

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 23 February 2018 3:52 PM  
**To:** 'Toh Khar Kian'; Lee Chen Sin  
**Cc:** Vic (LKKAuto); Admin A; Stanley Lim; Selamatshahh.Zainal@ethozgroup.coml; Leon Lim  
**Subject:** RE: Accident Involving SJT934G & YN3272S (EQ) at 25/01/2018 06:50HRS

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Toh Khar Kian [mailto:KharKian.Toh@ethozgroup.com]

**Sent:** Friday, 2 February 2018 9:37 AM

**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Lee Chen Sin <ChenSin.Lee@ethozgroup.com>; assignments <assignments@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Stanley Lim <Stanley.Lim@ethozgroup.com>; Selamatshahh.Zainal@ethozgroup.coml; Leon Lim <Leon.Lim@ethozgroup.com>

**Subject:** Accident Involving SJT934G & YN3272S (EQ) at 25/01/2018 06:50HRS

Dear Asher,

Please be at advised that we will be submitting a claim against your insured.

We would like to propose direct settlement for this case.

Attached herewith is the GIA Report for your perusal.

Our Client's Vehicle Number:	SJT934G
EQ Vehicle Number:	YN3272S
Date/Time of Loss:	25/01/2018 06:50

Best Regards,  
Toh Khar Kian  
Service Engineer



30 Bukit Batok Crescent Singapore 658075  
DID: 6654 7505 | Mobile: (65) 83987469 | Fax: 6654 7543  
Email : [kharkian.toh@ethozgroup.com](mailto:kharkian.toh@ethozgroup.com)

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Thursday, February 01, 2018 7:48 PM

**To:** Lee Chen Sin <[ChenSin.Lee@ethozgroup.com](mailto:ChenSin.Lee@ethozgroup.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Stanley Lim <[Stanley.Lim@ethozgroup.com](mailto:Stanley.Lim@ethozgroup.com)>; [Selamatshahh.Zainal@ethozgroup.com](mailto:Selamatshahh.Zainal@ethozgroup.com); Leon Lim <[Leon.Lim@ethozgroup.com](mailto:Leon.Lim@ethozgroup.com)>; Toh Khar Kian <[KharKian.Toh@ethozgroup.com](mailto:KharKian.Toh@ethozgroup.com)>

**Subject:** RE: Accident Involving SJT934G & YN3272S (EQ) at 25/01/2018 06:50HRS - CLAIM REF: DM18/296-EC (PART 1)  
\*\*\* LKK REF - CC4/EQ18002057/es3

Dear Chen Sin,

We refer to the above matter.

Please be informed that we are currently pending for our insured's GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lee Chen Sin [<mailto:ChenSin.Lee@ethozgroup.com>]  
**Sent:** Wednesday, January 31, 2018 11:03 AM  
**To:** Elaine Cheong  
**Cc:** Stanley Lim; Selamatshahh Zainal; Leon Lim; Toh Khar Kian  
**Subject:** RE: Accident Involving SJT934G & YN3272S (EQ) at 25/01/2018 06:50HRS

Hi Elaine,

Kindly arrange **LKK Auto Consultants** to survey above mention vehicle.

Thanks you.

Best Regards,  
Chen Sin

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**From:** Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]  
**Sent:** Wednesday, January 31, 2018 10:36 AM  
**To:** Toh Khar Kian <[KharKian.Toh@ethozgroup.com](mailto:KharKian.Toh@ethozgroup.com)>  
**Cc:** Stanley Lim <[Stanley.Lim@ethozgroup.com](mailto:Stanley.Lim@ethozgroup.com)>; Selamatshahh Zainal <[Selamatshahh.Zainal@ethozgroup.com](mailto:Selamatshahh.Zainal@ethozgroup.com)>; Lee Chen Sin <[ChenSin.Lee@ethozgroup.com](mailto:ChenSin.Lee@ethozgroup.com)>; Leon Lim <[Leon.Lim@ethozgroup.com](mailto:Leon.Lim@ethozgroup.com)>  
**Subject:** RE: Accident Involving SJT934G & YN3272S (EQ) at 25/01/2018 06:50HRS

**WITHOUT PREJUDICE**

Dear Toh,

We refer to your email of 27.01.2018.

we shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Hui Lian</b>

<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Elaine Cheong**  
Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Toh Khar Kian [<mailto:KharKian.Toh@ethozgroup.com>]  
**Sent:** Saturday, January 27, 2018 2:54 PM  
**To:** Janet Tan; Elaine Cheong  
**Cc:** Toh Khar Kian; Stanley Lim; Selamatshahh Zainal; Lee Chen Sin; Leon Lim  
**Subject:** Accident Involving SJT934G & YN3272S (EQ) at 25/01/2018 06:50HRS

Dear All,

Please be at advised that we will be submitting a claim against your insured.

We would like to propose direct settlement for this case.

Attached herewith is the GIA Report for your perusal.

Our Client's Vehicle Number:	SJT934G
EQ Vehicle Number:	YN3272S
Date/Time of Loss:	25/01/2018 06:50

Best Regards,  
Toh Khar Kian  
Service Engineer



30 Bukit Batok Crescent Singapore 658075  
DID: 6654 7505 | Mobile: (65) 83987469 | Fax: 6654 7543  
Email : [kharkian.toh@ethozgroup.com](mailto:kharkian.toh@ethozgroup.com)

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