

INS. CASE OWNER:

Angie

CC 31 LCR18002046

1 Kw62 R

LKK:

IDAC:

Surveyor:

KENNETH

DOI:

31/01/18

Date / Time:

31/01/18

Registered in Merimen:

01/02/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLG 9234D

Name of Insured:

LCA

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

27/01/18

Is driver the owner?

(YES ☒ NO)

Nature of Accident:

If NO, Driver Name / Age: KOH KIM KAT KENNETH

Driver Tel No.:

(VA ☒ YES / NO)

Claim No.:

2779435456

Policy No.:

Make / Model:

HONDA SHUTTLE HYBRID -1.5CA

Place of Accident:

ALONG TANJONG KATONG RD

OI GIA REPORT: YES / NO

TP GIA REPORT: ☒ YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 9320B



INSRS:

WSP: Terr-Cab Camk

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

12/2/18 email
vivan

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

NIL

Repair Cost

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

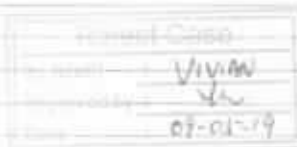
1) Claim status: Normal/Reject/Private Settle

2) Report Format

3) Survey fee:

reject

\$320.00

COPY SENT
10/1/19

ASSIGNMENT

Kenneth

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

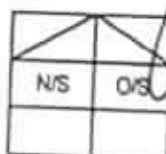
Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

02 1/2 days

Res.: Yes or No

Lum Sum: _____

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: _____

S11B 9320B

Yr Regn: _____

01.12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: _____

Chevrolet Epica

C.C. _____

1991

Colour: _____

White 1Rw

A/C _____

Insured / Std / NI / NA

Sp. Reading: _____

625209

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

KL1LA69RTBB 069117

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inoper / Jammed / Leaked / Burnt or

Brake: Inoper / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: _____

Vehicle 195/65R15

R: Giti

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal. _____

7

mm

Rear

R/Bal. _____

6

mm

L/Bal. _____

7

mm

L/Bal. _____

6

mm

D.O.A. _____

27/1/18

D.O.I. _____

31/1/18

Survey held at _____

Des. of Damages: Fnt / Rear / O/S / N/S / UIC / Rooftop or

O/S Fnt

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1/2

File pass to Catherine

1/18 @ 3200c with 2.5 working day.

(P.O. A 16594.54
24/1)

Date/Time, File Pass to?



: Prel. Report

1)



: Final Report

Date/Time, File Return to?

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee

Transportation

S - RS - SI

Phone

Others

Add Fee: ☐

Site Insp (\$



Interview (\$



Tech Invs (\$



Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18002046/Kws3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 01-02-2018		
		Code : LCR		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLG 9234D	Veh. Inspected	SHD 9320B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	01/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	27/01/2018	Inspection Date	31/01/2018	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHD9320B - AIG**AAD1801-310***Not Authorised*
21 Sep 2018

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

SHB9320B - CANDY**KL1LA69RJB069117****CHEVROLET****CHEVROLET EPICA 2.0****27.01.2018****AIG****PART****LIST**

1	1	Front Bumper	\$	<i>Bruc 1cm</i>	1,202.00	✓
2	1	Front Bumper Lower Absorber	\$	<i>Sm</i>	180.00	✓
3	1	Front Bumper Reinforcement	\$	<i>R</i>	356.00	X
4	1	Front Bumper Retainer RH	\$	<i>cm</i>	102.00	✓
5	1	Front Bumper Retainer LH	\$	<i>Di</i>	102.00	✓
6	1	Front Bumper Lower Grille	\$	<i>Sm</i>	78.00	X
7	1	Front Bumper Lower Stiffener	\$	<i>R</i>	134.37	✓
8	1	Bumper Fog Lamp Cover RH	\$	<i>nm</i>	32.40	✓
9	1	Front Headlamp RH	\$	<i>cm</i>	816.00	✓
10	1	Front Fender RH	\$	<i>R</i>	837.60	✓
11	1	Front Fender Liner RH	\$	<i>cm</i>	47.00	✓
12	1	Windscreen Washer Tank - Filler Neck	\$	<i>Sm</i>	4.80	X
13	1	Windscreen Washer Tank	\$	<i>Sm</i>	62.00	X
14	1	Windscreen Washer Tank Motor	\$	<i>cm</i>	51.00	✓
15	1	Bonnet (Panel A-Hood)	\$	<i>R</i>	1,250.00	} X
16	1	Bonnet Moulding	\$	<i>Sm</i>	257.00	
17	1	Bonnet hinge RH	\$	<i>R</i>	36.00	
18	1	Bonnet hinge LH	\$	<i>R</i>	36.00	
19	1	Bonnet lock	\$	<i>R</i>	200.00	
20	1	Radiator Grille (Grille A-Rad)	\$	<i>Sm</i>	367.00	
21	1	Front Support Panel Assy	\$	<i>R</i>	1,222.32	
22	1	Front brace panel	\$	<i>R</i>	134.37	
23	1	Front Shock Absorber Assy RH	\$	<i>Sm</i>	216.17	
24	1	Front Lower Arm RH	\$	<i>Sm</i>	283.00	
25	1	Front Knuckle Arm RH	\$	<i>Sm</i>	230.00	
26	1	Radiator Assembly	\$	<i>Sm</i>	618.00	}
27	1	Aircon Condenser	\$	<i>Sm</i>	600.00	
28	1	Horn Unit (High Tone)	\$	<i>Sm</i>	53.46	
29	1	Air Intercooler	\$	<i>Sm</i>	652.00	
30	1	Fan Blade (Small)	\$	<i>Sm</i>	536.00	

TRANS-CAB AUTO SERVICES PTE LTD**AAD1801-310**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHD9320B - AIG

31	1	Fan Blade (Big)	\$	<i>Sm</i>	634.00	X
32	1	Front Door RH	\$	<i>n</i>	1,133.00	X
33	1	Front Side View Mirror RH	\$	<i>Sm</i>	939.00	X

TOTAL	\$	13,402.49
10%	\$	1,340.25
	\$	12,062.24

Specical Nett

1	1 Set	Front Bumper Fastener Clip	\$	<i>Sm</i>	30.00	✓
2	1 Set	Front Fender Liner Clip RH	\$	<i>Sm</i>	30.00	✓
3	1	Front Wheel Rim Hub Cap RH	\$	<i>Sm</i>	166.30	X
4	1	Front Tyre RH	\$	<i>Sm</i>	180.00	X
5	1	Front Tyre Rim RH	\$	<i>Sm</i>	126.00	X
6	1	Door Sticker "Trans-cab" RH	\$	<i>nn</i>	80.00	X

TOTAL	\$	612.30
TOTAL PARTS	\$	12,674.54

Panel Beating, Knocking And Straightening The
Necessary Portion, Remove And Renewal Of
Parts, Adjust And Realign The Same

\$ 2,800.00 *400*

To Rust-Proofing Of The Affected Areas.

\$ 220.00 *300*

Putty and Spray Painting Of The Affected
Portion.

\$ 2,700.00 *4400*

To Check Electrical Lighting Concerned.

\$ 170.00 *200*

To check steering geometry and computer wheel
alignment

\$ *nn* 220.00 X

Towing Fees.

\$ 120.00 *500*

To transfer of tire, rim and on wheel balancing.

\$ *nn* 170.00 X

To vacuum, replace, refix and recharge air
condenser

\$ *nn* 380.00 X

TRANS-CAB AUTO SERVICES PTE LTD**AAD1801-310**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHD9320B - AIGTo replace, refix and top up coolant for radiator \$ *~ 170.00 X*To vacuum, replace, refix and recharge Air
Intercooler \$ *~ 170.00 X*

TOTAL	\$	7,120.00
Over All Total	\$	19,794.54

REPAIR DAYS~~10 DAYS~~*2 1/2 day*

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3878K
Vehicle Details	
Vehicle No.:	SHD9320B
Vehicle to be Exported:	Yes
Intended De-registration Date:	29 Jan 2018
Vehicle Make:	CHEVROLET
Vehicle Model:	EPICA 2.0DSL AT ABS D/AB 2WD 4DR TURBO
Primary Colour:	Red
Manufacturing Year:	2011
Engine No.:	Z20S1446434K
Chassis No.:	KL1LA69RJBB069117
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$13,811.00
Original Registration Date:	19 Jan 2012
First Registration Date:	19 Jan 2012
Transfer Count:	0
Actual ARF Paid:	\$13,811.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Jan 2020
PARF Rebate Amount:	\$8,977.00
Intended COE Rebate Details	

COE Expiry Date:	18 Jan 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
QP Paid:	\$38,405.00
COE Rebate Amount:	\$9,459.00
Total Rebate Amount:	\$18,436.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 29 Jan 2018

OK

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Monday, 12 February, 2018 5:21 PM
To: 'eyap@lioncityrentals.com.sg'
Cc: Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: ACCIDENT INVOLVING SLG 9234D AND SHD 9320B ON 27/01/2018

Our Ref: CC3/LCR18002046/Kws3

12 February 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 9234D AND SHD 9320B ON 27/01/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within 7 days i.e. by **23/02/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

602 W

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1801-310

Your Ref : SLG9234D

Date : 09.April 2018

AIG ASIA PACIFIC INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9320B AND SLG9234D ON 27/01/18 06:35 PM ALONG TANJONG KATONG ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,424.00
2.	Loss of Rental for ____ days @ \$_____ per day	\$	526.75
3.	Loss of Income for ____ days @ \$_____ per day	\$	350.00
4.	LTA Search Fee	\$	5.35
5.	Survey Fee	\$	0.00
	Total	\$	4,306.10

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1802-246 DATE : 28, February 2018 REFERENCE NO : AAD1801-310 TERMS : Net 30 Days DUE DATE : 30, March 2018 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9320B;DOA 27.01.18(LUMP SUM-18)	1	3,424.00	3,424.00

Total SGD Excl. GST : 3,200.00

7% GST : 224.00

****** THREE THOUSAND FOUR HUNDRED TWENTY FOUR SGD ONLY ******

Total SGD Incl. GST : 3,424.00

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

09 April, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 27/01/18 06:35 PM at TANJONG KATONG ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9320B. The taxi was hired to KADIR HUSSAIN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$75.25 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

27-01-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1801-310	Accident Date 27-01-2018
27/1/2018 18:35	2/2/2018 15:20	SHD93208

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9320B and SLG9234D along TANJONG KATONG ROAD on 27/01/18 06:35 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 9 (day) of April 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SLG9234D	27 Jan 2018 / 18:35:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
FBE4838Z	27 Jan 2018 / 07:30:00	MSIG INSURANCE (SINGAPORE) PTE LTD
SLD5245P	29 Jan 2018 / 12:30:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
SKK4882G	29 Jan 2018 / 10:05:00	AXA INSURANCE PTE LTD

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Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Thursday, 9 May, 2019 12:12 PM
To: 'Jasmine Tan'; 'claims@transcab.com.sg'; 'Ng Wai Yin'; 'Zhe Wei'
Subject: Your Ref: AAD-1801-310, Our Ref: CC3/LCR18002046/Kwb3, Accident on 27/01/2018 involving SHD 9320B & SLG 9234D
Attachments: SLG 9234D.mp4

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: AAD-1801-310
Our Ref: CC3/LCR18002046/Kwb3

Dear Sir/Madam,

Accident on 27/01/2018 involving SHD 9320B & SLG 9234D

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on our Insured's video, your client moved off from stationary position and swerved into our Insured lane.

We attached herewith our insured's CCTV video Footage for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Vivian Lau (LKKAuto)

From: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Sent: Wednesday, 8 May, 2019 9:03 AM
To: Vivian Lau (LKKAuto)
Cc: Hsiao Tong (LKKAuto)
Subject: RE: Your Ref : 2777413541SG, Our Ref : CC3/LCR18002046/Kwb3, ACCIDENT INVOLVING SLG 9234D (Insured) & SHD 9320B (Third Party) ON 27/01/2018 ALONG TANJONG KATONG RD

Dear Vivian,

Agreed, please proceed to reject the claim and keep us posted on further developments.

Thank you.

Best Regards,

Angie Gan
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1013
Angiegeokling.Gan@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more.](#)

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, May 7, 2019 3:57 PM
To: Gan, Angiegeokling <Angiegeokling.Gan@aig.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [EXTERNAL] Your Ref : 2777413541SG, Our Ref : CC3/LCR18002046/Kwb3, ACCIDENT INVOLVING SLG 9234D (Insured) & SHD 9320B (Third Party) ON 27/01/2018 ALONG TANJONG KATONG RD

This message is from an external sender; be cautious with links and attachments.

Your Ref : 2777413541SG
Our Ref : CC3/LCR18002046/Kwb3

Dear Angie,

ACCIDENT INVOLVING SLG 9234D (Insured) & SHD 9320B (Third Party) ON 27/01/2018 ALONG TANJONG KATONG RD

We refer to the above matter

The third party reported that he was travelling straight on the extreme left lane, suddenly OI drove out from the Shell petrol and collided on TP right side portion.

Insured reported that he was travelling along Thiam Swee turning right. OI passed stationary TP , suddenly TP turn into OI's lane and collided onto OIs left portion.

Based on the circumstances of both parties and available information in hand. Based on OI's video (upload via merimen) TP moved off from stationary and swerved into OI's lane.

As such, we intend to reject the claim.

Kindly advice on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Feb 2018 Edit Reg		31 Jan 2018 00:00 Edit Adj Rpt	\$53,200.00 Edit Estimates	\$53,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201604597K		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Vehicle Reg. No.:	SHD9320B	Date of Loss:	27/01/2018 18:00 - :59 [72 Months and 8 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 2777413541SG	Policy/Cover Note No.:	0999995029
Vehicle Reg. No. (Insured):	SLG9234D	Policy No. (Claimant):	VPX/P1680520
		Excess:	
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Gan, Angie-GL] Angiegeokling.Gan@aig.com		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 12/02/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHD9320B (2777413541SG)
[SLG9234D]**

TP

TRANS-CAB SERVICES PTE LTD

Jan 27 2018 6:00PM

[LCRF PTE LTD]

Trans-cab Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/05/19 14:56	Video - Accident	Load MP4	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	02/02/18 11:02	Accident Statement <small>From: SC - Reg. No: SLG9234D, Claimant: LCRF PTE LTD</small>	Load HTML	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
2	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
3	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
4	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
5	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
6	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
7	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
8	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
9	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
10	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
11	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
12	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
13	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
14	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
15	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
16	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
17	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
18	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
19	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
20	07/05/19 14:56	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/02/18 10:00	TP GIA REPORT	Load PDF	
2	02/02/18 10:00	TP ESTIMATE- MARKED	Load PDF	
3	12/02/18 17:21	Email letter to OI ACCIDENT INVOLVING SLG 9234D AND SHD 9320B ON 27.01.2018	Load PDF	
4	07/05/19 16:00	Email to AIG to seek advise 7.5.19	Load PDF	
5	09/05/19 12:23	Email from AIG to reject TP claim 8.5.19	Load PDF	
6	09/05/19 12:23	Email to wkshop reject claim 9.5.19	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18002046/KWB3Q2

Date: 15/05/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 0999995029

Claimant Vehicle No : SHD9320B

Insured Vehicle No : SLG9234D

Date of Loss: 27/01/2018

Nature of Claim: TP

Claim No: 2777413541SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD9320B

Make & Model: CHEVROLET EPICA, 2.0 (A)

Engine No: Z20S1446434K

Reg. Date: 19/01/2012 (Man. Year: 2011)

Chassis No: KL1LA69RJBB069117

Colour: Red/White

Odometer: 625204 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: West Lake 7 mm

Rear Left Side: Giti 6 mm

Front Right Side: West Lake 7 mm

Rear Right Side: Giti 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,674.54	3,051.93	9,622.61	75.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,120.00	940.00	6,180.00	86.80
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,794.54	3,991.93	15,802.61	79.83
Approved Total (Overridden) (S\$)		3,200.00		
(S\$)	19,794.54	3,200.00	16,594.54	83.83
+ GST 7.00/7.00% (S\$)	1,385.62	224.00	1,161.62	83.83
Nett Amount (S\$)	21,180.16	3,424.00	17,756.16	83.83
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 31/01/2018

Date Inspected: 31/01/2018 Inspected At:

Trans-cab Auto Services Pte Ltd (Ang Mo Kio)
2, Ang Mo Kio Street 63
Singapore 569111

Estimated Period of Repair: 2.5 days

Adjuster: KENNETH KONG**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Buckled / Cracked	1,202.00 FL	*1,202.00 FL
2	1		*FRONT BUMPER LOWER ABSORBER	Serviceable	180.00 FL	*- FL
3	1		*FRONT BUMPER REINFORCEMENT	Repair	356.00 FL	*- FL
4	1		*FRONT BUMPER RETAINER RH	Cracked	102.00 FL	*102.00 FL
5	1		*FRONT BUMPER RETAINER LH	Distorted	102.00 FL	*102.00 FL
6	1		*FRONT BUMPER LOWER GRILLE	Serviceable	78.00 FL	*- FL
7	1		*FRONT BUMPER LOWER STIFFENER	Bent	134.37 FL	*134.37 FL
8	1		*BUMPER FOG LAMP COVER RH	Dented	32.40 FL	*32.40 FL
9	1		*FRONT HEADLAMP RH	Cracked	816.00 FL	*816.00 FL
10	1		*FRONT FENDER RH	Bent	837.60 FL	*837.60 FL
11	1		*FRONT FENDER LINER RH	Cracked	47.00 FL	*47.00 FL
12	1		*WINDSCREEN WASHER TANK -FILLER NECK	Serviceable	4.80 FL	*- FL
13	1		*WINDSCREEN WASHER TANK	Serviceable	62.00 FL	*- FL
14	1		*WINDSCREEN WASHER TANK MOTOR	Cracked	51.00 FL	*51.00 FL
15	1		*BONNET (PANEL A-HOOD)	Repair	1,250.00 FL	*- FL
16	1		*BONNET MOULDING	Serviceable	257.00 FL	*- FL
17	1		*BONNET HINGE RH	Repair	36.00 FL	*- FL
18	1		*BONNET HINGE LH	Repair	36.00 FL	*- FL
19	1		*BONNET LOCK	Repair	200.00 FL	*- FL
20	1		*RADIATOR GRILLE (GRILLE A-RAD)	Serviceable	367.00 FL	*- FL
21	1		*FRONT SUPPORT PANEL ASSY	Repair	1,222.32 FL	*- FL
22	1		*FRONT BRACE PANEL	Repair	134.37 FL	*- FL
23	1		*FRONT SHOCK ABSORBER ASSY RH	Serviceable	216.17 FL	*- FL
24	1		*FRONT LOWER ARM RH	Serviceable	283.00 FL	*- FL
25	1		*FRONT KNUCKLE ARM RH	Serviceable	230.00 FL	*- FL
26	1		*RADIATOR ASSEMBLY	Serviceable	618.00 FL	*- FL
27	1		*AIRCON CONDENSER	Serviceable	600.00 FL	*- FL
28	1		*HORN UNIT (HIGH TONE)	Serviceable	53.46 FL	*- FL
29	1		*AIR INTERCOOLER	Serviceable	652.00 FL	*- FL
30	1		*FAN BLADE (SMALL)	Serviceable	536.00 FL	*- FL
31	1		*FAN BLADE (BIG)	Serviceable	634.00 FL	*- FL
32	1		*FRONT DOOR RH	Repair	1,133.00 FL	*- FL
33	1		*FRONT SIDE VIEW MIRROR RH	Serviceable	939.00 FL	*- FL
34	1		*SET FRONT BUMPER FASTENER CLIP	Necessary	30.00 FS	*30.00 FS
35	1		*SET FRONT FENDER LINER CLIP RH	Necessary	30.00 FS	*30.00 FS
36	1		*FRONT WHEEL RIM HUB CAP RH	Serviceable	166.30 FS	*- FS
37	1		*FRONT TYRE RH	Serviceable	180.00 FS	*- FS
38	1		*FRONT TYRE RIM RH	Serviceable	126.00 FS	*- FS
39	1		*DOOR STICKER TRANS-CAB RH	Not Necessary	80.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 14,014.79 3,384.37
 - List Item Discount on L Items 10.00/10.00% (\$\$) 1,340.25 332.44

Total Parts (\$\$) 12,674.54 3,051.93

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS,ADJUST AND REALIGN THE SAME	New	2,800.00	400.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	220.00	30.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	2,700.00	440.00
4	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
5	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
6	TOWING FEES	New	120.00	50.00
7	TO TRANSFER OF TIRE,RIM AND ON WHEEL BALANCING	New	170.00	0.00
8	TO VACUUM,REPLACE,REFIX AND RECHARGE AIR CONDENSER	New	380.00	0.00
9	TO REPLACE,REFIX AND TOP UP COOLANT FOR RADIATOR	New	170.00	0.00
10	TO VACUUM,REPLACE,REFIX AND RECHARGE AIR INTERCOOLER	New	170.00	0.00
Gross Labour Cost (\$\$)			7,120.00	940.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >