

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 3 July, 2018 10:24 AM
To: Poh ChinHuat
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: RE: Ref No. CLM323642, Claims, Auto Insurance, 2100444806-02

Without Prejudice

Dear Sir,

Noted with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Poh ChinHuat [mailto:ChinHuat_Poh@sats.com.sg]
Sent: Tuesday, 3 July, 2018 10:18 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: RE: Ref No. CLM323642, Claims, Auto Insurance, 2100444806-02

Hi Vic,

Let the insurance settle the claim.

Thanks.

Regards
ChinHuat

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 2 July, 2018 5:28 PM
To: Poh ChinHuat <ChinHuat_Poh@sats.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: RE: Ref No. CLM323642, Claims, Auto Insurance, 2100444806-02

Without Prejudice

Dear Sir,

We refer to your below email. Kindly be advised that Zaini is no longer with LKK.

Please find below the adjusted breakdown for the proposed settlement amount to the claimant for your reference.

Cost of Repair (w/gst)	\$ 963.00
Loss of Rental (\$100 x 2 recommended days)	\$ 200.00
LTA/GIA Search Fee	\$ 36.45
TOTAL	\$ 1,199.45

We enclosed a copy of the estimate from the Third-Party claimant with our surveyor's marking and recommendation together with some inspection photos for your reference.

From the enclosed quotation provided by the claimant's repairer, our surveyor after inspection of the claimant's vehicle had managed to reduce the cost of repair from \$2,963.76 to \$900.00 (before gst).

Our surveyor is in the opinion that based on the damages sustained to the claimant's vehicle and the adjusted amount is already fair and reasonable.

Please confirm if you would like to settle the matter privately or will let Insurance settle the claim within 5 days from the date of this email. Kindly note that a surveyor fee is applicable if you will settle the matter privately.

We hope the above matter clarifies.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Poh ChinHuat [mailto:ChinHuat_Poh@sats.com.sg]

Sent: Wednesday, 7 February, 2018 5:46 PM

To: Zaini (LKK Auto)

Subject: Fwd: RE: Ref No. CLM323642, Claims, Auto Insurance, 2100444806-02

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From: AIG SGP, CCU Referral <AIGSGPCCUReferral@aig.com>
Sent: Tuesday, February 6, 2018 3:45:03 PM
To: alicechau@kanfs.net
Cc: Poh Chin Huat
Subject: RE: Ref No. CLM323642, Claims, Auto Insurance, 2100444806-02

Hi Alice,

Please see attached addendum Accident Report.

Thanks and Regards,
Ekynn

From: alicechau [<mailto:alicechau@kanfs.net>]
Sent: Tuesday, February 06, 2018 12:28 PM
To: AIG SGP, CCU Referral
Cc: ChinHuat_Poh@sats.com.sg
Subject: Fw: Ref No. CLM323642, Claims, Auto Insurance, 2100444806-02

Hi Ekynn,

Please refer to the attached addendum for your necessary action.

Hi Mr. Poh,

For you reference.

Regards,
Alice
Kan Fook Sing Motor Workshop
[Tel:6747](tel:67479560) 9560
Fax:6748 1006

----- Forwarded Message -----

From: "alicechau" <alicechau@kanfs.net>
To: AIGSGPCCUReferral@aig.com
Cc: Poh Chin Huat <ChinHuat_Poh@sats.com.sg>
Sent: Tue, 6 Feb 2018 10:39:47 +0800
Subject: Ref No. CLM323642, Claims, Auto Insurance, 2100444806-02

Hi Ekynn,

Please refer to the attached addendum & photos for your necessary action.

Hi Mr. Poh,

For you reference.

Regards,

Alice

Kan Fook Sing Motor Workshop

[Tel:6747 9560](tel:67479560)

[Fax:6748 1006](tel:67481006)

----- Original Message -----

From:Poh Chin Huat <ChinHuat_Poh@sats.com.sg>

To:"alicechau@kanfs.net" <alicechau@kanfs.net>

Sent:Tue, 6 Feb 2018 02:26:15 +0000

Subject:Fwd: RE: Ref No. CLM323642, Claims, Auto Insurance, 2100444806-02

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> **From:** AIG SGP, CCU Referral <AIGSGPCCUReferral@aig.com>

> **Sent:** Tuesday, February 6, 2018 9:56:34 AM

> **To:** Poh Chin Huat

> **Subject:** RE: Ref No. CLM323642, Claims, Auto Insurance, 2100444806-02

>

>

> Hi Mr Poh,

>

> As spoken, kindly assist to fill up and complete the Addendum form & return email for us to do the necessary.

>

> Thank you.

>

> Ekynn

> Claims Care Associate

> Claims | AIG Asia Pacific Insurance Pte. Ltd.

>

> 78 Shenton Way AIG Building #08-16 Singapore 079120

>

> Fax +68357416

>

> https://apac01.safelinks.protection.outlook.com/?url=www.aig.com.sg&data=02%7C01%7Cchinhuat_poh%40sats.com.sg%7C44d86e40797347220ca908d56d04ed12%7C1e41087f64324e5687021973621d8da2%7C0%7C0%7C636534790362565976&sdata=yC%2FQ%2BICF%2F72L2DuAWIIN9gjyOpHBebUDMT9bya8%2Byi0%3D&reserved=0

>

> -----Original Message-----

> From: do_not_reply@aig.com [mailto:do_not_reply@aig.com]

> Sent: Monday, February 05, 2018 8:55 PM

> To: AIGSGP, Claims

> Subject: Ref No. CLM323642, Claims, Auto Insurance, 2100444806-02

>

> Customer Name: Poh Chin Huat

> NRIC/Passport No.: S7418872I

> Policy No.: 2100444806-02

> Mobile No.: 92313103

> Telephone No.:
> Emails: chinhuat_poh@sats.com.sg
> Address:
> Postal Code:
> Policy Type: Auto Insurance
> Product Name:
> Nature of Query: Claims
> Details: Hi, I just submitted a incident report. However, I have put wrongly the date of the incident which happened on 5 Feb 17 instead of 25 Dec 17. May I check how can I correct it.

>
>
>

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----- End of Original Message -----

----- End of Forwarded Message -----

Regards,
Alice
Kan Fook Sing Motor Workshop
[Tel:6747 9560](tel:67479560)
Fax:6748 1006

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