

Jaclyn

CC 4 / AIG1800 2201

G ua34/1

Surveyor:

XHQ

DOI:

ASSIGNMENT

8/2/18

Date / Time:

12/18

Registered in Merimen:

5/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SCP 23387

Claim No.:

443484637986

Name of Insured:

Hong Kh Tee @ Hong Hua Tong.

Policy No.:

200321488

Insured Tel No.:

HP:

9665658

Make / Model:

M-Benz E250

Excess Sec II :S\$

D.O.A.:

31/01/18

Place of Accident:

Kuching Bunka MCA Road &gt; Houan Road

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLV 331 L



INSRS:

WSP:

Tel:

Liability:

RMKS:

JACK CARS



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

9/1/18

T10

SLV331 L- X;

SCP23387- X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

&gt; THIN SyEmari'

21/3

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: income statement

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

27/8/18

Confirm with Tana

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.: 27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

2864.93

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

500.00 (\$100 x 5 days) Loss of use + income

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

3366.93

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3366.93

Name 1:

JACK CARS ENTERPRISE PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT  
30/8/18





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18002201/Gua3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 05-02-2018



Code : AIG

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SCP 2338T	Veh. Inspected	SLV 331L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	05/02/2018

### 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

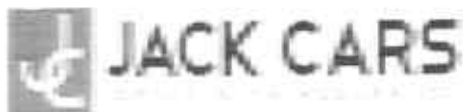
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### 5. General Information

Accident Date	31/01/2018	Inspection Date	07/02/2018
Survey held at	JACK CARS ENTERPRISE PTE LTD BLK 3007 UBI ROAD 1 #01-450 SINGAPORE 408700		

### 5a. Remarks

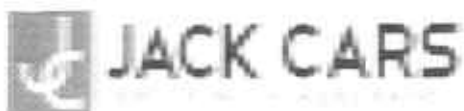
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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# ESTIMATE

DATE OF ACCIDENT : 31/01/2018
VEHICLE : SLV331
MAKE & MODEL : TOYOTA SIENTA
INSURANCE : AIG ASIA PACIFIC INSURANCE PTE LTD
SURVEYOR : LKK AUTO

PARTS		CONDITION	COST	
1.	REAR BOOT / <i>but</i>		\$ 1450	1200
2.	REAR BOOT LOCK <i>Q</i> / <i>BT</i>		\$ 280	/
3.	REAR BOOT HINGE <i>X</i> <i>NV</i>		\$ 180	X
4.	REAR BOOT WEATHERSTRIP <i>X</i> <i>MV</i>		\$ 315	X
5.	REAR BUMPER / <i>Re</i>		\$ 750	280
6.	REAR BUMPER DIFFUSER / <i>but</i>		\$ 390	2250
			25%	1687.5
SPECIAL NETT				
1.	CLIPS x 45 /		\$ 58	40
2.	WINDSCREEN SEALANT / <i>1 pc</i>		\$ 150	50
				90
LABOUR				
1.	TO PUTTY & SPRAY PAINT OF AFFECTED AREA	400	\$ 750	
2.	TO REMOVE DAMAGED & NECESSARY PARTS & ATTACHEMENTS; KNOCK, JACK, WELD, RESHAPE AND ALIGN ALL AFFECTED PORTIONS.	300	\$ 720	
3.	TO CHECK WIRING & REWIRING	20	\$ 180	
4.	TO REMOVE AND REINSTALL REAR WINDSCREEN	120 <del>100</del>	\$ 150	
5.	TO REMOVE AND REINSTALL REAR BOOT UPHOLSTERY	60	\$ 180	
		900		2677.5



	<b>PARTS - 25%:</b>	<b>\$ 2,523.75</b>
	<b>LABOUR :</b>	<b>\$ 1,980</b>
	<b>TOTAL :</b>	<b>\$ 4,503.75</b>
	<b>7% GST :</b>	<b>\$ 315.26</b>
	<b>GRAND TOTAL :</b>	<b>\$ 4,819.01</b>

3 Days .

part by part .

before paint photos .

Guo Qiang - 82880282

07/2/18 .

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Our Ref : 2018.JC.SLV331L

Your Ref : SCP2338T

15<sup>TH</sup> MARCH 2018

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16  
AIG Building  
Singapore 079120  
Attn: Motor Claims Dept

**WITHOUT PREJUDICE**

Dear Sir/Madam,

**CLAIMANT: CHAN CHEE SENG**  
**ACCIDENT INVOLVING SLV331L & SCP2338T ON 31<sup>ST</sup> JANUARY 2018**  
**ALONG NORTH BUONA VISTA ROAD TOWARDS HOLLAND ROAD SLIP ROAD**

We act for **CHAN CHEE SENG** who was involved in the accident mentioned above.

On demand for an amicable settlement, we are pleased to offer as follows:

Cost of Repairs	: S\$ 2,864.93 (Including 7% GST)
Loss Of Use	: S\$ 300 (5Days x S\$50)
Loss Of Income	: S\$ 1425
LTA Search Fee	: S\$ 2
Total (all in)	: S\$ 4,591.93

Kindly revert on the acceptance.

Yours sincerely,  
S.Thanaletchumi  
Jack Cars Enterprise Pte Ltd  
Motor Claims Dept  
Tel: 67488824 Fax: 67488834  
Email: thana@jackcars.com.sg



JACK CARS

**LETTER OF AUTHORIZATION**

I, Guan Chee Seng (Name) S 255 00307 (NRIC)

of B/664B Jurong West Street 64 #12-232 S(642664) (Address)

hereby authorise Jack Cars Enterprise Pte. Ltd to act on my behalf as the repairer of my vehicle SLV 331L

which was involved in an accident on 31/1/18 along NORTH BUONA VISTA ROAD TOWARDS HOLLAND ROAD SLIP ROAD

with SCP 2338T

I hereby state that I would receive any monies/compensation from the 3<sup>rd</sup> Party and/or his insured.

Upon receiving, I will reimburse the cost of the repair works for my vehicle to Jack Cars Enterprise Pte Ltd.

Failure to do so, Jack Cars Enterprise Pte Ltd would commence legal action against me to recover the said sum.

Sincerely,

Name: Felix Guan Chee Seng

Date: 21/2/18

## Felix Chee Seng Chan: Payment Statement

TOTAL PAYOUT  
**\$836.54**

CASH COLLECTED  
**-\$42.60**

DIRECT DEPOSIT  
**\$793.94**

Period Ending: Monday, January 15, 2018 3:59 AM +08

<b>Trip Earnings</b>	<b>334.06</b>
Fare	300.55
Fare details available at <a href="https://partners.uber.com/p3/payments/fares">https://partners.uber.com/p3/payments/fares</a>	
Fare Adjustment	6.22
Cash Collected	42.60
Wait Time	0.78
Earnings Boost* (Uber Partner Promotion)	18.01
Surcharges & Tolls	8.50
<b>Miscellaneous Items</b>	<b>502.48</b>
First month incentives - Private car conversion \$500 sign-on bonus. Thank you for driving with Uber using your own car.	500.00
UBER: Min Fare Topup for 7 trips: TOTAL \$ 2.47	2.47
You can turn this cent into \$2,500! Refer your friends or relatives to drive with Uber by visiting <a href="https://partners.uber.com/l/6sfjf">partners.uber.com/l/6sfjf</a> . More details at <a href="https://t.uber.com/sg-ref">t.uber.com/sg-ref</a>	0.01



## Felix Chee Seng Chan: Payment Statement

TOTAL PAYOUT  
**\$1,518.14**

CASH COLLECTED  
**-\$130.00**

DIRECT DEPOSIT  
**\$1,388.14**

Period Ending: Monday, January 22, 2018 3:59 AM +08

<b>Trip Earnings</b>	<b>1064.48</b>
Fare	1012.57
Fare details available at <a href="https://partners.uber.com/p3/payments/fares">https://partners.uber.com/p3/payments/fares</a>	
Cash Collected	130.00
Surge	17.63
Wait Time	1.57
Earnings Boost* (Uber Partner Promotion)	6.91
Surcharges & Tolls	21.00
Cancellation	4.80
<b>Miscellaneous Items</b>	<b>453.66</b>
Quest FBEF1: You've completed 25 trips (level 1) and we've added SGD125.00 to your payment statement.	125.00
Quest SIN TA3160: You've completed 35 trips (level 1) and we've added SGD100.00 to your payment statement.	100.00
Quest FBEF1: You've completed 75 trips (level 2) and we've added SGD125.00 to your payment statement.	125.00
Add missing toll for Sentosa Island Admission Fee on your trip on 19 Jan 2018 01:32pm (d5deb9b-6a64-4ff4-9da1-b294dcb70559)	2.00
Quest SIN TA3171: You've completed 25 trips (level 1) and we've added SGD100.00 to your payment statement.	100.00
UBER: Min Fare Topup for 3 trips: TOTAL \$ 1.65	1.65

## Felix Chee Seng Chan: Payment Statement

TOTAL PAYOUT  
**\$2,022.20**

CASH COLLECTED  
**-\$423.40**

DIRECT DEPOSIT  
**\$1,598.80**

Period Ending: Monday, January 29, 2018 3:59 AM +08

<b>Trip Earnings</b>	<b>1402.85</b>
Fare Fare details available at <a href="https://partners.uber.com/p3/payments/fares">https://partners.uber.com/p3/payments/fares</a>	1330.00
Fare Adjustment	-9.27
Cash Collected	423.40
Surge	28.28
Wait Time	2.32
Earnings Boost* (Uber Partner Promotion)	6.02
Surcharges & Tolls	30.50
Cancellation	15.00
<b>Miscellaneous Items</b>	<b>619.35</b>
Quest 72374: You've completed 25 trips (level 1) and we've added SGD125.00 to your payment statement.	125.00
Support Adjustment: 4b060be1-b696-4227-b4c8-98e2dbfd9ad1	4.10
Quest SIN TA4201: You've completed 65 trips (level 1) and we've added SGD90.00 to your payment statement.	90.00
Quest 72374: You've completed 75 trips (level 2) and we've added SGD125.00 to your payment statement.	125.00
Support Adjustment: ab364031-f729-4a7e-a906-bf2598a3b328	11.70

## Felix Chee Seng Chan: Payment Statement

TOTAL PAYOUT  
**\$2,184.53**

CASH COLLECTED  
**-\$351.20**

DIRECT DEPOSIT  
**\$1,833.33**

Period Ending: Monday, February 5, 2018 3:59 AM +08

<b>Trip Earnings</b>	<b>1462.99</b>
Fare	1355.49
Fare details available at <a href="https://partners.uber.com/p3/payments/fares">https://partners.uber.com/p3/payments/fares</a>	
Fare Adjustment	-8.14
Cash Collected	351.20
Surge	21.35
Wait Time	4.76
Earnings Boost* (Uber Partner Promotion)	35.98
Surcharges & Tolls	39.51
Cancellation	14.04
<b>Miscellaneous Items</b>	<b>721.54</b>
Misc payment for trip ID cca24056-50cb-493c-a5bf-b6ab4339f79d. The amount paid of \$30.78 is for refunded fare plus higher Uber fee calculation you will notice on the trip statement.	30.78
Quest 3A791: You've completed 25 trips (level 1) and we've added SGD125.00 to your payment statement.	125.00
Quest SIN TA5218: You've completed 65 trips (level 1) and we've added SGD115.00 to your payment statement.	115.00
Quest 3A791: You've completed 75 trips (level 2) and we've added SGD125.00 to your payment statement.	125.00
Support Adjustment: 97e40a86-d688-4499-b262-a292a50d93ad	10.00

## Felix Chee Seng Chan: Payment Statement

TOTAL PAYOUT  
**\$2,263.18**

CASH COLLECTED  
**-\$378.20**

DIRECT DEPOSIT  
**\$1,884.98**

Period Ending: Monday, February 12, 2018 3:59 AM +08

<b>Trip Earnings</b>	<b>1592.19</b>
Fare	1476.09
Fare details available at <a href="https://partners.uber.com/p3/payments/fares">https://partners.uber.com/p3/payments/fares</a>	
Fare Adjustment	-3.91
Cash Collected	378.20
Surge	40.91
Wait Time	3.02
Earnings Boost* (Uber Partner Promotion)	34.28
Surcharges & Tolls	37.00
Cancellation	4.80
<b>Miscellaneous Items</b>	<b>670.99</b>
Quest 19DC4: You've completed 25 trips (level 1) and we've added SGD125.00 to your payment statement.	125.00
Quest 51N TA6221: You've completed 65 trips (level 1) and we've added SGD95.00 to your payment statement.	95.00
Support Adjustment: c914025f-9287-41a1-83cb-8452b958c461	8.91
Quest 19DC4: You've completed 75 trips (level 2) and we've added SGD125.00 to your payment statement.	125.00
Quest 19DC4: You've completed 125 trips (level 3) and we've added SGD250.00 to your payment statement.	250.00

## Felix Chee Seng Chan: Payment Statement

TOTAL PAYOUT  
**\$339.81**

CASH COLLECTED  
**-\$109.90**

DIRECT DEPOSIT  
**\$229.91**

Period Ending: Monday, February 26, 2018 3:59 AM +08

Trip Earnings	339.80
Fare	289.41
Fare details available at <a href="https://partners.uber.com/p3/payments/fares">https://partners.uber.com/p3/payments/fares</a>	
Cash Collected	109.90
Surge	1.71
Wait Time	0.20
Earnings Boost* (Uber Partner Promotion)	36.08
Surcharges & Tolls	7.00
Cancellation	5.40
Miscellaneous Items	0.01
You can turn this cent into \$2,500! Refer your friends or relatives to drive with Uber by visiting <a href="https://partners.uber.com/l/6sfjf">partners.uber.com/l/6sfjf</a> . More details at <a href="https://uber.com/sg-ref">uber.com/sg-ref</a>	
	0.01

Date/Time	Trip ID	Type	Fare	Cash Collected	Misc.	Surge	Wait Time	Earnings Boost* (Uber Partner Promotion)	Surcharges & Tolls	Cancellation	Tc
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## Felix Chee Seng Chan: Payment Statement

TOTAL PAYOUT  
**\$339.81**

CASH COLLECTED  
**-\$109.90**

DIRECT DEPOSIT  
**\$229.91**

Period Ending: Monday, February 26, 2018 3:59 AM +08

Trip Earnings	339.80
Fare	289.41
Fare details available at <a href="https://partners.uber.com/p3/payments/fares">https://partners.uber.com/p3/payments/fares</a>	
Cash Collected	109.90
Surge	1.71
Wait Time	0.20
Earnings Boost* (Uber Partner Promotion)	36.08
Surcharges & Tolls	7.00
Cancellation	5.40
Miscellaneous items	0.01
You can turn this cent into \$2,500! Refer your friends or relatives to drive with Uber by visiting <a href="https://partners.uber.com/v/6sfjfr">partners.uber.com/v/6sfjfr</a> . More details at <a href="https://t.uber.com/sg-ref">t.uber.com/sg-ref</a>	
	0.01

Date/Time	Trip ID	Type	Fare	Cash Collected	Misc.	Surge	Wait Time	Earnings Boost* (Uber Partner Promotion)	Surcharges & Tolls	Cancellation	Tc
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## Felix Chee Seng Chan: Payment Statement

TOTAL PAYOUT  
**\$924.31**

CASH COLLECTED  
**-\$109.60**

DIRECT DEPOSIT  
**\$814.71**

Period Ending: Monday, March 5, 2018 3:59 AM +08

Trip Earnings	754.30
Fare	711.76
Fare details available at <a href="https://partners.uber.com/p3/payments/fares">https://partners.uber.com/p3/payments/fares</a>	
Cash Collected	109.60
Wait Time	1.24
Earnings Boost* (Uber Partner Promotion)	22.00
Surcharges & Tolls	14.50
Cancellation	4.80
Miscellaneous Items	170.01
Quest SIN TA925B: You've completed 65 trips (level 1) and we've added SGD170.00 to your payment statement.	170.00
You can turn this cent into \$1,750! Refer your friends or relatives to drive with Uber by visiting <a href="https://partners.uber.com/i/6sfjf">partners.uber.com/i/6sfjf</a> . More details at <a href="https://t.uber.com/sg-ref">t.uber.com/sg-ref</a>	0.01

Date/Time	Trip ID	Type	Fare	Cash Collected	Misc.	Wait Time	Earnings Boost* (Uber Partner Promotion)	Surcharges & Tolls	Cancellation	Total
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## Felix Chee Seng Chan: Payment Statement

TOTAL PAYOUT  
**\$1,386.19**

CASH COLLECTED  
**-\$235.20**

DIRECT DEPOSIT  
**\$1,150.99**

Period Ending: Monday, March 12, 2018 3:59 AM +08

<b>Trip Earnings</b>	<b>1137.63</b>
Fare Fare details available at <a href="https://partners.uber.com/p3/payments/fares">https://partners.uber.com/p3/payments/fares</a>	1044.14
Fare Adjustment	-5.50
Cash Collected	235.20
Surge	4.40
Wait Time	2.89
Earnings Boost* (Uber Partner Promotion)	41.40
Surcharges & Tolls	24.50
Cancellation	25.80
<b>Miscellaneous Items</b>	<b>248.56</b>
Misc payment for trip ID 1c81f976-f95f-4b8e-905a-cfd2b3e5a693: The amount paid of SGD9.9 is for refunded fare plus higher adjustment fee calculation you will notice on the trip statement.	9.90
Quest SIN TA10268: You've completed 65 trips (level 1) and we've added SGD150.00 to your payment statement.	150.00
Quest SIN TA10272: You've completed 50 trips (level 1) and we've added SGD80.00 to your payment statement.	80.00
UBER: Min Fare Topup for 12 trips: TOTAL \$ 8.65	8.65



## Felix Chee Seng Chan: Payment Statement

TOTAL PAYOUT  
**\$456.23**

CASH COLLECTED  
**-\$80.10**

DIRECT DEPOSIT  
**\$376.13**

Period Ending: Monday, March 19, 2018 3:59 AM +08

Trip Earnings	455.25
Fare	406.04
Fare details available at <a href="https://partners.uber.com/p3/payments/fares">https://partners.uber.com/p3/payments/fares</a>	
Cash Collected	80.10
Surge	5.65
Wait Time	0.32
Earnings Boost* (Uber Partner Promotion)	20.94
Surcharges & Tolls	17.50
Cancellation	4.80
Miscellaneous Items	0.98
You can turn this cent into \$1.750! Refer your friends or relatives to drive with Uber by visiting <a href="https://partners.uber.com/l/6sfjf">partners.uber.com/l/6sfjf</a> . More details at <a href="https://t.uber.com/sg-ref">t.uber.com/sg-ref</a>	
UBER: Min Fare Topup for 1 trips: TOTAL \$0.97	0.97



## Felix Chee Seng Chan: Payment Statement

TOTAL PAYOUT  
**\$488.49**

CASH COLLECTED  
**-\$75.60**

DIRECT DEPOSIT  
**\$412.89**

Period Ending: Monday, April 2, 2018 3:59 AM +08

Trip Earnings	478.29
Fare	466.91
Fare details available at <a href="https://partners.uber.com/p3/payments/fares">https://partners.uber.com/p3/payments/fares</a>	
Wait Time	1.13
Earnings Boost* (Uber Partner Promotion)	0.75
Cash Collected	75.60
Surcharges & Tolls	9.50
Miscellaneous Items	10.20
Misc Payment for Cancellation Fee for your trip dated 27 Mar 2018 08:48pm	4.80
Cancellation fee (already net of the service fee) - 28 Mar 2018 10:24am	4.80
UBER: Min Fare Topup for 3 trips: TOTAL \$ .60	0.60



## Felix Chee Seng Chan: Payment Statement

TOTAL PAYOUT

**\$586.02**

CASH COLLECTED

**-\$209.80**

DIRECT DEPOSIT

**\$376.22**

Period Ending: Monday, April 9, 2018 3:59 AM +08

Trip Earnings	571.87
Fare	548.56
Fare details available at <a href="https://partners.uber.com/p3/payments/fares">https://partners.uber.com/p3/payments/fares</a>	
Wait Time	2.01
Cash Collected	209.80
Cancellation	4.80
Surcharges & Tolls	16.50
Miscellaneous Items	14.15
cancellation for 03 Apr 2018 08:33am	4.80
UBER: Min Fare Topup for 4 trips: TOTAL \$ 4.55	4.55
Support Adjustment: 9c8be98f-003c-45c6-b61a-05bbdff149f6	4.80

**Thin Thin (LKKAUTO)**

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**From:** Thin Thin (LKKAUTO)  
**Sent:** Wednesday, 21 March 2018 2:03 PM  
**To:** 'doris.yeohh@gmail.com'  
**Subject:** ACCIDENT INVOLVING SCP 2338T & SLV 331L ON 31/01/2018



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18002201/Gua3

21 MARCH 2018

**HENG AH TEE**  
156 LAUREL WOOD AVE  
SINGAPORE 275861

Dear Sir/Madam,

**ACCIDENT INVOLVING SCP 2338T & SLV 331L ON 31/01/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING  
Case Handler  
DID: 6841 2360  
FAX: 6741 4108  
Email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



JACK CARS

### LETTER OF AUTHORIZATION

I Chan Chee Seng (Name) S 255 00307 (NRIC)

of B/664B Jurong West Street 64 #12-232 S(642664) (Address)

hereby authorise Jack Cars Enterprise Pte. Ltd to act on my behalf as the repairer of my vehicle SLV 331L

which was involved in an accident on 31/1/18 along NORTH BUONA VISTA ROAD TOWARDS HOLLAND ROAD 21P ROAD

with SCP2338T

I hereby state that I would receive any monies/compensation from the 3<sup>rd</sup> Party and/or his insured.

Upon receiving, I will reimburse the cost of the repair works for my vehicle to Jack Cars Enterprise Pte Ltd.

Failure to do so, Jack Cars Enterprise Pte Ltd would commence legal action against me to recover the said sum.

Sincerely,

Name: Chan Chee Seng

Date: 21/2/18

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, Jack Cars Enterprise Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 2,864.93 (Repair Cost), S\$ 500.00 (Loss of ~~Rental~~/Use), S\$ 2.00 (Disbursement) for vehicle no. SLV 331L that was damaged pursuant to the accident which occurred on 31/01/2018 (date) along NORTH BUONA VISTA ROAD TOWARDS HOLLAND ROAD (location) involving vehicle no/s SCP 2338T. This is pursuant to the inspection conducted on 07/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHAN CHEE SENG ("the third party claimant") of vehicle no. SLV 331L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLV 331L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27<sup>TH</sup> (day) of August (month) 2018 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

**JACK CARS**

# TAX INVOICE

VEHICLE : SLV331L

MAKE &amp; MODEL : TOYOTA SIENTA

INSURANCE : AIG ASIA PACIFIC INSURANCE PTE LTD

TAX INVOICE : JC/20180131/331

PARTS		CONDITION	COST
1.	REAR BOOT		\$ 1200
2.	REAR BOOT LOCK		\$ 280
3.	REAR BUMPER		\$ 380
4.	REAR BUMPER DIFFUSER		\$ 390
<b>SPECIAL NETT</b>			
1.	CLIPS x 45		\$ 40
2.	WINDSCREEN SEALANT		\$ 50
<b>LABOUR</b>			
1.	TO PUTTY & SPRAY PAINT OF AFFECTED AREA		\$ 400
2.	TO REMOVE DAMAGED & NECESSARY PARTS & ATTACHEMENTS; KNOCK, JACK, WELD, RESHAPE AND ALIGN ALL AFFECTED PORTIONS.		\$ 300
3.	TO CHECK WIRING & REWIRING		\$ 20
4.	TO REMOVE AND REINSTALL REAR WINDSCREEN		\$ 120
5.	TO REMOVE AND REINSTALL REAR BOOT UPHOLSTERY		\$ 60
PART - 25% :		\$ 1,687.50	
LABOUR :		\$ 900	
SPECIAL NETT :		\$ 90	
TOTAL :		\$ 2,677.50	
7% GST :		\$ 187.43	
GRAND TOTAL :		\$ 2,864.93	



A AML: 61 Ubi Ave 2 #01-19 / 20, Automobile Megamart Singapore 408898  
 A Turf City: 210 Turf Club Road, Lot B03, The Grandstand Car Mall Singapore 287995  
 W www.jackcars.com.sg

T 6744 1900 F 6744 4456  
 F 6743 1900 F 6748 5811

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Feb 2018 <a href="#">Edit Reg</a>		02 Feb 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$2,677.50</b> <a href="#">Edit Estimates</a>	<b>\$2,677.50</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>Heng Ah Tee @Heng Hua Thong</b> , ID: S0091650A									
Main Claimant: <b>CHAN CHEE SENG</b> , ID: S2550030Z									
Vehicle Reg. No.: <b>SLV331L</b>		Date of Loss: 31/01/2018 11:00 - :59 [1 Months and 11 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 4434846379SG</b>		Policy/Cover Note No.: 2100381455 (Comprehensive)							
Vehicle Reg. No. (Insured): <b>SCP2338T</b>		Policy No. (Claimant): 5096689954							
		Excess:							
Repairer: <b>Jack Cars Enterprise Pte Ltd ( )</b> BLK3007 UBI ROAD 1 #01-450, 408700 Ubi - Tel:									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Kesaval, Jaclyn-M</b> ] Jaclyn-M.Kesaval@aig.com									
Claimant's Insurer: <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... <b>[Final Rpt due 14/02/2018]</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (06/02/2018): <b>No OI GIA Report</b></li> <li>AIG_SG (06/02/2018): <b>Request To Upload TP GIA Report</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SLV331L (4434846379SG)  
[SCP2338T]  
TP  
CHAN CHEE SENG  
Jan 31 2018 11:55AM  
[Heng Ah Tee @Heng Hua Thong]  
Jack Cars Enterprise Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1 Edit	
<b>Assessment Reports</b>			1 per page <input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	02/03/18 14:30	<b>Accident Statement</b> <small>From: SC - Reg. No: SCP2338T, Claimant: HENG AH TEE</small>	1 Load HTML	
<b>Photos/Images</b>			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
2	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
3	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
4	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
5	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
6	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
7	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
8	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
9	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
10	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
11	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
12	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
13	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
14	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
15	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
16	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
17	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
18	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
19	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
20	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
21	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
22	28/08/18 13:20	General View	1 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/02/18 14:30	EMAIL PRS	1 Load PDF	
2	05/02/18 14:30	ACKNOWLEDGEMENT EMAIL TO AIG DD 05.02.2018	1 Load PDF	
3	05/02/18 14:30	NOTIFICATION FROM WORKSHOP	1 Load TIF	
4	09/02/18 08:48	Non reporting letter	1 Load PDF	
5	09/02/18 11:12	TP ESTIMATE - MARKED	1 Load PDF	
6	09/02/18 11:12	TP GIA REPORT	1 Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
7	03/05/18 15:48	UBER STATEMENT.	Load PDF	
8	06/09/18 12:27	INCOME STATEMENT	Load PDF	
9	06/09/18 12:32	WORKSHOP INVOICE	Load PDF	
10	06/09/18 12:32	AUTHORISATION TO ACT FORM	Load PDF	
11	06/09/18 12:32	Release Voucher	Load PDF	
12	06/09/18 12:32	LETTER TO OI	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	21/02/18 17:26	E-filed GIA report	Load PDF	
2	16/03/18 09:38	Letter of Demand from Third Party	Load TIF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SCP2338T (Insd veh)	Model:	TOYOTA SIENNA 1.5 G (A)
	SLV331L (TP veh)		
Date of Accident:	31/01/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	5,041.57	
Final Repair Cost	: \$	2,864.93	
Loss of Use	: \$	500.00	5.00 days at \$100.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	3,366.93	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Jack Cars Enterprise Pte Ltd	: \$	3,366.93
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

06 Sep

2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18002201/GUA3Q2

Date: 06/09/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100381455  
**Claimant Vehicle No :** SLV331L **Insured Vehicle No :** SCP2338T  
 Date of Loss: 31/01/2018 Nature of Claim: TP Claim No: 4434846379SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLV331L**  
 Make & Model: TOYOTA SIENTA, 1.5 G (A) Engine No: 1NZ8294063  
 Reg. Date: 20/12/2017 (Man. Year: 2017) Chassis No: NHP1707100252  
 Colour: Brown Odometer: 8318 km  
 Engine Capacity: 1496 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15  
 Front Left Side: Toyo 9 mm Rear Left Side: Toyo 9 mm  
 Front Right Side: Toyo 9 mm Rear Right Side: Toyo 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,731.75	1,777.50	954.25	34.93
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,980.00	900.00	1,080.00	54.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,711.75</b>	<b>2,677.50</b>	<b>2,034.25</b>	<b>43.17</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>329.82</b>	<b>187.43</b>	<b>142.39</b>	<b>43.17</b>
<b>Nett Amount (S\$)</b>	<b>5,041.57</b>	<b>2,864.93</b>	<b>2,176.64</b>	<b>43.17</b>
<b>+ Loss of Use (5.0 x S\$100.00/day) (S\$)</b>		<b>500.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>3,366.93</b>		

### INSPECTION

Date of Assignment: 02/02/2018  
 Date Inspected: 07/02/2018 Inspected At: Jack Cars Enterprise Pte Ltd  
 BLK3007 UBI ROAD 1 #01-450  
 Singapore 408700  
 Estimated Period of Repair: 3.0 days

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**Adjuster:** XING GUO QIANG**Manager:** THIN THIN HLAING

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT	Buckled	1,450.00 FL	*1,200.00 FL
2	1		*REAR BOOT LOCK	Bent	280.00 FL	*280.00 FL
3	1		*REAR BOOT HINGE	Not Necessary	180.00 FL	*- FL
4	1		*REAR BOOT WEATHERSTRIP	Not Necessary	315.00 FL	*- FL
5	1		*REAR BUMPER	Deformed	750.00 FL	*380.00 FL
6	1		*REAR BUMPER DIFFUSER	Cut	390.00 FL	*390.00 FL
7	1		*CLIPS (45 PCS)	Necessary	58.00 FS	*40.00 FS
8	1		*WINDSCREEN SEALANT	Necessary	150.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	3,573.00	2,340.00
- List Item Discount on L Items 25.00/25.00% (\$\$)	841.25	562.50
Total Parts (\$\$)	2,731.75	1,777.50

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO PUTTY & SPRAY PAINT OF AFFECTED AREA	New	750.00	400.00
2	TO REMOVE DAMAGED & NECESSARY PARTS & ATTACHMENTS ,KNOCK ,JACK ,WELD ,RESHAPE AND ALIGN ALL AFFECTED PORTIONS	New	720.00	300.00
3	TO CHECK WIRING & REWIRING	New	180.00	20.00
4	TO REMOVE AND REINSTALL REAR WINDSCREEN	New	150.00	120.00
5	TO REMOVE AND REINSTALL REAR BOOT UPHOLSTERY	New	180.00	60.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,980.00</b>	<b>900.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >