

INSURANCE

INS. CASE OWNER: Ming YAO

CC 3 / AIG18002204 / KH53

LKK:

IDAC:

Surveyor: KALVIN

DOI: 02/02/18

Date / Time: 02/02/18

Registered in Meritum: 05/02/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SJC 3303A

Claim No.: 241617654456

Name of Insured: LIM LAY BENG

Policy No.: 2100105904-09

Insured Tel No.: HP: 9368 7102

Make / Model: TOYOTA VIOS

Excess Sec II : \$5 D.O.A: 01/02/18

Place of Accident: ALONG THOMSON RD (LEFT FROM

Is driver the owner? (YES / NO) Nature of Accident:

UNITED SQUARE)

If NO, Driver Name / Age:

OI GIA REPORT (YES / NO) TP GIA REPORT: (YES / NO)

Driver Tel No.: (YES / NO)

Insured Liability: % Final? Yes / No

SJC 2465



INSRS:  
WSP: COAG (LAW)  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time		STAGE	DATE / PIC
		Non-Reporting hr (1st)	
		Non-Reporting hr (2nd)	
		Non-Reporting hr (Final)	
		Notification hr (if non-pickup)	
		Call OI:	
		After call hr to OI:	<u>24/02/18 - VIC</u>
		Documentation Check List:	Handler Typist
		Notification hr (if non-pickup)	<input checked="" type="checkbox"/>
		After call hr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input checked="" type="checkbox"/>
		LTA/GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>
		PIR:	<input checked="" type="checkbox"/>
		Mandate/Reject Instruction	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/>
		Post-Repair Photos:	<input checked="" type="checkbox"/>
		Others:	<input checked="" type="checkbox"/>

RECEIVED 1 MAR 2018

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with:

Repair Cost: L/O SS 2,350.00 2 days) Reduction: 45

FINAL SETTLEMENT Date/Time: 26/02/18 Confirm with: CECILIA

Final Liability: 100 (Agreed / Assessed) BOLA S/N No.: NIL

Repair Cost: (w/GR) SS 2,514.50

Loss of Rental (LOR): SS 234.56 (2 days) X 117.28

Loss of Use (LOU): SS 100.00 50 x 2 days)

Loss of Income (LOI): SS — (5 x days)

LOR only ☐ LOU only ☐ LOR + LOU ☒ [Tick only one]

GIA/LTA Search: SS 7.49

Medical: SS —

Disbursement: SS — (e.g. Tow/Independent)

Legal Cost: SS —

Total: SS 2,856.55 Global Sum SS: 2,850.00

FINAL PAYMENT Date/Time: Confirm with:

Payee 1: SS 2,850.00 Name 1: COMPOTRULGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.) SS — Name 2: —

Payee 3: (Strike if N.A.) SS — Name 3: —

Confirm by:

Email ☐ Call ☐

Email ☒ Call ☐

If NO or B 28, Ass. Lja:

COI GRANTED TO WHILE

TORNING)

01/03/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

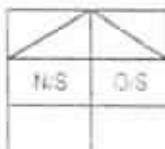
3) Survey fee: \$720.00

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop no: \_\_\_\_\_  
 of: \_\_\_\_\_  
 insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? Yes or No  
 GIA / FR Seen: \_\_\_\_\_ Consistent? Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle IN / OUT

Centre: SHC 3465 Reg: 31 Oct 2013  
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or  
 Make: Hyundai I40 CC: 1685  
 Colour: Yellow AC: Insured / Std / NI / NA  
 Sp Reading: 545591 Face Insured / Std / NI / NA

Eng No: \_\_\_\_\_  
 O No: KM HLD 414 MD 4042168  
 Gen. Cond. Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / Air Rim or

Tyre Size: F: 205/60 R16  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Weather

Front		Rear	
R Bal <u>2</u>	mm	R Bal <u>2</u>	mm
L Bal <u>2</u>	mm	L Bal <u>2</u>	mm
D.O.A. <u>1/2/18</u>		D.O.I. <u>2/2/18</u>	

Survey held at: COH (C) (C) (C)  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
O/S Front  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: 2/2/18 Action / Instruction: Call up \$2350 / 20%.  
(REV: 41,957.92 / 45%)

AGA  
4.

One Time Fee Pass: ☐ : Prelim. Report  
☐ : Final Report

Days Of Repair: \_\_\_\_\_  
 Resurvey No. of Trip: \_\_\_\_\_

One Time Fee Return: \_\_\_\_\_

Report Format: \_\_\_\_\_  
 Lump Sum: 1.8

Add Fee: ☐ Site Insp: \$ \_\_\_\_\_  
☐ Inter: \$ \_\_\_\_\_  
☐ Rep: \$ \_\_\_\_\_  
☐ \_\_\_\_\_

Survey Fee: \_\_\_\_\_  
 Transportation: \_\_\_\_\_





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18002204/K1hs3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 05-02-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJL 3303A	Veh. Inspected	SHC 346S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	05/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	01/02/2018	Inspection Date	02/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Date/Time: 01.02.2018 16:49

Page : 1

Team: ARC Repair TP(CFSO)1

JOB CARD Sales Order: 3801550

JC NO. 305112762

TOMER	REGN NO.	MILEAGE
CITYCAB PTE LTD	SHC 346S	
MS 7010070	MAKE	FUEL
TOMER NO	HYUNDAI	E 1/2 F
RESS 383 SIN MING DRIVE	MODEL	DATE/TIME IN
Singapore SINGAPORE 575717	I-40	01.02.2018 15:05
65551188	YR OF MANU	TARGET DATE
(R) (P)	31.10.2013	
	CHASSIS CODE	COMPLETION DATE/TIME:
	KMHLB41UMDU042168	
COUNT CARD NO.		

JOB DESCRIPTION

Accident Date: 01.02.2018  
NATURE: 3P 01.02.18/B

1/NO LABOR CODE DESCRIPTION

CKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

wedgement Slip

Exit Pass

No.: SHC 346S FZ AIG LKK

Vehicle No.: SHC 346S

of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard



# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305112762  
Date : 07.02.2018

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK Fax :  
Attn : KALVIN  
Vehicle Reg No. : SHC 346S Date of Accident : 01.02.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SJL3303A
2. The finalized amount shall be:
 


(a) Spare Parts after List discount		\$0.00
(b) Labour Charges		\$0.00
<b>Total for Part-By-Part Repair Cost</b>		<b>\$0.00</b>
(c) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less:	20%	\$2,350.00
<b>Final Lumpsum Repair cost</b>		<b></b>


3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : **FAUZY BIN MOKHTAR**  
Tel : 62148319  
Fax : 65468156

Signature :   
Name : Kalvin  
Date : 7/2/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

## REPAIR ESTIMATE\*

VEHICLE NO : SHC 346S

DATE 1/2/2018 16:43

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover — <i>Paint</i>			\$ 562.30 ✓
	Front Bumper Bracket Top (RH) <i>2 pc</i>			\$ 22.40
	Front Bumper Retainer Mounting <i>2 pc</i>			\$ 9.20
	Headlamp Support Panel Assy <i>2 pc</i>			\$ 1,067.50
	Headlamp (RH) — <i>head</i>			\$ 1,388.00 ✓
	Front Fender (RH) — <i>Paint</i>			\$ 619.00 ✓
	Front Fender Shield (RH) <i>2 pc</i>			\$ 169.80
	Front Fender Retainer <i>2 pc</i>			\$ 9.20 ✓
	<i>Front Fog Lamp (RH) — <del>grated</del> \$80</i>			
	<b>SUB TOTAL</b>			<b>\$ 3,847.40</b>
	<b>LESS 20%</b>			<b>\$ 769.48</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 3,077.92</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ <del>560.00</del> <i>400</i>
	Spray Painting Charge			\$ <del>400.00</del> <i>760</i>
	Wiring Charge			\$ <del>50.00</del> <i>20</i>
	Tuff Kote			\$ <del>50.00</del> <i>20</i>
	R/Refix Aircon & Refill Gas			\$ <del>150.00</del> <i>20</i>
	<b>TOTAL LABOUR</b>			<b>\$ 1,210.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 4,287.92</b>

*Kali LKK**2/2/18 1040 L**2071**After Repair*

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts for resurvey
- Parts prices are based on the latest market prices
- Third party survey is not applicable
- No obligation to accept any offer
- Surveys are subject to the company's policy

Acknowledged by the Repairer:

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

## Vic (LKKAuto)

---

**From:** Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
**Sent:** Monday, 26 February, 2018 4:35 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** Re: Your Ref: CC18020013/SHC346S/CL(st)\_ACCIDENT INVOLVING VEHICLES SJL 3303A AND SHC 346S ON 01/02/2018  
**Attachments:** img-226164105.pdf

Without Prejudice

Dear Vic

Strictly on the basis of without admission of any liability and without prejudice to any other claims arising out of this accident, we confirm acceptance of your offer at \$2850/-

Please note that this settlement is strictly on a without prejudice basis and only in relation to the claim of vehicle damages. It shall not include other claims which the driver and/or the passenger(s) may have against you and/or your insured for their damages in relation to their bodily injuries arising out of this accident, even if the medical expenses claimed herewith formed part of settlement reached.

Attached duly signed Discharge Voucher. Please forward your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax:  
6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>  
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>  
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>  
Date: 26/02/2018 04:21 PM  
Subject: Your Ref: CC18020013/SHC346S/CL(st)\_ACCIDENT INVOLVING VEHICLES SJL 3303A AND SHC 346S ON 01/02/2018

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Your Ref: CC18020013/SHC346S/CL(st)  
Our Ref: CC3/AIG18002204/K1hs3

Without Prejudice

Dear Cecilia,

ACCIDENT INVOLVING VEHICLES SJL 3303A AND SHC 346S ON 01/02/2018

We refer to the subject matter and we confirmed in receipt of your LOD.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we offer a global sum of **\$2,850.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.



*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vic.alpeh@lkkauto.com](mailto:vic.alpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants  
Pte Ltd

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[attachment "DV.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]



## 规则

在换班前将里数记录在簿上。记录里数时，当的数字。

撕掉记录簿内的任何页数。

司官理局官员随时检查。

予報告。

的工友，采取纪律行动。

頭注明在簿子內。工友必須保存一切有关的

DATE	NAME OF DRIVER	MILEAGE READING							MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		5	4	2	8	7	6	FROM		TO	
27/01/18	AKASHA	5	4	2	8	7	6	—	✓	—	
27/01/18	CHITRA	5	4	3	2	1	8	353	0600	1800	
27/01/18	Ravi	5	4	3	9	5	7	739	1815	1752	
28/01/18	Akasha	5	4	4	5	5	4	—	—	—	
30/1/18	Ravi	5	4	4	8	4	8	294 (1200)	2000	0440	
31/1/18	Akasha	5	4	5	0	5	5	215	0600	1800	
31/1/18	Ravi	5	4	5	4	6	6	345	2000	0615	
01/02/18	Accident								1N	1505	—
03/02/18	Repair								un	—	1200



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Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 FEBRUARY 2018

**LIM LAY BENG  
BLOCK 914 TAMPINES STREET 91  
#06-29  
SINGAPORE 520914**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC3/AIG18002204/K1hs3  
YOUR REF : SJL 3303A  
ACCIDENT INVOLVING SJL 3303A AND SHC 346S ALONG THOMSON ROAD ON  
01.02.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 346S against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SHC 346S while exiting car park. As such, liability may not be on your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

c.c. [lim.laybeng@gmail.com](mailto:lim.laybeng@gmail.com)  
(Email)

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Monday, 26 February, 2018 3:09 PM  
**To:** lim.laybeng@gmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SJL 3303A\_ACCIDENT INVOLVING SJL 3303A AND SHC 346S ALONG THOMSON ROAD ON 01.02.2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 FEBRUARY 2018

LIM LAY BENG  
BLOCK 914 TAMPINES STREET 91  
#06-29  
SINGAPORE 520914

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC3/AIG18002204/K1hs3**  
**YOUR REF : SJL 3303A**  
**ACCIDENT INVOLVING SJL 3303A AND SHC 346S ALONG THOMSON ROAD ON 01.02.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 346S against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SHC 346S while exiting car park. As such, liability may not be on your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGi 40 SHC346S , SJL3303A  
UNITED SQ DRIVEWAY TWDS THOMSON RD

ON 01-Feb-18 13:25

I / We

NOR AKASHA BIN ABDU... (Hirer) NRIC No.: S8541601D

and/or

(Relief) NRIC No.:

Taxi Number

SHC346S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

01-Feb-2018

Name of Hirer

NOR AKASHA BIN ABDUL RAHMAN

Hirer NRIC

S8541601D

Signature :



Address

218C BOON LAY AVE #09-289  
643218

Contact No.

92429985



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,850.00 (Global Sum – all in) for vehicle no. SHC 346S that was damaged pursuant to the accident which occurred on 01/02/2018 (date) along THOMSON ROAD (location) involving vehicle no/s SJL 3303A. This is pursuant to the inspection conducted on 02/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD ("the third party claimant") of vehicle no. SHC 346S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 346S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 FEB 2018 (day) of 26 FEB 2018 (month) 2018 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to  
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTER BUILD  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC 3468

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
31.10.2013

CHASSIS CODE  
KMHLEB41UMDU042168

INV. NO/DATE  
91356371 08.02.2018

JOB NO.  
305112762

ODOMETER READING

JOB TYPE

Description : 3P 01.02.18

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,350.00
Add GST @ 7.000 %	164.50
<b>Total Invoice amount</b>	<b>2,514.50</b>

Issued by : KATHKRINETAN 08.02.2018 15:02:52  
Repair Type : CFSO/57/57  
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC18020013



Date: 08 February 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	01/02/2018 @ 13:25 hrs
ALONG	UNITED SQ DRIVEWAY TWDS THOMSON RD
INVOLVING	SJL3303A

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0346S** (the "Taxi"). The Taxi was hired to **NOR AKASHA BIN ABDUL RAHMAN IC NO S8541601D** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJL3303A	01 Feb 2018 / 13:25:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Feb 2018 <a href="#">Edit Reg</a>		02 Feb 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,350.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,350.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	Lim Lay Beng (Lin Liming), ID: S8012423F		
Main Claimant:	CITYCAB PTE LTD, Co. Reg. No.: 199502839G		
Vehicle Reg. No.:	SHC346S	Date of Loss:	01/02/2018 13:00 - :59
Claim Type:	TP / 8416176544SG	Policy/Cover Note No.:	2100105904 (Comprehensive)
Vehicle Reg. No. (Insured):	SJL3303A	Policy No. (Claimant):	D-18088937MFSH
	Excess:		
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 14/02/2018]		

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG\_SG (05/02/2018): Request To Upload TP GIA Report







#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SHC346S (8416176544SG)**  
**[SJL3303A]**  
**TP**  
**CITYCAB PTE LTD**  
**Feb 1 2018 1:00PM**  
**[Lim Lay Beng (Lin Liming)]**  
**ComfortDelGro Engineering Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown													1	Edit				
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail		Print			
1	05/02/18 16:53	Accident Statement From: SC - Reg. No: SJL3303A, Claimant: LIM LAY BENG													1	Load HTM				
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
2	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
3	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
4	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
5	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
6	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
7	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
8	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
9	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
10	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
11	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
12	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
13	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
14	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
15	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
16	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
17	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
18	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
19	05/02/18 17:31	General View													1	Load JPG		<input checked="" type="checkbox"/>		
20	06/02/18 08:28	Reinspection Photo													1	Load JPG		<input checked="" type="checkbox"/>		
21	06/02/18 08:28	Reinspection Photo													1	Load JPG		<input checked="" type="checkbox"/>		
22	06/02/18 08:28	Reinspection Photo													1	Load JPG		<input checked="" type="checkbox"/>		
23	06/02/18 08:28	Reinspection Photo													1	Load JPG		<input checked="" type="checkbox"/>		
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	08/02/18 10:04	TP GIA REPORT													1	Load PDF				
2	08/02/18 10:04	TP ESTIMATE- MARKED													1	Load PDF				
3	26/02/18 15:11	LETTER TO OI													1	Load PDF				

4	26/02/18 15:11	EMAIL TO OI		Load PDF	
5	02/03/18 12:22	WORKSHOP INVOICE		Load PDF	
6	02/03/18 12:22	AUTHORISATION TO ACT FORM		Load PDF	
7	02/03/18 12:22	Release Voucher		Load PDF	
8	02/03/18 12:22	RENTAL RECEIPT		Load PDF	
9	02/03/18 12:22	LTA SEARCH		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></div> <div><div></div><div>^</div><div>v</div></div> <div><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small></div>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJL3303A (Insd veh)	Model:	HYUNDAI I40 1.7 L CRDI AT
	SHC346S (TP veh)		ABS AIRBAG 4DR (A)
Date of Accident:	01/02/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,656.55
Final Repair Cost	:	\$	2,850.00
Loss of Use	:	\$	2.00 days at \$50.00 per day
Rental (if any)	:	\$	2 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,850.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_(%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_100\_\_\_\_\_(%) Assessed Liability (\*): \_\_\_\_\_(%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,850.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

02 Mar  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



## LKK Auto Consultants Pte Ltd (Co.Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18002204/K1HS3Q2

Date: 02/03/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100105904  
 Claimant Vehicle No: SHC346S Insured Vehicle No: SJL3303A  
 Date of Loss: 01/02/2018 Nature of Claim: TP Claim No: 8416176544SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHC346S  
 Make & Model: HYUNDAI I40, 1.7 L CRDI AT ABS AIRBAG 4DR (A) Engine No: D4FDDU391400  
 Reg. Date: 31/10/2013 (Man. Year: 2013) Chassis No: KMHLB41UMDU042168  
 Colour: Yellow Odometer: 545591 km  
 Engine Capacity: 1685 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16  
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm  
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,141.92	2,126.80	1,015.12	32.31
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,210.00	800.00	410.00	33.88
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,351.92</b>	<b>2,926.80</b>	<b>1,425.12</b>	<b>32.75</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,350.00</b>		
(S\$)	4,351.92	2,350.00	2,001.92	46.00
+ GST 7.00/7.00% (S\$)	304.63	164.50	140.13	46.00
<b>Nett Amount (S\$)</b>	<b>4,656.55</b>	<b>2,514.50</b>	<b>2,142.05</b>	<b>46.00</b>
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$117.28/day) (S\$)		234.56		
+ Doc/Search Fee (S\$)		7.49		
<b>Nett Liability (S\$)</b>		<b>2,856.55</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,850.00</b>		

## INSPECTION

Date of Assignment: 02/02/2018

Date Inspected: 02/02/2018 Inspected At: ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Deformed	562.30 FL	*562.30 FL
2	1		*FRONT BUMPER BRACKET TOP (RH)	Serviceable	22.40 FL	*- FL
3	1		*FRONT BUMPER RETAINER MOUNTING	Serviceable	9.20 FL	*- FL
4	1		*HEADLAMP SUPPORT PANEL ASSY	Serviceable	1,067.50 FL	*- FL
5	1		*HEADLAMP(RH)	Grazed	1,388.00 FL	*1,388.00 FL
6	1		*FRONT FENDER (RH)	Dented	619.00 FL	*619.00 FL
7	1		*FRONT FENDER SHIELD (RH)	Serviceable	169.80 FL	*- FL
8	1		*FRONT FENDER RETAINER	Cracked	9.20 FL	*9.20 FL
9	1		*FRONT FOG LAMP COVER (RH)	Grazed	80.00 FL	*80.00 FL

F=Franchise part. L=ListItemDisc

<b>Sub Total (\$\$)</b>	<b>3,927.40</b>	<b>2,658.50</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>785.48</b>	<b>531.70</b>
<b>Total Parts (\$\$)</b>	<b>3,141.92</b>	<b>2,126.80</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	560.00	400.00
2	SPRAY PAINTING CHARGE	New	400.00	360.00
3	WIRING CHARGE	New	50.00	20.00
4	TUFF KOTE	New	50.00	20.00
5	R/REFIX AIRCON & REFILL GAS	New	150.00	0.00
Gross Labour Cost (S\$)			1,210.00	800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >