

INS. CASE OWNER:

Stacyng
ADPLAN

CC 4 / ASM1800 2711

H 005

IDAC:

29303

ASSIGNMENT

DOI:

8/2/18

Date/Time:

5/2/18

Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKU7001T

INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

19/3

19/03/18 9:17

SKU7001T x 2 SJM 5736R x

CALLER A CONFIRMED ACCIDENT. DO TURN INTO MAIN ROAD HT

PARKED TP. INSURED TP CLAIM AGREED TO SETTLE AND

ADVICE ABOUT NCD ISSUE.

EMAIL WSP LIABILITY CLEAR.

RECEIVED 05 JUN 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: EMAIL 28/3/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time: 24.4.18

Confirm with: JOHANNY

Confirm by: LWP

Repair Cost:

PIP S\$1,872.00

(3 days) Reduction:

62 %

Email ☒Call ☐

FINAL SETTLEMENT

Date/Time: 1.6.18

Confirm with: MASUDA

Email ☒Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

S\$2,003.04

DO HT PROCEED TR

7/4/18

Loss of Rental (LOR):

S\$ 280.00

(2 days) x 4140

Loss of Use (LOU):

S\$ -

(\$ x days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 2,285.04

Global Sum S\$:

FINAL PAYMENT

Date/Time: 4.6.18

Confirm with: MACTIA

Email ☒Call ☐

Payee 1:

S\$ 2,285.04

Name 1:

PREMIUM AUTOMOBILES PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

REF:

Surveyor

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SK22001T Yr Regn: 2015, May

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A6 c.c. 1984

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 57974 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU22246AEN198887

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/45R18.

R: 245/45R18.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 08/02/18

Survey held at: Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP AXA

PIP: +1.812 (RED: +3.001 62%)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

3 + RS. \$

Phone

Others

Add Fee: ☐ Site Insp (\$ _____)☐ Interview (\$ _____)☐ Tech. Invs (\$ _____)☐ Weekend (\$ _____)

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M008CD
Our ref: CC4/ASM18002211/Aea3

Date: 12.02.2018

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKU 2001T

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 08.02.2018 at the premises of M/s Premium Automobiles Pte Ltd - Ubi and have the following to report:-

Workshop Estimate Amount	: S\$	4,873.00
Revised Estimate Amount	: S\$	1,872.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

ADRIAN LING
Licensed Appraiser

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0151/2018/GW
Date	:	3-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.
YOUR INSURED VEH NO : SJM 5736 R

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Dept
Tel:6854 3909 Fax: 6507 3849

Owner's Name	:	Hitachi Capital Asia Pacific Pte.Ltd.
Address	:	111 Somerset Road #11-05 Singapore 238164
Telephone	:	HP +65 90611267
Type of Claim	:	Third Party Claims
Policy No.	:	MSD/VPCP/17-001098-00
Vehicle No	:	SKU 2001 T
Model Code	:	Audi A6 C7 2.0 TFSI Mu
Model / Year	:	May-15
Engine No	:	CDN 416496
Chassis No	:	WAUZZZ4GEN198887
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	31-Jan-18
Place of Accident	:	Yishun Industrial Park A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKU 2001 T

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓	
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,050.00 700 ✓	
3	To respray rear bumper.	\$ 900.00 700 ✓	
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: <u>\$ 2,422.00</u>	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and subject to final approval from insurance Company

Out by Remote

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKU 2001 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Repair</i>	\$ 2,205.00	*
2	REAR BUMPER GUIDE SECTION -RH <i>Not in</i>	\$ 46.00	*
3	SUNDRIES <i>Not in</i>	\$ 200.00	*
TOTAL SPARE PARTS		:	\$ 2,451.00
TOTAL LABOUR CHARGES		:	\$ 2,422.00
GRAND TOTAL		:	\$ 4,873.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lij
Surveyed Date : 08/02/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 03 Days.

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0151/2018/GW
Date	:	3-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

YOUR INSURED VEH NO : SJM 5736 R

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Hi Adrian

3 days - ok - jb - 24 Apr 18

Attn: Motor Claims Dept

Tel:6854 3909 Fax: 6507 3849

Owner's Name	:	Hitachi Capital Asia Pacific Pte.Ltd.
Address	:	111 Somerset Road #11-05 Singapore 238164
Telephone	:	HP +65 90611267
Type of Claim	:	Third Party Claims
Policy No.	:	MSD/VPCP/17-001098-00
Vehicle No	:	SKU 2001 T
Model Code	:	Audi A6 C7 2.0 TFSI Mu
Model / Year	:	May-15
Engine No	:	CDN 416496
Chassis No	:	WAUZZZ4GEN198887
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	31-Jan-18
Place of Accident	:	Yishun Industrial Park A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKU 2001 T

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.		\$ 1,050.00	\$ 700.00
3	To respray rear bumper.		\$ 900.00	\$ 700.00
4	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,422.00</u>	<u>\$ 1,872.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKU 2001 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 2,205.00	
2	REAR BUMPER GUIDE SECTION -RH	\$ 46.00	
3	SUNDRIES	\$ 200.00	
TOTAL SPARE PARTS		\$ 2,451.00	\$ -
TOTAL LABOUR CHARGES		\$ 2,422.00	\$ 1,872.00
GRAND TOTAL		\$ 4,873.00	\$ 1,872.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

<< MANDATE REQUEST FOR S8M008CD

Type

🔗 Question

Message

Liability: Insured hit parked TP. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$2,003.40 (w/GST) Loss of Rental: \$280.00 (2days x \$140) LTA: \$2.00 Total: \$2,285.04 Revised Immediate Advice with Mandate uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (24/05/2018)

Reply

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7129263J



THIAGARRAJAN S/O
THINAKARAN

தீயாகராஜன்

Race

INDIAN

Date of Birth

01-08-1971

Country of Birth

SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S7129263J

Name:

THIAGARRAJAN S/O
THINAKARAN

Birth Date: 01 Aug 1971

Issue Date: 22 Sep 2003



3183758

NRIC No: S7129263J



Speed Group: Class of Issue:

A+ 15-06-2000

APT BLK 850 ANG MO KIO STREET #07-05
SINGAPORE 580850

NRIC No: S7129263J Date: 13/05/2016

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!

Pass Date:

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

27 Oct 1993



Licence No: S7129263J

NP 429A

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd. (Co. Reg. No. 200412212G)
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 www.msig.com.sg

CERTIFICATE OF INSURANCE

Motor Vehicles (Third Party Risks And Compensation) Act (Chapter 189)
 Motor Vehicles (Third Party Risks And Compensation) Rules, 1960
 Road Transport Act, 1987 (Malaysia)
 Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia)

11/05/2017

Excess : \$1500/-SECT I

Others Excess : Refer to your policy schedule

A0215-101

CERTIFICATE No.

MSD/VPCP/17-001098-00

1. Index Mark and Registration

Number of Vehicle

SKU2001T

2. Name of Policy holder

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

3. Effective date of the Commencement of
 Insurance for the purposes of the
 Act

27/05/2017

4. Date of Expiry of Insurance

26/05/2018

5. Persons of classes of Persons entitled to drive*

Any person who is driving on the Policyholder's order or with their permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicles or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And Provided further that the Motor Vehicle is registered and licensed under the Road Traffic Act and its registration and licensing under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

6. Limitations as to Use*

1. Use for the carriage of passengers or goods in connection with the policyholder's business.

2. Use for social, domestic & pleasure purposes and business purposes of any person to whom the vehicle is hired.

The Policy does not cover:-

1. Use for racing, pace-making, reliability trial or speed-testing.

2. Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.

3. Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks & Compensation) Act (Chapter 189) and the Road Transport Act, 1987 (Malaysia).

AUTHORIZED SIGNATURE

IMPORTANT NOTICE

This Certificate is not transferable to a new owner of the vehicle.

If for any reason the Insurance is terminated during its currency, the Certificate must be returned to the Insurer, or if the Certificate has been lost or destroyed a Statutory Declaration to that Effect has to be made. Failure to comply with this obligation is an offence under the compulsory Insurance Legislation. This Certificate must be returned if the insurance is suspended during its currency. If you are involved in an accident, full details must be forwarded immediately to the Company.

Premium Automobiles

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Your ref: CC4/ASM18002211/ea3

Norah Khai
6768 9828
6841 1183
Body Repair
PA/TP/0151/2018/TF
29-Mar-18
1

Firm
Telephone +65-
Telefax +65-
Our department
Your Claim Ref
Our Ref
Date
Total pages

RE : CLAIM-OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 C7 2.0 TFSI Mu
Vehicle Chassis No : WAUZZZ4GEN198887
Vehicle Regn No. : SKU 2001 T
Vehicle Mileage : 60452KM
Vehicle Owner : Hitachi Capital Asia Pacific Pte.Ltd.
Certificate No : MSD/VPCP/17-001098-00
Liability : Direct Settlement by Asher Sng of LKK via email
Dated 21/03/2018 with LOU/LOR
Accident Date : 31 January, 2018
Location : Yishun Industrial Park A
Repair Cost : S\$ 2,003.04
WIP No. : 54641
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showrooms
9 Leng Kee Road
Singapore 159096
Telephone (65) 6566 1111
Telefax (65) 6471 3733
Service & Parts Center
53 Ubi Road 1
Singapore 408099
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner/Insured Signature

Time

Date

ROBIN OR (MRS)
Department Manager
Total Vehicle Solution
Asia Pacific Business Division

29/03/18

Premium Automobiles

AXA Insurance Pte Ltd
No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Yr Ref: SKU 2001 T

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0151/2018/MAS

18 May 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SKU 2001 T, Audi A6 C7 2.0 TFSI Mu

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SKU 2001 T**, claimant, **Hitachi Capital Asia Pacific Pte. Ltd.**, please find the related document as per attached.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85012468 – S\$2,003.04
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Rental bill – S\$280.00 (S\$140.00 x 2 days)
5. GIA Search Fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls
AXA – SKU 2001 T

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 23 March 2018 11:32 AM
To: 'rajah.vs@gmail.com'
Subject: ACCIDENT INVOLVING SJM 5736R AND SKU 2001T ALONG YISHUN INDUSTRIAL PARK A ON 31/01/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

23 MAR 2018

VAITHILINGAM SATKUNARAJAH

Dear Sir/ Mdm

OUR REF : CC4/ASM18002211/Aea3

YOUR REF : SJM 5736R

ACCIDENT INVOLVING SJM 5736R AND SKU 2001T ALONG YISHUN INDUSTRIAL PARK A ON 31/01/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s PREMIUM AUTOMOBILES PTE LTD acting on behalf of the owner of SKU 2001T against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had hit Third Party parked vehicle SKU 2001T. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Your ref: CC4/ASM18002211/ea3

Our ref: PA/TP/0151/2018/TF

29 March, 2018

Hitachi Capital Asia Pacific Pte.Ltd.

111 Somerset Road

#11-05

Singapore 238164

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept.

Dear Sir/ Mdm,

**Accident involving SKU2001T & SJM5736R
At Yishun Industrial Park A on 31 January 2018.**

I am the registered owner of SKU2001T.

I confirm that I will be claiming for Rental Charges / Loss of Use and
hearby authorize your esteemed company to settle Rental Charges / Loss of Use
and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.



ROBIN OH (MR)

Department Manager

Total Vehicle Solution

Hitachi Capital Asia Pacific Pte.Ltd.

Copy to Norah Khai, Premium Automobiles Pte Ltd



redefining insurance

CLAIM REF : S8M008CD
INSURED : VAITHILINGAM SATKUNARAJAH

DISCHARGE VOUCHER

We/I [Hitachi Capital Asia Pacific Pte.Ltd., NRIC NO.199400399N] hereby agree to accept the sum of dollars [TWO THOUSAND TWO HUNDRED EIGHTY FIVE AND CENTS FOUR ONLY] (S\$ 2,285.04) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. [SJM5736R] as a result of an accident along [Yishun Industrial Park A] on [31/1/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SKU2001T].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SJM5736R] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SJM5736R].

Dated this 01 day of JUNE 2018

Claimant's Signature

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


NRIC no./ Company Stamp

ROBIN CHAI (MR)
Department Manager
Total Vehicle Solution
Asia Pacific Business Division

Occupation/ Business

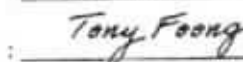
Address

Telephone No.

Witness's Name

Tony Foong

Witness's Signature



Witness's NRIC No.

G2040197X





Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6388 2223
Main Telefax: 6471 3731

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6475 1023

Ubi Service Centre
35 Ubi Road 1
Singapore 408889
Telephone: 6388 2223

Customer Service
Service Appointment:
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6388 2223
6628 1233

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INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85812468 Date : 10/05/2018 Order : SKU2001T Term : 30	Account: A0008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
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Regn No.: SKU2001T (V 24945) Regn Date: 27/05/2015 Mileage: 60452 WIP No.: 54641

Model: A6 C7 2.0 TFSI MU 46207H (YOM Chassis: WAUZZZ4G4EN198887 Engine: CDN 416496 Dept: U

USB No.:

You have been assisted by :- UB-Carrine ()

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION.	268.00	1.00	268.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR REAR BUMPER. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	700.00	1.00	700.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	700.00	1.00	700.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS.	192.00	1.00	192.00

Parts 0.00
Labour 0.00
Sublet 1,872.00
Menus 0.00
Lubricant 0.00

Sub-Total 1,872.00

7% GST 131.84

Grand Total 2,003.84



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

RENTAL AGREEMENT

201803-0281

Hirer's Name HITACHI CAPITAL ASIA PACIFIC		Date of Birth	Passport/ Nric No.	Nationality
Address PTE LTD. 111 SOMMERSET RD.		Occupation	Driving Licence No.	Date of Expiry
#11-05		Postal Code 238164	Contact No.	Mobile Phone No. 90611267
Joint Hirer's / Guarantor's Name THIAGARAJAN S/O THINAKARAN		Date of Birth 01-08-1971	Passport/ Nric No. S7129231	Nationality
Address B1K650, #07-05, ANG MO KIO S761		Occupation	Driving Licence No.	Date of Expiry
		Postal Code 560650	Contact No.	Mobile Phone No. 96347537

CHECK OUT

Date 27.3.18	Time 1.47 pm	Mileage KM	E	1/4	1/2	3/4	F
Date 29.3.18	Time 3.30pm	Mileage KM	Remarks				

CHECK IN

IMPORTANT NOTES

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension: One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	2	@ 140/-	280
DISCOUNT			
GST @ 7%			
TOTAL			280
EXTENSION			V109800
			201803-0333
DEPOSIT (refundable) S\$		NIL	
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.



Hirer's Signature

Joint Hirer's / Guarantor's Signature



for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **STV 2465 Y.**

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379

Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's

www.chans.com.sg

TAX INVOICE

HITACHI CAPITAL ASIA PACIFIC PTE LTD

NO. 111 #11-05

SOMERSET ROAD

SINGAPORE 238164

ATTN : THIAGARRAJAN S/O THINAKARAN

INVOICE : AR1803-0460
DATE : 29/03/2018
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201803-0281

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SJV2465U
Make / Model :
Rental Dates : Rental Billing From 27/03/2018 To 29/03/2018
Period : 2 days
Rental Rate : S\$ 140.00 Per Day (Including GST)
Reference No : SKU2001T

261.68

AMOUNT : S\$

TWO HUNDRED EIGHTY DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 261.68
GST 7% : 18.32

TOTAL S\$: 280.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

HITACHI CAPITAL ASIA PACIFIC PTE LTD

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201803-0333		
Account of	: THIAGARRAJAN S/O THINAKARAN		
Date Issued	: 29/03/2018		
Vehicle Reg No.	: SJV2465U		
Rental Dates	: 27/03/2018		
Amount Received	: S\$ 280.00		
Payment Type:	: VISA V109800	S\$	280.00
Payment for Invoice	: AR1803-0460		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	280.00

* This is a computer generated document. No signature is required.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-018465

Date of Request: 02/02/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 02/02/2018
Enquiry By: Tony Foong Chin Fong
TP Vehicle No.: SJM5736R
Accident Date: 31/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJM5736R	AXA Insurance Pte Ltd	09/01/2018-08/01/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
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TAX INVOICE

Our Ref No: GR-18-018465

Date of Request: 02/02/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 02/02/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SJM5736R
Accident Date 31/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJM 5736R (Insd veh)	Model:	TPVD AUDI A6 C7 2.0
	SKU 2001T (TP veh)		TFSI MU 4G
Date of Accident:	31/01/2018		

Global Sum Settlement	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	5,214.11
Final Repair Cost	: \$	2,003.04
Loss of Use	: \$	days at \$0.00 per day
Rental (if any)	: \$	280.00 2 days
LTA / GIA Search Fee	: \$	2.00

Others:	: \$	0.00
---------	------	------

	: \$	
Final Settlement Sum	: \$	2,285.04

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

_____ NIL _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown		
1)	PREMIUM AUTOMOBILES PTE LTD	: \$ 2,285.04

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

20/06/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))