

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Thursday, 17 January, 2019 12:14 PM
To: Vic (LKKAUTO)
Cc: Admin A; Olivia Lau (LKKAUTO)
Subject: RE: [AXA]: URGENT / 2nd REMINDER Re: Accident on 31/1/2018 involving SHB 1807C, SJU 2098B (AXA insured) etc (Our Ref: TAX/01/18/2181/lg) // LKK Ref: CC4/ASM18002049/Ghb3
Attachments: 01 18 2181 - DV.pdf

Dear Vic,

We accept your global offer of \$7,930 and return the duly signed DV and ATA for your necessary action. Please let us have AXA's cheque for the said sum payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 16/01/2019 17:40
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Vic (LKKAUTO); Olivia Lau (LKKAUTO)
Subject: RE: [AXA]: URGENT / 2nd REMINDER Re: Accident on 31/1/2018 involving SHB 1807C, SJU 2098B (AXA insured) etc (Our Ref: TAX/01/18/2181/lg) // LKK Ref: CC4/ASM18002049/Ghb3

Without Prejudice

Dear Lee Gek,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we propose a global sum of **\$7,930.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached **DV and ATA** then forward back to us a copy for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Olivia Lau (LKKAuto)

Sent: Wednesday, 16 January, 2019 4:49 PM

To: Vic (LKKAuto)

Subject: RE: [AXA]: URGENT / 2nd REMINDER Re: Accident on 31/1/2018 involving SHB 1807C, SJU 2098B (AXA insured) etc (Our Ref: TAX/01/18/2181/lg) // LKK Ref: CC4/ASM18002049/Gmb3

Hi Vic,

As spoken – please prepare offer for SMRT. Thanks.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Monday, 12 November, 2018 10:23 AM

To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [AXA]: URGENT / 2nd REMINDER Re: Accident on 31/1/2018 involving SHB 1807C, SJU 2098B (AXA insured) etc (Our Ref: TAX/01/18/2181/lg) // LKK Ref: CC4/ASM18002049/Gmb3

Dear Olivia,

We attach our LOD of 10/4/18 and the supporting documents as requested.

Please let us have your offer by **19th November 2018** as the matter has been dragging long when liability is clear.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

From: Olivia Lau (LKKAuto) [<mailto:olivialau@lkkauto.com>]

Sent: 10/11/2018 14:32

To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: [AXA]: URGENT / 2nd REMINDER Re: Accident on 31/1/2018 involving SHB 1807C, SJU 2098B (AXA insured) etc (Our Ref: TAX/01/18/2181/lg) // LKK Ref: CC4/ASM18002049/Gmb3

LKK Ref: CC4/ASM18002049/Gmb3

Your Ref: TAX/01/18/2181/lg

Without Prejudice

SAVE AS TO COST

Dear Lee Gek,

Refer to your email of 10 April 2018. May we request you resend the supporting documents for our review.

Thank you.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Monday, 20 August, 2018 4:39 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: URGENT / 2nd REMINDER Re: Accident on 31/1/2018 involving SHB 1807C, SJU 2098B (AXA insured) etc (Our Ref: TAX/01/18/2181/lg)

URGENT

2ND REMINDER

Dear All,

Please let us have your offer by **27th August 2018**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 07/06/2018 12:25
To: Bevan Lim (LKK Auto)
Subject: URGENT / REMINDER Re: Accident on 31/1/2018 involving SHB 1807C, SJU 2098B (AXA insured) etc (Our Ref: TAX/01/18/2181/lg)

**URGENT
REMINDER**

Dear Bevan,

Please let us have your offer by **14th June 2018**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: 11/04/2018 10:20
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; CS A Team
Subject: FW: Accident on 31/1/2018 involving SHB 1807C, SJU 2098B (AXA insured) etc (Our Ref: TAX/01/18/2181/lg)

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18002049/Gmb3	Bevan

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]
Sent: Tuesday, 10 April 2018 6:58 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 31/1/2018 involving SHB 1807C, SJU 2098B (AXA insured) etc (Our Ref: TAX/01/18/2181/lg)

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$5867.01
Loss of Rental	\$1431.13 (12.5 days x \$114.49)
Loss of Income	\$750.00 (12.5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$8055.14

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search

We have notified AXA of PRS on 1/2/2018 at 2.01pm and our taxi was surveyed on 2/2/2018 at 4.45pm. We attach the emails for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

