

ASS. REC. BY:

REF:

CS/C7218002113 / Krbaz

Special Instruction:

Surveyor
Mummin

Kinnah

ASSIGNMENT (Office)

From (Person):

Joel Groh

of

C72

Date/Time:

02022018 224pm

Estimated Cost:

Bill to:

OD / ~~IP~~ / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No:

SLV 14484C

Insured:

SKM 5708K

at Workshop m/s

Optima Werkz

Tel:

6472 1313

of

6 Kung Chong Road

Policy No:

DMPCSN3015171703

Claim No:

SNM18D00567 C02

Sum Insured:

Excess:

Make of Veh:

D.O.A.

29.01.2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'Wp'

05.02.2018 @ Morning

H.O.D. Endorsement:

Date/Time:

02022018 2:10pm

Person Contacted:

Sharon

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SLV 14484C - NGA / INC13D017445/Y
	SKM 5708K - X
	Confirm \$5078.12, 6 days
	Red: \$2962.11, 37%.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CS/CTI18002113/Krb	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 02-02-2018	
		Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKM 5708K	Veh. Inspected	SLV 4484C
Policy No.	DMPCSN3015171703	Coverage (\$)	0.00
Claim No.	SNM18D00567C02	Excess (\$)	0.00
Assign From	MERIMEN (JOEL GOH)	Assign Date	02/02/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	29/01/2018	Inspection Date	05/02/2018
Survey held at	OPTIMA WERKZ PTE LTD 9A SERANGOON NORTH AVE 5 SINGAPORE 554500		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Approved	Status
Main	02 Feb 2018		02 Feb 2018 14:29 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LIM MIAH YANG, ID: S1791409Z		
Main Claimant:	ANG FUI GAN, ID: S2587871Z		
Vehicle Reg. No.:	SLV4484C	Date of Loss:	29/01/2018 08:00 - :59
Claim Type:	TP / SNM18D00567C02	Policy/Cover Note No.:	DMPCSN3015171703 (Comprehensive)
Vehicle Reg. No. (Insured):	SKM5708K	Policy No. (Claimant):	5097047361
		Excess:	S\$0.00
Repairer:	Optima Werkz Pte Ltd (HQ) 6 Kung Chong Road, 159143 Leng Kee - Tel: 64721313		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Joel Goh]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 13/02/2018]		
Driver/Custodian (Insured):	LIM MIAH YANG (50 / Male), NRIC: S1791409Z		
Adj Asg. Remarks:	EST \$8040.23, ASSIGN TO KENNETH KONG AS SJE.		

ASSOCIATED MAIL RECEIVED

View All Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/01/2018 16:02
Date Of Accident	29/01/2018 08:45
Exact Location Of Accident	UPPER BUKIT TIMAH ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV4484C
Insured/Policyholder	
Name Of Registered Owner	ANG FUI GAN
NRIC No	S2587871Z
Email Address	SHARONANGPC@YAHOO.COM
Mobile Phone No	(LOCAL) +65-98225970
Alternative Phone No	OTHERS-81121347

Vehicle Particulars

Manufacturer	TOYOTA
Model	SIENTA HYBRID-1.5 X CVT (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5097047361
Cover Note Number	

Driver

Name of Driver	LAU POH CHUE
NRIC No	S1704282C
Date Of Birth	16/08/1965
Occupation	INDOOR
Date Of Driving Pass	26/11/1987
Driving Experience	30 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81121347
Fax Number	
Contact Number	OTHERS-98225970
EEmail Address	SHARONANGPC@YAHOO.COM

Address	BLK 552 CHOA CHU KANG STREET 52 #10-45
Postcode	680552
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKM5708K
Vehicle Make/Model/Colour	MERCEDES BENZ
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LIM MIAH YANG
NRIC/Passport Number	S1791409Z
Contact Number	91073686
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

II Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (a) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

29/1/18 12:05 PM

Driver's Signature

(If driver is not the policyholder)

Date & Time:

29/1/18 12:05 PM

Reporting Centre Personnel's Signature

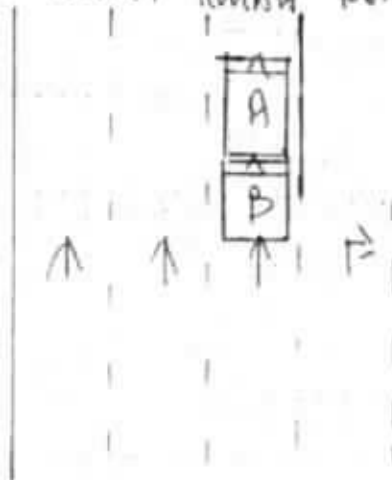
Name

NRIC/IN No.

29/01/2018
Roshni NARAYAN

Sketch Plan #2

SKETCH PLAN UPPER BUKIT TIMAH ROAD.



A / SLV 4484C

B / SKM 5708K

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Today at about 8.45am, I was stopping. I stopped at the red light at Upper Bukit Timah Road / The Tanning Road Junction, heading towards Hillside. My car had stopped for a while and suddenly the car behind (SKM 5708K) hit my car from behind. The traffic light was red.

DECLARATION

I/We declare the following particulars are true in every respect.

Reporting Centre's Signature
Date & Time 28/11/12 12:10pm

Driver's Signature
I/We declare that the above is true
Date & Time 28/11/12 12:10pm

Reporting Centre Personnel's Signature
Name
NR 011112 29/11/2012

Kr

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143 Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date:	30 January 2018	Third Party Insurer:	CHINA TAIPING
Vehicle No:	SLV4484C	Third Party Veh No:	SKM5708K
Model:	TOYOTA SIENTA HYBRID 1.5X	Date of Accident:	29/01/18
Chassis:	NHP1707100510		

ESTIMATE

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$	
1	REAR TAILGATE		Rs \$1,186.60	✓
1	REAR TAILGATE WINDSCREEN MOULDING		Rs \$35.70	✓
1	REAR TAILGATE LOGO EMBLEM		Rs \$65.60	✓
1	REAR TAILGATE HYBRID SYNERGY DRIVE EMBLEM		Rs \$48.20	✓
1	REAR TAILGATE OUTER GARNISH		Rs \$190.20	X
3	REAR TAILGATE OUTER GARNISH CLIP	\$5.50	Rs \$16.50	X
1	REAR TAILGATE INNER HANDLE		Rs \$28.60	✓
1	REAR TAILGATE MECHANISM LOCK		Rs \$452.70	✓
1	REAR TAILGATE WEATHERSTRIP		Rs \$356.62	✓
1	REAR BUMPER		Rs \$1,178.60	X
1	REAR BUMPER TOW HOOK COVER		Rs \$25.70	X
1	REAR BUMPER PAD CENTER		Rs \$285.60	✓
8	REAR BUMPER CLIP	\$5.71	Rs \$45.68	✓
1	REAR END PANEL 'OUTER'		Rs \$457.80	✓
1	REAR END PANEL 'INNER'		Rs \$608.10	✓
1	REAR END PANEL INNER TOP GARNISH		Rs \$148.30	✓
6	REAR END PANEL INNER TOP GARNISH CLIP	\$7.81	Rs \$46.86	✓
1	REAR END PANEL LOCK STRIKER		Rs \$45.30	X
1	REAR END PANEL TAILGATE ANTENNA SENSOR		CM \$153.20	✓
1	REAR WELL PANEL INNER TOOLS TRAY		Rs \$344.60	✓
1	REAR WELL PANEL INNER TOOLS TRAY TOP UPHOLSTERY BOARD RH		Rs \$485.20	X
1	REAR WELL PANEL INNER TOOLS TRAY TOP UPHOLSTERY BOARD LH		Rs \$245.80	X
4	REAR WELL PANEL INNER TOOLS TRAY TOP UPHOLSTERY BOARD CLIP LH	\$7.21	Rs \$28.84	X
			SUB TOTAL	\$6,480.30
			Less 25%	-\$1,620.08
			PARTS TOTAL	\$4,860.23

Not Notified 4264.16
 Recovery Bk paint 1066.04
 63/98.12
 6 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143 Tel : +65 6472 1313 Fax : +65 6472 2112
 Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011
 Co. Reg. No. 201212455W

Date: 30 January 2018 Third Party Insurer: CHINA TAIPING
 Vehicle No: SLV4484C Third Party Veh No: SKM5708K
 Model: TOYOTA SIENTA HYBRID 1.5X Date of Accident: 29/01/18
 Chassis: NHP1707100510

ESTIMATE

QTY	SPECIAL NETT	UNIT S\$	AMOUNT S\$
1	REAR TAILGATE WINDSCREEN SEALANT WITH PRIMER	1ea	\$100.00
1	REAR TAILGATE NUMBER PLATE WITH HOLDER	1ea	\$50.00
1	REAR BUMPER REVERSE SENSOR	1ea	\$280.00
S/N TOTAL			\$430.00

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	\$1,000.00
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	\$1,000.00
TO TUFF KOTE / ANTI-RUST	\$60.00
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	\$150.00
TO DISMANTLE & REFIX REAR TAILGATE REVERSE CAMERA	\$80.00
TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR	\$60.00
TO REMOVE AND REINSTALL REAR WINDSCREEN PERFORM AND WATER LEAK TEST	\$120.00
TO DISMANTLE & REINSTALL INTERIOR CARPET, FRONT/ REAR SEAT ASSY WITH ALL THE ATTACHMENT PARTS COMPONENT TO FACILITATE REPAIR	\$280.00
LABOUR TOTAL	\$2,750.00

WINSON	TOTAL	\$8,040.23
--------	-------	------------

P - 3198.12 ✓
 SN - 280.00 ✓
 L - 1600.00 ✓
 PLP H - 5078.12 ✓ ok

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date:	30 January 2018	Third Party Insurer:	CHINA TAIPING
Vehicle No:	SLV4484C	Third Party Veh No:	SKM5708K
Model:	TOYOTA SIENTA HYBRID 1.5X	Date of Accident:	29/01/18
Chassis:	NHP1707100510		

ESTIMATE

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$	
1	REAR TAILGATE		<i>As</i> \$1,186.60	✓
1	REAR TAILGATE WINDSCREEN MOULDING		<i>As</i> \$35.70	✓
1	REAR TAILGATE LOGO EMBLEM		<i>As</i> \$65.60	✓
1	REAR TAILGATE HYBRID SYNERGY DRIVE EMBLEM		<i>As</i> \$48.20	✓
1	REAR TAILGATE OUTER GARNISH		<i>As</i> \$190.20	X
3	REAR TAILGATE OUTER GARNISH CLIP	\$5.50	<i>As</i> \$16.50	X
1	REAR TAILGATE INNER HANDLE		<i>As</i> \$28.60	✓
1	REAR TAILGATE MECHANISM LOCK		<i>As</i> \$452.70	✓
1	REAR TAILGATE WEATHERSTRIP		<i>As</i> \$356.62	✓
1	REAR BUMPER		<i>As</i> \$1,178.60	✓
1	REAR BUMPER TOW HOOK COVER		<i>As</i> \$25.70	X
1	REAR BUMPER PAD CENTER		<i>As</i> \$285.60	✓
8	REAR BUMPER CLIP	\$5.71	<i>As</i> \$45.68	✓
1	REAR END PANEL 'OUTER'		\$457.80	?
1	REAR END PANEL 'INNER'		\$608.10	?
1	REAR END PANEL INNER TOP GARNISH		<i>As</i> \$148.30	✓
6	REAR END PANEL INNER TOP GARNISH CLIP	\$7.81	<i>As</i> \$46.86	✓
1	REAR END PANEL LOCK STRIKER		<i>As</i> \$45.30	X
1	REAR END PANEL TAILGATE ANTENNA SENSOR		\$153.20	?
1	REAR WELL PANEL INNER TOOLS TRAY		<i>As</i> \$344.60	✓
1	REAR WELL PANEL INNER TOOLS TRAY TOP UPHOLSTERY BOARD RH		<i>As</i> \$485.20	X
1	REAR WELL PANEL INNER TOOLS TRAY TOP UPHOLSTERY BOARD LH		<i>As</i> \$245.80	X
4	REAR WELL PANEL INNER TOOLS TRAY TOP UPHOLSTERY BOARD CLIP LH	\$7.21	<i>As</i> \$28.84	X
			SUB TOTAL	\$6,480.30
			Less 25%	-\$1,620.08
			PARTS TOTAL	\$4,860.23

*Not Available
Resurvey B4 paint*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey *Resurvey* spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

5 days

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date:	30 January 2018	Third Party Insurer:	CHINA TAIPING
Vehicle No:	SLV4484C	Third Party Veh No:	SKM5708K
Model:	TOYOTA SIENTA HYBRID 1.5X	Date of Accident:	29/01/18
Chassis:	NHP1707100510		

ESTIMATE

QTY	SPECIAL NETT	UNIT S\$	AMOUNT S\$
1	REAR TAILGATE WINDSCREEN SEALANT WITH PRIMER	1pc 405m	\$100.00
1	REAR TAILGATE NUMBER PLATE WITH HOLDER	1pc 5m	\$50.00
1	REAR BUMPER REVERSE SENSOR	1pc 200m	\$280.00
		S/N TOTAL	\$430.00

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	\$1,000.00 ?
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	\$1,000.00 600
TO TUFF KOTE / ANTI-RUST	\$60.00 ?
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	\$150.00 ?
TO DISMANTLE & REFIX REAR TAILGATE REVERSE CAMERA	501 \$80.00
TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR	\$60.00 501
TO REMOVE AND REINSTALL REAR WINDSCREEN PERFORM AND WATER LEAK TEST	\$120.00 ✓
TO DISMANTLE & REINSTALL INTERIOR CARPET, FRONT/ REAR SEAT ASSY WITH ALL THE ATTACHMENT PARTS COMPONENT TO FACILITATE REPAIR	\$280.00 601
	LABOUR TOTAL \$2,750.00
WINSON	TOTAL \$8,040.23

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Feb 2018		02 Feb 2018 14:29 Edit Adj Rpt	S\$5,078.12 Edit Estimates	S\$5,078.12 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	LIM MIAH YANG , ID: S1791409Z								
Main Claimant:	ANG FUI GAN , ID: S2587871Z								
Vehicle Reg. No.:	SLV4484C	Date of Loss:	29/01/2018 08:00 - :59 [1 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM18D00567C02	Policy/Cover Note No.:	DMPCSN3015171703 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKM5708K	Policy No. (Claimant):	5097047361						
		Excess:	S\$0.00						
Repairer:	Optima Werkz Pte Ltd (HQ) 6 Kung Chong Road, 159143 Leng Kee - Tel: 64721313								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Joel Goh]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 13/02/2018]								
Driver/Custodian (Insured):	LIM MIAH YANG (50 / Female) , NRIC: S1791409Z								
Adj Asg. Remarks:	EST \$8040.23, ASSIGN TO KENNETH KONG AS SJE.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLV4484C (SNM18D00567C02)
[SKM5708K]
TP
ANG FUI GAN
Jan 29 2018 8:00AM
[LIM MIAH YANG]
Optima Werkz Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Video							1 per page		☒	
No	Finalized On	National Assessment Centre Services (Bukit Merah)						Thumbnail	Print	
1	29/01/18 17:08	Video - Accident [Linked Accident Report Documents]						Load MP4		
Assessment Reports							1 per page		☒	
No	Finalized On	National Assessment Centre Services (Bukit Merah)						Thumbnail	Print	
1	29/01/18 17:13	Accident Statement						Load HTML		
Photos/Images							3 per page		☒	
No	Finalized On	National Assessment Centre Services (Bukit Merah)						Thumbnail	Print	
1	29/01/18 17:09	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
2	29/01/18 17:09	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
3	29/01/18 17:09	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
4	29/01/18 17:09	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
5	29/01/18 17:09	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
6	29/01/18 17:09	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
7	29/01/18 17:09	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
8	29/01/18 17:09	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
9	29/01/18 17:09	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
10	29/01/18 17:09	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
11	29/01/18 17:09	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
12	29/01/18 17:09	Accident Photo [Linked Accident Report Documents]						Load JPG	☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	13/07/18 16:01	General View						Load JPG	☒	
2	13/07/18 16:01	General View						Load JPG	☒	
3	13/07/18 16:01	General View						Load JPG	☒	
4	13/07/18 16:01	General View						Load JPG	☒	
5	13/07/18 16:01	General View						Load JPG	☒	
6	13/07/18 16:01	General View						Load JPG	☒	
7	13/07/18 16:01	General View						Load JPG	☒	
8	13/07/18 16:01	General View						Load JPG	☒	
9	13/07/18 16:01	General View						Load JPG	☒	
10	13/07/18 16:01	General View						Load JPG	☒	
11	13/07/18 16:01	General View						Load JPG	☒	
12	13/07/18 16:01	General View						Load JPG	☒	
13	13/07/18 16:01	General View						Load JPG	☒	

Video			1 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
14	13/07/18 16:01	General View	 Load JPG	☒
15	13/07/18 16:01	General View	 Load JPG	☒
16	13/07/18 16:01	General View	 Load JPG	☒
17	13/07/18 16:01	General View	 Load JPG	☒
18	13/07/18 16:01	General View	 Load JPG	☒
19	13/07/18 16:01	General View	 Load JPG	☒
20	13/07/18 16:01	General View	 Load JPG	☒
21	13/07/18 16:09	Reinspection Photo	 Load JPG	☒
22	13/07/18 16:09	Reinspection Photo	 Load JPG	☒
23	13/07/18 16:09	Reinspection Photo	 Load JPG	☒
24	13/07/18 16:09	Reinspection Photo	 Load JPG	☒
25	13/07/18 16:09	Reinspection Photo	 Load JPG	☒
26	13/07/18 16:09	Reinspection Photo	 Load JPG	☒
27	13/07/18 16:09	Reinspection Photo 2	 Load JPG	☒
28	13/07/18 16:09	Reinspection Photo 2	 Load JPG	☒
29	13/07/18 16:09	Reinspection Photo 2	 Load JPG	☒
30	13/07/18 16:09	Reinspection Photo 2	 Load JPG	☒
31	13/07/18 16:09	Reinspection Photo 2	 Load JPG	☒
32	13/07/18 16:09	Reinspection Photo 2	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	02/02/18 14:28	REPAIR EST	 Load PDF	
2	02/02/18 14:29	OI GIA REPORT	 Load PDF	
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
1	29/01/18 17:10	Sketch Plan [Linked Accident Report Documents]	 Load JPG	☒
2	29/01/18 17:10	Sketch Plan #2 [Linked Accident Report Documents]	 Load JPG	☒

Linked Accident Report Documents

Video			View	View in Browser
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
1	29/01/18 17:08	Video - Accident	 Load MP4	
Assessment Reports			1 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
1	29/01/18 17:13	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
1	29/01/18 17:09	Accident Photo	 Load JPG	☒
2	29/01/18 17:09	Accident Photo	 Load JPG	☒
3	29/01/18 17:09	Accident Photo	 Load JPG	☒
4	29/01/18 17:09	Accident Photo	 Load JPG	☒
5	29/01/18 17:09	Accident Photo	 Load JPG	☒
6	29/01/18 17:09	Accident Photo	 Load JPG	☒
7	29/01/18 17:09	Accident Photo	 Load JPG	☒
8	29/01/18 17:09	Accident Photo	 Load JPG	☒
9	29/01/18 17:09	Accident Photo	 Load JPG	☒
10	29/01/18 17:09	Accident Photo	 Load JPG	☒
11	29/01/18 17:09	Accident Photo	 Load JPG	

Video				1 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)		Thumbnail	Print
					☒
12	29/01/18 17:09	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)		Thumbnail	Print
1	29/01/18 17:10	Sketch Plan		Load JPG	☒
2	29/01/18 17:10	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18002113/KRBE2

Date: 16/07/2018

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN3015171703	
Claimant Vehicle No :	SLV4484C	Insured Vehicle No :	SKM5708K	
Date of Loss:	29/01/2018	Nature of Claim:	TP	Claim No: SNM18D00567C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLV4484C		Engine No:	1NZ8296721
Make & Model:	TOYOTA SIENTA HYBRID, 1.5 X CVT (A)		Chassis No:	NHP1707100510
Reg. Date:	29/12/2017 (Man. Year: 2017)		Odometer:	1210 km
Colour:	Metallic Pearl White			
Engine Capacity:	1496 cc			
Market Value/New Car Price:	N/A			
Sum Insured (\$\$):	Market Value/New Car Price			

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	185/60 R15	Rear Tyre Size:	185/60 R15
Front Left Side:	Toyo 9 mm	Rear Left Side:	Toyo 9 mm
Front Right Side:	Toyo 9 mm	Rear Right Side:	Toyo 9 mm

The above values represent the remaining tyre treads depth.

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,290.22	3,478.12	1,812.10	34.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,750.00	1,600.00	1,150.00	41.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	8,040.22	5,078.12	2,962.10	36.84
+ GST 7.00/7.00% (\$\$)	562.82	355.47	207.35	36.84
Nett Amount (\$\$)	8,603.04	5,433.59	3,169.45	36.84

INSPECTION

Date of Assignment:	02/02/2018		
Date Inspected:	05/02/2018	Inspected At:	Optima Werkz Pte Ltd (HQ) 6 Kung Chong Road Singapore 159143
Estimated Period of Repair:	6.0 days		

Adjuster: KENNETH KONG

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 13 Jul 2018)
Parts:	M1-MPV	TOYOTA SIENTA HYBRID 1.5 X CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLV4484C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Bent	1,186.60 FL	*1,186.60 FL
2	1		*REAR TAILGATE WINDSCREEN MOULDING	Necessary	35.70 FL	*35.70 FL
3	1		*REAR TAILGATE LOGO EMBLEM	Necessary	65.60 FL	*65.60 FL
4	1		*REAR TAILGATE HYBRID SYNERGY DRIVE EMBLEM	Necessary	48.20 FL	*48.20 FL
5	1		*REAR TAILGATE OUTER GARNISH	Serviceable	190.20 FL	*- FL
6	3		*REAR TAILGATE OUTER GARNISH CLIP	Not Necessary	16.50 FL	*- FL
7	1		*REAR TAILGATE INNER HANDLE	Dented	28.60 FL	*28.60 FL
8	1		*REAR TAILGATE MECHANISM LOCK	Dented	452.70 FL	*452.70 FL
9	1		*REAR TAILGATE WEATHERSTRIP	Cut	356.62 FL	*356.62 FL
10	1		*REAR BUMPER	Repair	1,178.60 FL	*- FL
11	1		*REAR BUMPER TOW HOOK COVER	Serviceable	25.70 FL	*- FL
12	1		*REAR BUMPER PAD CENTER	Dented	285.60 FL	*285.60 FL
13	8		*REAR BUMPER CLIP	Necessary	45.68 FL	*45.68 FL
14	1		*REAR END PANEL OUTER	Buckled	457.80 FL	*457.80 FL
15	1		*REAR END PANEL INNER	Buckled	608.10 FL	*608.10 FL
16	1		*REAR END PANEL INNER TOP GARNISH	Dented	148.30 FL	*148.30 FL
17	6		*REAR END PANEL INNER TOP GARNISH CLIP	Necessary	46.86 FL	*46.86 FL
18	1		*REAR END PANEL LOCK STRIKER	Repair	45.30 FL	*- FL
19	1		*REAR END PANEL TAILGATE ANTENNA SENSOR	Cracked	153.20 FL	*153.20 FL
20	1		*REAR WELL PANEL INNER TOOLS TRAY	MTG Distorted	344.60 FL	*344.60 FL
21	1		*REAR WELL PANEL INNER TOOLS TRAY TOP UPHOLSTERY BOARD RH	Serviceable	485.20 FL	*- FL
22	1		*REAR WELL PANEL INNER TOOLS TRAY TOP UPHOLSTERY BOARD LH	Serviceable	245.80 FL	*- FL
23	4		*REAR WELL PANEL INNER TOOLS TRAY TOP UPHOLSTERY BOARD CLIP LH	Not Necessary	28.84 FL	*- FL
24	1		*REAR TAILGATE WINDSCREEN SEALANT WITH PRIMER	Necessary	100.00 FS	*40.00 FS
25	1		*REAR TAILGATE NUMBER PLATE WITH HOLDER	Dented	50.00 FS	*40.00 FS
26	1		*REAR BUMPER REVERSE SENSOR	Scratched	280.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	6,910.30	4,544.16
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,620.08	1,066.04
Total Parts (\$\$)	5,290.22	3,478.12

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	New	1,000.00	600.00
2	TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	New	1,000.00	600.00
3	TO TUFF KOTE / ANTI-RUST	New	60.00	60.00
4	TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	New	150.00	60.00
5	TO DISMANTLE & REFIX REAR TAILGATE REVERSE CAMERA	New	80.00	50.00
6	TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR	New	60.00	50.00
7	TO REMOVE AND REINSTALL REAR WINDSCREEN PERFORM AND WATER LEAK TEST	New	120.00	120.00
8	TO DISMANTLE & REINSTALL INTERIOR CARPET, FRONT / REAR SEAT ASSY WITH ALL THE ATTACHMENT PARTS COMPONENT TO FACILITATE REPAIR	New	280.00	60.00
Gross Labour Cost (\$\$)			2,750.00	1,600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >