Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 8 February 2018 9:30 AM

To: 'mt_claim@lonpac.com'; Asher Sng (LKKAuto)

Cc: ericwoo@lonpac.com; 'llong@lonpac.com'; 'GERALD POH WEE BIN'; Vic (LKKAuto);

Admin A

Subject: RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND

YOUR INSURED SKM9190B DATED ON 02/02/2018

Attachments: TP GIA REPORT.PDF

Your ref: 17/18/18/VP05/020369 LKK ref: CC4/LPC18002213/hs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Premium Automobiles Pte Ltd – Ubi.

Enclosed for your perusal is:

TP's GIA report

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, please advise whether insured has reported. If so and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher and he can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 5 February 2018 11:34 AM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>

Cc: 'MT Claim SG' <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>

Subject: RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B

DATED ON 02/02/2018

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [mailto:ericwoo@lonpac.com]

Sent: Monday, 5 February, 2018 11:22 AM

To: Claims Dept <claims@premiumauto.com.sg>; assignments@lkkauto.com

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: OUR REF: 17/18/18/VP05/020369 ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B

DATED ON 02/02/2018

Dear Jeffrey,

Please note that our Insured have yet to report and thus, we cannot comment on liability.

We will be appointing LKK Auto Consultants Pte Ltd to survey SCZ 8610P.

Dear LKK,

FYA.

Thank you.

Best Regards, Eric Woo Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555 Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Saturday, 3 February, 2018 2:13 PM **To:** MT_Claim_SG; GERALD POH WEE BIN

Cc: claims@premiumauto.com.sq

Subject: RE: ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Dear all,

Herein attach the estimate.

Kindly confirm the surveyor firm engage for this case and advise on the liability clearance.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Friday, 2 February, 2018 7:16 PM

To: MT CLAIM@LONPAC.COM; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'claims'

<<u>claims@premiumauto.com.sg</u>>

Cc: 'Mastura' < mastura@premiumauto.com.sg >

Subject: ACCIDENT INVOLVING SCZ 8610 P AND YOUR INSURED SKM9190B DATED ON 02/02/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Please let us know who should we looking for arrange survey.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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