

Asher Sng (LKKAuto)

From: motorclaims.sg@fwd.com
Sent: Thursday, 8 February 2018 5:03 PM
To: Asher Sng (LKKAuto)
Cc: Admin A; assignments; clara.li@fwd.com
Subject: RE: YOUR REF: SGR4701G / OUR REF: SLL3208T THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) Our Ref: 1201800001914

Hi Asher

As spoken, we concur with you that liability is not in our insured's favour.

Thanks.

Regards

Belliana Lim

Assistant Manager, Claims



FWD Singapore Pte Ltd

6 Temasek Boulevard, #18-01
Suntec Tower 4. Singapore 038986
T +65 6727 5721
E belliana@fwd.com

**Endowment Plan**
Get the biggest guaranteed return for a 3
year plan available online.
Limited time offer!



2.02% p.a.
fwd.com.sg
save now

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, 8 February, 2018 4:57 PM
To: Motor Claims SG - SG Common
Cc: Admin A; assignments
Subject: RE: YOUR REF: SGR4701G / OUR REF: SLL3208T THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) Our Ref: 1201800001914

Hi Clara,

We refer to the above matter.

Enclosed third party video footage front and rear for your easy reference.

The video clearly show that insured make a lane change to the left across the chevron and hit third party vehicle.

We are of the opinion that the liability is not in our insured favour.

Kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 2 February 2018 4:25 PM

To: clara.li@fwd.com; assignments <assignments@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: YOUR REF: SGR4701G / OUR REF: SLL3208T THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) Our Ref: 1201800001914

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: clara.li@fwd.com [<mailto:clara.li@fwd.com>]

Sent: Friday, 2 February 2018 3:44 PM

To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com

Cc: AsherSng@lkkauto.com

Subject: FW: YOUR REF: SGR4701G / OUR REF: SLL3208T THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) Our Ref: 1201800001914

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg



From: eric.pau@eurokars.com.sg [<mailto:eric.pau@eurokars.com.sg>]

Sent: Friday, 2 February, 2018 12:35 PM

To: Motor Claims SG - SG Common; ronald.yap@eurokars.com.sg

Cc: jess.francis@eurokars.com.sg; vion.lim@eurokars.com.sg; catherinechua@eurokars.com.sg; kevin.lee@eurokars.com.sg

Subject: YOUR REF: SGR4701G / OUR REF: SLL3208T THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) Our Ref:

YOUR REF: SGR4701G / OUR REF: SLL3208T THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Liaise with Ronald for survey arrangement.

Best Regards,

Eric Pau

Insurance Claims Officer

TRANS EUROKARS PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6395 8685 **H:** (65) 9618 5991

E: eric.pau@eurokars.com.sg

This email, including any attachment, is intended for the sole use of the recipient(s) named above and may contain information that is confidential and/or proprietary to the Eurokars Group. If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: mazdacanon@mazda.com.sg [<mailto:mazdacanon@mazda.com.sg>]

Sent: Friday, February 2, 2018 12:44 PM

To: Eric Pau <eric.pau@eurokars.com.sg>

Subject: Attached Image

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.