

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 21 June, 2018 4:56 PM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** Claims Dept of CTI; Chong Boon Sen; Admin A; Asher Sng (LKKAUTO); Alfred Toh; Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKX2064X (OI : CTI - SNM18D00610C02) AND SHC866H (TP : LKK REF - CC3/CTI18002198/K1hs3) on 02/02/2018  
**Attachments:** LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; TP LOD.PDF; LETTER TO OI.PDF  
**Importance:** High

Dear Sir/Madam,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 6 June, 2018 11:39 AM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** Claims Dept of CTI; Chong Boon Sen; Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO); Alfred Toh  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKX2064X (OI : CTI - SNM18D00610C02) AND SHC866H (TP : LKK REF - CC3/CTI18002198/K1hs3) on 02/02/2018

**CTI REF – SNM18D00610C02**

**LKK REF – CC3/CTI18002198/K1hb3**

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SKX 2064X (OI) / SHC 866H (TP) / OTHERS ON 31/01/2018

We refer to the above matter.

It was reported that the Insured vehicle was involved in a 3 vehicle chain collision and was the 2<sup>nd</sup> car and was pushed forward from behind then rear-ended TP vehicle.

We had spoken to the Insured Mr Ho and was informed of the TP claim and liability issues on 07/05/2018 and agreed to settle the matter. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 10,777.55	\$ 5,296.50
Loss of Rental (\$167.80 x 5.5 days)	\$ 922.90	\$ 839.00 (\$167.80 x 5 days)
Loss of Income (\$80.00 x 5.5 days)	\$ 440.00	\$ 250.00 (\$50 x 5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
<b>TOTAL</b>	<b>\$ 12,147.94</b>	<b>\$ 6,392.99</b>

Breakdown of days is as follows:

Recommended Days	3 days
Weekends / Downtime	2 days
<b>TOTAL</b>	<b>5 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Shirley Hiew (LKK Auto)

**Sent:** Friday, 16 March, 2018 9:45 AM

**To:** Lucas Lee; Vic (LKKAuto)

**Cc:** Claims Dept of CTI; Chong Boon Sen; Admin A; Asher Sng (LKKAuto)

**Subject:** FW: Direct Settlement - Accident Involving SKX2064X (OI : CTI - SNM18D00610C02) AND SHC866H (TP : LKK REF - CC3/CTI18002198/K1hs3) on 02/02/2018

Dear Lucas,

Thanks and noted.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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**From:** Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

**Sent:** Friday, 16 March 2018 9:41 AM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SKX2064X (OI : CTI - SNM18D00610C02) AND SHC866H (TP : LKK REF - CC3/CTI18002198/K1hs3) on 02/02/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

Regards,

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6181

Fax: 6224 7175

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Thursday, 1 March, 2018 1:22 PM

**To:** Angie Foo

**Subject:** FW: Direct Settlement - Accident Involving SKX2064X (OI : CTI - TBA) AND SHC866H (TP : LKK REF - CC3/CTI18002198/K1hs3) on 02/02/2018

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Friday, 23 February 2018 4:35 PM  
**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: Direct Settlement - Accident Involving SKX2064X (OI : CTI - TBA) AND SHC866H (TP : LKK REF - CC3/CTI18002198/K1hs3) on 02/02/2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Tuesday, 6 February 2018 1:16 PM  
**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SKX2064X (OI : CTI - TBA) AND SHC866H (TP : LKK REF - CC3/CTI18002198/K1hs3) on 02/02/2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 866H at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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