

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 29 June 2018 9:11 AM
To: 'Ler, Bernard-JQ'
Subject: RE: <Seek Mandate>: Accident Involving SJZ1212T & SDT8300D On 28/01/2018 | AIG Ref: 9201910009SG-003 *** LKK REF - CC3/AIG18002065/R1ps3

Hi Bernard,

As requested,

2. LABOUR REAR	\$840.00/day x 3days = \$2,520.00
6. SPRAY PAINTING REAR	\$800.00/day x 3days = \$2,400.00

The rear end panel was replaced instead of repair (typo error in report). We have amended our report and re-seek mandate in Merimen.

We await for your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ [mailto:Bernard-JQ.Ler@aig.com]
Sent: Friday, 8 June 2018 2:31 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: <Seek Mandate>: Accident Involving SJZ1212T & SDT8300D On 28/01/2018 | AIG Ref: 9201910009SG-003 *** LKK REF - CC3/AIG18002065/R1ps3

Hi Hsiao Tong,

Kindly let us have the breakdown of the following labour:

- 2. LABOUR REAR.
- 6. SPRAY PAINTING REAR.

Besides, we would appreciate if you could justify why we still need to repair end panel (Labour No 9) when the parts has been replaced (Parts No 49).

Thank you.

Best Regards,

Bernard Ler
AIG

Print Received Message

This mail is associated with :

***SDT8300D (9201910009SG)
[SJZ1212T]**

TP
GOH BIAN KOON
Jan 28 2018 10:00AM
[LEONG CHI MENG]
Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 17/08/2018 11:08 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$18962.93) - SDT8300D - Claim Handler: Ler, Bernard-JQ

Approved:18962.93:Hi, pls do ur upmost to wrap up as follow: Cost of Repair : \$18,360.93 Loss of Use : \$600.00
10 days @ S\$ 60/day Search Fee : \$2.00 Total : \$18,962.93

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 18 August 2018 1:41 PM
To: 'Wong, Meiy (VWG Singapore)'; Foo, John (VWG Singapore)
Cc: Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Rasul (LKKAuto); Admin A
Subject: RE: SDT8300D - CHECK MANDATE APPROVAL/ OFFER STATUS *** LKK REF - CC3/AIG18002065/R1ps3

Without Prejudice

Hi Meiy,

We apologise for late reply.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$18,360.93 (payable to Volkswagen Centre Singapore)
2. Loss of Use (10days x \$60.00)	\$ 600.00 (payable to Goh Bian Koon)
3. LTA/ GIA Search Fee	\$ 2.00 (payable to Volkswagen Centre Singapore)
TOTAL	<u>\$18,962.93</u>

We will proceed to close file.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>
Sent: Thursday, 16 August 2018 8:07 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SDT8300D - CHECK MANDATE APPROVAL/ OFFER STATUS *** LKK REF - CC3/AIG18002065/R1ps3

Dear Hsiao Tong,

Any update, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Wong, Meiy (VWG Singapore)
Sent: Friday, July 27, 2018 1:19 PM
To: 'Hsiao Tong (LKKAUTO)'; Foo, John (VWG Singapore)
Cc: Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore); 'Rasul (LKKAUTO)'; 'Admin A'
Subject: RE: SDT8300D - CHECK MANDATE APPROVAL/ OFFER STATUS *** LKK REF - CC3/AIG18002065/R1ps3

Dear Hsiao Tong,

Really Need your favor for this long overdue case.

Cause our finance is chasing all payment over due more than 3 months .

Please reply to our email to give us some information on why it has been outstanding for so long.

Appreciated your kind action on this matter, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643

meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Wong, Meiy (VWG Singapore)
Sent: Friday, July 20, 2018 8:49 AM
To: 'Hsiao Tong (LKKAuto)'; Foo, John (VWG Singapore)
Cc: Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Rasul (LKKAuto); Admin A
Subject: RE: SDT8300D - CHECK MANDATE APPROVAL/ OFFER STATUS *** LKK REF - CC3/AIG18002065/R1ps3

Good Morning Hsiao Tong,

Any update for below mentioned, near 2 months still no result from your end.
Cause our finance is chasing all payment like hell for those long due more than 3 months .
Please reply to our email to give us some information on why it has been outstanding for so long.

Appreciated your kind action on this matter, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, July 05, 2018 2:10 PM
To: Wong, MeiY (VWG Singapore); Foo, John (VWG Singapore)
Cc: Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Rasul (LKKAuto); Admin A
Subject: RE: SDT8300D - FINALISE *** LKK REF - CC3/AIG18002065/R1ps3

Without Prejudice

Hi MeiY,

We are still pending for mandate approval from AIG.

Reminder had been sent.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, MeiY (VWG Singapore) [<mailto:meiy.wong@vw.com.sg>]
Sent: Thursday, 5 July 2018 12:45 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SDT8300D - FINALISE *** LKK REF - CC3/AIG18002065/R1ps3

Dear Hsiao Tong,

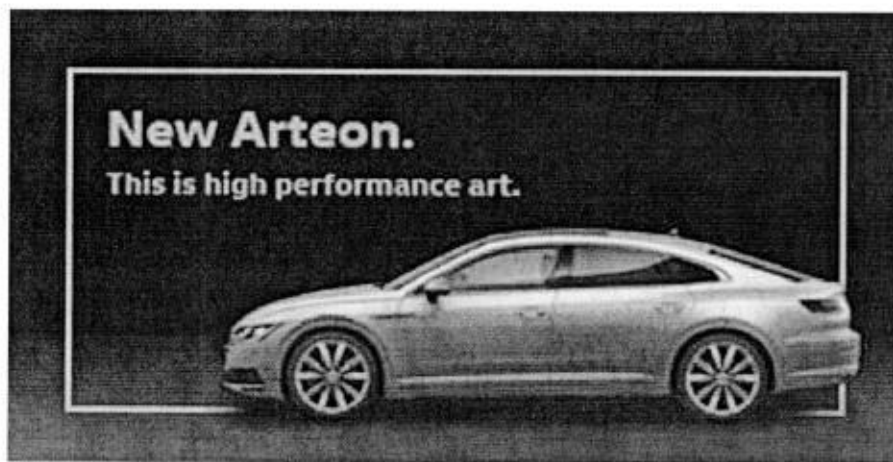
Any update for below mentioned, about 1 months still no result from you end.
Cause our finance is chasing for this payment. Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, May 30, 2018 10:32 AM
To: Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore)
Cc: Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Rasul (LKKAuto); Admin A
Subject: RE: SDT8300D - FINALISE *** LKK REF - CC3/AIG18002065/R1ps3

Without Prejudice

Hi Meiy,

We refer to your below email.

We are preparing report to seek mandate from AIG.

We will expedite the matter and get back to you.

Kindly bear with us for time being.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, MeiY (VWG Singapore) [<mailto:meiy.wong@vw.com.sg>]

Sent: Wednesday, 30 May 2018 9:48 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>

Subject: RE: SDT8300D - FINALISE *** LKK REF - CC3/AIG18002065/R1ps3

Dear Claims,

Can give me an offer please...? And Please forward us DV, if any, so that we could process payment.

Thanks and Best Regards,

Meiy

Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

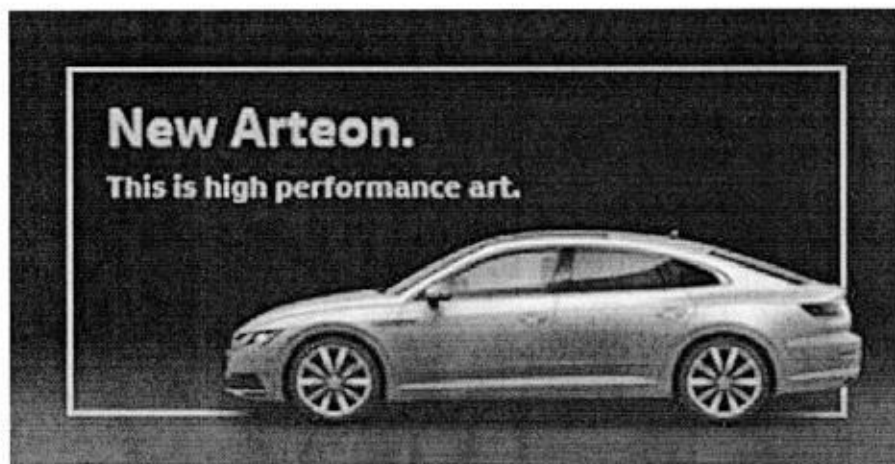
Direct line: +65 6305 7216

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<http://www.vw.com.sg>



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From: Kong, Charmaine (VWG Singapore)

Sent: Monday, March 19, 2018 3:42 PM

To: Shirley Hiew (LKK Auto); Cheong, Pearlyn (VWG Singapore); Hsiao Tong (LKKAuto); Rasul (LKKAuto)

Cc: Wong, Mei (VWG Singapore); Foo, John (VWG Singapore); Admin A

Subject: RE: SDT8300D - FINALISE *** LKK REF - CC3/AIG18002065/R1ps3

Hi,

LOD attached for your payment actions please.

Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Wednesday, 21 February, 2018 1:57 PM

To: Cheong, Pearlyn (VWG Singapore); Hsiao Tong (LKKAuto); Rasul (LKKAuto)

Cc: Kong, Charmaine (VWG Singapore); Wong, MeiY (VWG Singapore); Foo, John (VWG Singapore); Admin A

Subject: FW: SDT8300D - FINALISE *** LKK REF - CC3/AIG18002065/R1ps3

Dear Pearlyn,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Rasul/Hsiao Tong,

For your information and necessary action please.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]

Sent: Wednesday, 21 February 2018 11:15 AM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Subject: RE: SDT8300D - FINALISE

Dear Rasul,

Please confirmed and ignore the previous one.

Please confirmed

COR \$17159.75 before GST.

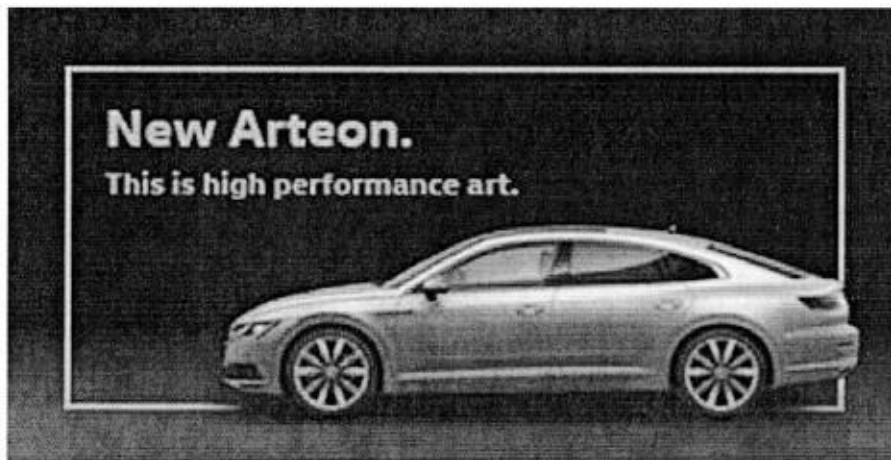
Total 10 working days

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>



From: Cheong, Pearlyn (VWG Singapore)
Sent: Wednesday, 21 February, 2018 11:04 AM
To: rasul@lkkauto.com; Admin-A (LKK Auto) (admin-a@lkkauto.com) (admin-a@lkkauto.com); SUR (sur@lkkauto.com); Admin-D (LKK Auto) (admin-d@lkkauto.com)
Cc: Kong, Charmaine (VWG Singapore) (Charmaine.Kong@vw.com.sg); Wong, Meiy (VWG Singapore) (meiy.wong@vw.com.sg); Foo, John (VWG Singapore) (John.Foo@vw.com.sg)
Subject: SDT8300D - FINALISE

Dear Rasul,

Please confirmed

COR \$16910.41 before GST

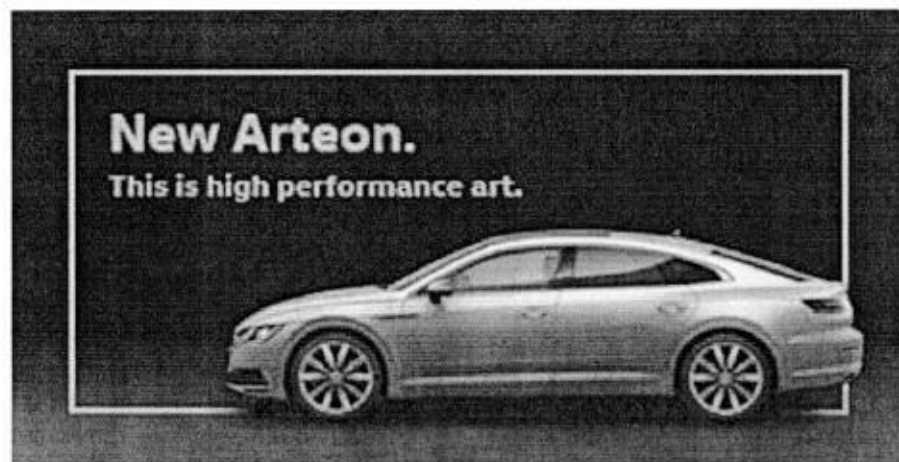
Total 10 working days repairs.

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>



...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	31 Jan 2018 Edit Reg		01 Feb 2018 00:00 Edit Adj Rpt	S\$17,159.75 Edit Estimates	S\$17,159.75 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	LEONG CHI MENG, ID: S1679268C, Tel: +6596841569	
Main Claimant:	GOH BIAN KOON, ID: S0036406A	
Vehicle Reg. No.:	SDT8300D	Date of Loss: 28/01/2018 10:00 - :59 [2 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 9201910009SG	Policy/Cover Note No.: 2100498975 (Comprehensive)
Vehicle Reg. No. (Insured):	SJZ1212T	Policy No. (Claimant): A29049088AVW
		Excess:
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com	
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 12/02/2018]	
Driver/Custodian (Insured):	LEONG CHI MENG (), NRIC: S1679268C, Tel: +6596841569	

ASSOCIATED MAIL RECEIVED		View All Compose Case Mail
AIG_SG_EXPRESS (17/08/2018): Alert - Adj Mandate Approved (S\$18962.93) - SDT8300D - Claim Handler: Ler, Berna...		

ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SDT8300D (9201910009SG)**
[SJZ1212T]
TP
GOH BIAN KOON
Jan 28 2018 10:00AM
[LEONG CHI MENG]
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser ▾		
Video															1 per page ▾			☒		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail		Print			
1	26/03/18 15:00	TP's video															Load WMV			
Letters/Correspondences															1 per page ▾			☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown															Edit			
Assessment Reports															1 per page ▾			☒		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)													Thumbnail		Print			
1	02/02/18 10:09	Accident Statement From:OD - Reg. No: SJZ1212T, Claimant: LEONG CHI MENG															Load HTM			
Photos/Images															3 per page ▾			☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail		Print			
1	02/05/18 08:16	Odometer Reading															Load JPG ☒			
2	02/05/18 08:16	Chassis Number															Load JPG ☒			
3	02/05/18 08:16	General View															Load JPG ☒			
4	02/05/18 08:16	General View															Load JPG ☒			
5	02/05/18 08:16	General View															Load JPG ☒			
6	02/05/18 08:16	General View															Load JPG ☒			
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8	02/05/18 08:16	General View															Load JPG ☒			
9	02/05/18 08:16	General View															Load JPG ☒			
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24	02/05/18 08:16	General View															Load JPG ☒			
25	02/05/18 08:16	General View															Load JPG ☒			

Video			1 per page ▾	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
26	02/05/18 08:16	General View	 Load JPG	☒
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70	02/05/18 08:16	General View	 Load JPG	☒
71	02/05/18 08:16	General View	Load JPG	☒
72	02/05/18 08:16	General View	Load JPG	☒
73	02/05/18 08:16	General View	Load JPG	☒

Video			1 per page ▾	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
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Documentation			1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/02/18 18:37	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	 Load PDF	
2	07/02/18 11:08	TP ESTIMATE- MARKED	 Load PDF	
3	05/06/18 17:18	GIA SEARCH	 Load PDF	
4	05/06/18 17:18	LETTER TO OI	 Load PDF	
5	23/08/18 08:52	AUTHORISATION TO ACT	 Load PDF	
6	23/08/18 08:52	RELEASE VOUCHER	 Load PDF	
7	23/08/18 08:52	WORKSHOP INVOICE	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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Save

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJZ1212T (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4 TSI (A)
	SDT8300D (TP veh)		
Date of Accident:	28/01/2018		

Global Sum Settlement	:	[] Yes	[X] No	
Repair Estimate	:	\$		28,244.11
Final Repair Cost	:	\$		18,360.93
Loss of Use	:	\$		600.00
Rental (if any)	:	\$		10.00 days at \$60.00 per day
LTA / GIA Search Fee	:	\$		2.00
Others:	:	\$		
	:	\$		
Final Settlement Sum	:	\$		18,962.93

Is Third Party Workshop GIA Registered?	[]	YES	[X]	NO	(Kindly indicate below)
A) For Non GIA Registered Workshop : Agreed Liability _____ 100 _____ (%)					
B) For GIA Registered Workshop : BOLA Applicable: Yes/ No BOLA Scenario No: _____					
BOLA Liability: _____ (%) Assessed Liability (*): _____ 100 _____ (%)					
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 18,362.93
2)	GOH BIAN KOON	:	\$ 600.00
3)		:	\$

NUR SHAQILAH BTE ABDOL WAHAB

23 Aug
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18002065/R1PB3S2
Date: 23/08/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100498975
Claimant Vehicle No : SDT8300D **Insured Vehicle No :** SJZ1212T
 Date of Loss: 28/01/2018 Nature of Claim: TP Claim No: 9201910009SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SDT8300D**
 Make & Model: VOLKSWAGEN GOLF, 1.4 TSI (A) Engine No: CZC162966
 Reg. Date: 15/11/2017 (Man. Year: 2016) Chassis No: WVVZZZAUZHW123453
 Colour: Blue Odometer: 2391 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/40ZR18 Rear Tyre Size: 235/40ZR18
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,836.36	7,739.75	3,096.61	28.58
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,560.00	9,420.00	6,140.00	39.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	26,396.36	17,159.75	9,236.61	34.99
+ GST 7.00/7.00% (S\$)	1,847.75	1,201.18	646.57	34.99
Nett Amount (S\$)	28,244.11	18,360.93	9,883.18	34.99
+ Loss of Use (10.0 x S\$60.00/day) (S\$)		600.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		18,962.93		

INSPECTION

Date of Assignment: 01/02/2018
 Date Inspected: 01/02/2018 Inspected At: Volkswagen Group Singapore Pte Ltd
 247 ALEXANDRA ROAD
 Singapore 159934
 Estimated Period of Repair: 9.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER LOWER SPOIL	Serviceable	187.63 FS	*- FS
2	1		*BUMPER BRACKET LHS	Serviceable	19.54 FS	*- FS
3	1		*BUMPER BRACKET RHS	Serviceable	19.54 FS	*- FS
4	1		*BUMPER REINFORCEMENT (FRONT)	Serviceable	531.87 FS	*- FS
5	1		*FRONT BUMPER	Deformed	1,152.82 FS	*1,152.82 FS
6	1		*FOAM INSERT	Cracked	40.17 FS	*40.17 FS
7	1		*BUMPER REINFORCEMENT (REAR)	Bent	748.02 FS	*748.02 FS
8	1		*VW LOGO	Serviceable	1,291.78 FS	*- FS
9	1		*COVER PART LHS	Serviceable	25.72 FS	*- FS
10	1		*COVER GRILLE LHS	Serviceable	93.82 FS	*- FS
11	1		*NAME PLATE 230 TSI	Necessary	66.30 FS	*66.30 FS
12	1		*NAME PLATE GOLF	Necessary	69.99 FS	*69.99 FS
13	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
14	2		*SENSOR BRACKET	Necessary	29.40 FS	*29.40 FS
15	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
16	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
17	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
18	2		*SENSOR BRACKET	Necessary	29.40 FS	*29.40 FS
19	1		*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
20	1		*SENSOR BRACKET	Necessary	32.19 FS	*32.19 FS
21	1		*SENSOR BRACKET	Necessary	32.19 FS	*32.19 FS
22	1		*REAR BUMPER BRACKET LHS	Necessary	36.45 FS	*36.45 FS
23	1		*REAR BUMPER RETAINER LHS	Necessary	36.45 FS	*36.45 FS
24	1		*REAR BUMPER BRACKET RHS	Serviceable	36.45 FS	*- FS
25	1		*REAR BUMPER RETAINER RHS	Serviceable	36.45 FS	*- FS
26	1		*REAR BUMPER	Deformed	1,149.75 FS	*1,149.75 FS
27	1		*REAR CENTER STRIP	Serviceable	105.79 FS	*- FS
28	1		*REAR LID	Buckled	1,355.49 FS	*1,355.49 FS
29	12		*SENSOR O RING	Necessary	23.76 FS	*23.76 FS
30	1		*2K GLUE	Necessary	183.87 FS	*183.87 FS
31	1		*PRIMER	Necessary	32.19 FS	*32.19 FS
32	1		*CLEANER	Necessary	113.83 FS	*113.83 FS
			66H3 SERVICE CAMPAIGN (GOLF)			
33	1		*APPLICATOR	Necessary	11.19 FS	*11.19 FS
34	1		*2KADHESIVE	Necessary	103.65 FS	*103.65 FS
35	1		*ACTIVATOR	Necessary	29.46 FS	*29.46 FS
36	1		*BONDAGENT	Necessary	74.16 FS	*74.16 FS
37	1		*B&P NUMBER PLATE (FRONT)	Bent	80.00 FS	*80.00 FS
38	1		*B&P NUMBER PLATE (REAR)	Bent	80.00 FS	*80.00 FS
39	1		*END PANEL	Bent	115.51 FS	*115.51 FS
40	1		*INOXSPRAY	Necessary	78.43 FS	*78.43 FS
41	1		*2KADHESIV	Necessary	330.24 FS	*330.24 FS
42	1		*BUMPER REINFORCEMENT	Repeated	748.02 FS	*- FS
43	1		*BUMPER CENTER BRACKET	Deformed	105.79 FS	*105.79 FS
44	1		*REAR BUMPER SPOILER	Deformed	322.86 FS	*322.86 FS
45	6		*POP - RIVET	Necessary	10.14 FS	*10.14 FS
46	1		*BOOT WEATHERTRIP	Necessary	274.35 FS	*274.35 FS
47	1		*END PANEL TRIM COVER	Deformed	86.13 FS	*86.13 FS
48	1		*3RD BRAKE LIGHT	Necessary	152.25 FS	*152.25 FS
49	1		*END PANEL (INNER)	Bent	590.53 FS	*590.53 FS
50	1		*SEALANT	Necessary	89.29 FS	*89.29 FS

F=Franchise part. S=SpcNett.

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Total Parts (S\$)					10,836.36	7,739.75
Report was unsubmitted during this print-out.						

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR FRONT.	New	2,520.00	840.00
2	LABOUR REAR.	New	3,360.00	2,520.00
3	RE+REINSTALLED REAR WSCR.	New	840.00	840.00
4	TRANSFER BOOT LID PARTS.	New	840.00	420.00
5	SPRAY PAINTING. (FRONT)	New	2,400.00	800.00
6	SPRAY PAINTING REAR.	New	3,200.00	2,400.00
7	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.	New	480.00	480.00
8	ELECT WIRING & MECH COMPO.	New	280.00	280.00
9	SPRAY PAINTING END PANEL.	New	800.00	0.00
10	LABOUR TO REPLACE END PANEL.	New	840.00	840.00
Gross Labour Cost (S\$)			15,560.00	9,420.00

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< END OF ESTIMATES >