

Vic (LKKAuto)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Thursday, 19 July, 2018 12:39 PM
To: Vic (LKKAuto)
Cc: Admin A; 'Claims'
Subject: DISCHARGE VOUCHER - FINAL REVISION - SCZ8610P - TP LONPAC - SURVEYED 7 MAR 18
Attachments: SAftersales18071913500.pdf

Dear Vic,

Kindly refer to above attachment . We will pass the Original Dv to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. mastura@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Friday, 6 July 2018 5:12 PM
To: Mastura <mastura@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: LOD - FINAL REVISION - SCZ8610P - TP LONPAC - SURVEYED 7 MAR 18

Without Prejudice

Dear Mastura,

Amended DV attached.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mastura [<mailto:mastura@premiumauto.com.sg>]

Sent: Friday, 6 July, 2018 5:09 PM

To: Vic (LKKAuto)

Cc: Admin A; 'Claims'

Subject: RE: LOD - FINAL REVISION - SCZ8610P - TP LONPAC - SURVEYED 7 MAR 18

Dear Vic,

Kindly amend the owner name YANG **YUEH-TSEN** instead of YANG HUEH TSEN

Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, 4 July 2018 11:58 AM

To: Mastura <mastura@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@premiumauto.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: LOD - FINAL REVISION - SCZ8610P - TP LONPAC - SURVEYED 7 MAR 18

Without Prejudice

Dear Mastura,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$4,211.70** (all in) to settle your client's claim.

Kindly let the owner sign the attached DV and **forward the original signed copy to us (LKK)** for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Wednesday, 13 June, 2018 11:55 AM

To: 'Mastura'

Cc: 'MT_CLAIM@LONPAC.COM'; Admin A; 'claims@premiumauto.com.sg'; Vic (LKKAuto)

Subject: RE: LOD - FINAL REVISION - SCZ8610P - TP LONPAC - SURVEYED 7 MAR 18

Without Prejudice

Dear Mastura,

Please forward all original documents to us (LKK).

Thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
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From: Vic (LKKAuto)

Sent: Wednesday, 13 June, 2018 8:51 AM

To: Mastura

Cc: MT_CLAIM@LONPAC.COM; Admin A; claims@premiumauto.com.sg; Vic (LKKAuto)

Subject: RE: LOD - FINAL REVISION - SCZ8610P - TP LONPAC - SURVEYED 7 MAR 18

Without Prejudice

Dear Mastura,

Noted with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mastura [<mailto:mastura@premiumauto.com.sg>]

Sent: Tuesday, 12 June, 2018 7:25 PM

To: Vic (LKKAuto); Admin A; claims@premiumauto.com.sg

Cc: MT_CLAIM@LONPAC.COM

Subject: LOD - FINAL REVISION - SCZ8610P - TP LONPAC - SURVEYED 7 MAR 18

Dear Vic,

Please advise if the LOD should be mail to you or to Lonpac directly.

Thank you.

Best Regards,
Mastura
Claims Administrator

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55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. mastura@premiumauto.com.sg w. www.audi.com.sg
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From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Thursday, 24 May 2018 10:36 AM
To: 'Adrian Ling' <adrianling@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; admin-a@lkkauto.com; cs-a@lkkauto.com
Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SCZ8610P - TP LONPAC - SURVEYED 7 MAR 18

Dear Adrian and all,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.
Revised estimate was mailed to you on 23 Apr 2018.
We sincerely appreciate your early closure.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
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From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Monday, 23 April, 2018 9:18 AM

To: Adrian Ling <adrianling@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; admin-a@lkkauto.com; cs-a@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION - SCZ8610P - TP LONPAC - SURVEYED 7 MAR 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3710.00 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb