

COMFORTDELGRO ENGINEERING

Our Ref : T 0118/ SHC8135G /WT(st)

Your Ref :

Date : 13-Feb-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

AXA Insurance Pte Ltd

8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8135G YOUR INSURED SKR 231A
AND OTHER ON 29.01.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SHC8135G** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SKR 231A** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,126.99
2	5 days Loss of Rental @ \$ 117.00 per day	\$ 585.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,719.48

HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims:		\$ 3,119.48

We enclosed herewith the following documents to support the claims: -

- Original repair bill and photostat photographs 6 pcs
- LTA search slip/s of : SKR 231A
- GIA / Police report/s of : SHC8135G
- Letter of authority from owner / hirer / operator
 - (X) Photocopie/s of Accident Scene Photo/s () Traffic Compound (X) PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager
CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 8 February 2018 2:25 PM
To: 'JESSICA.LEONG@ST.COM'
Subject: ACCIDENT INVOLVING SKR 231A AND SHC 8135G ALONGAMK AVE 10 > BOUNDARY RD ON 29/01/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

08 FEB 2018

LEONG SIEW WAH

Dear Sir/ Mdm

OUR REF : CC4/ASM18002063/K1ea3
YOUR REF : SKR 231A
ACCIDENT INVOLVING SKR 231A AND SHC 8135G ALONGAMK AVE 10 > BOUNDARY RD ON 29/01/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHC 8135G against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SHC 8135G. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher
Case Handler
 DID: 6841 6051
 FAX: 6741 4108
 Email: ashersng@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
 (Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG

i 40 SHC8135G , SKR 231A

ON 29-Jan-18 01:50

ANG MO KIO AVENUE 1 X SLIP RD OF CTE(CITY)

I / We

ONG BEE TIONG

(Hirer) NRIC No.: S6807502E

and/or

(Relief) NRIC No.:

Taxi Number

SHC8135G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

29-Jan-2018

Name of Hirer

ONG BEE TIONG

Hirer NRIC

S6807502E

Signature :



Address

91 HENDERSON ROAD #16-132
150091

Contact No.

96914233



redefining / insurance

CLAIM REF : S8M0080J
INSURED : LEONG SIEW WAH

DISCHARGE VOUCHER

We, COMFORTDELGRO ENGINEERING PTE LTD confirm that by letter of authorisation dated 29/01/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of COMFORT TRANSPORTATION PTE LTD and the Hirer, ONG BEE TIONG of vehicle no. SHC 8135G.

Now we COMFORTDELGRO ENGINEERING PTE LTD for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars TWO THOUSAND EIGHT HUNDRED EIGHTY FIVE AND CENTS NINETY EIGHT ONLY. (S\$2,885.98) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKR 231A arising out of an accident with SHC 8135G on 29/01/2018.
- b) declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKR 231A arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- c) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of COMFORTDELGRO ENGINEERING PTE LTD is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKR 231A.

Dated this 9th day of March 2018

Signed by _____

(AUTHORISED SIGNATORY)

COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Company Stamp _____

Witness : _____

Name : _____

I/C No : _____

Address : _____

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91356225	2,126.99	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC8135G

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
04.03.2016

CHASSIS CODE
KMHLB41UMGU083615

INV. NO/DATE
91356225 07.02.2018

JOB NO.
305111743

ODOMETER READING

DATE/TIME IN
29.01.2018 12:50

S/No	Part No.		Qty	Unit Price	%Disc	Net
JOB NATURE						
0001	20-05	RENEW ADVERTISEMENT STICKER-	200.00			200.00
0002	L	PANEL BEATING	400.00			400.00
0003	23-502	SPRAYPAINT ON AFFECTED AREA	540.00			540.00
SUB-TOTAL			:			1,140.00

Items total	1,987.84
Add GST @ 7.000 %	139.15
Invoice amount	2,126.99

Issued by : CHEWBEELENG 07.02.2018 16:07:09
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS, WE CANNOT BE HELD RESPONSIBLE FOR LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE SAFETY OF THE VEHICLE AND ITS CONTENTS. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE SAFETY OF THE VEHICLE AND ITS CONTENTS. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE SAFETY OF THE VEHICLE AND ITS CONTENTS.

2) CUSTOMERS SHALL INSURE THEIR VEHICLES ADEQUATELY. WHEN DELIVERED AND SHALL WITHIN 3 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY CLAIMS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO BE IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS ON ANY AMOUNT DUE WHICH HAS NOT BEEN PAID BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE PERIOD OF DEFERRED).

4) PLEASE EXAMINE THE REPAIR IMMEDIATELY UPON REQUEST AND ADVISE THE COMPANY OF ANY DEFECTS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT OF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE REPAIR AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91356225	2,126.99	

Our Ref: CT18010874

Date: 07 February 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	29/01/2018 @ 01:50 hrs
ALONG	ANG MO KIO AVENUE 1 X SLIP RD OF CTE(CITY)
INVOLVING	SKR 231A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8135G** (the "Taxi"). The Taxi was hired to **ONG BEE TIONG IC NO S6807502E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF
								FROM	TO		
27/1	ony	3	3	9	7	3	6	1720	0550		
28/1	Jan	3	3	9	9	3	3	0600	1615		
28/1	ony	3	4	0	3	8	2	1750	0840		
29/1	Jan	3	4	0	5	5	7	0550	1100		
29/01/18	Accident	by					Layang	1250	—		
02/02/18	Repair	on Bee 7 km					~	—	1130		

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKR231A	29 Jan 2018 / 01:50:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)[OK](#)