

Bernard

CC 6 / AIG1800

2110

A

pa3/2

LKK:

IDAC:

H5/40 TONG'S

Sur:

WUP

DOI:

ASSIGNMENT

8/2/18

Date / Time:

21/1/18

Registered in Merimen:

21/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLL 2944H

Name of Insured:

Oei Pau Ling

Insured Tel No.:

HP: 9176111

Excess Sec II :SS

D.O.A: 30/01/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

338161677754

Policy No.:

2100502818

Make / Model:

Mazda MX-5

Place of Accident:

Wickrey Parade Shopping Centre

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO, TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKH 223T



INSRS:

WSP:

Tel:

Liability:

RMKS:

CONF UBI



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

9/2/18
CHT

SKH 223T - X; SLL 2944H - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

14-02-18

PLEASE REFER TO MY COMMENTS BOTH PARTIES ARE CONTRIBUTORY
LIABLE TOWARDS THE COLLISION.

5/2/18 5upm Called OI Ms Oei. Confirm accident.
Inform TP claim. She disagreed that she is
100% at fault. TP should not dare to
close to her car.

20/2/18 - Sent letter to OI via email with TP video.

26/2/18 - Rec'd email from OI: Disputed 100%.

27/2/18 - Called OI, Ms Oei. She disputed full liability
as she insisted that TP also at fault. She
wanted to speak to AIG officer.

27/2/18 - Bernard called OI. Agreed to let AIG settle.

1/3/18 - Dr sent RECEIVED 03 DEC 2018

3/12/18 - File to Mrs Kwan to close

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

80 - 100

(Agreed / Assessed)

BOLA S/N No.: NIL.

If NO or B 28, Ass. Lia:

Repair Cost:

W/Csg

S\$

2300.50.

Loss of Rental (LOR):

W/Csg

S\$

385.20

(

3

days)

X \$120.00

Loss of Use (LOU):

S\$

(

\$

x

days)

Loss of Income (LOI):

S\$

(

\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

Total:

S\$

2687.70

Global Sum S\$:

2680.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2680.00

Name 1:

Comfort Design Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG18002110/Apa3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 02-02-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLL 2944H	Veh. Inspected	SKH 2123T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	02/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	30/01/2018	Inspection Date	08/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD NO : 320 UBI ROAD 3 SINGAPORE 408649			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Spark Car Care

ComfortDelGro Engineering Pte Ltd
320 UBI ROAD 3 SINGAPORE 408649
TEL :68438723/68438736 Fax:67436072

Spare Parts

Vehicle No : SKH2123T Case Owner : ANIKKA
Make & Model : MERCEDES BENZ C 180
BLUEEFFICIENCY Year Manufacture : 2012
Chassis No : WDD2040312A776581 Engine No : 27491030019086
Sales Order : _____ Supplier : _____
Order By : _____ Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposit Surveyo
1	FRONT NUMBER PLATE <i>Red</i>	1			\$45.00	✓	
2	FRONT NUMBER PLATE GARNISH <i>new</i>	10		\$115.00	✓		
3	FRONT BUMPER <i>Red</i>	1		\$1,315.00	✓		
4	FRONT BUMPER INNER BRACKET LH <i>new</i>	2		\$48.00	✓		
5	FRONT BUMPER INNER BRACKET RH	1		\$48.00	✓		
6	FRONT BUMPER SPONGE <i>Red</i>	1		\$115.00	✓		
7	FRONT BUMPER REINFORCEMENT <i>new</i>	1		\$295.00	X		
8	FRONT BUMPER SIDE BRACKET LH <i>new</i>	1		\$82.00	X		
9	FRONT BUMPER SIDE BRACKET RH <i>new</i>	1		\$82.00	X		
10	FRONT BUMPER CLIPS <i>new</i>	10		\$80.00	✓ 50.00		
11	FRONT SUPPORT PANEL <i>new</i>	1		\$125.00	✓		
12	FRONT SUPPORT PANEL LH <i>new</i>	1		\$117.00	✓		
13	FRONT SUPPORT PANEL RH	1		\$117.00	✓		
14	SUPPORT PANEL TOP GARNISH	1		\$65.00	✓		
15	HEAD LAMP ASSY LH <i>new</i>	1		\$1,050.00	✓		
16	HEAD LAMP ASSY RH <i>new</i>	1		\$1,050.00	✓		
17	HEAD LAMP BRACKET LH <i>new</i>	1		\$240.00	✓		
18	HEAD LAMP BRACKET RH	1		\$240.00	✓		
19	FRONT BUMPER LOWER GRILLE (CTR) <i>new</i>	1		\$150.00	✓		
20	FRONT BUMPER LOWER GRILLE (LH) <i>new</i>	1		\$62.00	✓		
21	FRONT BUMPER LOWER GRILLE (RH)	1		\$62.00	✓		
22	FOG LAMP - CHROME (LH) <i>new</i>	1		\$118.00	✓		
23	FOG LAMP - CHROME (RH)	1		\$118.00	✓		
24	CONDENSOR <i>new</i>	1		\$1,250.00	✓		
25	RADIATOR <i>new</i>	1		\$1,280.00	✓		
26	RADIATOR GRILLE <i>emitted</i>	1		\$720.00	✓		
27							
28		0					
29		0					
30		0					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spark Car Care

ComfortDelGro Engineering Pte Ltd
320 UBI ROAD 3 SINGAPORE 408649
Tel: 68438723/68438736 FAX : 67436072

Labour

Vehicle No. : SKH2123T Case Owner : ANIKKA
Make & Model : MERCEDES BENZ C 180
BLUEEFFICIENCY Year of Manufacture : 2012

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO KNOCK, STRAIGHTEN, REMOVE & REFIX DAMAGE PARTS	\$1,200.00	300
2	TO PUTTY & SPRAY PAINTING ON THE BONNET, FRONT BUMPER FRONT SUPPORT PANEL & AFFECTED AREA	\$1,200.00	250
3	TO CHECK WIRING	\$100.00	30
4	TO REMOVE & REFIX CONDENSOR TO ASSIST WORKLOAD	\$150.00	4.
<p> List : \$2296.00 less 10% : \$229.60 \$2066.40 SM : \$45.00 labour : \$580.00 \$2691.40 less 24% \$2153.12 US \$2150.00 - 4 days. </p>			
<div style="border: 1px solid black; padding: 5px;"> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Authorised by Repairer Signature: _____ Date: _____</p> </div>			

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



320 UBI ROAD 3 SINGAPORE 408649

ACCIDENT REPAIR ESTIMATES

Our Ref:

Type of Claim : TPVehicle No. : SKH2123TMake & Model : MERCEDES BENZ C 180Year of Manufacture : 2012Chassis No. : WDD2040312A776581Engine No. : 27491030019086Policy No. : Time of Accident : Ins Company : SOMPO vs AIGExcess : Date of Accident : 30/01/2018Suggested Days of Repair : In-house Vehicle Assessor**Repair Estimates**Case Owner : ANIKKASignature : Contact No : Parts (a) Cost / List Price Items \$8,944.00Plus/Less -20% \$(1,788.80)Total of Cost / List \$7,155.20(b) Nett Price Items \$45.00Less Total of Nett Item (c) Special Nett Items \$-Total Parts Cost (Appendix A) \$7,155.20Labour (Appendix B) \$2,650.00Total Repair Cost \$9,805.20

68485725 - ANIKKA

68485726 - JASMINE CHNG

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Adrian Lim
 Company : WLC
 Survey conducted on : 08/02/18 at

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 04 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ (e) Signature of surveyor : 888Date: 08/02/18



320 UBI ROAD 3 SINGAPORE 408648

ACCIDENT REPAIR ESTIMATES

Our Ref:

Type of Claim TPVehicle No. SKH2123TMake & Model MERCEDES BENZ C 180Year of Manufacture 2012Chassis No. WD02040312A776351Engine No. 27491030019006

Policy No. _____

Time of Accident _____

In-house Vehicle Assessor _____

Case Owner ANIKKA

Signature _____

Contact No. _____

68426725 - ANIKKA65405720 - JASMINE CHNGIns Company SOMPO vs AIG

Excess _____

Date of Accident 22/01/2018

Suggested Days of Repair _____

Repair EstimatesParts (a) Cost / List Price Items \$8,944.00Plus/Less -20% \$1,788.80Total of Cost / List \$7,155.20(b) Nett Price Items \$45.00

Less _____

Total of Nett Item _____

(c) Special Nett Items \$-Total Parts Cost (Appendix A) \$7,155.20Labour (Appendix B) \$2,666.00Total Repair Cost \$9,821.20

The above total will be subjected to 7% G.S.T

Name of Surveyor Adnan LingCompany WLBSurvey conducted on 08/02/18

Remarks By Surveyor:

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair 04 day(s)

(c) Resurvey Required / Not Required

(d) Excess \$ _____

(e) Signature of surveyor [Signature]Date 08/02/18

Spark Car Care

ComfortDelGro Engineering Pte Ltd
320 UBI ROAD 3 SINGAPORE 408649
TEL 68438723/68438730 Fax 67436072

Spare Parts

Vehicle No: SKH2123T Date Owner: ANIKKA
Make & Model: MERCEDES BENZ C 180 Year Manufacture: 2012
Chassis No: WDD2040312A776581 Engine No: 27491030019086
Sales Order: _____ Supplier: _____
Order By: _____ Type of Claim: TP

S.No	Part Description	QTY	Cost Price	List Price	Nett Price	Tax	Disposit
1	FRONT NUMBER PLATE <i>Scat</i>	1			\$45.00		
2	FRONT NUMBER PLATE GARNISH <i>am</i>	10		\$15.00			
3	FRONT BUMPER <i>2nd</i>	1		\$1,315.00			
4	FRONT BUMPER INNER BRACKET LH <i>?</i>	2		\$48.00			
5	FRONT BUMPER INNER BRACKET RH <i>?</i>	1		\$48.00			
6	FRONT BUMPER SPONGE <i>2nd</i>	1		\$115.00			
7	FRONT BUMPER REINFORCEMENT <i>2nd</i>	1		\$255.00			
8	FRONT BUMPER SIDE BRACKET LH <i>2nd</i>	1		\$92.00			
9	FRONT BUMPER SIDE BRACKET RH <i>2nd</i>	1		\$92.00			
10	FRONT BUMPER CLIPS <i>1st</i>	10		\$80.00		50	
11	FRONT SUPPORT PANEL <i>?</i>	1		\$125.00			
12	FRONT SUPPORT PANEL LH <i>2nd</i>	1		\$117.00			
13	FRONT SUPPORT PANEL RH	1		\$117.00			
14	SUPPORT PANEL TOP GARNISH	1		\$55.00			
15	HEAD LAMP ASSY LH <i>2nd</i>	1		\$1,050.00			
16	HEAD LAMP ASSY RH <i>2nd</i>	1		\$1,050.00			
17	HEAD LAMP BRACKET LH <i>2nd</i>	1		\$240.00			
18	HEAD LAMP BRACKET RH	1		\$240.00			
19	FRONT BUMPER LOWER GRILLE (CTR) <i>?</i>	1		\$158.00			
20	FRONT BUMPER LOWER GRILLE (LH) <i>2nd</i>	1		\$62.00			
21	FRONT BUMPER LOWER GRILLE (RH) <i>2nd</i>	1		\$62.00			
22	FOG LAMP - CHROME (LH) <i>2nd</i>	1		\$155.00			
23	FOG LAMP - CHROME (RH)	1		\$155.00			
24	CONDENSOR <i>3rd</i>	1		\$1,250.00			
25	RADIATOR <i>1st</i>	1		\$1,250.00			
26	RADIATOR GRILLE <i>2nd</i>	1		\$720.00			
27							
28		0					
29		0					
30		0					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

2286
20664 : SN: 45

ComfortDelGro Engineering Pte Ltd
330 UBI ROAD S SINGAPORE 408549
Tel: 62436723/68436736 FAX: 67436072

Vehicle No :	<u>SKH2123T</u>	Case Owner :	<u>ANIKKA</u>
Make & Model :	<u>MERCEDES BENZ C 180</u> <u>BLUEEFFICIENCY</u>	Year of Manufacture :	<u>2012</u>

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO KNOCK STRAIGHTEN, REMOVE & REFIX DAMAGE PARTS	\$1,200.00	300
2	TO PUTTY & SPRAY PAINTING ON THE BONNET, FRONT BUMPER FRONT SUPPORT PANEL & AFFECTED AREA	\$1,200.00	250
3	TO CHECK WIRING	\$150.00	50
4	TO REMOVE & REFIX CONDENSOR TO ASSIST WORKLOAD	\$150.00	-
<div style="text-align: right;"> M-2326 -10% -232.60 5800 <u>2093.40</u> SN 45 Lab 580 <u>2718.40</u> Total 2718.40 H/S 2150 </div>			

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting.
- To display damaged parts during resurvey.
- Paid prices are subject to confirmation.
- Third party survey is on a "Without Prejudice" basis.

LKK Auto Consultants hence notify the Repairer of the following:

- to resurvey before tender is placed
- to display damaged parties during resurvey
- quote prices are subject to confirmation
- third party survey is on a "Without Prejudice" basis

Note: The above estimate of repairs is based on visual assessment of the external affected areas. Any spoil or damages observed during the course of repair will be quote accordingly as a supplementary.

Acknowledged by Repairer

Signature: _____

Date: _____

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 20 February 2018 5:23 PM
To: 'Ler, Bernard-JQ'
Subject: Your ref: 3381616777SG *Our Ref: CC6/AIG18002110/Apa3 [ACCIDENT INVOLVING SLL 2944H(OI) & SKH 2123T(TP) ON 30/01/2018]
Attachments: SKH 2123T vs SLL 2944H - TP VIDEO.mp4

Your ref: **3381616777SG**
Our Ref: CC6/AIG18002110/Apa3

Dear Sirs,

ACCIDENT INVOLVING SLL 2944H(OI) & SKH 2123T(TP) ON 30/01/2018

We refer to the above matter.

We attached here with a copy of video footage from third party for your easy reference. The video footage shows that our insured driver reversed and collided with third party who was stationary behind our insured. We are of the opinion that liability is not in our insured favour.

We are in the midst of engaging insured on this matter and update if there is any issue.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Pau Ling Oei <oeipauling@gmail.com>
Sent: Monday, 26 February 2018 1:11 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING SLL 2944H & SKH 2123T ALONG/AT PARKWAY PARADE SHOPPING CENTRE CAR PARK ON 30/01/2018

Dear Hsiao Tong,

Please see video. This is what I am talking about to you.

You can see from the video that my car had already stopped and it is angle to park and the hazard light was on, but the other vehicle still continue to drive to within a close distance of my car.

The other car driver must bear responsibility too. She should have stopped further away from my car and not drive to just behind my car.

She cannot drive up to a car that is reversing and stop so close to the car to help cause the accident especially when my car is already position to park and hazard lights are on from a distance and she should have noticed it.

Do you see the video?
Please call me to talk 91176111

Thanks
Oei Pau Ling

WHILE WE AGREE WITH YOUR VIEW THAT T/P SHOULD HAVE NOTICED YOUR INTENTION AND YET SHE DROVE TOO CLOSE TO YOUR ROUTE OF REVERSE, BUT IT SEEMS THAT YOU DID NOT CHECK THE REAR VIEW MIRROR TO ENSURE THE REAR IS CLEAR AND SAFE INSTEAD TO REVERSE YOUR VEHICLE UPON SEEING T/P WAS STATIONARY, RESULTED IN THE COLLISION.

On Tue, Feb 20, 2018 at 5:31 PM, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

20 FEBRUARY 2018

SHOULD YOU HAVE HORNED AND TO KEEP AWAY FROM THE REAR BEFORE PEVERISING, WE BELIEVE THE COLLISION IS AVOIDABLE. HOWEVER, WE WOULD TRY OUR BEST TO INVITE T/P TO CONTRIBUTE HER SHARE OF LIABILITY WITH A VIEW TO CLOSE THIS MATTER

Ms Oei Pau Ling

Dear Sir/ Mdm

OUR REF : CC6/AIG18002110/Apa3

YOUR REF : SLL 2944H

ACCIDENT INVOLVING SLL 2944H & SKH 2123T ALONG/AT PARKWAY PARADE SHOPPING CENTRE CAR PARK ON 30/01/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ComfortDelGro Engineering Pte Ltd (Ubi) acting on behalf of the owner of SKH 2123T against your motor insurance policy.

Based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of SKH 2123T. Kindly refer to the attached video from SKH 2123T for your easy reference. Your vehicle was reversing and collided onto third party vehicle. Under Motor Accident Guide, vehicle reversing in/ out of parking lot should exercise greater caution. Therefore, we are of the opinion that liability is not in your favour. We will proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 7 days i.e. by **28/02/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Tuesday, 27 February 2018 4:39 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: 3381616777SG *Our Ref: CC6/AIG18002110/Apa3 [ACCIDENT INVOLVING SLL 2944H(OI) & SKH 2123T(TP) ON 30/01/2018]

Dear Hsiao Tong,

Contacted OI and she agrees that bulk liability is on us. However, TP should bear some liability for the matter.

Informed her that we will try to settle at best to avoid any litigation cost incurred. She agreed to let us handle the matter.

Kindly assist to offer 80% first to TP in view of the presence of video. To settle in full if TP disagree.

Thanks.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, February 27, 2018 3:22 PM
To: Ler, Bernard-JQ
Subject: RE: Your ref: 3381616777SG *Our Ref: CC6/AIG18002110/Apa3 [ACCIDENT INVOLVING SLL 2944H(OI) & SKH 2123T(TP) ON 30/01/2018]

Hi Bernard,

We refer to the above matter.

We have forwarded a copy of third party's video footage to our insured for viewing. Insured disputed that she is liable for the accident. Kindly refer to the email from insured for your easy reference.

We have spoken to insured earlier, she disagreed on liability and third party claim against her policy. She would like to speak to claim officer on this matter.

Appreciate if you could assist to contact insured as per her request.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 20 February 2018 5:23 PM

To: 'Ler, Bernard-JQ' <Bernard-JQ.Ler@aig.com>

Subject: Your ref: 3381616777SG *Our Ref: CC6/AIG18002110/Apa3 [ACCIDENT INVOLVING SLL 2944H(OI) & SKH 2123T(TP) ON 30/01/2018]

Your ref: **3381616777SG**

Our Ref: CC6/AIG18002110/Apa3

Dear Sirs,

ACCIDENT INVOLVING SLL 2944H(OI) & SKH 2123T(TP) ON 30/01/2018

We refer to the above matter.

We attached here with a copy of video footage from third party for your easy reference. The video footage shows that our insured driver reversed and collided with third party who was stationary behind our insured. We are of the opinion that liability is not in our insured favour.

We are in the midst of engaging insured on this matter and update if there is any issue.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 27 February 2018 3:21 PM
To: 'Ler, Bernard-JQ'
Subject: RE: Your ref: 3381616777SG *Our Ref: CC6/AIG18002110/Apa3 [ACCIDENT INVOLVING SLL 2944H(OI) & SKH 2123T(TP) ON 30/01/2018]
Attachments: SKH 2123T vs SLL 2944H - TP VIDEO.mp4; Email from OI dd 270218.pdf

Hi Bernard,

We refer to the above matter.

We have forwarded a copy of third party's video footage to our insured for viewing. Insured disputed that she is liable for the accident. Kindly refer to the email from insured for your easy reference.

We have spoken to insured earlier, she disagreed on liability and third party claim against her policy. She would like to speak to claim officer on this matter.

Appreciate if you could assist to contact insured as per her request.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 20 February 2018 5:23 PM
To: 'Ler, Bernard-JQ' <Bernard-JQ.Ler@aig.com>
Subject: Your ref: 3381616777SG *Our Ref: CC6/AIG18002110/Apa3 [ACCIDENT INVOLVING SLL 2944H(OI) & SKH 2123T(TP) ON 30/01/2018]

Your ref: **3381616777SG**

Our Ref: CC6/AIG18002110/Apa3

Dear Sirs,

ACCIDENT INVOLVING SLL 2944H(OI) & SKH 2123T(TP) ON 30/01/2018

We refer to the above matter.

We attached here with a copy of video footage from third party for your easy reference. The video footage shows that our insured driver reversed and collided with third party who was stationary behind our insured. We are of the opinion that liability is not in our insured favour.

We are in the midst of engaging insured on this matter and update if there is any issue.

Thank you.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 2 March 2018 8:04 AM
To: 'CDGE Ubi Private Cars Crash Repair Counter'
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: SKH2123T vs SLL2944H DOA: 30/01/2018 - REQ SURVEY & CHK LIABILITY ***
LKK REF: CC6/AIG18002110/Apa3

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Our insured insisted that she had already stopped her car and it is angle to park and the hazard light was on, however your client still continued to drive to within a close distance of her car. Your client stopped too close to her car when her car is already position to park and hazard lights are on from a distance and your client should have noticed it.

For an amicable settlement, we propose 80% towards your client's claim.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 13 February 2018 3:41 PM
To: 'CDGE Ubi Private Cars Crash Repair Counter' <ubi_cr@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: RE: SKH2123T vs SLL2944H DOA: 30/01/2018 - REQ SURVEY & CHK LIABILITY *** LKK REF: CC6/AIG18002110/pa3

Without Prejudice

Hi Anikka,

Hsiao Tong (LKKAuto)

From: CDGE Ubi Private Cars Crash Repair Counter <ubi_cr@sparkcarcare.com>
Sent: Monday, 5 March 2018 2:59 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: SKH2123T vs SLL2944H DOA: 30/01/2018 - REQ SURVEY & CHK LIABILITY ***
LKK REF: CC6/AIG18002110/Apa3

Dear Hsiao Tong

Please propose 100% and kindly authorize repair request by owner

Thanks and Regards

Jasmine Chng
CSS
DID: 6848 5726
Fax: 6743 6072
Main: 6746 0666
Email: ubi_cr@sparkcarcare.com
ComfortDelGro Engineering Pte Ltd (UBI)

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: 'CDGE Ubi Private Cars Crash Repair Counter' <ubi_cr@sparkcarcare.com>
CC: Admin A <admin-a@lkkauto.com>, "Zaini (LKK Auto)" <Zaini@lkkauto.com>
Date: 03/02/2018 08:04 AM
Subject: RE: SKH2123T vs SLL2944H DOA: 30/01/2018 - REQ SURVEY & CHK LIABILITY *** LKK REF: CC6/AIG18002110/Apa3

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Our insured insisted that she had already stopped her car and it is angle to park and the hazard light was on, however your client still continued to drive to within a close distance of her car. Your client stopped too close to her car when her car is already position to park and hazard lights are on from a distance and your client should have noticed it.

For an amicable settlement, we propose 80% towards your client's claim.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 7 March 2018 2:48 PM
To: 'CDGE Ubi Private Cars Crash Repair Counter'
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: SKH2123T vs SLL2944H DOA: 30/01/2018 - REQ SURVEY & CHK LIABILITY ***
LKK REF: CC6/AIG18002110/Apa3

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Ubi Private Cars Crash Repair Counter [mailto:ubi_cr@sparkcarcare.com]
Sent: Monday, 5 March 2018 2:59 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SKH2123T vs SLL2944H DOA: 30/01/2018 - REQ SURVEY & CHK LIABILITY *** LKK REF: CC6/AIG18002110/Apa3

Dear Hsiao Tong

Please propose 100% and kindly authorize repair request by owner

Thanks and Regards

Jasmine Chng
CSS
DID: 6848 5726
Fax: 6743 6072
Main: 6746 0666
Email: ubi_cr@sparkcarcare.com
ComfortDelGro Engineering Pte Ltd (UBI)

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: 'CDGE Ubi Private Cars Crash Repair Counter' <ubi_cr@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "Zaini (LKK Auto)" <Zaini@lkkauto.com>
Date: 03/02/2018 08:04 AM
Subject: RE: SKH2123T vs SLL2944H DOA: 30/01/2018 - REQ SURVEY & CHK LIABILITY *** LKK REF: CC6/AIG18002110/Apa3

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Our insured insisted that she had already stopped her car and it is angle to park and the hazard light was on, however your client still continued to drive to within a close distance of her car. Your client stopped too close to her car when her car is already position to park and hazard lights are on from a distance and your client should have noticed it.

For an amicable settlement, we propose 80% towards your client's claim.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6743-4108
Blk 51, Pava Ubi Industrial Park, Ubi Avenue 1, #02-25 | S408933

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 13 February 2018 3:41 PM
To: 'CDGE Ubi Private Cars Crash Repair Counter' <ubi_cr@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: RE: SKH2123T vs SLL2944H DOA: 30/01/2018 - REQ SURVEY & CHK LIABILITY *** LKK REF: CC6/AIG18002110/pa3

Without Prejudice

Hi Anikka,

We refer to the above matter.

Please be informed that our insured disputed full liability against her on this matter.

We are looking into the matter and will get back to you asap.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewst@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 5 February 2018 3:30 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'CDGE Ubi Private Cars Crash Repair Counter' <ubi_cr@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: RE: SKH2123T vs SLL2944H DOA: 30/01/2018 - REQ SURVEY & CHK LIABILITY *** LKK REF: CC6/AIG18002110/pa3

Without Prejudice

Hi Anikka,

We refer to the above matter.

We would like to request a copy of your client's video footage as stated in GIA report for our necessary action.

Attached here with a copy of our insured accident report for your easy reference.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

There was no car behind or in front of my car when I stopped to reverse park my car. I turn on the hazard light first & then I started to reverse the car. I noted my car had hit/been hit by a black car behind. I stopped & parked my car & got out to see the damage. The other car didn't horn. I spoke to the other driver. There was clearly no car behind my car when I stopped my car & turned on the hazard lights. I then reversed my car. The black car behind didn't see/realise my car was reversing & came very close to my car. My car has no back camera. The other car has a camera.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4168
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 5 February 2018 3:07 PM
To: 'CDGE Ubi Private Cars Crash Repair Counter' <ubi_cr@sparkcarcare.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: RE: SKH2123T vs SLL2944H DOA: 30/01/2018 - REQ SURVEY & CHK LIABILITY *** LKK REF: CC6/AIG18002110/pa3

Dear Anikka,

Kindly arrange survey on 08.02.2018 and also provide us the Owner contact number.

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Ubi Private Cars Crash Repair Counter [mailto:ubi_cr@sparkcarcare.com]
Sent: Monday, 5 February, 2018 2:40 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: RE: SKH2123T vs SLL2944H DOA: 30/01/2018 - REQ SURVEY & CHK LIABILITY *** LKK REF: CC6/AIG18002110/pa3

Dear Mei Kwan,

Our client is busy with the tight schedule, thus she request to survey the vehicle at her office building, Starhub Green Building @ Ubi, and she will be available on 06/02/2018 @ 11am - 12pm or 8/02/2017 @ 10am - 11am Pls advise if you could compromise.

Thanks and Regards,

Anikka Lai

Customer Service Specialist

CDGE Ubi Branch

Main: 6746 0666, Direct: 68485725, Fax: 6743 6072

Email: ubi_cr@sparkcarcare.com

From: "Mei Kwan (LKKAuto)" <Meikwan@lkkauto.com>

To: CDGE Ubi Private Cars Crash Repair Counter <ubi_cr@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>; "Zaini (LKK Auto)" <Zaini@lkkauto.com>; "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>

Date: 02/02/2018 03:05 PM

Subject: RE: SKH2123T vs SLL2944H DOA: 30/01/2018 - REQ SURVEY & CHK LIABILITY *** LKK REF: CC6/AIG18002110/pa3

Dear Jasmine,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Ubi Private Cars Crash Repair Counter [mailto:ubi_cr@sparkcarcare.com]

Sent: Friday, 2 February, 2018 12:39 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Fw: SKH2123T vs SLL2944H DOA: 30/01/2018 - REQ SURVEY & CHK LIABILITY

Dear Sirs

Kindly refer to below attachment for necessary action.

Thank you

Regards

Jasmine Chng

CSS

DID: 68485726 Fax: 6743 6072

Main: 6746 0666

Email: ubi_cr@sparkcarcare.com

ComfortDelGro Engineering Pte Ltd (UBI)

— Forwarded by CDGE Ubi Private Cars Crash Repair Counter/sparkcarcare/cdge/delgronotes on 02/02/2018 12:40 PM —

From: CDGE Ubi Private Cars Crash Repair Counter/sparkcarcare/cdge/delgronotes
To: Mei Kwan (LKKAuto)" <meikwan@lkkauto.com>
Date: 02/01/2018 02:32 PM
Subject: SKH2123T vs SLL2944H DOA: 30/01/2018 - REQ SURVEY & CHK LIABILITY

Dear Mei Kwan,

Attached pls the SAS report & the estimate cost for your necessary action. Kindly call to arrange appointment for survey, as the vehicle is not in our premises.

Thanks and Regards,

Anikka Lai

Customer Service Specialist

CDGE Ubi Branch

Main: 6746 0666, Direct: 68485725, Fax: 6743 6072

Email: ubi_cr@sparkcarcare.com [attachment "TP GIA REPORT.pdf" deleted by CDGE Ubi Private Cars Crash Repair Counter/sparkcarcare/cdge/delgronotes] [attachment "TP ESTIMATE.pdf" deleted by CDGE Ubi Private Cars Crash Repair Counter/sparkcarcare/cdge/delgronotes]

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 20 September 2018 10:25 AM
To: Cecilia Lee Peng Geok; Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: LOD DATED 24/07/2018 AGAINST AIG - SKH2123T / SLL2944H DOA 30.01.2018
*** LKK REF: CC6/AIG18002110/Apa3
Attachments: img-724164426-0001.pdf

Dear Sir / Madam,

Thank you for your email.

Please note that : -

LKK ref	Officer in charge
CC6/AIG18002110/Apa3	Hsiao Tong - 6742 3197

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Thursday, 20 September, 2018 10:20 AM
To: Admin A <admin-a@lkkauto.com>
Subject: Re: LOD DATED 24/07/2018 AGAINST AIG - SKH2123T / SLL2944H DOA 30.01.2018
Importance: High

Reminder

Without Prejudice

Dear Sir/Madam

There's no response/acknowledgment received by us.

Please review and revert with your settlement offer soon.

Thank you.

Best Regards

Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok
Sent: Tuesday, 24 July 2018 4:39 PM
To: LKK Admin LKK
Subject: LOD DATED 24/07/2018 AGAINST AIG - SKH2123T / SLL2944H DOA 30.01.2018

Without Prejudice

Dear Sir/Madam

Attached our LOD of even date for your attention.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

PTE/SKH2123T/20180130/DS-CL
24/07/2018

M/s AIG Asia Pacific Insurance Pte Ltd
c/o LKX Auto Consultants Pte Ltd
51 Ubi Avenue 1, #02-25
Singapore 408933
Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sirs

ACCIDENT ON 30/01/2018 INVOLVING SKH2123T & SLL2944H
ALONG MSCP @ PARKWAY PARADE SHOPPING MALL

We are the authorised repair workshop for the owner of vehicle, SKH2123T, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SLL2944H, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repairs	2,300.50
2. 3.0 days Car Rental @ \$160.5	481.50
3. 1.0 day Loss of Use @ \$80	80.00
4. Surveyor Fee	-
5. LTA Fee	-
6. TP/GIA Fee	2.00
7. Medical	-
8. Others	-

(E40E) 2,864.00

We enclose the following documents to support the claims: -

- | | |
|--|---|
| <input checked="" type="checkbox"/> Repair/Excess Bill | <input checked="" type="checkbox"/> Insurance Certificate |
| <input type="checkbox"/> Surveyor Report | <input checked="" type="checkbox"/> Power of Attorney |
| <input type="checkbox"/> Coloured Photographs | <input checked="" type="checkbox"/> Car Rental Bill |
| <input checked="" type="checkbox"/> GIA/Police Report(s) | <input type="checkbox"/> Medical Bill |
| <input checked="" type="checkbox"/> GIA/TP Search | <input type="checkbox"/> Witness Statement |
| <input type="checkbox"/> Others: | |

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully

Cecilia Lee

CDGE Claims Department

59 Loyang Drive S(508969)

DID: 6214 8354 FAX: 6214 1843

Email: cecilialee@sparkcarcare.com



ComfortDelGro Engineering

ComfortDelGro Engineering Pte Ltd

Corporate Office

105, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 121, 122, 123, 124, 125, 126, 127, 128, 129, 130, 131, 132, 133, 134, 135, 136, 137, 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 184, 185, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 411, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 424, 425, 426, 427, 428, 429, 430, 431, 432, 433, 434, 435, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 451, 452, 453, 454, 455, 456, 457, 458, 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 611, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 713, 714, 715, 716, 717, 718, 719, 720, 721, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 754, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 769, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 829, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 911, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 947, 948, 949, 950, 951, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999, 1000

Corporate Office

Car Care Centres

Brankell

225 Brankell Road

Singapore 670711

Tel 6200 8110

Loyang

18 Loyang Drive

Singapore 508969

Tel 6214 8354

Pasir Ris

45 Pasir Ris Road

Singapore 508226

Tel 6214 8354

Singapore

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Tel 6214 8354

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A member of

COMFORTDELGRO



Certificate of Insurance**MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)**

Cert No./Policy No. : D17MTPV01015564
Insured : ALIZA BINTE MOHAMED SHARIF
Motor Car (Registration No.) : SKH2123T
Cover : Comprehensive - ExcelDrive GOLD
Policy Commencement Date : 18 NOVEMBER 2017 00:00
Policy Expiry Date : 17 NOVEMBER 2018 23:59
Maximum Liability (Section I) : Market value at time of loss
Excess* : \$500 - Section I
(Waived up to S\$1,000 if accident repair is done at ExcelDrive Workshops for the first claim per policy year)
Voluntary Excess* : N.A
Windscreen Excess* : S\$100.00 - Waived if Repair at ExcelDrive Workshop
Loss of Use : Per Policy Schedule
* Subject to GST wherever applicable

Persons or Classes of Persons entitled to drive*

1. The Insured.
2. Any other person who is driving on the Insured's order or with his permission.
3. In the event of the death of the Insured,
 - a. any member of the insured's family, or a paid driver who has been driving the Motor Car during the life of the insured and permission to drive had not been withdrawn prior to the death of the insured; and
 - b. any other person who has been given permission to drive the Motor Car prior to the death and such permission had not been withdrawn by the Insured.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Car or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Car. And provided further that the Motor Car is registered under the Road Traffic Act (Chapter 276) and its registration under the Road Traffic Act (Chapter 276) has not been cancelled at the time of the accident, loss or damage.

Limitations As To Use

Use only for social, domestic and pleasure purpose and for the Insured's business. The Policy does not cover use for hire or reward, racing, pace-making, speed testing, reliability trial, the carriage of goods other than samples in connection with any trade or business or use for any purposes in connection with the Motor Trade.

ExcelDrive Workshops and Accident Reporting

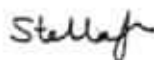
It is a condition precedent to liability that the Insured shall call at the Company's Accident Reporting Center with the Motor Car within 24 hours of the accident or by the next working day thereof.

All accident repairs to the Motor Car must be carried out at ExcelDrive Workshops, otherwise the claim is not payable under the Policy. For ExcelDrive Prestige Plan, accident repairs to the Motor Car can be carried out at any workshop other than ExcelDrive Workshops.

For the list of Accident Reporting Centres and ExcelDrive Workshops, please visit our website at www.sompo.com.sg or call our Emergency Hotline: (65) 6226 3323.

WE HEREBY CERTIFY that the policy to which this Certificate relates is issued in accordance with (1) the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia); and (2) the Policy terms, conditions and exceptions of the Private Car Policy ref MTP 27

Sompo Insurance Singapore Pte. Ltd.



Authorised Signatory

Date/Time of Issue : 25 OCTOBER 2017 12:02

IMPORTANT NOTICE

- a. Keep the Certificate in your Motor Car.
- a. Under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189), it shall be unlawful for any person to use or cause to permit any other person to use a motor vehicle without a valid policy of insurance under the Act.
- a. On the sale of the Motor Car or if for any reason the insurance is terminated during its currency, the Insured must surrender the Certificate of Insurance and the Policy to the insurance company, if the Certificate of Insurance has been lost or destroyed, a statutory declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).
- a. This Policy will cease to be valid once the Motor Car has been sold to another person. The Policy is not transferable to the new owner of the Motor Car.

Intermediary Code & Name : 11103602 & VC INSURANCE AGENCY PTE. LTD. CI Code: 22A X4KDOZ02PBRDTH6A

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7047189B



ALIZA BINTE MOHAMED
SHARIF

اليزا بنت محمد شريف

Race

MALAY

Date of Birth

30-12-1970

Country of Birth

SINGAPORE

Sex

F

S7047189B

REPUBLIC OF SINGAPORE DRIVING LICENCE



Identity Card No. S7047189B

ALIZA BINTE MOHAMED
SHARIF

Date of Birth 30 Dec 1970

Valid Until 18 Feb 2000



1851480

NRIC No. S7047189B



Blood Group

O+

Date of Issue

03-02-1984

APT BLK 497D TAMPINES STREET 45 #05-54
SINGAPORE 524491

NRIC No.

S7047189B

Date:

17-05-1996

No:

1968318

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIE

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

18 Feb 2000



Licence No. S7047189B

NP 423A

Hsiao Tong (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Monday, 26 November 2018 8:19 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: LOD DATED 24/07/2018 AGAINST AIG - SKH2123T / SLL2944H DOA 30.01.2018
*** LKK REF: CC6/AIG18002110/Apa3

Without Prejudice

Dear Sir/Madam

Purely for the sake of settlement, we confirm settlement at \$2,680.00 for property damage only. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Please forward Discharge Voucher for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 24 November 2018 12:45 PM
To: Cecilia Lee Peng Geok
Cc: Admin A
Subject: RE: LOD DATED 24/07/2018 AGAINST AIG - SKH2123T / SLL2944H DOA 30.01.2018 *** LKK REF: CC6/AIG18002110/Apa3

Without Prejudice
(save as to costs)

Hi Cecilia,

We refer to your below email.

We have reviewed the matter and we are prepare to improve our offer at a global sum of **\$2,680.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Wednesday, 31 October 2018 8:17 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD DATED 24/07/2018 AGAINST AIG - SKH2123T / SLL2944H DOA 30.01.2018 *** LKK REF: CC6/AIG18002110/Apa3

Importance: High

Without Prejudice

Dear Hsiao Tong

Please refer to our proposal of GS \$2780 & revert within the next seven (7) days.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 12 October 2018 9:55 AM

To: Hsiao Tong (LKKAuto)

Cc: Admin A

Subject: Re: LOD DATED 24/07/2018 AGAINST AIG - SKH2123T / SLL2944H DOA 30.01.2018 *** LKK REF: CC6/AIG18002110/Apa3

Without Prejudice

Dear Hsiao Tong

Attached RA as requested.

For settlement purpose, we propose GS \$2780. Please revert.

Thank you.

Best Regards

Cecilia Lee

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 12 October 2018 8:19 AM
To: Cecilia Lee Peng Geok
Cc: Admin A
Subject: RE: LOD DATED 24/07/2018 AGAINST AIG - SKH2123T / SLL2944H DOA 30.01.2018 *** LKK REF: CC6/AIG18002110/Apa3

Without Prejudice

Hi,

We refer to our below email.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 20 September 2018 12:59 PM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD DATED 24/07/2018 AGAINST AIG - SKH2123T / SLL2944H DOA 30.01.2018 *** LKK REF: CC6/AIG18002110/Apa3

Without Prejudice

Hi Cecilia,

We refer to the above matter.

We propose settlement at a global sum of **\$2,620.00(all-in)**.

Please confirm acceptance.

*Meantime, kindly let us have a copy of rental agreement.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 20 September 2018 10:25 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD DATED 24/07/2018 AGAINST AIG - SKH2123T / SLL2944H DOA 30.01.2018 *** LKK REF: CC6/AIG18002110/Apa3

Dear Sir / Madam,

Thank you for your email.

Please note that : -

LKK ref	Officer in charge
CC6/AIG18002110/Apa3	Hsiao Tong - 6742 3197

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Thursday, 20 September, 2018 10:20 AM

To: Admin A <admin-a@lkkauto.com>

Subject: Re: LOD DATED 24/07/2018 AGAINST AIG - SKH2123T / SLL2944H DOA 30.01.2018

Importance: High

Reminder

Without Prejudice

Dear Sir/Madam

There's no response/acknowledgment received by us.

Please review and revert with your settlement offer soon.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Tuesday, 24 July 2018 4:39 PM

To: LKK Admin LKK

Subject: LOD DATED 24/07/2018 AGAINST AIG - SKH2123T / SLL2944H DOA 30.01.2018

Without Prejudice

Dear Sir/Madam

Attached our LOD of even date for your attention.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

Caution: This email originated from outside of the organization.

[EXTERNAL]Caution: This email originated from outside of the organization.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 20 February 2018 5:30 PM
To: 'oeipauling@gmail.com'
Subject: ACCIDENT INVOLVING SLL 2944H & SKH 2123T ALONG/AT PARKWAY PARADE SHOPPING CENTRE CAR PARK ON 30/01/2018
Attachments: SKH 2123T vs SLL 2944H - TP VIDEO.mp4

20 FEBRUARY 2018

Ms Oei Pau Ling

Dear Sir/ Mdm

OUR REF : CC6/AIG18002110/Apa3
YOUR REF : SLL 2944H
ACCIDENT INVOLVING SLL 2944H & SKH 2123T ALONG/AT PARKWAY PARADE SHOPPING CENTRE CAR PARK ON 30/01/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ComfortDelGro Engineering Pte Ltd (Ubi) acting on behalf of the owner of SKH 2123T against your motor insurance policy.

Based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of SKH 2123T. Kindly refer to the attached video from SKH 2123T for your easy reference. Your vehicle was reversing and collided onto third party vehicle. Under Motor Accident Guide, vehicle reversing in/ out of parking lot should exercise greater caution. Therefore, we are of the opinion that liability is not in your favour. We will proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 7 days i.e. by **28/02/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORT Group

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SKH 2123 T and (Third Party's Vehicle No.) SLL 29444 on 30-1-18 along MSCP @ Parkway Parade Shopping Mall

Policy Nos: _____

BY THIS POWER OF ATTORNEY, *I/We, Aliza Binte Mohamed Sharif *NRIC/Passport

No. S7047189B (Address)* 497D Tampines St HC #05-64 S 53497

_____ a company

incorporate in Singapore and having its registered office at (Address)* _____

owner of Vehicle Registered No. SKH 2123 T

_____ hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a company incorporated in Singapore and having its registered office at 320 UBI ROAD 3 S 408649

its agents or any person authorized by CDGE to be *my/our Attorney and in *my/our name(s) and on *my/our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in his absolute discretion, deem fit.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd, CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto.
5. Generally do all such acts as it shall deem necessary for the purpose of settling such claim(s) and
6. To agree to any settlement at the absolute discretion of CDGE.

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the powers and authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

*IN WITNESS WHEREOF, *I/We have hereunto set *my/our hand and seal this day 08 of the month of Feb, Year Two Thousand - (2018)

Signed, Sealed & Delivered By

ALIZA BINTE MOHAMED SHARIF

Customers Name:

NRIC No.: S7047189B

Co's rubber Stamp

delete as appropriate. Insurance

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,680.00 (Global Sum) for vehicle no. SKH 2123T that was damaged pursuant to the accident which occurred on 30/01/2018 (date) along MSCP @ PARKWAY PARADE SHOPPING MALL involving vehicle no/s SLL 2944H.

This is pursuant to the inspection conducted on 08/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ALIZA BINTE MOHAMED SHARIF ("the third party claimant") of vehicle no. SKH 2123T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKH 2123T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

- 3 DEC 2018

Dated this _____ (day) of _____ (month) 20__ (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 379701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Mainline + 65 6383 6280
Facsimile + 65 6280 9755
www.cdge.com.sg

Car Care Centres

205 Braddell Road Singapore 579701
19 Luyang Drive Singapore 609668
43 Pandan Road Singapore 609286
363 Sri Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 1 Singapore 408649
961 Vishnu Industrial Park A Singapore 768732
www.SPARKcarcare.com

Tel: 6383 6166
Tel: 6214 4500
Tel: 6318 6770
Tel: 6553 0400
Tel: 6380 7160
Tel: 6648 1721
Tel: 6751 7888



COMPANY REG. NO.: 199506048W

Page: 1

GST REG. NO. M2-8921817

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SKH2123TMAKE
MERCEDES BENZMODEL
C180

DATE OF REG

CHASSIS CODE
WDD2040312A776581INV. NO/DATE
91384611 18.07.2018JOB NO.
305124067

ODOMETER READING

JOB TYPE

Description : SOMPO-TP-AIG ASIA

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,150.00
Add GST @ 7.000 %	150.50
Total Invoice amount	2,300.50

Issued by : JASMINEC 18.07.2018 15:39:49
Repair Type : CUSO/52/5T
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ N

COMFORTDELGRO RENT-A-CAR

ComfortDelGro Rent-A-Car Pte Ltd
205 Braddell Road Singapore 579701
Mainline +65 6882 0888
Facsimile +65 6865 1818

www.cdgrentacar.com.sg

Company Registration No.: 198105775H

GST REG No.: M2-0044678-0

TAX INVOICE

Invoice No.: R0207319TD

Account No. : CR9S004131
Hirer's Name : Ms Aliza Binte Mohamed Sharif c/o CDGE Ubi
Name 2 (SAP) :
Address : 320 Ubi Rd 3
Country : Singapore Postal : 408549
Attention : Ms Jasmine Chng

RA Ref No. : CR-18-139987

Invoice Date : 16-March-2018

Driver Name : Ms Aliza Binte Mohamed Sharif c/o CDGE
Ubi

Name 2 (SAP) :

Veh Regn No. : SKL2850G
VAno. : 111 3580
Model Type : Mazda 6 2.0A
Start Date : 12-Mar-2018 11:30
End Date : 15-Mar-2018 18:30
Duration : 3 day(s)
Mileage In : 62405
Mileage Out : 62270
Repl Mileage : 0

Payment : Bill Company

Description

Car Rental

Amount (SGD)

\$450.00

Sub Total : \$450.00

Add GST 7.00% : \$31.50

Total Invoice Amount : \$481.50

Remarks

Original Car No. SKH2123T

IMPORTANT

1. Please quote the Invoice No. when making payment.
2. Payment should be made payable to ComfortDelGro Rent-A-Car Pte Ltd.

Bank Code : 7214
Branch Code : 001
Bank Account No. : 0818385005
Bank Name : Citibank N.A. Singapore

3. Payment advice to : accounts@cdgrentacar.com.sg

This is computer generated invoice, no signature is required.

Sales Person : Operations

Prepared by : Dominic Pung Chi Hul

16-Mar-2018

COMFORTDELGRO RENT-A-CAR

RA REF NO : CR-18-139987

MODEL NAME : Mazda 6 2.0A

VA No : 111 3580

VEHICLE/GROUP : SKL2850G / B

Acct No. : CR95004131

HIRER'S NAME : Ms Aliza Binte Mohamed Sharif c/o CDGE Ubi

Address : 320 Ubi Rd 3

Country : Singapore Postal : 408649

DRIVER NAME : Ms Aliza Binte Mohamed Sharif c/o CDGE Ubi

Address : 320 Ubi Rd 3

Country : Singapore Postal : 408649

License No : S7047189B

License Expiry : LIFE SG

ADDITIONAL DRIVER :

License No :

Lic Issue Country :

COLLISION DAMAGE WAIVER (CDR)

Days : \$0.00 Monthly :

PERSONAL ACCIDENT INSURANCE (PAI) :

Days : \$0.00 Monthly :

Name 2 (SAP) :

Contact : Ms Jasmine Ching

Tel/Fax :

Tel No (Res/Off) :

Passport/IC : S7047189B

Handphone : 9387 7688

DOB : 30-December-1970

Nationality : Singaporean

REMARKS (GENERAL/DELIVERY)

Original Car No. SKH2123T

DELIVERY ADDRESS :

320 Ubi Rd 3 408649

Accepts

Decline

Excess :

\$2,675.00

Accepts

Decline

RENTAL CHARGES :

Rental Type : Transient / Normal

\$ 160.50 nett per day

\$ 160.50 nett per day (7 days & above)

Rental Charges

\$642.00

Voucher

\$0.00

Discount

\$0.00

Total CDR

\$0.00

Total PAI

\$0.00

Total Mile Use

\$0.00

Delivery/Collection Charges

\$0.00

Petrol Charges

\$0.00

Subtotal

\$600.00

GST 7%

\$42.00

Est Total Rental

\$642.00

Misc charges

\$0.00

Time/Date End(Agreed/Act) : 16-Mar-2018 12:00 /

Time/Date Start(Agreed/Act) : 12-Mar-2018 12:00 /

Est. Rental duration : 4 days

Malaysia use : No

No. of days (Malaysia) : 0

Malaysia use surcharge :

Receipt No	Payment Type	Payment Method	Total Amt	Receipt Date
------------	--------------	----------------	-----------	--------------

Sales Person : Operations

Payment method :

The hirer acknowledged that the rental agreement shall not be deemed to constitute use for hire or reward.

The Hirer is solely responsible for breach of traffic laws, ERP charges and any parking fines or surcharges during period of hire.

The Hirer is to bear Excess of the first \$2,675.00

I/We agreed to the terms and conditions above, overleaf and declare that all information given is true and correct in all respect.

My/Our driving license (s) is/are current and not disqualified from driving. You may charge all amount due on this rental to my/our credit card.

12/3/18 14:00

Prepared by : Dominic Pung Chi Hui

12-Mar-2018

HIRER'S SIGNATURE & COMPANY STAMP

Printed Date: 12-Mar-2018 12:15

A member of

COMFORTDELGRO





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-016582

Date of Request: 31/01/2018

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date: 31/01/2018
Enquiry By: Chng King Lye Jasmine
TP Vehicle No.: SLL2944H
Accident Date: 30/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLL2944H	AIG Asia Pacific Insurance Pte. Ltd.	20/02/2017-19/02/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M00017735

TAX INVOICE

Our Ref No: GR-18-016582

Date of Request: 31/01/2018

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 31/01/2018

Enquiry By Chng King Lye Jasmine

TP Vehicle No. SLL2944H

Accident Date 30/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Feb 2018 Edit Reg		08 Feb 2018 00:00 Edit Adj Rpt	S\$2,150.00 Edit Estimates	S\$2,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Oel Pau Ling , ID: S1712807H								
Main Claimant:	ALIZA BINTE MOHAMED SHARIF , ID: S7047189B								
Vehicle Reg. No.:	SKH2123T	Date of Loss:	30/01/2018 13:00 - :59 [62 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 3381616777SG	Policy/Cover Note No.:	2100502818 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLL2944H	Policy No. (Claimant):	D17MTPV01015564						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Ubi) 320 UBI ROAD 3, 408649 Ubi - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com								
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 13/02/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKH2123T (3381616777SG)
[SLL2944H]
TP
ALIZA BINTE MOHAMED SHARIF
Jan 30 2018 1:00PM
[Oei Pau Ling]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Video															1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print		
1	26/02/18 09:26	Video - Accident													Load MP4			
Letters/Correspondences															1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit			
Assessment Reports															1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print		
1	05/02/18 10:55	Accident Statement From: OD - Reg. No: SLL2944H, Claimant: OEI PAU LING													Load HTM			
Photos/Images															3 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	28/06/18 17:02	General View													Load JPG	<input checked="" type="checkbox"/>		
2	28/06/18 17:02	General View													Load JPG	<input checked="" type="checkbox"/>		
3	28/06/18 17:02	General View													Load JPG	<input checked="" type="checkbox"/>		
4	28/06/18 17:02	General View													Load JPG	<input checked="" type="checkbox"/>		
5	28/06/18 17:02	General View													Load JPG	<input checked="" type="checkbox"/>		
6	28/06/18 17:02	General View													Load JPG	<input checked="" type="checkbox"/>		
7	28/06/18 17:02	General View													Load JPG	<input checked="" type="checkbox"/>		
8	28/06/18 17:02	General View													Load JPG	<input checked="" type="checkbox"/>		
9	28/06/18 17:02	General View													Load JPG	<input checked="" type="checkbox"/>		
10	28/06/18 17:02	General View													Load JPG	<input checked="" type="checkbox"/>		
11	28/06/18 17:02	General View													Load JPG	<input checked="" type="checkbox"/>		
12	28/06/18 17:02	General View													Load JPG	<input checked="" type="checkbox"/>		
13	28/06/18 17:02	General View													Load JPG	<input checked="" type="checkbox"/>		
Documentation															1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	02/02/18 15:02	TP ESTIMATE													Load PDF			
2	02/02/18 15:02	TP GIA REPORT													Load PDF			
3	09/02/18 11:27	TP ESTIMATE - MARKED													Load PDF			
4	07/03/18 14:38	Email from Bernard dd 270218													Load PDF			
5	11/12/18 10:33	WORKSHOP INVOICE													Load PDF			
6	11/12/18 10:33	AUTHORISATION TO ACT FORM													Load PDF			
7	11/12/18 10:33	Release Voucher													Load PDF			
8	11/12/18 10:33	RENTAL RECEIPT													Load PDF			
9	11/12/18 10:33	GIA SEARCH													Load PDF			
10	11/12/18 10:33	LETTER TO OI													Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

TEAM

Vehicle No:	SLL2944H (Insd veh)	Model:	MERCEDES-BENZ C180 1.8 BLUE EFFICIENCY (A)
	SKH2123T (TP veh)		
Date of Accident:	30/01/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No
Repair Estimate	:	\$	11,496.72
Final Repair Cost	:	\$	2,680.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,680.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> [X] YES <input type="checkbox"/> [] NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes / No BOLA Scenario No: _____	
BOLA Liability: _____ 100 _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,680.00
2)		:	\$
3)		:	\$

11 Dec
2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18002110/APA3Q2

Date: 11/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100502818
Claimant Vehicle No : SKH2123T **Insured Vehicle No :** SLL2944H
 Date of Loss: 30/01/2018 Nature of Claim: TP Claim No: 3381616777SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKH2123T**
 Make & Model: MERCEDES-BENZ C180, 1.8 Blue Efficiency (A) Engine No: 27491030019086
 Reg. Date: 16/11/2012 (Man. Year: 2012) Chassis No: WDD2040312A776581
 Colour: Blue Odometer: 101795 km
 Engine Capacity: 1595 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,094.60	2,111.40	5,983.20	73.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,650.00	580.00	2,070.00	78.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,744.60	2,691.40	8,053.20	74.95
Approved Total (Overridden) (S\$)		2,150.00		
(S\$)	10,744.60	2,150.00	8,594.60	79.99
+ GST 7.00/7.00% (S\$)	752.12	150.50	601.62	79.99
Nett Amount (S\$)	11,496.72	2,300.50	9,196.22	79.99
+ Car Rental (3.0 x S\$120.00/day + 7.00% GST) (S\$)		385.20		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		2,687.70		
Global Sum Settlement (S\$)		2,680.00		

INSPECTION

Date of Assignment: 08/02/2018
 Date Inspected: 08/02/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd (Ubi)
320 UBI ROAD 3
Singapore 408649

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT NUMBER PLATE	Bent	45.00 FS	*45.00 FS
2	10		*FRONT NUMBER PLATE GARNISH	Not Necessary	115.00 FL	*- FL
3	1		*FRONT BUMPER	Deformed	1,315.00 FL	*1,315.00 FL
4	2		*FRONT BUMPER INNER BRACKET LH	Necessary	48.00 FL	*48.00 FL
5	1		*FRONT BUMPER INNER BRACKET RH	Necessary	48.00 FL	*48.00 FL
6	1		*FRONT BUMPER SPONGE	Deformed	115.00 FL	*115.00 FL
7	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	295.00 FL	*- FL
8	1		*FRONT BUMPER SIDE BRACKET LH	Not Necessary	82.00 FL	*- FL
9	1		*FRONT BUMPER SIDE BRACKET RH	Not Necessary	82.00 FL	*- FL
10	10		*FRONT BUMPER CLIPS	Necessary	80.00 FL	*50.00 FL
11	1		*FRONT SUPPORT PANEL	Not Necessary	125.00 FL	*- FL
12	1		*FRONT SUPPORT PANEL LH	Not Necessary	117.00 FL	*- FL
13	1		*FRONT SUPPORT PANEL RH	Not Necessary	117.00 FL	*- FL
14	1		*SUPPORT PANEL TOP GARNISH	Not Necessary	65.00 FL	*- FL
15	1		*HEAD LAMP ASSY LH	Not Necessary	1,050.00 FL	*- FL
16	1		*HEAD LAMP ASSY RH	Not Necessary	1,050.00 FL	*- FL
17	1		*HEAD LAMP BRACKET LH	Not Necessary	240.00 FL	*- FL
18	1		*HEAD LAMP BRACKET RH	Not Necessary	240.00 FL	*- FL
19	1		*FRONT BUMPER LOWER GRILLE (CTR)	Not Necessary	150.00 FL	*- FL
20	1		*FRONT BUMPER LOWER GRILLE (LH)	Not Necessary	62.00 FL	*- FL
21	1		*FRONT BUMPER LOWER GRILLE (RH)	Not Necessary	62.00 FL	*- FL
22	1		*FOG LAMP-CHROME (LH)	Not Necessary	118.00 FL	*- FL
23	1		*FOG LAMP-CHROME (RH)	Not Necessary	118.00 FL	*- FL
24	1		*CONDENSOR	Not Necessary	1,250.00 FL	*- FL
25	1		*RADIATOR	Not Necessary	1,280.00 FL	*- FL
26	1		*RADIATOR GRILLE	Cracked	720.00 FL	*720.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	8,989.00	2,341.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	894.40	229.60
Total Parts (\$\$)	8,094.60	2,111.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO KNOCK ,STRAIGHTEN ,REMOVE & REFIX DAMAGE PARTS	New	1,200.00	300.00
2	TO PUTTY & SPRAY PAINTING ON THE BONNET ,FRONT BUMPER FRONT SUPPORT PANEL & AFFECTED AREA	New	1,200.00	250.00
3	TO CHECK WIRING	New	100.00	30.00
4	TO REMOVE & REFIX CONDENSOR TO ASSIST WORKLOAD	New	150.00	0.00
Gross Labour Cost (S\$)			2,650.00	580.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >