

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 12 February, 2018 4:52 PM
To: 'CDGE Ubi Private Cars Crash Repair Counter'
Cc: Admin A; Asher Sng (LKKAUTO); assignments; Shu Pei (LKKAUTO); Admin-D (LKKAUTO); Vic (LKKAUTO)
Subject: RE: GBA9690U vs SFP9898L DOA: 31/01/2018 - CHK LIABILITY ***LKK
REF:CC6/AIG18002200/hb3

WITHOUT PREJUDICE

Dear Anikka,

We refer to your below email.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Admin-D (LKKAUTO)
Sent: Monday, 5 February, 2018 3:29 PM
To: 'CDGE Ubi Private Cars Crash Repair Counter'
Cc: Admin A; Asher Sng (LKKAUTO); assignments; Shu Pei (LKKAUTO); Vic (LKKAUTO)
Subject: RE: GBA9690U vs SFP9898L DOA: 31/01/2018 - CHK LIABILITY ***LKK REF:CC6/AIG18002200/hb3

Dear Anikka,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Ubi Private Cars Crash Repair Counter [mailto:ubi_cr@sparkcarcare.com]

Sent: Monday, 5 February, 2018 3:23 PM

To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Shu Pei (LKKAuto)' <shupe@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Subject: RE: GBA9690U vs SFP9898L DOA: 31/01/2018 - CHK LIABILITY ***LKK REF:CC6/AIG18002200/hb3

Dear Catherine,

Confirmed appointment change to 07/02/2018 @ 10am, client will be waiting in our office.

Thanks and Regards,

Anikka Lai

Customer Service Specialist

CDGE Ubi Branch

Main: 6746 0666, Direct: 68485725, Fax: 6743 6072

Email: ubi_cr@sparkcarcare.com

From: "Catherine Chong \\\(LKK Auto\\)" <admin-d@lkkauto.com>

To: ""CDGE Ubi Private Cars Crash Repair Counter"" <ubi_cr@sparkcarcare.com>, ""Shu Pei \\\(LKKAuto\\)"" <shupe@lkkauto.com>

Cc: ""Admin A"" <admin-a@lkkauto.com>, ""Asher Sng \\\(LKKAuto\\)"" <AsherSng@lkkauto.com>, ""assignments"" <assignments@lkkauto.com>, ""Vic \\\(LKKAuto\\)"" <vicalpeh@lkkauto.com>

Date: 05/02/2018 03:09 PM

Subject: RE: GBA9690U vs SFP9898L DOA: 31/01/2018 - CHK LIABILITY ***LKK REF:CC6/AIG18002200/hb3

Dear Anikka,

Can we arrange survey on 07.02.2018 @ 10am?

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Ubi Private Cars Crash Repair Counter [mailto:ubi_cr@sparkcarcare.com]

Sent: Monday, 5 February, 2018 2:55 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; assignments <assignments@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: GBA9690U vs SFP9898L DOA: 31/01/2018 - CHK LIABILITY ***LKK REF:CC6/AIG18002200/hb3

Dear Shu Pei,

Pls arrange to survey the vehicle on 06/02/2018 at about 09-10am.

Thanks and Regards,

Anikka Lai
Customer Service Specialist
CDGE Ubi Branch
Main: 6746 0666, Direct: 68485725, Fax: 6743 6072
Email: ubi_cr@sparkcarcare.com

From: "Shu Pei (LKKAUTO)" <shupeil@lkkauto.com>
To: CDGE Ubi Private Cars Crash Repair Counter <ubi_cr@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, assignments <assignments@lkkauto.com>, "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>, "Asher Sng (LKKAUTO)" <AsherSng@lkkauto.com>
Date: 05/02/2018 02:52 PM
Subject: RE: GBA9690U vs SFP9898L DOA: 31/01/2018 - CHK LIABILITY ***LKK REF:CC6/AIG18002200/hb3

Dear Anikka,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Ubi Private Cars Crash Repair Counter [mailto:ubi_cr@sparkcarcare.com]
Sent: Saturday, 3 February 2018 10:03 AM
To: Admin A <admin-a@lkkauto.com>
Subject: GBA9690U vs SFP9898L DOA: 31/01/2018 - CHK LIABILITY

Dear Mei Kwan,

Attached pls find the SAS report and estimate cost for your necessary action. Kindly advise the liability of direct settlement.

Thanks and Regards,

Anikka Lai
Customer Service Specialist
CDGE Ubi Branch
Main: 6746 0666, Direct: 68485725, Fax: 6743 6072

Email: ubi_cr@sparkcarcare.com [attachment "img-203095159-0001.pdf" deleted by CDGE Ubi Private Cars Crash Repair Counter/sparkcarcare/cdge/delgronotes] [attachment "SAS2351800.pdf" deleted by CDGE Ubi Private Cars Crash Repair Counter/sparkcarcare/cdge/delgronotes]