

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 3 July, 2018 8:48 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Dear Vic,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Saturday, 30 June, 2018 2:19 PM
To: GERALD POH WEE BIN
Cc: ONG LI LI; ERIC WOO JUN KIAT; Asher Sng (LKKAUTO); Admin A; MT_Claim_SG; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Your Ref: 17/18/18/VP05/020369
Our Ref: CC4/LPC18002213/Ahb3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SKM 9190B (OI) AND SCZ 8610P (TP) ON 02/02/2018 ALONG UPPER THOMSON ROAD

We refer to the above matter.

We refer to the assignment dated 5th February 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a clear-cut case where Insured vehicle had rear-ended to the TP vehicle. As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**PREMIUM AUTOMOBILES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 5,590.75	\$ 3,969.70
Loss of Use (\$80 x 3 days)	\$ 240.00	\$ 240.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 5,832.75	\$ 4,211.70

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
TOTAL	3 days

The above is for your approval and/or further instructions please.

Thank you.

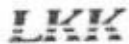
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Shirley Hiew (LKK Auto)

Sent: Friday, 9 March, 2018 9:51 AM

To: MT_Claim_SG; 'GERALD POH WEE BIN'; Vic (LKKAuto)

Cc: long@lonpac.com; ericwoo@lonpac.com; Asher Sng (LKKAuto); Admin A

Subject: RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Your ref: 17/18/18/VP05/020369

LKK ref : CC4/LPC18002213/Ahs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SCZ 8610P

Date of survey: 07/03/2018

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Premium Automobiles

Lonpac Insurance Bhd
300 Beach Road
#17-04/07
The Concourse
Singapore 199555
Attn: Motor Claims Dept
Your Ref: CC4/LPC18002213/es3

Norah Khai
6768 9927
6841 1183
nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0149/2018/MAS

12 June 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SCZ 8610 P, Audi A4 1.8T FSI MU

With reference to the above-mentioned vehicle, no. **SCZ 8610 P**, claimant, **Ms. Yang Yueh-Tsen** please find the related document as per attached.

1. A copy of the Original invoice no. 85012590 - S\$3,969.70
2. A copy of the Discharge Voucher duly signed by client
3. A copy of the Letter of Authority duly signed by client
4. Loss of use - S\$ 240.00 (S\$100.00 x 3 days)
5. A copy of GIA search - S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9927.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

Lonpac Insurance - SCZ 8610 P

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 684 11183

Your ref: CC4/LPC18002213/es3

Our ref: PA/TP/149/2018/KS

28 March, 2018

Ms. Yang Yueh-Tsen

144 Countryside Road
Singapore 789865

Lonpac Insurance Bhd

300 Beach Road
#17-04/07 The Concourse
Singapore 199555
Attn: Motor Claims Dept

Dear Sir/ Mdm,

**Accident involving SCZ8610P & SKM9190B
Along Upper Thomson Road Heading City Near Pierce Sec
On 2 February 2018.**

I am the registered owner of SCZ8610P.

I confirm that I will be claiming for Rental Charges / Loss of Use and
hearby authorize your esteemed company to settle Rental Charges / Loss of Use
and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms. Yang Yueh-Tsen

Copy to Norah Khai, Premium Automobiles Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020369

DATE : 04 JULY 2018

DISCHARGE VOUCHER

I/We, YANG YUEH-TSEN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of SKM 9190B the sum of Singapore Dollars Four Thousand Two Hundred Eleven and Cents Seventy Only (\$4,211.70) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SCZ 8610P on 02 FEBRUARY 2018 along UPPER THOMSON ROAD.

I /We hereby agree to indemnify and keep indemnify (**SOH CHAI CHIN / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S PREMIUM AUTOMOBILES PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Paul 12/7/2018
.....
Signature of vehicle owner/Date

Yang Yueh-Tsen 12/7/2018
.....
Name of vehicle owner/Date



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2223
Main Telefax: 6471 3733
Page 1 15:06

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone: 6388 2223
Telefax: 6841 1183

Customer Service
Service Appointment
24-hour Breakdown Service:
Email: customer.care@premiumauto.com.sg
6366 2323
9828 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice: 85012590 Date : 04/06/2018 Order : SCZ8610P Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
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Regn No.: SCZ8610P (V 20105) Regn Date: 29/01/2013 Mileage: 50406 WIP No.: 54622
Model: A4 1.8T FSI MU 8K203H ATTRACTI Chassis: WAUZZZ8K3DA176769 Engine: CJE 043262 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (87)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AI. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	600.00	1.00	600.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	600.00	1.00	600.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABK5807067A GRU	BUMPER	1.00	2038.00	2,038.00

Parts 2,038.00
Labour 0.00
Sublet 1,672.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,710.00
7% GST 259.70
Grand Total 3,969.70



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer:



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-018673

Date of Request: 02/02/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 02/02/2018
Enquiry By Mastura Binte Osman Basah
TP Vehicle No. SKM9190B
Accident Date 02/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKM9190B	Lonpac Insurance Bhd	01/08/2017-31/07/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-018673
Date of Request: 02/02/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 02/02/2018
Enquiry By Mastura Binte Osman Basah
TP Vehicle No. SKM9190B
Accident Date 02/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque