

22/03/2012

ASS. REC. BY:

REF: CS3/SM018002119/ d3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Grace Teo of SMO Date/Time: 2/2/18 @ 2.45pm

Estimated Cost: Bill to:

OD ☒ TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GBC 2168Y Insured: XF 2555S

at Workshop m/s N-51 Automotive Tel: 68420051

of 2 Kaki Bkt Ave 2 # 01-18

Policy No: Claim No: CMTD1800478 / NSW

Sum Insured: Excess:

Make of Veh: D.O.A. 26/01/2018
(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time: 2.45pm @ 2/2/18 Person Contacted: Melody

Vehicle IN ☒ OUT

Date/Time	Action/Instruction (X) Estimate
	GBC 2168Y - NA / MSG 18001782 / 24 D.O.A: 26/1/2018
	XF 2555S - NA / MSG 18001782 / 24 D.O.A: 26/1/2018
17052018	Received email from wksp, cancel this claim (owner maybe don't want claim)
15062018	Email to Grace Teo will close file without billing <i>Grace</i> 2/9/18

Catherine Chong (LKK Auto)

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 15 August, 2018 9:55 AM
To: 'Teo, Grace'; ASSIGNMENTS@LKKAUTO.COM
Cc: 'Ngo, Sau Wei Shawn'; 'Henry, Irene James'
Subject: RE: CMTD1800478/NSW - ACCIDENT INVLG XE2555S & GBC2168Y ON 26.01.18
Attachments: GBC2168Y & XE2555S (CANCEL CLAIM / CASE) (222 KB)

Dear Grace,

Kindly refer to the attached email.

We will close this file at our end without billing.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Friday, 2 February, 2018 2:51 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; ASSIGNMENTS@LKKAUTO.COM
Cc: 'Ngo, Sau Wei Shawn' <Shawn.Ngo@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: CMTD1800478/NSW - ACCIDENT INVLG XE2555S & GBC2168Y ON 26.01.18

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]
Sent: Friday, 2 February 2018 2:45 PM
To: Chin Hui Xin <huixin@n51.com.sg>; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Ngo, Sau Wei Shawn <Shawn.Ngo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: CMTD1800478/NSW - ACCIDENT INVLG XE2555S & GBC2168Y ON 26.01.18

Our Reference : CMTD1800478/NSW

Your Reference: GBC2168Y

Date: 2nd February 2018

Without Prejudice

Catherine Chong (LKK Auto)

From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Thursday, 17 May, 2018 3:47 PM
To: motorsurvey@sompo.com.sg
Cc: assignments
Subject: GBC2168Y & XE2555S (CANCEL CLAIM / CASE)
Attachments: 17052018154500-0001.pdf

Dear Sir/Madam,

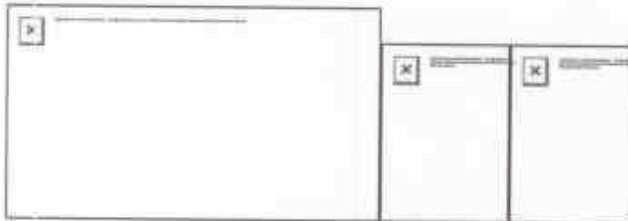
As per above subject,

Please refer attachment and:-

Kindly cancel this claim / case.

Thank you...

Regards,
Melody Chin
N-51 Automotive Pte Ltd
Office : 6842 0051
Fax : 6741 0510
www.n51.com.sg





2 Kaki Bukit Avenue 2
#01-18 Kaki Bukit Autohub
Singapore 417921
Tel : 6842 0051 Fax : 6741 0510
Company Reg n No : 200616038C
GST Registration No: 200616038C

Date : 17/05/2018

TENET SOMPO INSURANCE PTE. LTD.
50 RAFFLES PLACE #05-01/06
SINGAPORE LAND TOWER
SINGAPORE 048623
ATTN: MOTOR CLAIM DEPARTMENT

Dear Sirs/Madam,

Road Traffic Accident Involving GBC 2168 Y & XE 2555 S on 26/01/2018
along SLE TOWARDS BKE BEFORE WOODLANDS AVE 12 EXIT.

Kindly cancel this claim / case.

Your faithfully,



.....
N-51 AUTOMOTIVE PTE LTD

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 2 February 2018 2:45 PM
To: Chin Hui Xin; admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Ngo, Sau Wei Shawn; Henry, Irene James
Subject: CMTD1800478/NSW - ACCIDENT INVLG XE2555S & GBC2168Y ON 26.01.18
Attachments: 02022018112553-0001.pdf

Our Reference : CMTD1800478/NSW
Your Reference: GBC2168Y

Without Prejudice

Date: 2nd February 2018

Attention:
M/S N-51 AUTOMOTIVE PTE LTD

Dear Melody,

ACCIDENT INVOLVING XE2555S & GBC2168Y ON 26.01.18

We refer to your email reply dated 02/02/2018.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO CONSULTANTS** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Yours faithfully,

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing
SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Chin Hui Xin [mailto:huixin@n51.com.sg]

Sent: Friday, February 02, 2018 2:27 PM

To: Teo, Grace

Cc: Ngo, Sau Wei Shawn; Henry, Irene James

Subject: Re: CMTD1800478/NSW - ACCIDENT INVLG XE2555S & GBC2168Y ON 26.01.18

Dear Sir/Madam,

We refer to your list of motor surveyors proposed.

We do not agree to your list of motor surveyors.

Please see attached.

Thank you

Regards,

Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



On Fri, Feb 2, 2018 at 1:14 PM, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD1800478/NSW

Your Reference: GBC2168Y

Without Prejudice

Date: 2ND February 2018

Attention:
M/S N-51 AUTOMOTIVE PTE LTD

Dear Melody,

ACCIDENT INVOLVING XE25555 & GBC2168Y ON 26.01.18

We refer to your Notice of Accident dated 02/02/2018.

Please be informed that Shawn Ngo the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Chin Hui Xin [<mailto:huixin@n51.com.sg>]

Sent: Friday, February 02, 2018 11:29 AM

To: Claims - Motor Survey

Subject: GBC2168Y & XE2555S - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you...

Regards,

Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



N-51 AUTOMOTIVE PTE LTD

Kaki Bukit Autohub,
2 Kaki Bukit Ave 2, #01-18
Singapore 417921
Tel No. : +65 6842 0051 / 6744 0510 Fax No. : +65 6741 0510
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

Our Ref: GBC 2168 Y
Your ref: XE 2555 S

02 February 2018

TENET SOMPO INSURANCE PTE. LTD.
50 RAFFLES PLACE #05-01/06
SINGAPORE LAND TOWER
SINGAPORE 048623
Attn: Motor Claims Department

BY EMAIL motorsurvey@sompo.com.sg ONLY

Dear Sir/Madam,

DATE OF ACCIDENT : 26 Jan 2018
NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS
PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

We are instructed by **AUTO 51 PTE LTD** to notify you of a road traffic accident on **26 Jan 2018** at about **16:30 HOURS** At **SLE TOWARDS BKE BEFORE WOODLANDS AVE 12 EXIT** involving our client's vehicle **GBC 2168 Y & XE 2555 S** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be inform that we don't excess to Merimen System and kindly reply to us by Email / Fax.

Yours faithfully,



N-51 AUTOMOTIVE PTE LTD