# **Asher Sng (LKKAuto)**

From: Asher Sng (LKKAuto)

**Sent:** Thursday, 30 August 2018 9:47 AM **To:** 'Dennis Leong'; Mei Kwan (LKKAuto)

Cc: 'David Koh'; 'Daniel Lim'; 'Lee Ting Tee'; 'Sayedinah Bin Ali'; assignments; Vic (LKKAuto);

Admin A

Subject: RE: SFE2231P CLAIMS AGAINST GBB8927P \*\*\*\*URGENT BASIS\*\*\*\* LKK REF:

CC4/ASM18002095/ea3

Attachments: OI SKETCH PLAN.pdf

Without Prejudice

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client exit the minor road with a stop line and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Asher Sng (LKKAuto)

Sent: Monday, 5 February 2018 11:57 AM

**To:** 'Dennis Leong' <dennisleong@motorimage.net>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> **Cc:** David Koh <davidkoh@motorimage.net>; Daniel Lim <daniellim@motorimage.net>; Lee Ting Tee

<ting@motorimage.net>; Sayedinah Bin Ali <sayedinah@motorimage.net>; assignments <assignments@lkkauto.com>;

Vic (LKKAuto) < vicalpeh@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: RE: SFE2231P CLAIMS AGAINST GBB8927P \*\*\*\* URGENT BASIS\*\*\*\* LKK REF: CC4/ASM18002095/ea3

Without Prejudice

Hi Dennis,

We refer to the email below.

Please kindly arrange your client vehicle for survey.

Meanwhile we are still pending instruction from our principal.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Dennis Leong [mailto:dennisleong@motorimage.net]

Sent: Saturday, 3 February 2018 9:42 AM

To: Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>

Cc: David Koh <davidkoh@motorimage.net>; Daniel Lim <daniellim@motorimage.net>; Lee Ting Tee

<ting@motorimage.net>; Sayedinah Bin Ali <sayedinah@motorimage.net>; assignments <assignments@lkkauto.com>;

Asher Sng (LKKAuto) < <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>; Vic (LKKAuto) < <a href="mailto:vicalpeh@lkkauto.com">vicalpeh@lkkauto.com</a>; Admin A < <a href="mailto:admin-a@lkkauto.com">a@lkkauto.com</a>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>;

Subject: RE: SFE2231P CLAIMS AGAINST GBB8927P \*\*\*\*URGENT BASIS\*\*\*\* LKK REF: CC4/ASM18002095/ea3

Hi Officer,

Kindly advise liability for SFE2231P.

Best Regards,

#### **Dennis Leong**

Service Advisor Motor Image Enterprises Pte Ltd 25 Leng Kee Road Singapore 159097 DID:(65)6703 8161 FAX:(65)6479 1137

Email:dennisleong@motorimage.net



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 2 February 2018 12:42 PM

To: Dennis Leong <dennisleong@motorimage.net>

Cc: David Koh < <a href="mailto:davidkoh@motorimage.net">davidkoh@motorimage.net</a>; Lee Ting Tee

<ting@motorimage.net>; Sayedinah Bin Ali <sayedinah@motorimage.net>; assignments <assignments@lkkauto.com>;

Asher Sng (LKKAuto) < <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>; Vic (LKKAuto) < <a href="mailto:vicalpeh@lkkauto.com">vicalpeh@lkkauto.com</a>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>;

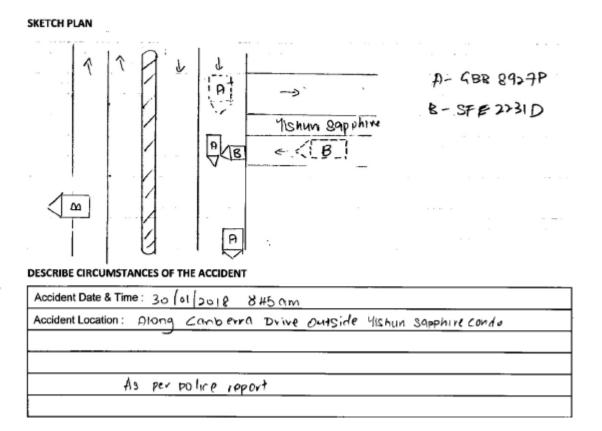
Subject: RE: SFE2231P CLAIMS AGAINST GBB8927P \*\*\*\*URGENT BASIS\*\*\*\* LKK REF: CC4/ASM18002095/ea3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending AXA's instruction for direct settlement**.

Attached here with our insured's sketch plan and statement for your perusal.



### Brief Details.

On 30/01/2018 at 0845hrs along Canberra Drive outside Yishun Sapphire Condominium, while I was driving my company lorry on the left lane of a two lane road when suddenly, a car (SFE2231P, Nissan Forester) drove out of the said condominium exit abruptly. The said mentioned car hit onto my company lorry's left passenger door while I was driving my lorry, hence I stopped my vehicle along the road after the condominium exit.

The said car was moving so fast that after it hit my lorry, the said car moved straight across the road divider and crashing into a construction site barrier fence. Ambulance attended to us, and conveyed the said car driver. My lorry had 3 Bangladeshi passengers at that point of time and they did not sustain any injuries. The said car involved had two passengers, which I believe is the car driver's husband and daughter. My company lorry sustained a seriously damaged left passenger door and area. No government properties involved. Police attended to us: F/20180130/0088.

### Please provide us evidence to support your claim if any.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

## Meanwhile, please arrange appointment for survey ASAP.

## To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dennis Leong [mailto:dennisleong@motorimage.net]

Sent: Thursday, 1 February, 2018 5:39 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey < motor.survey@axa.com.sg>; SG AXA Insurance SM Claims Service

Team <cst@axa.com.sg>

Cc: David Koh <davidkoh@motorimage.net>; Daniel Lim <daniellim@motorimage.net>; Lee Ting Tee

<ting@motorimage.net>; Sayedinah Bin Ali <sayedinah@motorimage.net>

Subject: SFE2231P CLAIMS AGAINST GBB8927P \*\*\*\* URGENT BASIS\*\*\*\*

Hi Officer,

Kindly refer to attachment and arrange survey for this vehicle.

Best Regards,

## **Dennis Leong**

Service Advisor
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID:(65)6703 8161
FAX:(65)6479 1137
Email:dennisleong@motorimage.net









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