



Borneo Motors

Co Reg No: 196700086Z

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2018/08/PD8617/DS(SM)

Your Ref: CC4/ASM18002217/wa3

10 Aug 2018

BY HAND (INS COPY)

M/S. AXA INSURANCE PTE LTD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Vivian Lau

Dept : Motor Claims

RE : ACCIDENT INVOLVING SLC8311S AND SLE6824G ON 31 Jan 2018

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$4,449.07	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use - \$300.00(\$60x5days)
E. Loss of Rental -	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	Total Claim - \$4,751.07

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- (✓) Original Tax Invoice / Discharge Voucher
- (X) Car Rental Invoice/Agreement/Medical Receipt
- (✓) GIAS/Police Report/s
- (✓) Certificate of Insurance
- (✓) Letter of Authority

- (X) Vehicle Registration Card
- (✓) Driver's driving license / Identity card
- (X) Original Photograph X _____
- (X) Original/Photocopy Survey
- (✓) LTA Search Fees

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 FEBRUARY 2018

ONG CHIN HIN
125C WESTWOOD AVENUE
SINGAPORE 648222

Dear Sir/Madam,

OUR REF : CC4/ASM18002217/wa3

YOUR REF : SLE 6824G

ACCIDENT INVOLVING SLE 6824G AND SLC 8311S ALONG GEYLANG ROAD ON
31.01.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from BORNEO MOTORS (S) PTE LTD, acting on behalf of the owner of SLC 8311S against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SLC 8311S. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to Zaini@lkkauto.com within 10 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



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- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at Zaini@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Zaini
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLE83115 and SLE68246 on 31-1-18
Own vehicle's number Other vehicle's number Date of accident

along Gallimard Rd
Accident location

BY THE LETTER OF AUTHORITY, I/we, Lee Kian Ming
Name of Policy Holder & (IC/Passport/Company Registration) number

of 50 Lany 40 Bayline #03-14 S39AV74
Address of Policy Holder

owner of Vehicle Registration No. SLE83115 hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy number 2150467714 taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

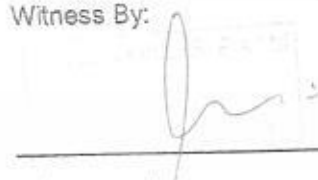
IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 20 of the month April Year 20 18.

Signed & Delivered By:



(To be sign by the policy holder only)
 **Please stamp the company chop for vehicle registered under a company's name

Witness By:





redefining / insurance

PD861

CLAIM REF : S8M0088R
INSURED : ONG CHIN HIN (WANG ZHENXING)

DISCHARGE VOUCHER

We/I LEE KIAN MING, S8183264A hereby agree to accept the sum of dollars Four Thousand Seven Hundred Fifty One and Cents Seven Only (S\$ 4,751.07) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SLE 6824G as a result of an accident along GEYLANG RD on 31/01/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLC 8311S

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SLE 6824G in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SLE 6824G

Dated this 18 day of September 2018

Claimant's Signature

: 

NRIC no./ Company Stamp

: S8183264A

Occupation/ Business

: Doctor

Address

: 50 LORONG 40 GEYLANG, #03-14, S398074

Telephone No.

: 97531070

Witness's Name

: TAY SUI HUI

Witness's Signature

: 

Witness's NRIC No.

: S8578563Z

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.

Online Service Booking :
www.toyotasingsapore.com.sg

Toyota Bodycare Centre
17 Ubi Road 4
Singapore 409611
Tel no.: 6631-1188

Co Reg No : 196700086Z
GST Reg-No : MR-8500000-9

TAX INVOICE

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Account Detail	Account No	Customer Detail
AXA Insurance Singapore Pte Ltd 8 Shenton Way #27-01 Singapore 068811 Attn: Motor Claims Dept	S10000001/ICASA1 Document No 39006754 Document Date 13/06/2018	Mr Lee Kian Ming 50 Lorong 40 Geylang #03-14 Singapore 398074 Mobile: 97531070

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	GEXGKZ	S3	ZRE171R	27/05/2016	SLC8311S	19077	15980 7DS/SLC8311S/31011
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
MR053REH104549023	1ZRY278260	60	Sam San Joi	01/02/2018 15.11	19/04/2018	8.09	

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP-DIRECT SETTLEMENT TP-SLE6824G ACC DATE:31/01/2018 DRIVE IN:01/02/2018 DATE-IN:16/04/2018 DATE SURVEY:16/04/2018 NO OF REPAIR DAYS:5 DAYS BY:ADRIAN (LKK)				30.00
2	S	BP-SUBLET DRILL HOLE & INSTALL REVERSE SENSOR A45				154.00
3	S	BP-SUBLET CHECK WIRING & CONDUCT WATER LEAK TEST A45				154.00
4	S	BP-SUBLET REMOVE & INSTALL BOORLID CARPET,GARNISH A45 AND TRIMMI TO ASSIST REPAIR				308.00
5	S	BP-SUBLET REPLACE REAR BUMPER,REAR BUMPER REINFORC A45 EMENT,ETCSTRAIGHTEN & ALIGN REAR ACCIDENT AFFECTED AREAS				1540.00
6	S	BP-SUBLET RESPRAY JOB ON REAR ACCIDENT AFFECTED AR A45 EAS				1012.00
7	1	S52159-02904 COVER,RR BUMPER	1.00	539.90	15.00	458.91
8	2	S52563-02250 RETAINER,RR BUMPER L	1.00	58.30	15.00	49.55
9	3	S52576-02140 RETAINER,RR BUMPER L	1.00	105.70	15.00	89.84
10	4	S52023-02190 REINFORCEMENT,RR	1.00	386.60	15.00	328.61
11	5	S52161-OK040 PIECE,RR BUMPER	10.00	3.90	15.00	33.10
Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total		
	Please acknowledge receipt of vehicle	Parts		4,158.01	
		Labour	960.01	GST 7.00%	291.06
		Materials	30.00	Less:	0.00
		Lubrication/Fluid	3,168.00		
		Others	0.00		
			0.00	Amount Due	4,449.07

3691600

PLEASE MAIL YOUR CHEQUE TO 33 LENG KEE ROAD, SINGAPORE 159102

3691600

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 13/06/2018
TIME 11:16

VEHICLE NO SLC8311S

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD

Borneo Motors

Invoice


**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-017920
 Date of Request: 01/02/2018

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
 33 Leng Kee Road
 Singapore 159096

Dear Sir/Madam,

Enquiry Date 01/02/2018
 Enquiry By Suraidah Saidi
 TP Vehicle No. SLE6824G
 Accident Date 31/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLE6824G	AXA Insurance Pte Ltd	17/06/2017-28/07/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-017920
Date of Request: 01/02/2018

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 01/02/2018
Enquiry By Suraidah Saidi
TP Vehicle No. SLE6824G
Accident Date 31/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque