Olivia Lau (LKKAuto)

Subject:

RE: [AXA]: URGENT / 2nd REMINDER Re: Accident on 31/1/2018 involving SHB 1807C, SJU 2098B (AXA insured) etc (Our Ref: TAX/01/18/2181/lg) // LKK Ref: CC4/ASM18002049/Gmb3

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]

Sent: Tuesday, 10 April 2018 6:58 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident on 31/1/2018 involving SHB 1807C, SJU 2098B (AXA insured) etc (Our Ref: TAX/01/18/2181/lg)

Dear All.

We quantify our claim as follows:-

Cost of Repair	\$5867.01		70.7			
Loss of Rental	\$1431.13	(12.5	days x	\$114.49)
Loss of Income	\$750.00	(12.5	days x	\$60.00)
LTA Search Fee	\$7.00					
Total	\$8055.14					

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Letter of Authorisation
- 5) Accident vehicle laid-up report
- 6) LTA search

We have notified AXA of PRS on 1/2/2018 at 2.01pm and our taxi was surveyed on 2/2/2018 at 4.45pm. We attach the emails for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department





51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

08 MAY 2018

TENG TAI YANG BLK 522B TAMPINES CENTRAL 7 #05-17 SINGAPORE 522522

Dear Sir/Madam,

OUR REF

: CC4/ASM18002049/Gmb3

YOUR REF

: SJU 2098B

ACCIDENT INVOLVING SJU 2098B / SHB 1807C / OTHERS ON 31/01/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s SMRT AUTOMOTIVE SERVICES PTE LTD, acting on behalf of the owner of SHB 1807C against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal, AXA Insurance Pte Ltd.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to bevanlim@lkkauto.com within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX: (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at bevanlim@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Bevan Lim Case Handler

DID: 6749 4274 FAX: 6741 4108

Email: bevanlim@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

AUTHORIZATION TO ACT (AIG Asia Pacific - Express Third Party Claim)

I/We, <u>SMRT TAXIS PTE LTD</u> (the third party claimant") of <u>60 WOODLANDS INDUSTRIAL PARK E4</u> (S)757705 (address), owner of <u>SHB 1807C</u> (vehicle no.) hereby authorize <u>SMRT AUTOMOTIVE SERVICES</u> <u>PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SHB 1807C</u> that was damaged pursuant to the accident which occurred on <u>31/01/2018</u> (date) along <u>BRADDELL ROAD</u> (location) involving vehicle no/s <u>SJU 2098B</u> ("the accident").

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this _____ (day) of _____ (month) 2019 (year)

Signed by "the third party claimant"

(with chop if applicable)

Signed by "the workshop"

(with chop)



Date: 31/1/2018

Our Ref. No.:

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<u>Lotter of Additions attend</u>
I,
("AutoSvs") to deal with all matters arising out of the accident between my taxi and
(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.
Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.
Name : Ow LEONE SAN Signature:
Name Ow LEONE SAN Signature: Sig
Tel No. 9145 0003
Address : 47 402-293 (Asos).
(FYBO26)2 68 72 ROMAJA000)





CLAIM REF

S8M0085Z

INSURED

TENG TAI YANG

DISCHARGE VOUCHER

We, **SMRT AUTOMOTIVE SERVICES PTE LTD** confirm that by letter of authorisation dated <u>31/01/2018</u>, we are authorised to and do hereby give this discharge for ourselves and on behalf of <u>SMRT TAXIS PTE LTD</u> and the Hirer, <u>OW LEONG SAN</u> of vehicle no. <u>SHB 1807C</u>.

Now we **SMRT AUTOMOTIVE SERVICES PTE LTD** for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars <u>Seven Thousand Nine Hundred Thirty Only</u> (\$\$7,930.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no SJU 2098B arising out of an accident with SHB 1807C on 31/01/2018.
- b) declare that AXA INSURANCE PTE LTD and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. SJU 2098B arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- c) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **SMRT TAXIS PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SJU 2098B**.

Signed by

(AUTHORISED SIGNATORY)

Witness:

Name:

I/C No:

60 Woodlands Industrial Park E4

Singapore 757705

Tel: 65 6482 3888 Fax: 65 6368 7421

www.smrt.com.sg



SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705



SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180300591
Date : 23.03.2018

Vehicle No. : SHB1807C Your Ref No. : TAX/01/18/2181

Our Ref No. : 24094387 Terms : 30 Days

Description	Qty		Unit	Add	/	(Discount)		*	Amount
			Cost	8		Amount			
Parts									
BUMPER, REAR: FOR TOYOTA PRIUS TAXI	1.00	\$	458.60	(25.00)	\$	114.65	\$	343.95
REINFORCEMENT, BUMPER: REAR, TOYOTA PRIUS	1.00	\$	205.70	(25.00)	\$	51.42	\$	154,27
ARM SUB-ASSY, RR BUMPER LH	1.00	\$	139.60	(25.00)	\$	34.90	\$	104.70
ARM SUB-ASSY, RR BUMPER RH	1.00	\$	139.60	(25.00)	\$	34.90	\$	104.70
SENSOR REVERSE	1.00	\$	180.00	0.00		\$	0.00	\$	180.00
RETAINER, BUMPER: SIDE, R/LH, TOYOTA PRIUS	1.00	\$	94.80	(25.00)	\$	23.70	\$	71.10
RETAINER, BUMPER: SIDE, R/RH, TOYOTA PRIUS	1.00	\$	94.80	(25.00)	\$	23.70	\$	71.10
PIXEL STICKER	2.00	\$	60.00	0.00		\$	0.00	\$	120.00
COVER, BUMPER LIP:R/LH, FOR TOYOTA PRIUS	1.00	\$	72.20	(25.00)	\$	18.05	\$	54.15
COVER, BUMPER LIP:R/RH, FOR TOYOTA PRIUS	1.00	\$	118.10	(25.00)	\$	29.52	\$	88.57
LIP,BUMPER:REAR,FOR TOYOTA PRIUS	1.00	\$	228.90	(25.00)	\$	57.22	\$	171.67
JNDER COVER SUB-ASSY, RR FLOOR	1.00	\$	514.50	(25.00)	\$	128.62	\$	385.87
PANEL, END: FOR TOYOTA PRIUS TAXI	1.00	\$	602.10	(25.00)	\$	150.52	\$	451.57
ADHESIVE: DIRECT GLAZING	1.00	\$	37.00	0.00		ş	0.00	\$	37.00
PANEL, SPARE TYRE: FOR TOYOTA PRIUS	1.00	\$	667.70	(100.00)	\$	667.70	\$	0.00
MEMBER SUB-ASSY, RR LH	0.00	\$	174.10	(25.00)	\$	0.00	\$	0.00
MEMBER SUB-ASSY, RR RH	0.00	\$	174.10	(25.00)	\$	0.00	\$	0.00
CLOOR PANEL RR/LH	0.00	\$	102.00	(25.00	-	\$	0.00	\$	0.00
CLOOR PANEL RR/RH	0.00	Ş	209.90	(25.00		\$	0.00	\$	0.00
EXHAUST TAIL PIPE	0.00	\$	656.20	(25.00	1	s	0.00	\$	0.00

Authorised Signature



SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705

SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180300591
Date : 23.03.2018
Vehicle No. : SHB1807C

Your Ref No. : TAX/01/18/2181

Our Ref No. : 24094387 Terms : 30 Days

Description	Qty	Unit Cost	Add /	(Discount) Amount	s	Amount 0.00
TAILGATE ASY	1.00		(100.00)	\$1007.90	\$	
NAME PLATE (HYBRID)	1.00	\$ 51.90	(25.00)	\$ 12.97	\$	38.92
MOULDING BACK WINDOW, LOWER NO.1	0.00	\$ 29.40	(25.00)	\$ 0.00	\$	0.00
SEALANT W/SCREEN	0.00	\$ 37.00	0.00	\$ 0.00	\$	0.00
TAIL GATE DOOR GLASS MOULDING, LH	0.00	\$ 29.40	(25.00)	\$ 0.00	ş	0.00
TAIL GATE DOOR GLASS MOULDING, RH	0.00	\$ 29.40	(25.00)	\$ 0.00	\$	0.00
SEALANT W/SCREEN	0.00	\$ 37.00	0.00	\$ 0.00	\$	0.00
NUMBER PLATE FRAME	0.00	\$ 12.00	0.00	\$ 0.00	\$	0.00
TAILGATE DOOR WEATHER STRIP	1.00	\$ 353.40	(25.00)	\$ 88.35	\$	265.05
END PANEL COVER, DECK TRIM HOLE	1.00	\$ 46.10	(25.00)	\$ 11.52	\$	34.57
END PANEL COVER, DECK TRIM, RR	1.00	\$ 121.10	(25.00)	\$ 30.27	Ş	90.82
BOX, DECK FLOOR, RR	0.00	\$ 649.70	(25.00)	\$ 0.00	\$	0.00
BOX, RR FLOOR, BOARD	1.00	\$ 679.60	(25.00)	\$ 169.90	\$	509.70
FENDER RR/RH	1.00	\$ 766.80	(100.00)	\$ 766.80	\$	0.00
LINER, FENDER: R/RH, FOR TOYOTA PRIUS	0.00	\$ 141.30	(25.00)	\$ 0.00	\$	0.00
BUMPER SEAL, RR RH	0.00	\$ 65.70	(25.00)	\$ 0.00	Ş	0.00
SILL MEMBER PLATE RR/RH	0.00	\$ 57.50	(25.00)	\$ 0.00	\$	0.00
SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$	7.80
STICKER DECAL 6555 8888	1.00	\$ 21.60	0.00	\$ 0.00	\$	21.60
TAIL LAMP BRACKET, RH	1.00	\$ 30.70	(25.00)	\$ 7.67	Ş	23.02
QUARTER GLASS RR/RH	0.00	\$ 846.50	(25.00)	\$ 0.00	\$	0.00
SEALANT W/SCREEN	0.00	\$ 37.00	0.00	\$ 0.00	\$	0.00
			Su	b-Total	\$	3330.13
Tabana		Y				
Labour TO REPAIR REAR PORTION	1 00	61000 00	0.00	0 00	^	1000 00
TO REPAIR REAR PORTION	1.00	\$1000.00	0.00	\$ 0.00	\$	1000.00

Authorised Signature



SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 1990042802 Invoice No. : IV180300591 Date : 23.03.2018 Vehicle No. : SHB1807C Your Ref No. : TAX/01/18/2181

Our Ref No. : 24094387 Terms : 30 Days

Description		Qty Unit		Add / (Discount)			Amoun		
			Cost	8	Amount			*	
thers									
OWING CHARGE	1.00	\$	90.00	0.00	\$	0.00	\$	90.00	
CHECK WIRING AND SYSTEM FUNCTION	1.00	\$	30.00	0.00	\$	0.00	\$	30.00	
APPLY RUST-PROOFING ON AFFECTED REA	1.00	\$	60.00	0.00	\$	0.00	\$	60.00	
TEST AND REFIX REVERSE SENSOR	1.00	\$	40.00	0.00	\$	0.00	\$	40.00	
ALIGN CHASSIS	0.00	\$	350.00	0.00	\$	0.00	\$	0.00	
MOVE AND REPLACE BOTH RR EXHAUST	1.00	\$	60.00	0.00	\$	0.00	\$	60.00	
TRANSFER REAR TAILGATE MECHANISM	0.00	\$	120.00	0.00	\$	0.00	\$	0.00	
REMOVE AND REFIX REAR WINDSCREEN	0.00	\$	120.00	0.00	\$	0.00	\$	0.00	
REMOVE & REFIT REAR QUARTER ASS RH	0.00	\$	120.00	0.00	\$	0.00	\$	0.00	
INSPECT RR LIGHTING, MECHANISMS WATER TEST RR LIGHTING FOR AKAGE	0.00	\$	120.00	0.00	\$	0.00	\$	0.00	
REMOVE AND INSTALL LUGGAGE MPARTMENT TRIM TO FACILITATE PAIR.	1.00	\$	60.00	0.00	\$	0.00	\$	60.00	
REPLACE SUNDRY PARTS	0.00	\$	100.00	0.00	\$	0.00	\$	0.00	
WASH AND VACUUM	0.00	\$	60.00	0.00	\$	0.00	\$	0.00	
PROVIDE LABOUR & MATERIAL FOR VERTISEMENT STICKER(NET)	1.00	\$	296.88	0.00	Ş	0.00	\$	296.88	
REPSRAY REAR BUMPER	1.00	\$	200.00	0.00	\$	0.00	\$	200.00	
RESPRAY REAR PANEL	1.00	\$	150.00	0.00	\$	0.00	\$	150.00	
RESPRAY REAR SPARE TYRE PANEL	1.00	\$	150.00	0.00	s	0.00	s	150.00	
RESPRAY REAR MEMBER, LH	0.00	\$	180.00	0.00	\$	0.00	\$	0.00	

Authorised Signature



SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 199004280Z

Invoice No. : IV180300591
Date : 23.03.2018
Vehicle No. : SHB1807C

Your Ref No. : TAX/01/18/2181

Our Ref No. : 24094387 Terms : 30 Days

Description		Qty Unit		Add /	/ (Discount)			Amount
		(Cost	ક	Amount			
TO RESPRAY REAR MEMBER, RH	0.00	\$ 18	0.00	0.00	\$	0.00	\$	0.00
O RESPRAY REAR FLOOR SIDE PANEL LH	0.00	\$ 18	0.00	0.00	\$	0.00	\$	0.00
O RESPRAY REAR FLOOR SIDE PANEL RH	0.00	\$ 18	0.00	0.00	\$	0.00	\$	0.00
O RESPRAY TAIL GATE	1.00	\$ 20	0.00	0.00	\$	0.00	\$	200.00
O RESPRAY REAR FENDER RH	1.00	\$ 20	0.00	0.00	\$	0.00	\$	200.00
				GRAND	TOTA	L,	ŝ	5,867.01

Remark:

Make/Model : TOYOTA PRIUS Accident Date : 31.01.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature



SMRT Taxis Pte Ltd

MEMORANDUM

To:

Claims Dept

Our Ref:

TAX/01/18/2181

From:

SMRT Taxis Pte Ltd

Date:

12/02/2018

ACCIDENT ON 31/01/2018 INVOLVING SHB 1807C, SJU 209@B & SJL 5119C ALONG SLIP RD FROM BRADDELL RD TOWARDS LORONG 6 TOA PAYOH

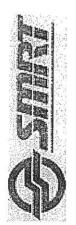
This is to confirm that the daily rental rate for SHB 1807C is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely SMRTTAXIS PTE LTD

for Manager



Accident Vehicle Laid-Up Report

Registeration No. : SHB1807C

: TOYOTA PRIUS

Accident Case No. : TAX/01/18/2181

Make / Model

Ref. No.

: 24094387

Date and Time Vehicle off-road for Accident Repair : 31.01.2018 08:42:00

: 12.02.2018 11:17:51

Remarks:

Date and Time Repair Completed

Generated by : POHSUAN

Printed on : 12.02.2018

1/31/2018

Enquire Transaction History

Transaction History Details

Log Date/Time:

31 Jan 2018 / 15:06:40

Asset Type:

Vehicle

Transaction Amount:

\$7.49

Asset ID:

SJU2098B

Transaction Type:

18.32 Insurance Enquiry (GIRO

Channel:

External Agency

User ID:

Payment)

HALIL

ESASBAHO - BALQISH BINTE ABDUL

Business Transaction Reference No.:

20180131150640158077

Search Date / Time:

31 Jan 2018 08:35:00

Insurance Company:

AXA INSURANCE PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List

LKK AUTO CONSULTANTS PTE LTD (TP) -

Menu



Re:RE: Seeking for Mandate Approval S8M0085Z

Type

Question

Message APPROVED

Reply

LKK AUTO CONSULTANTS PTE LTD (TP) ▼

Menu



RE: Seeking for Mandate Approval S8M0085Z

Type

@ Question

Message

Dear Sir / Madam, 3 vehicles involving in chain collision and OI last vehicle. We seek your approval to offer to Third Party repairer is as follows: - Liability(TP) 100% Proposed Nett Value \$ 5,867.01 Loss of use \$ $625.00\ 12.5\ days\ x\ $50\ Loss\ of\ rental\ /\ income\ $1,431.13\ 12.5\ days\ x\ $114.49\ LTA\ /\ GIAsearch\ fees\ $$ 7.00 Proposed Total \$ 7,930.14 Thanks. Best Regards, Thin Thin

Reply