

Hsiao Tong (LKKAuto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Tuesday, 27 February 2018 4:39 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your ref: 3381616777SG *Our Ref: CC6/AIG18002110/Apa3 [ACCIDENT INVOLVING SLL 2944H(OI) & SKH 2123T(TP) ON 30/01/2018]

Dear Hsiao Tong,

Contacted OI and she agrees that bulk liability is on us. However, TP should bear some liability for the matter.

Informed her that we will try to settle at best to avoid any litigation cost incurred. She agreed to let us handle the matter.

Kindly assist to offer 80% first to TP in view of the presence of video. To settle in full if TP disagree.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, February 27, 2018 3:22 PM
To: Ler, Bernard-JQ
Subject: RE: Your ref: 3381616777SG *Our Ref: CC6/AIG18002110/Apa3 [ACCIDENT INVOLVING SLL 2944H(OI) & SKH 2123T(TP) ON 30/01/2018]

Hi Bernard,

We refer to the above matter.

We have forwarded a copy of third party's video footage to our insured for viewing. Insured disputed that she is liable for the accident. Kindly refer to the email from insured for your easy reference.

We have spoken to insured earlier, she disagreed on liability and third party claim against her policy. She would like to speak to claim officer on this matter.

Appreciate if you could assist to contact insured as per her request.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 20 February 2018 5:23 PM

To: 'Ler, Bernard-JQ' <Bernard-JQ.Ler@aig.com>

Subject: Your ref: 3381616777SG *Our Ref: CC6/AIG18002110/Apa3 [ACCIDENT INVOLVING SLL 2944H(OI) & SKH 2123T(TP) ON 30/01/2018]

Your ref: **3381616777SG**

Our Ref: CC6/AIG18002110/Apa3

Dear Sirs,

ACCIDENT INVOLVING SLL 2944H(OI) & SKH 2123T(TP) ON 30/01/2018

We refer to the above matter.

We attached here with a copy of video footage from third party for your easy reference. The video footage shows that our insured driver reversed and collided with third party who was stationary behind our insured. We are of the opinion that liability is not in our insured favour.

We are in the midst of engaging insured on this matter and update if there is any issue.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

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