

INS. CASE OWNER:

Stacy Ng | CC 4 / ASM1800 2108, S ha39 | LKK: 54411 | IDAC:

ASSIGNMENT

Surter:

SEBASTIAN

DOI:

05/03/18

Date / Time:

2/2/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : GW 6589A

Claim No. : 58m 0089V

Name of Insured : VEE KATH SOD

Policy No. : G181667

Insured Tel No. : HP: 9842292

Make / Model : T. UTARA

Excess Sec II : SS D.O.A : 07/07/18

Place of Accident : PIE TO GH

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age:

GI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : (V/L: YES / NO)

Insured Liability : % Final? Yes / No

SFF 2818 S



INSRS: PML  
WSP: PERFORMANCE  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time		STAGE	DATE / PIC
26/12/18	SFF 2818 S - X ; GW 6589 A - X	Non-Reporting ltr (1st):	
26/12/18	TP CON FOOTAGE IN V DRIVE/VIC/GPR 2818S. SHOWS CI SKID & REAR-ENDED TP	Non-Reporting ltr (2nd):	
26/12/18	AXA INTERVIEWED TO DO DO & CAW CI.	Non-Reporting ltr (Final):	
26/12/18	FORWARDED TP CON TO AXA VIA EMAIL CLAIM.	Notification ltr (if non-pickup):	
27/12/18	THE EQUIPMENT CI LOSE CONTROL & REAR-ENDED TP. SEND LETTER TO CI. @ 10:35AM. SPOKE TO CI. HE CONFIRMED ACCIDENT DETAILS. HE SIGNED & HT TP. INFORMED TP CLAIM, AGREED TO SETTLE & AWAIT NCD ISSUES.	Call OI:	270218 - VIC
01/01/18	DUAL LIABILITY CLAIM.	After call ltr to OI:	
01/01/18	TO FINALTER COR.	Documentation Check List: Handler Typist	
01/01/18	PROCESSED.	Notification ltr (if non-pickup)	
01/01/18	ORIGINAL TP LOD N.	After call ltr to OI:	
01/01/18	TYPE REPORT FOR WARRANTS APPROVAL.	Authorization To Act:	
01/01/18	AXA APPROVED WARRANTS. SEND ACCEPTANCE.	Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time: Sent By: - RW DONE IN ORDER TO CLOSE.

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: R/P \$5,919.75 (5 days) Reduction: 35 % Email  Call

FINAL SETTLEMENT Date/Time: 11/01/18 Confirm with: CAROLINE Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: NIL If NO or B 28, Ass. Lia: CI SKID & REAR-ENDED TP

Repair Cost: (w/GRE) \$6,354.15

Loss of Rental (LOR): (w/GRE) \$6200 (4 days) X \$1500.00

Loss of Use (LOU): \$ - (3 x days)

Loss of Income (LOI): \$ - (3 x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search \$ 200

Medical: \$ -

Disbursement: \$ - (e.g. Tow/Independent)

Legal Cost: \$ -

Total: \$ 6,978.15 Global Sum \$: -

FINAL PAYMENT Date/Time: Confirm with: Email  Call

Payee 1: \$ 6,978.15 Name 1: PERFORMANCE MOTORBS LIMITED

Payee 2: (Strike if N.A.) \$ - Name 2: -

Payee 3: (Strike if N.A.) \$ - Name 3: -

1) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee: \$350.00

2/9/18

REF: Am

not/shot (h)

31/2/12

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Est. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SFF28185 Yr Regn: 20/3/2012

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: BMW 328i cc 1997

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 56956 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WBA3A52060F253919

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R18

R: 225/45R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Pirelli

Front R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 2/2/18

Survey held at Performance Motor

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

PIP 45919.75  
CRAB: 45,215.75 (55%)

Date/Time, File Pass to?  : Prel. Report

1)  : Final Report

Date/Time, File Return to?

2) \_\_\_\_\_

Report Format :

Lump Sum / L.B.I: (\$ \_\_\_\_\_)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  : Site Insp (\$ \_\_\_\_\_) ) \$ + RS. \_\_\_\_\_

: Interview (\$ \_\_\_\_\_) ) Phone \_\_\_\_\_

: Tech. Invs (\$ \_\_\_\_\_) ) Other \_\_\_\_\_

: Weekend (\$ \_\_\_\_\_) )

Survey Fee:	_____
Transportation:	_____
TOTAL	_____



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18002108/ha3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 02-02-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GW 6589A	Veh. Inspected	SFF 2818S
Policy No.		Coverage (\$)	0.00
Claim No.	S8M0089V	Excess (\$)	0.00
Assign From		Assign Date	02/02/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	02/02/2018	Inspection Date	
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

SFF28185

53

BMW Dealer

# Performance Motors Limited

A member of the Dixie Darby Group  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



115, Alexandra Road  
Dixie Darby Performance Centre  
Singapore 119944  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

180, Seapong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

115, Alexandra Road  
Dixie Darby Business Centre  
Singapore 119944  
Tel. 63190528 (AfterSales)  
63190533/535 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## ESTIMATE

02 FEB 2018

Estimate No. : b1 45751	Page No. : 1 of 2
Date Estimated : 02/02/2018	
Prepared By : Han Kwan Yong	

- ESTIMATE REPAIR FOR - Ng Yan Ching 11 Mount Faber Road #04-18  Singapore 099209	- ACCOUNT - 40000 Cash Sales - Service Singapore
--	--

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFF28185	F253919	30/03/2012	328iA/4	0

DESCRIPTION	VALUE
To replace rear bumper & attachments including to knock out tail panel and dented area caused by the accident <i>850/1mg</i>	1900 2,556.00
To respray rear bumper and tail panel <i>Bumper 1038 End Panel 743</i>	1603 1,781.00
To remove and install boot compartment carpet and garnish to facilitate repairs.	231 271.00
To replace bootlid smart opener top and bottom sensor lines including program and conduct checks for proper function.	7561 681.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.	150 177.00
To check electrical wiring systems and lightings at the rear section for proper function.	150 177.00
Sundries. <i>Mer</i>	80.00
<b>Total Labour 1:</b>	<b>5,697.00</b>

DESCRIPTION	QTY	PRIC	VALUE
RR BUMPER BOTTOM REINFORCEMENT <i>3mm</i>	1	66.10	66.10
REAR BUMPER CENTRE GUIDE <i>2mm</i>	1	32.10	32.10
REAR BUMPER CARRIER (ECE) <i>2mm</i>	1	432.90	432.90
DECORATIVE STRIP (LUXURY LINE) <i>v nec</i>	1	145.05	145.05
REAR BUMPER PANEL PRIMED (LINES) <i>v Defor</i>	1	1,100.25	1,100.25
RR BUMPER FLAP TOWING EYE PRIMED <i>v cut</i>	1	42.20	42.20
REAR PDC HOLDER SET <i>v nec</i>	1	23.10	23.10
GUIDE FOR BUMPER SIDE RH <i>v nec</i>	1	57.05	57.05
PLUG BLACK D=5MM <i>v nec</i>	10	0.90	9.00
SENSOR WIRE FOR SMART OPENER TOP <i>2mm</i>	1	42.10	42.10
SENSOR WIRE FOR SMART OPENER BOTTOM <i>2mm</i>	1	40.50	40.50
EXPANDING NUT <i>v nec</i>	10	0.55	5.50

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No. M2-0020081-X



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel: 63190220 (Sales & Admin)  
63190221 (AfterSales)  
Fax: 64747770

280, Tampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel: 63190888 (AfterSales)  
Fax: 63440773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel: 63190228 (AfterSales)  
63190223/530 (Motorrad)  
Fax: 64796801 (AfterSales)  
64796824 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## ESTIMATE

Estimate No. : **b1 45751**  
Date Estimated : **02/02/2018**  
Prepared By : **Han Kwan Yong**

Page No. : 2 of 2

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SFF2818S</b>	<b>F253919</b>	<b>30/03/2012</b>	<b>328iA/4</b>	<b>0</b>

DESCRIPTION	QTY	PRIC	VALUE
RR BUMPER RH REFLECTOR ✓CRK	1	35.20	35.20 ✓39.7
REAR RH LIGHT IN THE SIDE PANEL ✓CRK	1	356.90	356.90 ✓396.0
REAR RH LIGHT IN TRUNK LID ✓CRK	1	249.80	249.80 ✓292.7
DECOUPLING RING PDC TORQUE CONVERTE ✓NEC	2	5.05	10.10 ✓9.8
# PDC SENSOR HAVANNA (A17) ✓BMS, N20	2	368.80	737.60
(DG) ADHESIVE SET K6 ✓NEC	1	53.05	53.05 ✓51.9

Total Parts : **3,438.50**

5 days.

- LKK Auto Consultants** hence notify the Repairer of the following:
- To resurvey before/after spray painting
  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

- Part by part repair.
- Question Mark Item Photo.
- Photo Before Paint.

Client: OO / No Party / Uninsured / Direct Settlement

Report: \_\_\_\_\_ Date: \_\_\_\_\_

Work Date: **5/3/18** Estimated: \_\_\_\_\_

Damage Cause: **Subsidence** Date: **1/3/18**

Reference No: **9003621** Approved: \_\_\_\_\_ Rep No: \_\_\_\_\_

Submitted Date: \_\_\_\_\_ Time: \_\_\_\_\_

RESURVEY PROVIDED BY: **Subsidence** No. of Photos: \_\_\_\_\_

Surveyor Email: **Subsidence@lkkauto.com**

No. of Working Days: \_\_\_\_\_

Labour 1	:	<b>5,697.00</b>
Parts	:	<b>3,438.50</b>
Labour 2	:	<b>0.00</b>
Excess	:	<b>0.00</b>
Total GST @ 7%	:	<b>639.49</b>
<b>Grand Total</b>	:	<b>9,774.99</b>

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

9,155.50



## FINAL REPORT

Estimate No. : b1 45751  
Date Estimated : 02/02/2018  
Prepared By : Han Kwan Yong

Page No. :

#REPAIR FOR -  
Ng Yan Ching  
11 Mount Faber Road  
#04-18

- ACCOUNT - 40000  
Cash Sales - Service  
Singapore

Singapore 099209

REGN NO	CHASSIS NO	REGN DATE	MODEL	MILEAGE
SFF2818S	F253919	30/03/2012	328iA/4	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
To replace rear bumper and attachments include making good the tail end panel and knocking out dents caused by the accident	1700.00	10.00	1,530.00
To respray rear bumper and tail end panel	1603.00	10.00	1,442.70
To remove and install boot compartment carpet and garnish to facilitate repairs	231.00	10.00	207.90
To remove old PDC assembly, replace damaged parts and reconnect to new bumper include conducting checks for proper function	150.00	10.00	135.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00	10.00	135.00
Sundries	80.00	0.00	80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
REAR BUMPER CARRIER (ECE)	432.90	1.00	3.00	419.91
DECORATIVE STRIP (LUXURY LINE)	145.05	1.00	3.00	140.70
REAR BUMPER PANEL PRIMED (LINES)	1,100.25	1.00	3.00	1,067.24
RR BUMPER FLAP TOWING EYE PRIMED	42.20	1.00	3.00	40.93
REAR PDC HOLDER SET	23.10	1.00	3.00	22.41
PLUG BLACK D=5MM	0.90	10.00	3.00	8.73
EXPANDING NUT	0.55	10.00	3.00	5.33
RR BUMPER RH REFLECTOR	35.20	1.00	3.00	34.14
REAR RH LIGHT IN THE SIDE PANEL	356.90	1.00	3.00	346.19
REAR RH LIGHT IN TRUNK LID	249.80	1.00	3.00	242.31
DECOUPLING RING PDC TORQUE CONVERTE (DG) ADHESIVE SET K6	5.05	2.00	3.00	9.80
	53.05	1.00	3.00	51.46

### # SUPPLEMENTARY ITEMS

Total Labour :	3,530.60
Total Parts :	2,389.15
Total Labour & Parts :	5,919.75
Deduction for Excess :	
Total Repair Costs less Excess:	5,919.75
GST @7%:	414.38
<b>Grand Total :</b>	<b>6,334.13</b>

## Vic (LKKAuto)

---

**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Wednesday, 18 April, 2018 3:27 PM  
**To:** Sebastian Yeang (LKK Auto); Asher Sng (LKKAuto); Vic (LKKAuto)  
**Subject:** FINAL REPORT / SFF2818S  
**Attachments:** Final Report SFF2818S.pdf

Dear Sebastian

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour : 3,530.60  
Total Parts : 2,389.15  
Total Labour & Parts : 5,919.75

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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## Vic (LKKAuto)

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**From:** NG Stacey <stacey.ng@axa.com.sg>  
**Sent:** Monday, 26 February, 2018 5:40 PM  
**To:** Vic (LKKAuto)  
**Cc:** Mei Kwan (LKKAuto); HO Vincent  
**Subject:** RE: S8M0089VMC/NPS

Hi Vic

For this case, please call insured and verify that this is a head to rear collision. Once liability cleared, please update workshop.

Thank you.

Regards

---

**Stacey Ng** | Assistant Manager, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: [stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)  
Customer Care No. 1800 8804888



**GLOBAL INSURANCE  
BRAND  
FOR THE 8<sup>TH</sup>  
CONSECUTIVE YEAR**

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This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---

**From:** NG Stacey  
**Sent:** Friday, February 23, 2018 9:44 AM  
**To:** 'vicalpeh@lkkauto.com' <vicalpeh@lkkauto.com>  
**Cc:** 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; HO Vincent <vincent.ho@axa.com.sg>  
**Subject:** S8M0089VMC/NPS

Hi Vic

Please see attached for the gia report.

You can provide them with the below screenshot.



From No 100

CVS 28185

B 10



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I drove CV 6589 A towards  
the Rd Work. I was to slow down  
brake. I need to apply brake also  
but can't on right side corner.

SFF 28185

Regards

Stacey Ng | Assistant Manager, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: [stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)  
Customer Care No. 1800 8804888



**GLOBAL INSURANCE  
BRAND  
FOR THE 8<sup>TH</sup>  
CONSECUTIVE YEAR**

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## ◀ MANDATE REQUEST FOR S8M0089V

Type

🔔 Question

Message

Liability: Insured skidded and rear ended third party vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$6,334.13 (w/GST) Loss of Rental: \$642.00 (4days x \$150) (w/GST) GIA Search: \$2.00 Total: \$6,340.50 Revised Immediate Advice with Mandate and marked estimate uploaded for your easy referance. Please kindly let us have your approval / instruction if any. Thank you  
- Asher Sng (04/07/2018)

Reply

 **MANDATE REQUEST FOR S8M0089V**

Type

 Question

Message

Liability: Insured skidded and rear ended third party vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$6,334.13 (w/GST) Loss of Rental: \$642.00 (4days x \$150) (w/GST) GIA Search: \$2.00 Total: \$6,340.50 Revised Immediate Advice with Mandate and marked estimate uploaded for your easy referance. Please kindly let us have your approval / instruction if any. Thank you  
- Asher Sng (04/07/2018)

[Reply](#)

## Vic (LKKAuto)

---

**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Thursday, 12 July, 2018 4:44 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** Re: PAYMENT REQUEST - SFF2818S AND GW6589A ON 02/02/2018 LKK REF CC4/ASM18002108/Sha3  
**Attachments:** SKM\_558e18071216420.pdf

Dear Vic

Please refer to attach duly signed dv and kindly process payment asap.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

---

**From:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Sent:** Wednesday, 11 July 2018 4:19:08 PM  
**To:** PBSP  
**Cc:** 甯瑤 ©; Vic (LKKAuto)  
**Subject:** RE: PAYMENT REQUEST - SFF2818S AND GW6589A ON 02/02/2018 LKK REF CC4/ASM18002108/Sha3

Without Prejudice

Dear Caroline,

We refer to your below email.

We will forward your client's request to our principal.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** PBSP [mailto:pml-pbsp@simedarby.com.sg]

**Sent:** Wednesday, 11 July, 2018 3:29 PM

**To:** Vic (LKKAuto)

**Subject:** PAYMENT REQUEST - SFF2818S AND GW6589A ON 02/02/2018 LKK REF CC4/ASM18002108/Sha3

Dear Vic

Please see email below from our customer on the request to issue to payments (separate the rental cheque from our Repair cost).

I will forward you the duly signed dv as soon as it's ready.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

---

**From:** Yan Ching <yanching.ng@gmail.com>

**Sent:** Wednesday, 11 July 2018 1:02 PM

**To:** Teng Wai Khan

**Cc:** Han Kwan Yong; PBSP

**Subject:** Re: SFF2818S - Addendum form

hi Mr Teng,

thanks. if i sign, AXA will disburse the full amount to PML right? since i am the one who paid for the car rental fees, can i request for this amount to be paid directly to me? can this be stated in the Discharge Voucher that i am to sign? thanks.

Yan Ching

On Tue, Jul 10, 2018 at 3:08 PM Teng Wai Khan <teng.wai.khan@simedarby.com.sg> wrote:

Dear Ms Ng,

For your better understanding, the discharge voucher which was issued by AXA insurer require the involved claim party owner for signature. The signing off on the discharge voucher by the claimant is mandatory to facilitate the claim process for the insurer in closing the case and pay up the total repair bill.

The amount \$6,978.13 as stated in the discharge voucher consist of our repair cost, LTA search fees as well as the rental cost \$642 to be reimbursed to your good self.

I hope the above explanation could provide you with a better understanding on your concerns. Thanks

Regards,

Wai Khan

Performance Motors Limited

Sime Darby Performance Centre

Body & Paint Department

DID : 63190149  
Fax : 64743229



"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

SFF28185

**Performance Motors Limited**

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

290, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63448773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/510 (Motorrad)  
64796601 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

**E S T I M A T E**

1248360  
02 FEB 2018

Estimate No. : b1 45751	Page No. : 1 of 2
Date Estimated : 02/02/2018	
Prepared By : Han Kwan Yong	

- ESTIMATE REPAIR FOR - Ng Yan Ching 11 Mount Faber Road #04-18  Singapore 099209	- ACCOUNT - 40000 Cash Sales - Service Singapore
--	--

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFF28185	F253919	30/03/2012	328iA/4	0

DESCRIPTION	VALUE
To replace rear bumper & attachments including to knock out tail panel and dented area caused by the accident <i>850/day</i>	1700 <del>2350.00</del>
To respray rear bumper and tail panel <i>Bumper 1038 End Panel 743</i>	1603 <del>1781.00</del>
To remove and install boot compartment carpet and garnish to facilitate repairs.	231 <del>277.00</del>
To replace bootlid smart opener top and bottom sensor lines including program and conduct checks for proper function.	? 561 <del>607.00</del>
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.	150 <del>177.00</del>
To check electrical wiring systems and lightings at the rear section for proper function.	150 <del>177.00</del>
Sundries.	80.00
<b>Total Labour 1:</b>	<b>5,697.00</b>

DESCRIPTION	QTY	PRIC	VALUE
RR BUMPER BOTTOM REINFORCEMENT ?	1	66.10	66.10
REAR BUMPER CENTRE GUIDE ?	1	32.10	32.10
REAR BUMPER CARRIER (ECE) ?	1	432.90	432.90
DECORATIVE STRIP (LUXURY LINE) <i>✓ NEC</i>	1	145.05	145.05
REAR BUMPER PANEL PRIMED (LINES) <i>✓ Deform</i>	1	1,100.25	1,100.25
RR BUMPER FLAP TOWING EYE PRIMED <i>✓ Cut</i>	1	42.20	42.20
REAR PDC HOLDER SET <i>✓ NEC</i>	1	23.10	23.10
GUIDE FOR BUMPER SIDE RH <i>✓ NEC</i>	1	57.05	57.05
PLUG BLACK D=5MM <i>✓ NEC</i>	10	0.90	9.00
SENSOR WIRE FOR SMART OPENER TOP ?	1	42.10	42.10
SENSOR WIRE FOR SMART OPENER BOTTOM ?	1	40.50	40.50
EXPANDING NUT <i>✓ NEC</i>	10	0.55	5.50



# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No. MQ-0020081-X



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel: 43190100 (Sales & Admin)  
43190111 (AfterSales)  
Fax: 44747770

280, Sangong Arang Road  
East Coast Centre  
Singapore 430180  
Tel: 43190888 (AfterSales)  
Fax: 43448777

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel: 43190528 (AfterSales)  
43190533/330 (Motorrad)  
Fax: 44794401 (AfterSales)  
44794424 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## E S T I M A T E

Estimate No. : b1 45751	Page No. : 2 of 2
Date Estimated : 02/02/2018	
Prepared By : Han Kwan Yong	

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFF2818S	F253919	30/03/2012	328iA/4	0

DESCRIPTION	QTY	PRIC	VALUE
RR BUMPER RH REFLECTOR ✓CRK	1	35.20	35.20
REAR RH LIGHT IN THE SIDE PANEL ✓cut	1	356.90	356.90
REAR RH LIGHT IN TRUNK LID ✓cut	1	249.80	249.80
DECOUPLING RING PDC TORQUE CONVERTE ✓NEC	2	5.05	10.10
# PDC SENSOR HAVANNA (A17) ✓DMG	2	368.80	737.60
(DG) ADHESIVE SET K6 ✓NEC	1	53.05	53.05
Total Parts :			3,438.50

5 days.

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

5/3/18  
Substina.  
9003621  
Substina.yeang@lkkauto.com

- Part by part repair.
- Question Mark Item Photo.
- Photo Before Paint.

5.20 PM

Labour 1	:	5,697.00
Parts	:	3,438.50
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	639.49
<b>Grand Total</b>	:	<b>9,774.99</b>

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*  
\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7124252H



NG YAN CHING

黄艳青

CHINESE

Date of Birth

04-07-1971

Country of Birth

SINGAPORE

Sex  
F

S71252H



1282531



NRIC No: S7124252H

Blood Group: Date of Issue

B+

15-08-1993

11 MOUNT FABER ROAD #04-18  
SINGAPORE 099208

NRIC No: S7124252H

Date: 29-10-2006

No: 8648096

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number: S7124252H

Name:

NG YAN CHING

Birth Date: 04 Jul 1971

Issue Date: 30 Oct 2003



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	02 Nov 1993

NP 438A



License No: S7124252H

## Vic (LKKAuto)

---

**From:** KHOR Saw Theng <sawtheng.khor@axa.com.sg>  
**Sent:** Wednesday, 4 July, 2018 2:59 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** HO Vincent; NG Stacey; CHIONH Hock San Christopher; OH Vale; Vic (LKKAuto); Olivia Lau (LKKAuto)  
**Subject:** RE: REQ FOR DIRET SETTLEMENT- SFF2818S AND GW6589A(AXA) ON 02/02/2018 \*\*\* LKK REF: CC4/ASM18002108/ha3 S8M0089V

Dear Asher

Please proceed as per proposed mandate and send us invoice for payment.

Regards

**Khor Saw Theng (Ms)** | Manager, Motor Claims  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: [sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)  
Customer Care No: 1800 880 4888



**redefining / insurance**

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---

**From:** Asher Sng (LKKAuto) [mailto:[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)]  
**Sent:** Wednesday, July 04, 2018 2:26 PM  
**To:** KHOR Saw Theng <sawtheng.khor@axa.com.sg>  
**Cc:** HO Vincent <[vincent.ho@axa.com.sg](mailto:vincent.ho@axa.com.sg)>; NG Stacey <[stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)>; CHIONH Hock San Christopher <[chris.chionhhs@axa.com.sg](mailto:chris.chionhhs@axa.com.sg)>; OH Vale <[vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>  
**Subject:** RE: REQ FOR DIRET SETTLEMENT- SFF2818S AND GW6589A(AXA) ON 02/02/2018 \*\*\* LKK REF: CC4/ASM18002108/ha3 S8M0089V

Hi Saw Theng,

We refer to the email below.

We had seek mandate for your approval thru Smart claim message.

◀ Re:MANDATE REQUEST FOR S8M0089V

Type

🗨 Question

Message

Please proceed with your proposed mandate & send us invoice for pyt.

Reply



AXA Insurance Pte Ltd  
8 Shenton Way  
#27-01  
Singapore 068811  
Attention: Motor Claims

**"Without Prejudice"**

Your Ref:

Our Ref:

Date:

27 April 2018

Subject:

**ACCIDENT INVOLVING VEHICLES SFF2818S & GW6589A ON 02.02.2018**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	6334.13
Car rental	:	S\$	642.00
GIA search fee	:	S\$	2.00
Total	:	S\$	6978.13

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Rental Invoice & Rental Agreement
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg).

Yours sincerely

Teng Wai Khan  
Customer Service Manager, Body & Paint

Performance Motors  
Limited  
1800-Call-BMW  
(1800-2255-269)

[www.pml.com.sg](http://www.pml.com.sg)

303 Alexandra Road  
Sime Darby  
Performance Centre  
Singapore 159941  
Tel Sales 6319 0100  
Tel AfterSales:  
6319 0111  
Fax 6474 7770

315 Alexandra Road  
#01-01  
Sime Darby  
Business Centre  
Singapore 159944  
Tel Sales 6319 0511  
Tel AfterSales:  
6319 0527  
Fax 6479 6624

260  
Kampong Arang Rd  
East Coast Centre  
Singapore 438180  
Tel AfterSales:  
6319 0888  
Fax 6344 1332

Registered office  
305 Alexandra Road  
#02-01  
Vantage  
Automotive Centre  
Singapore 159942

Co. Reg. No.  
197401599W



27 FEBRUARY 2018

**LEE KENG SOO  
BLOCK 135 BISHAN STREET 12  
#05-404  
SINGAPORE 570135**

Dear Sir/Madam,

**OUR REF : CC4/ASM18002108/ha3  
YOUR REF : GW 6589A  
ACCIDENT INVOLVING GW 6589A AND SFF 2818S ALONG PIE TOWARDS CITY ON  
02.02.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s PERFORMANCE MOTORS LTD, acting on behalf of the owner of SFF 2818S against your motor insurance policy.

Based on the accident report, accident scenario and available evidences, it was reported that your vehicle had collided to the Third-Party vehicle SFF 2818S. As such, liability may not be to your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
D/D: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

# Performance Motors Limited

A member of the Bime Darby Group



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING 9FF28183 & GMB589A ON 02/02/18.

I, Mr Ng Yan Ching owner of Vehicle Registration No. 9FF28183 hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.


Signed by:

x 

Name: Ng Yan Ching (Date) 02/02/18  
NRIC No.: 87124252H

In the presence of:

  
Name: \_\_\_\_\_ (Date) 02/02/18  
NRIC No.: \_\_\_\_\_







redefining / insurance



CLAIM REF : S8M0089V  
INSURED : LEE KENG SOO

**DISCHARGE VOUCHER**

We/I, NG YAN CHING, NRIC NO.S7124252H hereby agree to accept the sum of dollars SIX THOUSAND NINE HUNDRED SEVENTY EIGHT AND CENTS THIRTEEN ONLY (\$\$6,978.13) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. GW 6589A as a result of an accident along PIE TOWARDS CITY on 02/02/2018 of which we/I were/was the driver/owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SFF 2818S.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. GW 6589A in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. GW 6589A.

Dated this 11th day of July 2018

Claimant's Signature : 

NRIC no./ Company Stamp : S7124252H

Occupation/ Business : \_\_\_\_\_

Address : 11 Mount Faber Rd #04-18 S099209

Telephone No. : 9842 2592

Witness's Name : \_\_\_\_\_

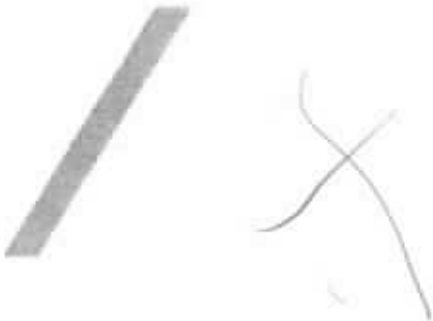
Witness's Signature : \_\_\_\_\_

Witness's NRIC No. : \_\_\_\_\_

HAN KWAN YONG  
Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941



redefining / insurance



CLAIM REF : S8M0089V  
INSURED : LEE KENG SOO

**DISCHARGE VOUCHER**

We/I, NG YAN CHING, NRIC NO. S7124252H hereby agree to accept the sum of dollars SIX THOUSAND NINE HUNDRED SEVENTY EIGHT AND CENTS THIRTEEN ONLY (S\$6,978.13) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. GW 6589A as a result of an accident along PIE TOWARDS CITY on 02/02/2018 of which we/I were/was the driver/owner/ hirer/ passenger/ rider/ pillion/ insurer of motor vehicle no. SFF 2818S.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. GW 6589A in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said Insurer, owner and/or driver of vehicle no. GW 6589A.

Dated this 11th day of July 2018

Claimant's Signature : 

NRIC no./ Company Stamp : S7124252H

Occupation/ Business : \_\_\_\_\_

Address : 11 Mount Faber Rd #04-18 S099209

Telephone No. : 9842 2592

Witness's Name : \_\_\_\_\_

Witness's Signature : 

Witness's NRIC No. : \_\_\_\_\_

HAN KWAN YONG  
Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 119941

503, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770390, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773115, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190138 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

## SERVICE TAX INVOICE

Repair Order No. : B1 1248360

Date IN : 05/03/2018

Cust. Svc. Advisor: Han Kwan Yong

Page No. : 1 of 2

Invoice Number : 1957695 / WSB

Invoice Date : 24/04/2018

Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

## - CUSTOMER INFORMATION -

Mdm Ng Yan Ching  
11 Mount Faber Road  
#04-18

Singapore 099209

## - INVOICE TO - 238

Mdm Ng Yan Ching  
c/o AXA Insurance Pte Ltd  
8 Shenton Way  
#24-01 AXA Tower  
Singapore 068811

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFF2818S	F253919	30/03/2012	328IA/4	56956

## - - - - LABOUR 1 - - - -

To replace rear bumper and attachments including make good the tail end panel and knock out dented area caused by the accident.

To respray rear bumper and tail end panel.

To remove and install boot compartment carpet and garnish to facilitate repairs.

To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.

To check electrical wiring systems and lightings at the rear section for proper function.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 02.02.2018. 3RD PARTY CAR : GW6589A.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR SEBASTIAN YEANG FROM LKK AUTO ON 05.03.2018 AT 5:20PM. AUTHORISED REPAIR BY MS VIC FROM LKK AUTO ON 27.02.2018 VIA EMAIL.

PROPOSE CAR RENTAL = \$642.00. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

Retail

Price

DISC%

NETT

1,700.00 10.00 1,530.00

1,603.00 10.00 1,442.70

231.00 10.00 207.90

150.00 10.00 135.00

150.00 10.00 135.00

80.00 0.00 80.00

0.00 0.00 0.00

0.00 0.00 0.00

0.00 0.00 0.00

Total Labour 1: 3,530.60

## - - - - PARTS - - - -

REAR BUMPER CARRIER (ECE)

DECORATIVE STRIP (LUXURY LINE)

RR BUMPER FLAP TOWING EYE PRIMED

REAR PDC HOLDER SET

PLUG BLACK D=5MM

EXPANDING NUT

RR BUMPER RH REFLECTOR

REAR RH LIGHT IN THE SIDE PANEL

REAR RH LIGHT IN TRUNK LID

DECOUPLING RING PDC TORQUE CONVERTE

Retail

Qty

Price

DISC%

NETT

1 432.90 3.00 419.91

1 145.05 3.00 140.70

1 42.20 3.00 40.93

1 23.10 3.00 22.41

10 0.90 3.00 8.73

10 0.55 3.00 5.33

1 35.20 3.00 34.14

1 356.90 3.00 346.19

1 249.80 3.00 242.31

2 5.05 3.00 9.80





### VEHICLE HIRING AGREEMENT

#### HIRER'S PARTICULARS

Name (as in I/C) NG VAN CHENG  
 NRIC/Passport No: SF124252H Date of Birth: 04/07/71  
 Address: 11 Mount Faber RD #04-18 Age: 47  
 (S: 099209)  
 Name & Address of Employer: \_\_\_\_\_  
 Occupation: \_\_\_\_\_ Driving Exp: 24  
 Driving Licence No: \_\_\_\_\_ Passed Date: 02/11/93  
 D/L Type: Local/Int'l/Others: \_\_\_\_\_  
 Tel(O) \_\_\_\_\_ (R) \_\_\_\_\_ HP 98422502

#### DRIVER'S PARTICULARS

Name (as in I/C) LAI JING THAI  
 NRIC/Passport No: SF114135J Date of Birth: 06/05/78  
 Address: AS ABOVE Age: 47  
 Occupation: \_\_\_\_\_ Driving Exp: 25 Yrs  
 Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: 25/05/92  
 D/L Type: Local/Int'l/Others: \_\_\_\_\_ Contact No: \_\_\_\_\_

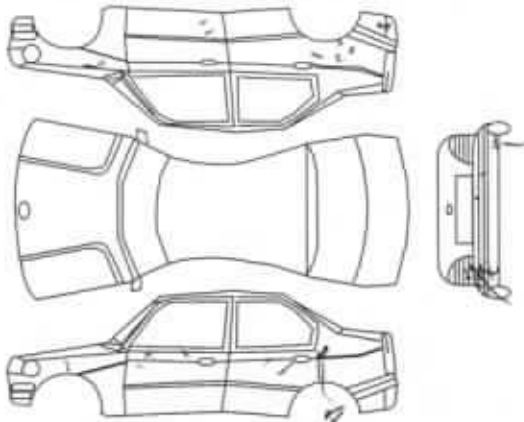
Hirer's Own Vehicle No: SFF2818S Replace Veh No: \_\_\_\_\_  
 Loan Vehicle No: SKK7641R VR No: \_\_\_\_\_  
 Make & Model: T. CAMRY Auto/Manual Group: \_\_\_\_\_  
**CHARGES** : \$ cts  
 Daily 04 day @\$ 150.00 Per day 600 00  
 Weekly/Monthly week @\$ \_\_\_\_\_ Per week/Monthly \_\_\_\_\_  
 Others \_\_\_\_\_  
 CDW/PAI @\$ \_\_\_\_\_ Per day/Monthly \_\_\_\_\_  
 Delivery/Collection Svc \_\_\_\_\_  
 GST \_\_\_\_\_  
 OR No: \_\_\_\_\_ (A) SUB-TOTAL \_\_\_\_\_  

Petrol Level & Surchage	OUT	E	1/4	1/2	3/4	F
			<input checked="" type="checkbox"/>			
	IN					

 First \_\_\_\_\_ km FREE per day  
 Excess mileage is chargeable at \_\_\_\_\_ cents per km  
 GST 7% 42 00  
**TOTAL CHARGES** 642 00

Security Deposit : \$ \_\_\_\_\_ Bank: UOR  
 CASH/NETS/VISA/MC/AMEX/CHQ No: 4565 9820 2021 2450  
 Expiry Date: 02/21 Card ID No: 637  
 Name as in Card: NG VAN CHENG

NON WAIVER EXCESS (Subject to GST): \$ 3000/-  
**ACCESSORIES CHECK**  
 Data Cards  Camera Systems  Hub Cap  Radio / CD Cartridge  
 Jack  Tyre Opener  Petrol Cap  Spare Tyre  
 Hirer's Signature: \_\_\_\_\_ Additional Driver's Signature: \_\_\_\_\_



**INDICATE:**  
 A - Accidents  
 D - Dents  
 S - Scratches  
 X - Crack

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

#### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<u>05/03/18</u>	<u>1015</u>	<u>75785</u>	<u>Joh</u>	

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
<u>9/3/18</u>	<u>1130</u>			<u>RTH 09/03/18 1130HRS</u>

Hirer's/Driver Signature: \_\_\_\_\_  
 Hirer's/Driver Signature: \_\_\_\_\_



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-018107

Date of Request: 02/02/2018

Your Ref No:

Online Purchase

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Dear Sir/Madam,

Enquiry Date: 02/02/2018  
Enquiry By: Han Kwan Yong  
TP Vehicle No.: GW6589A  
Accident Date: 02/02/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GW6589A	AXA Insurance Pte Ltd	28/03/2017-27/03/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
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Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-018107  
Date of Request: 02/02/2018

Your Ref No: Online Purchase

Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941

Dear Sir/Madam,

Enquiry Date: 02/02/2018  
Enquiry By: Han Kwan Yong  
TP Vehicle No: GW6589A  
Accident Date: 02/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque



### Service Request Details

Claim: SIM00219V

Reference: CC4/ASM18002108/Sho3a2 

Loss Date: 2 February 2018

Request Date: 2 February 2018

Due Date:

Vendor Name: LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss: Third Party Vehicle Damage

Services: Pending verification - Direct Settlement

**Actions**

Next Step: Wait for Approve Invoice



**Vehicle Information**

Incident Vehicle Registration #: SFF26185

Make: TPVD BMW

Model: 328

Service Address: ...

**Primary Contact/Insured**

LEE KEENG SOO  
BLK 136 #05-404, S70135, Singapore  
1MAXURANCE@GMAIL.COM

**Claim Handler**

HG Stacy  
6568804351  
stacy.ng@saa.com.sg

#### Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type:

 Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Accident Statement	Reports & Statement		Meatman	









EDIT	S/N NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR HHR	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE
	6		TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	135	0	0	Approve		







**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	<b>GW 6589A</b> (Insd veh)	<b>Model:</b>	<b>TPVD BMW</b>
	<b>SFF 2818S</b> (TP veh)		<b>328</b>
<b>Date of Accident:</b>	<b>02/02/2018</b>		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		9,774.99
Final Repair Cost	:	\$		6,334.13
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$	642.00	4 days
LTA / GIA Search Fee	:	\$	2.00	

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	6,978.13

**Is Third Party Workshop GIA Registered?**  YES  NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No:  
 \_\_\_\_\_  
 BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)  
 \* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

<b>Payment Instruction: Payee's Breakdown</b>			
1)	PERFORMANCE MOTORS LIMITED	:	\$ 6,978.13

\_\_\_\_\_  
 JOANNE LEE KHANG MIN  
 LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
 20/09/2018  
 Date

Please attach all the supporting documents to the form.  
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))