

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 27 February, 2018 10:09 AM
To: PBSP
Cc: Asher Sng (LKKAUTO); assignments; Admin A; Mei Kwan (LKKAUTO); Vic (LKKAUTO)
Subject: RE: REQ FOR DIRET SETTLEMENT- SFF2818S AND GW6589A(AXA) ON 02/02/2018
*** LKK REF: CC4/ASM18002108/ha3

Your Ref: SFF 2818S
Our Ref: CC4/ASM18002108/ha3

“WITHOUT PREJUDICE”

Dear Caroline,

ACCIDENT INVOLVING VEHICLES GW 6589A AND SFF 2818S ON 02/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: PBSP [mailto:pml-pbsp@simerdarby.com.sg]
Sent: Friday, 23 February, 2018 10:19 AM
To: Vic (LKKAUTO)
Cc: Asher Sng (LKKAUTO); assignments; Admin A; Mei Kwan (LKKAUTO)
Subject: Re: REQ FOR DIRET SETTLEMENT- SFF2818S AND GW6589A(AXA) ON 02/02/2018 *** LKK REF: CC4/ASM18002108/ha3

Dear Vic

As spoken, please see the video link below.

https://www.dropbox.com/s/qgw2scdbhn0upyc/20180202_024058_ER.mp4%20-%201.mp4?dl=0

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Friday, 23 February 2018 10:04:26 AM

To: PBSP

Cc: Asher Sng (LKKAUTO); assignments; 甯琚 ©; Mei Kwan (LKKAUTO); Vic (LKKAUTO)

Subject: RE: REQ FOR DIRET SETTLEMENT- SFF2818S AND GW6589A(AXA) ON 02/02/2018 *** LKK REF: CC4/ASM18002108/ha3

Your Ref: SFF 2818S

“WITHOUT PREJUDICE”

Our Ref: CC4/ASM18002108/ha3

Dear Caroline,

ACCIDENT INVOLVING VEHICLES GW 6589A AND SFF 2818S ON 02/02/2018

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident statement for your perusal.

From Below

GUSTAF

[B D]

✓

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I drove GV 6589 A Toward
the Rd Work. I was thrust out
brake. I need to apply brake but
but can't on right side corner.

SFF 28185

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence (if any)** your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Friday, 9 February, 2018 9:33 AM

To: Vic (LKKAuto)

Cc: Asher Sng (LKKAuto); assignments; Admin A; Mei Kwan (LKKAuto)

Subject: Re: REQ FOR DIRET SETTLEMENT- SFF2818S AND GW6589A(AXA) ON 02/02/2018 *** LKK REF: CC4/ASM18002108/ha3

Dear Vic,

Please let us have your reply on liability.

Owner chasing for this case.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, 7 February 2018 10:09 AM

To: PBSP

Cc: Asher Sng (LKKAuto); assignments; 甯琚 ©; Mei Kwan (LKKAuto); Vic (LKKAuto)

Subject: RE: REQ FOR DIRET SETTLEMENT- SFF2818S AND GW6589A(AXA) ON 02/02/2018 *** LKK REF: CC4/ASM18002108/ha3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that we are yet to receive our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Wednesday, 7 February, 2018 9:44 AM

To: Mei Kwan (LKKAuto); Vic (LKKAuto)

Cc: Asher Sng (LKKAuto); assignments; Admin A

Subject: Re: REQ FOR DIRET SETTLEMENT- SFF2818S AND GW6589A(AXA) ON 02/02/2018 *** LKK REF: CC4/ASM18002108/ha3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Monday, 5 February 2018 12:41:32 PM

To: Mei Kwan (LKKAuto); Vic (LKKAuto)

Cc: Asher Sng (LKKAuto); assignments; 甯琚 ©

Subject: Re: REQ FOR DIRET SETTLEMENT- SFF2818S AND GW6589A(AXA) ON 02/02/2018 *** LKK REF: CC4/ASM18002108/ha3

Dear Vic,

Please let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 2 February 2018 2:39:20 PM

To: PBSP

Cc: Asher Sng (LKKAuto); Vic (LKKAuto); assignments; 甯瑒 ©

Subject: RE: REQ FOR DIRET SETTLEMENT- SFF2818S AND GW6589A(AXA) ON 02/02/2018 *** LKK REF: CC4/ASM18002108/ha3

Dear Caroline,

Thank you for your email.

Please be informed that we are currently **pending for our insured's report and AXA's instruction for direct settlement.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Friday, 2 February, 2018 12:11 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: REQ FOR DIRET SETTLEMENT- SFF2818S AND GW6589A(AXA) ON 02/02/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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