

ASS. REC. BY:

REF: CS/CTI18002079/49d3n2 Special Instruction:

Surveyor: Marcus

ASSIGNMENT (Office)

From (Person): Mei Men

Chong Boon Sen

of CTIDate/Time: 1/2/18 @ 4:37pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLF 9033YInsured: XD 53614at Workshop m/s: Hock Wah MotorTel: 6 785 3933of Blk 900B, Tampines str 93Policy No: DMCVSN1760201700Claim No: SNM18D00596C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 3/10/201802/02/18 @ 1pm - 3pm

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time: 5:23pm @ 1/2/18

Person Contacted:

HanVehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SLF 9033Y-X</u>
	<u>XD 53614-CI/GA117008051/D</u>
	<u>D.O.A.: 1/12/16</u>

(08/11/13) wef

ASS. REC. BY: *Marius*

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: *SLF90334*
 at Workshop m/s *Woolwich 1-3*
 of _____

Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

G/A / PR Seen: *2* Consistent? : Yes or NoEst. Repairs: *3* days Res.: Yes or NoLum Sum: *1.31* % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: *SLF90334* Yr Regn: *9.16*Type: *M.Car* / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or *CA*Make: *Kia Forte K3* c.c. *1591*Colour: *Grey* A/C: Insured / Std / NI / NASp. Reading: *120999* T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: *KNAFX411MH5658099*Gen. Cond: *Good* / Fair / Poor / BurntSteering: *In order* / Jammed / Leaked / Burnt orBrake: *In order* / Jammed / Leaked / Burnt orModi: *Nil* / S/Rim / STD A/Rim orTyre Size: F: *205-55-216*

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. *6* mm R/Bal. *6* mmL/Bal. *0* mm L/Bal. *6* mmD.O.A. *3.1.18* D.O.I. *2/2/18*

Survey held at _____

Des. of Damages: *Nil* / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time: *9/2/18* Action / Instruction: *contact f. ref. R & 2724.30 with bank*
(Red & 1403.10, 24%)

RECEIVED 09 FEB 2018

Date/Time, File Pass to? ☐ : Preli. Report1) *09/2/18* ☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: *3*Resurvey No. of Trip: *1*

Survey Fee: _____

Transportation: _____

) S + RS. SI

) Photos

) Others

TOTAL

220

Report Format: *MEP-TR*
 Lump Sum / I.B.I. (\$) *2724.30*

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS/CTI18002079/Uqd3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 02-02-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 5361U	Veh. Inspected	SLF 9033Y
Policy No.	DMCVSN1760201700	Coverage (\$)	0.00
Claim No.	SNM18D00596C02	Excess (\$)	0.00
Assign From	MERIMEN (CHONG BOON SEN)	Assign Date	02/02/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	31/01/2018	Inspection Date	02/02/2018
Survey held at	BLK 900B, TAMPINES STRT 93		
Repairer	HOCK WAH MOTOR WORKSHOP PTE LTD		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Survey Department Check List (Case Handler)

Reference No. : *ACT118000741443*

Policy Type: OD / TP / RES / TL / EVA

SLF90334

Case Handler

Typist

Admin (*Nivitha*): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
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Surveyor (*Murli*): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

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(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

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(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By:

[Signature] *09/2/18*

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Feb 2018		01 Feb 2018 16:37 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	KOK TONG TRANSPORT & ENGINEERING WORKS PTE LTD , Co. Reg. No.: 199904117E		
Main Claimant:	M/S A N LIM , Co. Reg. No.: 53310032A		
Vehicle Reg. No.:	SLF9033Y	Date of Loss:	31/01/2018 10:00 - :59
Claim Type:	TP / SNM18D00596C02	Policy/Cover Note No.:	DMCVSN1760201700
Vehicle Reg. No. (Insured):	XD5361U	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Hock Wah Motor Workshop Pte Ltd (Tampines) Blk 900B, Tampines Street 93,, Tampines Industrial Park A, #01-204, 528840 Tampines - Tel: 6785 3933 / 8339 6888		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 12/02/2018]		
Adj Asg. Remarks:	DEAR MARCUS, PLEASE SURVEY THIRD PARTY, CHECK CONSISTENCY OF THE DAMAGES ON WITHOUT PREJUDICE BASIS. KINDLY LET US HAVE YOUR RECOMMENDED REPAIR AMOUNT IF THERE IS NO ESTIMATE PROVIDED DURING PRE REPAIR.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

Angie Foo

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Thursday, 1 February, 2018 4:14 PM
To: Angie Foo
Cc: Chong Boon Sen; Claims Dept of CTI
Subject: RE: OUR REF: PRS/SNM18D00596C02/1 & YR REF: SLF9003Y -TO CONDUCT PRE REPAIR SURVEY -SLF9033Y

Dear Angie,

We would like Marcus chua to conduct the joint pre-repair survey.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

From: Angie Foo [mailto:angie.foo@sg.cntaiping.com]
Sent: Thursday, 1 February, 2018 3:52 PM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: PRS/SNM18D00596C02/1 & YR REF: SLF9003Y -TO CONDUCT PRE REPAIR SURVEY -SLF9033Y

WITHOUT PREJUDICE

Dear Dehan,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

TAY BENG HEE
SAMUEL PHUN
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
DEREK OH SIONG WEE
KALVIN ANG
MARCUS CHUA
SIMON HO
LOW SAR HUEI
HONG FOOK CHOY

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Kindly let us hear from you.

REMARKS:

Kindly take note, the claim handler on this case is Chong Boon Sen 63896171

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]
Sent: Thursday, 1 February, 2018 8:05 AM
To: Claims Dept of CTI
Subject: TP CLAIM SLF9033Y AGAINST XD5361U // DOA : 31/01/2018

Hi,

Please arrange survey on 02/02/2018 (Friday) (1pm to 3pm) for the above mentioned vehicle at our tampines branch.

Thank You.

Best Regards
Dehan
Service Advisor
Hock Wah Motor Workshop Pte Ltd
BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840
Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	0032A
Vehicle Details	
Vehicle No.:	SLF9033Y
Vehicle to be Exported:	No
Intended De-registration Date:	02 Feb 2018
Vehicle Make:	KIA
Vehicle Model:	FORTE K3 1.6A
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	G4FGGH652959
Chassis No.:	KNAFX411MH5658099
Maximum Power Output:	95.3 kW (127 bhp)
Open Market Value:	\$14,319.00
Original Registration Date:	15 Sep 2016
First Registration Date:	15 Sep 2016
Transfer Count:	0
Actual ARF Paid:	\$14,319.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Sep 2026
PARF Rebate Amount:	\$10,739.00
Intended COE Rebate Details	
COE Expiry Date:	14 Sep 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,506.00
COE Rebate Amount:	\$44,381.00
Total Rebate Amount:	\$55,120.00

The information contained herein is correct as at 02 Feb 2018

OK

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 9006 TAMPINES ST 93 #01-204
SINGAPORE 528840
TEL : 67853933 FAX: 67883933
R.O.C No. 200104141D GST Reg No. 20-0104141-D

TO : 53310032A
A N LIM
BLK 498E TAMPINES STREET 45
03-398
SINGAPORE 523498
TEL : FAX :
PH : 83181903
ATTN :

ESTIMATE BILL

Number : EBK0000231
Date : 01/02/2018
Case No : ADK0000303
Vehicle No : SLF9033Y
Chassis:
Year of Mfr
Policy No
Model : KIA FORTE K3 1.6A

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	RR BUMPER <i>Deep cut</i>	1.0	668.00	10	601.20
2	RR BUMPER SIDE RETAINER LH RH <i>MS Ret</i>	2.0	29.00	10	52.20
3	RR BUMPER BRACKET LH RH <i>17</i>	2.0	120.00	10	216.00
4	RR TAILLAMP LH <i>cu</i>	1.0	788.00	10	709.20
5	RR TYRE RIM LH <i>cut 3005.0</i>	1.0	390.00	10	351.00
6	RR BUMPER CLIPS <i>ret</i>	12.0	3.50	10	37.80
List Price - Parts Sub Total					1,967.40
7	RR BUMPER REVERSE SENSOR LH RH <i>17</i>	1.0	250.00	0	250.00
Special Nett Price - Parts Sub Total					250.00
Parts Total					2,217.40
8	RR FENDER LH REPAIR <i>2x</i>	1.0			
9	RR DOOR LH REPAIR <i>2x</i>	1.0			
10	LABOUR TO REMOVE AND REFIT NECESSARY PARTS	1.0	800.00	0	800.00
11	SPRAY PAINT ON THE AFFECTED AREAS	1.0	800.00	0	800.00
12	LABOUR TO INSTALL REVERSE SENSOR	1.0	120.00	0	120.00
13	WIRING	1.0	40.00	0	40.00
14	COMPUTERIZED WHEEL ALIGNMENT	1.0	150.00	0	150.00
Labour 1 Sub Total					1,910.00
<i>p/p \$2724.30</i>					
<i>not Adult</i>					
<i>here</i>					
<i>take photo before pay.</i>					
<i>327.</i>					
<i>21/18</i>					
<i>1050</i>					
<i>P-1527</i>					
<i>102</i>					
<i>1374.3</i>					
<i>2724.30</i>					
SINGAPORE DOLLARS : FOUR THOUSAND FOUR HUNDRED SIXTEEN AND CENTS THIRTY-TWO ONLY			Less Excess		0.00
			SUBTOTAL		4,127.40
			GST 7.00%		288.92
			TOTAL		4,416.32

Date of accident: 01/01/2018 10:30 AM Place : MARINA EAST DR TWDS ECP SERVICE RD AFT ECP EXIT

E. & O. E.

- the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

CUSTOMER SIGNATURE

Acknowledged by Repairer

Signature:

* N = Item not subjected to GST

HOCK WAH MOTOR WORKSHOP PTE LTD

AUTHORISED SIGNATURE

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18002079/UQD3N2

Date: 12/02/2018

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN1760201700
Claimant Vehicle No :	SLF9033Y	Insured Vehicle No :	XD5361U
Date of Loss:	31/01/2018	Nature of Claim:	TP
		Claim No:	SNM18D00596C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLF9033Y	Engine No:	G4FGGH652959
Make & Model:	KIA FORTE K3, 1.6 (A)	Chassis No:	KNAFX411MH5658099
Reg. Date:	15/09/2016 (Man. Year: 2016)	Odometer:	120999 km
Colour:	Grey		
Engine Capacity:	1591 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55R16	Rear Tyre Size:	205/55R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,217.40	1,674.30	543.10	24.49
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,910.00	1,050.00	860.00	45.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,127.40	2,724.30	1,403.10	33.99
+ GST 7.00/7.00% (S\$)	288.92	190.70	98.22	34.00
Nett Amount (S\$)	4,416.32	2,915.00	1,501.32	33.99

INSPECTION

Date of Assignment:	01/02/2018	
Date Inspected:	02/02/2018 Inspected At:	Hock Wah Motor Workshop Pte Ltd (Tampines) Blk 900B, Tampines Street 93,, Tampines Industrial Park A, #01-204 Singapore 528840

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 12 Feb 2018)
Parts: 143	KIA FORTE K3 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLF9033Y)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RR BUMPER	Cut	668.00 FL	*668.00 FL
2	1		*RR BUMPER SIDE RETAINER LH/RH	N/s Bent	58.00 FL	*29.00 FL
3	2		*RR BUMPER BRACKET LH/RH	Not Necessary	240.00 FL	*- FL
4	1		*RR TAILLAMP LH	Cracked	788.00 FL	*788.00 FL
5	12		*RR BUMPER CLIPS	Necessary	42.00 FL	*42.00 FL
6	1		*RR TYRE RIM LH	Cut	351.00 FS	*300.00 FS
7	1		*RR BUMPER REVERSE SENSOR	Not Necessary	250.00 FS	*- FS
8	1		*RR FENDER LH (NPA)	Repair	0.00 FS	*- FS
9	1		*RR DOOR LH (NPA)	Repair	0.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	2,397.00	1,827.00
- List Item Discount on L Items 10.00/10.00% (S\$)	179.60	152.70
Total Parts (S\$)	2,217.40	1,674.30

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO REMOVE AND REFIT NECESSARY PARTS	New	800.00	350.00
2	SPRAY PAINT ON THE AFFECTED AREAS	New	800.00	600.00
3	LABOUR TO INSTALL REVERSE SENSOR	New	120.00	-
4	WIRING	New	40.00	40.00
5	COMPUTERIZED WHEEL ALIGNMENT	New	150.00	60.00
Gross Labour Cost (S\$)			1,910.00	1,050.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >