 1.5 days)	
Loss of Income (LOI):	\$S	( \$ x days)	
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> [Tick only one]
GIA/LTA Search:	\$S 7.49.		
Medical:	\$S		
Disbursement:	\$S	(e.g. Tow/ Independent)	
Legal Cost:	\$S		
Total:	\$S 911.77.	Global Sum \$S:	900.00
<b>FINAL PAYMENT</b>		Date/Time:	Confirm with:
Payee 1:	\$S 900.00	Name 1:	Comfort del gro Engineering Pte Ltd.
Payee 2: (Strike if N.A.)	\$S	Name 2:	
Payee 3: (Strike if N.A.)	\$S	Name 3:	

COPY SENT

1) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee:

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop in/s: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

N/S	O/S

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? Yes or No  
 Est. Repairs: 2 days Res: Yes or No  
 Lum Sum: 282 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle IN / OUT

Veh No: **SHA 44282** Regn: **25 May 2017**  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Prime Mover /  
 Truck / Trailer or  
 Make: **Toyota Prius**  
 Colour: **Blue** Ins: **6** Std / NI / NA  
 Sp Reading: **69360** Radio: **6** Std / NI / NA  
 Eng No: \_\_\_\_\_  
 C No: **JTDK03F460556923**  
 Gen Cond: Good / ☒ Fair / Poor / Burnt  
 Steering: In order / ☒ Jammed / Leaked / Burnt or  
 Brake: In order / ☒ Jammed / Leaked / Burnt or  
 Mod: Nil / Si/Rim / STD Alloy or  
 Tyre Size: **F 195/65R15**  
**R**  
☒ Dunlop / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R Bal: **7** mm R Bal: **7** mm  
 L Bal: **7** mm L Bal: **7** mm  
 D.O.A: **1/2/18** D.O.I: **2/2/18**  
 Survey held at: **COLE (67-1)**  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
**O/S Frnt**  
 The U/C / Chassis frame / Body Structure affected due to collision

Date/Time: **6/2/18** Action/Instruct: **Call 11/15/19.23/24/1**

**A24**  
**111**

**(RD-468.65**  
**46'1)**

Cost/Time/ Fee Pass to: ☐ Preli. Report  
☐ Final Report

Days Of Repair: \_\_\_\_\_  
 Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_  
 Transportation: \_\_\_\_\_

Add Fee: ☐ Site Insp: \$  
☐ Inter: \$  
☐ Trip: \$  
☐ : \$

Report Format: \_\_\_\_\_  
 Lump Sum T.F.B: \_\_\_\_\_



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18002220/K1wb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 05-02-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJM 7775P	Veh. Inspected	SHA 4428Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/02/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--	--

## 5. General Information

Accident Date	01/02/2018	Inspection Date	02/02/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
----------------------------------------------------------------------------------------------------------------------------------------

## REPAIR ESTIMATE

VEHICLE NO : SHA 4428Z

MAKE :

MODEL : TOYOTA PRIUS

AZG

2/2/2018 11:54

JY

	PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
	FRONT BUMPER COVER <i>x 1400</i>			\$ 490.50
	<i>Front RH Fender x repair</i>			\$ 490.50
	<i>Front RH Fender Enblm - \$52.38 Net</i>			\$ 122.63
	SUB TOTAL			\$ 122.63
	LESS 25%			\$ 367.88
	DISCOUNTED TOTAL			\$ 367.88
	LABOUR CHARGE			
	Panel Beating- Fender Repair (RH)			\$ 300.00
	Spray Painting Charge			\$ 400.00
				<i>200</i>
				<i>360</i>
	TOTAL LABOUR			\$ 700.00
	ESTIMATE TOTAL			\$ 1,067.88
	<i>Kalra (UKK)</i>			
	<i>2/2/18 1205 hrs.</i>			
	<i>2 Pmt</i>			
	<i>P/P</i>			
	<i>After Repair photo</i>			
	<div><div>LKK Auto Centre will hence notify the Repairer of the following:</div><ul style="list-style-type: none"><li>• To survey before spray painting</li><li>• To display damaged part during survey</li><li>• Parts prices are subject to confirmation</li><li>• Third party survey is on a "Without Prejudice" basis</li><li>• No illegal modifications is allowed</li><li>• Supplemental work must be surveyed and is subject to final approval from insurance company</li></ul><div><div>Acknowledged by:</div><div>Signature:</div><div>Date:</div></div></div>			

Team: ARC Repair TP(CLS0)1		JOB CARD Sales Order:		JC NO.305113000
STOMER		REGN NO:	SHA4428Z	MILEAGE
COMFORT TRANSPORTATION PTE LTD		MAKE :	TOYOTA	FUEL
/MS 7010045				E.....1/2.....F
STOMER NO 383 SIN MING DRIVE		MODEL	PRIUS HYBRID(G4)02.	DATE/TIME IN 02.2018 10:00
DRESS Singapore SINGAPORE 575717		YR OF MANU	25.05.2017	TARGET DATE
65508755 (R) (P) (O)		CHASSIS CODE	JTDKB3FU603556925	COMPLETION DATE/TIME:
ICOUNT CARD NO.				

Accident Date: 01.02.2018  
NATURE: 3P 01.02.18

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Knowledge Slip

e:  
lo.:  
le No.: SHA4428Z JU AIG LKK

Exit Pass

Vehicle No.: SHA4428Z

Signature/Date Name of Service Advisor Date

e returned to Service Reception upon collection To be kept by Security Guard

Our Job Ref No : 305113000  
Date : 05/02/18

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508868  
Fax: 6548 8156

### FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHA4428Z

Date of Accident : 01/02/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-


1. The repair job shall bill to: AIG --- SJM7775P  
###
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \$39.23
  - (b) Labour Charges ### \$560.00
  - Total for Part-By-Part Repair Cost \$599.23
  - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20%  
Final Lumpsum Repair cost


3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : JUMANI  
Tel : 6214 8315  
Fax : 6548 8156

Signature :   
Name : Kelvin  
Date : 6/2/18

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

CHECK ITEMS:

[illegible]

## COMFORTDELGRO ENGINEERING PTE LTD

Date: 05.02.2018

## REPAIR ESTIMATE

Time: 18:36:57

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305113000  
REGN NO : SHA4428Z  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(G4)  
DATE OF REGN : 25.05.2017  
DATE/TIME IN : 02.02.2018 10:00  
ACCIDENT DATE : 01.02.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0302-2297-G PRIG4 EMBLEM SIDE PANEL ( 1 52.30 25.00 39.22

SUB-TOTAL : 39.22

## JOB NATURE

0000 L PANEL BEATING- FRT. 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 360.00

SUB-TOTAL : 560.00

TOTAL : 599.22

MVA NAME & SIGNATURE  
DATE:

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE:



REPAIR ESTIMATE

VEHICLE NO : SHA 4428Z

MAKE :

MODEL : TOYOTA PRIUS

Jy

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
FRONT BUMPER COVER <i>x 1 pc</i>			\$ 490.50
<i>Front RH Fender x 1 pc</i>			
SUB TOTAL			\$ 490.50
LESS 25%			\$ 122.63
DISCOUNTED TOTAL			\$ 367.88
LABOUR CHARGE			
Panel Beating- Fender Repair (RH)			\$ <sup>200</sup> 300.00
Spray Painting Charge			\$ 400.00
			<del>300</del>
TOTAL LABOUR			\$ 700.00
ESTIMATE TOTAL			\$ 1,067.88
<i>Kalra (UKM)</i> <i>2/2/18 1205 hrs</i> <i>2 Pcs</i> <i>P/P</i> <i>After Repair p Lto</i>			
<div> LKK Auto Consultants hence notify the Repairer of the following:  • To survey and inspect the damage  • To display damage and repair estimate  • Part numbers and quantities  • Third party survey and report  • No. of days for completion of work  • Supplemental estimate if required  is subject to approval of the insurance company.  Acknowledged by Repairer  Signature _____  Date _____ </div>			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408993 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18002220/K1wb3

07 February 2018

**Lei Zhen**  
Blk 63 Bishan Street 21  
#02-11  
Singapore 574045

Dear Sir/Madam,

**ACCIDENT INVOLVING SJM 7775P & SHA 4428Z ON 01/02/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 23/02/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHA4428Z , SJM7775P ON 01-Feb-18 20:30**  
**ALONG SLIP RD FROM PIE TWDS CTE/SLE DIRECTION**  
**ALONG BRADDELL VIADUCT.**

I / We **KEVIN KOH** (Hirer) NRIC No.: **S1445889A**

and/or (Relief) NRIC No.:

Taxi Number **SHA4428Z**

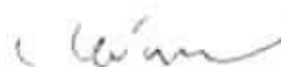
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **02-Feb-2018**

Name of Hirer **KEVIN KOH**  
Hirer NRIC **S1445889A**

Signature :



Address **6728 EDGEFIELD PLAINS #06-549**  
**822672**

Contact No. **90288918**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 900.00 (Global Sum) for vehicle no. SHA 4428Z that was damaged pursuant to the accident which occurred on 01/02/2018 (date) along PIE (location) involving vehicle no/s SJM 7775P.

This is pursuant to the inspection conducted on 02/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 4428Z, make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 4428Z (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

16 MAR 2018

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_\_ (year)

Awt  
  
Signed by appointed surveyor

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701  
Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-  
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA4428%

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
25.05.2017

CHASSIS CODE  
JTDKR3FU603556925

INV. NO/DATE  
91356162 07.02.2018

JOB NO.  
305113000

CLOCKMETER READING

DATE/TIME IN  
02.02.2018 10:00

Description : 3P 01.02.18

S/No	Part No.	Qty	Unit Price	%Disc	Net
------	----------	-----	------------	-------	-----

### PART REQUISITION

0001	04-01-0302-2297	PRIG4 EMBLEM SIDE PANEL (	1	52.31	25.00	39.23
SUB-TOTAL:			:			39.23

### JOB NATURE

0001	1.	PANEL BEATING- FRT.	200.00		200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	360.00		360.00
SUB-TOTAL:			:		560.00

NOTICE: THE INFORMATION CONTAINED HEREIN IS UNCLASSIFIED EXCEPT WHERE SHOWN OTHERWISE. IT IS THE PROPERTY OF COMFORTDELGRO ENGINEERING PTE LTD. IT IS TO BE KEPT IN CONFIDENCE AND NOT TO BE DISCLOSED TO THE PUBLIC OR TO ANY OTHER PERSON WITHOUT THE WRITTEN PERMISSION OF COMFORTDELGRO ENGINEERING PTE LTD. ANY UNAUTHORIZED DISCLOSURE OF THIS INFORMATION IS A BREACH OF THE COMPANY'S POLICY AND MAY BE SUBJECT TO LEGAL ACTION. THE INFORMATION CONTAINED HEREIN IS UNCLASSIFIED EXCEPT WHERE SHOWN OTHERWISE. IT IS THE PROPERTY OF COMFORTDELGRO ENGINEERING PTE LTD. IT IS TO BE KEPT IN CONFIDENCE AND NOT TO BE DISCLOSED TO THE PUBLIC OR TO ANY OTHER PERSON WITHOUT THE WRITTEN PERMISSION OF COMFORTDELGRO ENGINEERING PTE LTD. ANY UNAUTHORIZED DISCLOSURE OF THIS INFORMATION IS A BREACH OF THE COMPANY'S POLICY AND MAY BE SUBJECT TO LEGAL ACTION.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91356162	641.18	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 19950604RW

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA44282

MAKE  
TOYOTA

MODKI,  
PRIUS HYBRID(G4)

DATE OF RRG  
25.05.2017

CHASSIS CODE  
JTDRB3PU603556925

INV. NO/DATE  
91356162 07.02.2018

JOB NO.  
305113000

OXIDIMETER READING

DATE/TIME IN  
02.02.2018 10:00

Items total		599.23
Add GST @	7.000 %	41.95
Invoice amount		641.18

Issued by : KATHERINETAN 07.02.2018 14:23:48  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of **COMFORT DELCRO**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010004	91356162	641.18	

Our Ref: CT18020024

Date: 07 February 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      01/02/2018    @   20:30 hrs  
ALONG                                SLIP RD FROM PIE TWDS CTE  
INVOLVING                        SJM7775P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4428Z** (the "Taxi"). The Taxi was hired to **KEVIN KOH IC NO S1445889A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.



SA-4428 Z

[illegible][illegible]

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJM7775P	01 Feb 2018 / 20:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)   [OK](#)

SHP 44282

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Feb 2018 <a href="#">Edit Reg</a>		02 Feb 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$599.23</b> <a href="#">Edit Estimates</a>	<b>S\$599.23</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:		Lei Zhen, ID: S7267752H							
Main Claimant:		COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R							
Vehicle Reg. No.:		SHA4428Z	Date of Loss:	01/02/2018 20:00 - :59					
Claim Type:		TP / 7280990731SG	Policy/Cover Note No.:	(Comprehensive)					
Vehicle Reg. No. (Insured):		SJM7775P	Policy No. (Claimant):	D-18088936MFSH					
		Excess:							
Repairer:		ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijye.Wui@aig.com							
Claimant's Insurer:		MS First Capital Insurance Ltd (HQ) - Tel: 62222311							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN ] ... [Final Rpt due 14/02/2018]							
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (05/02/2018): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHA4428Z (7280990731SG)  
[SJM7775P]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Feb 1 2018 8:00PM  
[Lei Zhen]  
ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="border: 1px solid black; padding: 0 5px;">View in Browser</span>	
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<b>Video</b>					1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print	
1	01/03/18 09:21	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Video - Accident (TP)	Load AVI		


<b>Letters/Correspondences</b>					1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print	
1	(Draft)	LKK Auto Consultants Pte Ltd (HQ)	Third Party Express Settlement – Payment Breakdown	Edit		

<b>Photos/Images</b>					3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder			Thumbnail	Print	
1	05/02/18 17:27	LKK Auto Consultants Pte Ltd (HQ)	General View	Load JPG	<input checked="" type="checkbox"/>	
2	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
3	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
4	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
5	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
6	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
7	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
8	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
9	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
10	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
11	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
12	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
13	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
14	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
15	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
16	05/02/18 17:27		General View	Load JPG	<input checked="" type="checkbox"/>	
17	06/02/18 08:35		Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
18	06/02/18 08:35		Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	
19	06/02/18 08:35		Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>	

<b>Documentation</b>					1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder			Thumbnail	Print	
1	06/02/18 09:00	LKK Auto Consultants Pte Ltd (HQ)	TP ESTIMATE- MARKED	Load PDF		
2	06/02/18 09:00		TP GIA REPORT	Load PDF		
3	19/03/18 10:04		WORKSHOP INVOICE	Load PDF		
4	19/03/18 10:04		AUTHORISATION TO ACT FORM	Load PDF		
5	19/03/18 10:04		Release Voucher	Load PDF		
6	19/03/18 10:04		RENTAL RECEIPT	Load PDF		
7	19/03/18 10:04		LTA SEARCH	Load PDF		
8	19/03/18 10:04		LETTER TO OI	Load PDF		

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	05/02/18 15:55	OI GIA report		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJM7775P (Insd veh)	Model:	TOYOTA PRIUS 1.5 (A)
	SHA4428Z (TP veh)		
Date of Accident:	01/02/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No
Repair Estimate	:	\$	1,184.61
Final Repair Cost	:	\$	900.00
Loss of Use	:	\$	1.50 days at \$50.00 per day
Rental (if any)	:	\$	1.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	900.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> [ X ] YES <input type="checkbox"/> [ ] NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: _____	
BOLA Liability: _____ 100 _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 900.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

19 Mar  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18002220/K1WB3Q2

Date: 19/03/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SHA4428Z

Insured Vehicle No : SJM7775P

Date of Loss: 01/02/2018

Nature of Claim: TP

Claim No: 7280990731SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA4428Z

Make &amp; Model: TOYOTA PRIUS, 1.5 (A)

Engine No: 2ZRS043118

Reg. Date: 25/05/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU603556925

Colour: Blue

Odometer: 69360 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Bridgestone 7 mm

Rear Left Side: Bridgestone 7 mm

Front Right Side: Bridgestone 7 mm

Rear Right Side: Bridgestone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	407.11	39.23	367.88	90.36
Miscellaneous Items	0.00	0.00	0.00	
Labour	700.00	560.00	140.00	20.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,107.11</b>	<b>599.23</b>	<b>507.88</b>	<b>45.87</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>77.50</b>	<b>41.95</b>	<b>35.55</b>	<b>45.87</b>
<b>Nett Amount (S\$)</b>	<b>1,184.61</b>	<b>641.18</b>	<b>543.43</b>	<b>45.87</b>
<b>+ Loss of Use (1.5 x S\$50.00/day) (S\$)</b>		<b>75.00</b>		
<b>+ Car Rental (1.5 x S\$125.40/day) (S\$)</b>		<b>188.10</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.49</b>		
<b>Nett Liability (S\$)</b>		<b>911.77</b>		
<b>Global Sum Settlement (S\$)</b>		<b>900.00</b>		

### INSPECTION

Date of Assignment: 02/02/2018

Date Inspected: 02/02/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd  
(Loyang)

59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Repair	490.50 FL	*- FL
2	1		*FRONT RH FENDER (NPA)	Repair	0.00 FL	*- FL
3	1		*FRONT RH FENDER EMBLEM	Necessary	52.31 FL	*52.31 FL
					<b>Sub Total (S\$)</b>	<b>542.81</b>
					<b>- List Item Discount on L Items 25.00/25.00% (S\$)</b>	<b>135.70</b>
					<b>Total Parts (S\$)</b>	<b>407.11</b>
						<b>39.23</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING -FENDER REPAIR (RH)	New	300.00	200.00
2	SPRAY PAINTING CHARGE	New	400.00	360.00
Gross Labour Cost (S\$)			700.00	560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >