

Hsiao Tong (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 15 April 2019 10:06 AM
To: Hsiao Tong (LKKAUTO); Admin A
Cc: Alfred Toh
Subject: Direct Settlement - Accident Involving XE3483J (OI: SNM18D00640C05/3) AND XD9938E (TP : LKK REF - CC6/CTI18002127/Upb3) on 01/02/2018
Attachments: XD9938 video footage.mp4

LKK REF - CC6/CTI18002127/Upb3
CTI REF – SNM18D00640C05/3 (XE3483J)

Dear Hsiao Tong

We refer to your email pertaining to the above matter.

Please proceed to reject the third party claim by XD9938E (vehicle behind Insured)

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 13 April, 2019 12:19 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving XE3483J (OI: SNM18D00640C05/3) AND XD9938E (TP : LKK REF - CC6/CTI18002127/Upb3) on 01/02/2018

Dear Sirs/Mdm,

We refer to the above matter.

Kindly refer to the attached video footage from third party for your perusal. We have requested a clearer copy from them but no response from third party up-to-date.
We are of the view that the attached video footage is inconclusive. This is a total 4 vehicles chain collision whereby third party was the last vehicle and he had rear-ended our insured vehicle. Therefore, our insured is not liable for the accident.

As such, we seek your approval to reject third party claim.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 10 February 2018 8:34 AM

To: 'Angie Foo' <angie.foo@sg.cntaiping.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XE3483J (OI : CTI - TBA) AND XD9938E (TP : LKK REF - CC3/CTI18002198/K1hs3) on 02/02/2018

Hi Angie,

We refer to your below email.

We were informed by third party that our insured lorry has no brake light to alert third party driver and resulted the collision.

We are currently pending for video footage from third party.

We will get back to you once we receive the video.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

Sent: Friday, 9 February 2018 1:43 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Subject: FW: Direct Settlement - Accident Involving XE3483J (OI : CTI - TBA) AND XD9938E (TP : LKK REF - CC3/CTI18002198/K1hs3) on 02/02/2018

Dear Hsiao Tong,

We refer to our email of 7th February 2018.

Kindly update your status, have third party withdrawn claim since they had hit onto our Insured's rear portion before we issue assignment letter to your company.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
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Website: www.sg.cntaiping.com

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From: Angie Foo
Sent: Wednesday, 7 February, 2018 3:52 PM
To: 'Shirley Hiew (LKK Auto)'; Hsiao Tong (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A; Jowyn Tay
Subject: RE: Direct Settlement - Accident Involving XE3483J (OI : CTI - TBA) AND XD9938E (TP : LKK REF - CC3/CTI18002198/K1hs3) on 02/02/2018

OUR REF: SNM18D00640C02/3

Dear Hsiao Tong,

We refer to your email of 6th February 2018 and our telephone conversation a moment ago pertaining to the above matter.

We attached our Insured's SAS Report for your immediate action.

Please check with third party, their insured had hit on to our Insured's vehicle rear portion and they still claiming against our Insured's policy.

Awaiting for your reply.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Tuesday, 6 February, 2018 3:15 PM
To: Claims Dept of CTI; Jowyn Tay
Cc: Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A
Subject: Direct Settlement - Accident Involving XE3483J (OI : CTI - TBA) AND XD9938E (TP : LKK REF - CC3/CTI18002198/K1hs3) on 02/02/2018

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

We have inspected TP vehicle XD 9938E at M/s Vfix Auto Service Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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