

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 9 March 2018 9:51 AM
To: MT_Claim_SG; 'GERALD POH WEE BIN'; Vic (LKKAuto)
Cc: llong@lonpac.com; ericwoo@lonpac.com; Asher Sng (LKKAuto); Admin A
Subject: RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018
Attachments: TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf

Your ref: 17/18/18/VP05/020369
LKK ref : CC4/LPC18002213/Ahs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SCZ 8610P

Date of survey: 07/03/2018

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Wednesday, 28 February 2018 3:15 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Dear Shirley,

We attached a copy of insured's GIA report for your attention.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, 12 February, 2018 9:11 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Dear Gerald,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Monday, 12 February 2018 9:08 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Dear Shirley,

Our insured has not reported the accident to us.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, 12 February, 2018 8:58 AM
To: GERALD POH WEE BIN; Vic (LKKAuto)
Cc: MT_Claim_SG; ERIC WOO JUN KIAT; Asher Sng (LKKAuto); Admin A
Subject: RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Your ref: 17/18/18/VP05/020369
LKK ref : CC4/LPC18002213/hs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 8 February 2018 9:52 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; ericwoo@lonpac.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Dear Gerald,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 8 February 2018 9:47 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Dear Shirley,

Our insured has yet to lodge a report and we are making enquiries.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Thursday, 8 February, 2018 9:34 AM
To: 'mt_claim@lonpac.com'; Vic (LKKAuto)
Cc: ERIC WOO JUN KIAT; 'llong@lonpac.com'; GERALD POH WEE BIN; Admin A; Asher Sng (LKKAuto)
Subject: RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

RE-SEND

Your ref: 17/18/18/VP05/020369
LKK ref : CC4/LPC18002213/hs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Premium Automobiles Pte Ltd – Ubi.

Enclosed for your perusal is:

- TP's GIA report

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is **Vic** and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 5 February 2018 11:34 AM
To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Monday, 5 February, 2018 11:22 AM

To: Claims Dept <claims@premiumauto.com.sg>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Dear Jeffrey,

Please note that our Insured have yet to report and thus, we cannot comment on liability.

We will be appointing LKK Auto Consultants Pte Ltd to survey SCZ 8610P.

Dear LKK,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 3 February, 2018 2:13 PM

To: MT_Claim_SG; GERALD POH WEE BIN

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Dear all,

Herein attach the estimate.

Kindly confirm the surveyor firm engage for this case and advise on the liability clearance.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 2 February, 2018 7:16 PM

To: MT CLAIM@LONPAC.COM; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'claims' <claims@premiumauto.com.sg>

Cc: 'Mastura' <mastura@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Please let us know who should we looking for arrange survey.

Best Regards,

Mastura

Claims Administrator

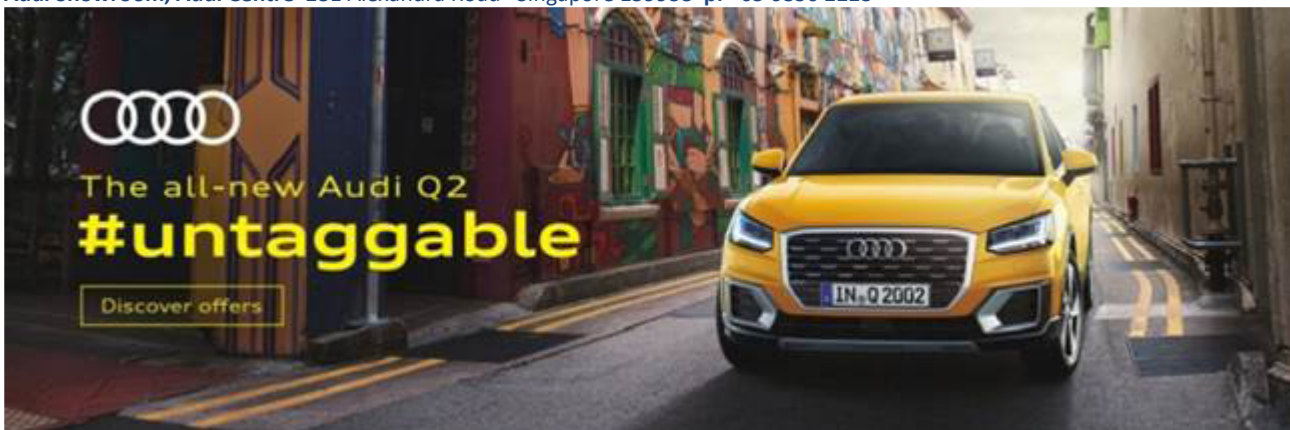
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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