

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Friday, 9 February 2018 10:35 AM  
**To:** Elaine Cheong; Asher Sng (LKKAuto)  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: Accident Involving SJT934G & YN3272S (EQ) at 25/01/2018 06:50HRS - CLAIM REF: DM18/296-EC (PART 1) \*\*\* LKK REF - CC4/EQI18002057/T1es3  
**Attachments:** TP ESTIMATE- INCOMPLETE (PARTS ITEM) + TOWING.pdf; Preliminary Advice.pdf

**Your ref: DM18/296-EC**  
**LKK ref : CC4/EQI18002057/T1es3**

### WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We have inspected TP vehicle SJT 934G at M/s Ethoz Protect Pte Ltd - Bukit Batok.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Asher and he can be contacted at DID: 6841 6051.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 31 January 2018 3:53 PM  
**To:** 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Accident Involving SJT934G & YN3272S (EQ) at 25/01/2018 06:50HRS - CLAIM REF: DM18/296-EC (PART 1)

Dear Elaine,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

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**From:** Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]  
**Sent:** Wednesday, 31 January, 2018 3:47 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: Accident Involving SJT934G & YN3272S (EQ) at 25/01/2018 06:50HRS - CLAIM REF: DM18/296-EC (PART 1)

Our ref : YN3272S  
TP ref : SJT934G  
Policy No. : DMCFHQ17-000141

Dear All,

Please refer to the email below.

Kindly proceed to survey the third party vehicle.

We enclosed the following documents for your perusal:

- Insured, YN3272S – GIA report
- PRS request, SJT934G – GIA report

Please acknowledge receipt. Thank you.

Regards,

**Elaine Cheong**  
Senior Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Lee Chen Sin [<mailto:ChenSin.Lee@ethozgroup.com>]  
**Sent:** Wednesday, January 31, 2018 11:03 AM  
**To:** Elaine Cheong  
**Cc:** Stanley Lim; Selamatshahh Zainal; Leon Lim; Toh Khar Kian  
**Subject:** RE: Accident Involving SJT934G & YN3272S (EQ) at 25/01/2018 06:50HRS

Hi Elaine,

Kindly arrange **LKK Auto Consultants** to survey above mention vehicle.

Thanks you.

Best Regards,  
Chen Sin

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**From:** Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]

**Sent:** Wednesday, January 31, 2018 10:36 AM

**To:** Toh Khar Kian <[KharKian.Toh@ethozgroup.com](mailto:KharKian.Toh@ethozgroup.com)>

**Cc:** Stanley Lim <[Stanley.Lim@ethozgroup.com](mailto:Stanley.Lim@ethozgroup.com)>; Selamatshahh Zainal <[Selamatshahh.Zainal@ethozgroup.com](mailto:Selamatshahh.Zainal@ethozgroup.com)>;  
Lee Chen Sin <[ChenSin.Lee@ethozgroup.com](mailto:ChenSin.Lee@ethozgroup.com)>; Leon Lim <[Leon.Lim@ethozgroup.com](mailto:Leon.Lim@ethozgroup.com)>

**Subject:** RE: Accident Involving SJT934G & YN3272S (EQ) at 25/01/2018 06:50HRS

**WITHOUT PREJUDICE**

Dear Toh,

We refer to your email of 27.01.2018.

we shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> <b>L.B.S. Auto Consultants Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> <b>Tel: 62934822</b> <b>Fax: 62963283</b> <b>Contact Person: Hui Lian</b>
<b>5) RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
<b>7) Kelvin Automotive Appraising Services</b> Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	<b>8) Automotive Appraiser &amp; Surveying Services</b> Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
<b>9) JP Knights Pte Ltd</b> Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

**Elaine Cheong**  
Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Toh Khar Kian [<mailto:KharKian.Toh@ethozgroup.com>]  
**Sent:** Saturday, January 27, 2018 2:54 PM  
**To:** Janet Tan; Elaine Cheong  
**Cc:** Toh Khar Kian; Stanley Lim; Selamatshahh Zainal; Lee Chen Sin; Leon Lim  
**Subject:** Accident Involving SJT934G & YN3272S (EQ) at 25/01/2018 06:50HRS

Dear All,

Please be at advised that we will be submitting a claim against your insured.

We would like to propose direct settlement for this case.

Attached herewith is the GIA Report for your perusal.

Our Client's Vehicle Number:	SJT934G
EQ Vehicle Number:	YN3272S
Date/Time of Loss:	25/01/2018 06:50

Best Regards,  
Toh Khar Kian  
Service Engineer



30 Bukit Batok Crescent Singapore 658075  
DID: 6654 7505 | Mobile: (65) 83987469 | Fax: 6654 7543  
Email : [kharkian.toh@ethozgroup.com](mailto:kharkian.toh@ethozgroup.com)

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