

ASS. REC. BY:

REF: CS3/AIG/8002035/Wd3er

Special Instruction:

Survivor:

Mentmen

ASSIGNMENT (Office)

From (Person): Lee Ming Yao of AIG Date/Time: 1/2/18 @ 12:10pm

Estimated Cost: Bill to:

OD (TP) WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJU 1286G Insured: SGX 9077K

at Workshop m/s: E M Solution Tel: 645 60226

of 160 Sin Ming Drive #03-18

Policy No: 1700006047 Claim No: G225168133 SG

Sum Insured: Excess:

Make of Veh: D.O.A. 31/01/2018
(Client's Record) 02/02/2018

CA / REV / REP. / REV 24 HRS lwp H.O.D. Endorsement:

Date/Time: 12:59 Person Contacted: Josephine Vehicle: IN/OUT

Date/Time	Action/Instruction (LT) Estimate
	SJU 1286G - CS/CA/11011659/Uq2/
	SGX 9077K - x
	After repair photo - 12/02/18

D.O.A.: 10/06/2011

Wilson
PRS

REF: AIG

ASSIGNMENT

Ref: _____ Date: **2/2/18**
Estimated Cost: _____
ID: **TP** WS/TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: **SJU1286G**
at Workshop/ins: **E-M. Solution**
of **160 Sin Ming Drive #03-18**
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
ID/Police Record: _____
Make of Veh: _____

X	NS	OS
X		

(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.

Sal or Market value: _____
DAR Accident Report: _____ Consistent? Yes or No
G/A PR Seen: **6** Consistent? Yes or No
Est. Repairs: _____ days Res: Yes or No
Lut Surv: _____ % B Val: Yes or No

CA / REV / REP. / 24 HRS ^{lwp}
Date: _____ Person Contacted: _____ Vehicle IN/OUT

Ref: **SJU1286G** Page: **07**
Type: **Car** / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover
Truck / Trailer: _____
Make: **Toyota** Esting: **236**
Colour: **Dark Grey** Insured: **Std** / N/A
So. Reading: **264073** TP Res: Insured / Std / N/A
Eng No: _____
C/N: **ACR500050474**
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt on
Brake: In order / Jammed / Leaked / Burnt on
Mod: Nil / S/Rim / STD A/Rim or
Tyre Size: F: **235/50 R18**
R: **235/50 R18**
BS / DUN / EXNOVA / GY / FS / LIZ / MID / GHTSU / PIR / SUM /
TOYO / YOKO or
Front: _____ Rear: _____
R.Bal: **4** mm L.Bal: **4** mm
D.O.A: **31/1/2018** DO: **2/2/2018**
Survey held at: **As Above**
Des. of Damages: Frt / Rear / OS / NS / U/C / Roofed or
Left Rear
The U/C / Chassis frame / Body Structure affected due to collision

Date Time Action Instruction
11/4 Submit DAR report.

RECEIVED 11 APR 2018

Date Time File Pass to:	<input type="checkbox"/> Prel. Report	Days Of Repair: 6	Survey Fee Transcription _____
_____	<input type="checkbox"/> Final Report	Resurvey No. of Trip: 1	

Report Format: DAR	Add Fee: <input type="checkbox"/> Steered \$ <input type="checkbox"/> Ignited \$ <input type="checkbox"/> Tech. Insp. \$ <input type="checkbox"/> Lab. Exp. \$		
Combo Sum: 180			<div>180 20 200</div>

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Feb 2018		01 Feb 2018 12:10 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LONG BENJAMIN CHARLES, ID: S1652340B, Tel: +6596985268		
Main Claimant:	ALVIN YEO YINGBAO, ID: S8330498G		
Vehicle Reg. No.:	SJU1286G	Date of Loss:	31/01/2018 11:00 - :59
Claim Type:	TP / 6225168133SG	Policy/Cover Note No.:	1700006047 (Comprehensive) Coverage: 18/05/2017 - 17/05/2018
Vehicle Reg. No. (Insured):	SGX9077K	Policy No. (Claimant):	DMPCSN1653291600
		Excess:	
Repairer:	E M Solution Pte Ltd (HQ) 160 Sin Ming Drive,, #03-18, Sin Ming Autocity, 575722 Sin Ming - Tel: 64560226		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com		
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 12/02/2018]		
Driver/Custodian (Insured):	TOH KHENG LIAN IRENE (53 / Female), NRIC: S1634050B, Tel: +6597651633		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

EM Auto

From: Sally Chong <sallychong@visionlawllc.com>
Sent: Thursday, 1 February, 2018 10:01 AM
To: EM Solution Pte Ltd
Subject: FW: OUR REF.: E21-MISC.18 (SJU1286G @ 31.01.2018) AIG REF.: SGX9077K

Dear Bernard,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: ALVIN YEO

ACCIDENT INVOLVING SJU 1286G & SGX 9077K ON 31 JAN 2018 ALONG ANG MO KIO HUB BUILDING CARPARK EXIT AT ABT 11:18 HRS

Pls advise on surveyor as follows:-

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Tks!

Your password will expire in 10 days. [Click here to change it.](#)

FW: OUR REF.: E21-MISC.18 (SJU1286G @ 31.01.2018) AIG REF.: SGX9077K

From: Chin, Lee-Ying
To: 'assignments', Admin A
Cc: Fong, Andy-SY
Sent: 1/2/2018 12:13:23 PM

Hi LKK,

Kindly assist to survey, vehicle in.

Case assigned to you in Merimen.

Thanks.

Best Regards
Lee Ying, Chin
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947 | Fax +(65) 6835 7416
Lee-Ying.Chin@aig.com | www.aig.com.sg

From: Sally Chong [<mailto:sallychong@visionlawllc.com>]

Sent: Thursday, February 01, 2018 10:05 AM

To: Abu Kassim, Noor Mariesa

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene; EM Solution Pte Ltd;
judycoh@visionlawllc.com

Subject: OUR REF.: E21-MISC.18 (SJU1286G @ 31.01.2018) AIG REF.: SGX9077K

VERY URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: ALVIN YEO

ACCIDENT INVOLVING SJU 1286G & SGX 9077K ON 31 JAN 2018 ALONG ANG MO KIO HUB BUILDING CARPARK EXIT AT ABT 11:18 HRS

We refer to your email of even date below.

TAKE NOTICE that we object to your surveyor stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following List of Motor Surveyors for your consideration:-

Name of Surveyor	Company Name
Dennis Yap	Pal's Appraiser Pte Ltd
Michael Yap	Mc-cay Appraiser Pte Ltd
Andy Yap	LCW Appraiser Pte Ltd
B J Lai	Par Automotive Consultancy
Sebastian Lim	Constant Appraiser Services
Lee Yew Hok	Constant Appraiser Services
Alan Cheong	CL Appraiser Pte Ltd
Jason Lek	JP Knights
Tay Beng Hee	Autoprobe Consultants
Samuel Phun	Autoprobe Consultants

Please be informed that the said vehicle can be inspected at:-

Venue : E M SOLUTION PTE LTD
160, Sin Ming Drive, #03-18/19, Sin Ming
Autocity,
Singapore 575722
Contact : Mr. Bernard (Tel: 6456-0226 / 9101-8302)

If you fail to conduct the pre-repair inspection within the next 2 working days, the said workshop will commence repairs thereafter without further reference to you.
Thank you.

Sally Chong

(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#18-01/02, CHINATOWN POINT,
SINGAPORE 059413
TEL: 6534-2811 (ext 115)
FAX: 6535-6802

From: Abu Kassim, Noor Mariesa [mailto:NoorMariesa.AbuKassim@aig.com]

Sent: Thursday, 1 February, 2018 9:33 AM

To: Sally Chong

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene

Subject: RE: OUR REF.: E21-MISC.18 (SJU1286G @ 31.01.2018) AIG REF.: SGX9077K

Your Reference : E21-MISC.18
Our Reference : SGX9077K

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim

AIG

Claims Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: Sally Chong [mailto:SallyChong@visionlawllc.com]

Sent: Wednesday, January 31, 2018 5:52 PM

To: Chin, Lee-Ying; AIG SGP, Claims-Survey; Lim, Sheng Yang

Cc: EM Solution Pte Ltd; Leong, Kah Yin; Hassim, Mohd Fitri; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; judysobh@visionlawllc.com

Subject: OUR REF.: E21-MISC.18 (SJU 1286G @ 31.01.2018) AIG REF.: SGX 9077K

VERY URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: ALVIN YEO

ACCIDENT INVOLVING SJU 1286G & SGX 9077K ON 31 JAN 2018 ALONG ANG MO KIO HUB BUILDING CARPARK EXIT AT ABT 11:18 HRS

We are instructed by ALVIN YEO to notify you of a road traffic accident on 31 JAN 2018 ALONG ANG MO KIO HUB BUILDING CARPARK EXIT involving our client's vehicle registration number SJU 1286G and vehicle registration number SGX 9077K driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.

Sally Chong

(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#18-01/02, CHINATOWN POINT,
SINGAPORE 059413
TEL: 6534-2811 (ext 115)
FAX: 6535-6802

C.c.: VEHICLE OWNER OF SGX 9077K
LONG BENJAMIN CHARLES
19, Walmer Drive,
Singapore 555044

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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Enquire Transfer Fee

Vehicle Details

Vehicle No. :	SJU1286G
Vehicle Type :	P11 - Passenger Station Wagon/Jeep/Land Rover
Vehicle Attachment 1 :	With Sun Roof
Vehicle Scheme :	Normal
Vehicle Make :	TOYOTA
Vehicle Model :	ESTIMA AERAS-S 2.4 A
Chassis No. :	ACR500050474
Propellant :	Petrol
Engine No. :	2AZF075674
Engine Capacity :	2362 cc
Maximum Power Output :	125.0 kW (167 bhp)
Maximum Laden Weight :	2165 kg
Unladen Weight :	1760 kg
Year Of Manufacture :	2007
Original Registration Date :	19 Oct 2007
Lifespan Expiry Date :	-
COE Category :	B - Car (1601cc & above)
PQP Paid :	\$50,451.00
COE Expiry Date :	18 Oct 2027
Road Tax Expiry Date :	18 Apr 2018
Inspection Due Date :	18 Oct 2018
Intended Transfer Date :	11 Apr 2018
CO2 Emission :	-
CO Emission :	-
HC Emission :	-
NOx Emission :	-
PM Emission :	-

The current road tax expiry is 18 Apr 2018. You may renew the road tax from 19 Jan 2018 with all pre-requisite(s) fulfilled. If the road tax is renewed after 18 Apr 2018, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable (From 19 Apr 2018 to 18 Oct 2018)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Sub Total :			25.00
Nett Road Tax Amount (After Offsetting Over Payment) :	901.00	-	901.00
Total Amount Payable :			926.00

Amount Payable (From 19 Apr 2018 to 18 Apr 2019)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Sub Total :			25.00

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0498G
Vehicle Details	
Vehicle No.:	SJU1286G
Vehicle to be Exported:	No
Intended De-registration Date:	11 Apr 2018
Vehicle Make:	TOYOTA
Vehicle Model:	ESTIMA AERAS-S 2.4 A
Primary Colour:	Silver
Manufacturing Year:	2007
Engine No.:	2AZF075674
Chassis No.:	ACR500050474
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$30,420.00
Original Registration Date:	19 Oct 2007
First Registration Date:	19 Oct 2007
Transfer Count:	4
Actual ARF Paid:	\$33,462.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	18 Oct 2027
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$50,451.00
COE Rebate Amount:	\$48,023.00
Total Rebate Amount:	\$48,023.00

The information contained herein is correct as at 11 Apr 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	31/01/2018 14:14
Date Of Accident	31/01/2018 11:20
Exact Location Of Accident	ANG MO KIO HUB BUILDING CARPARK EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJU1286G
Insured/Policyholder	
Name Of Registered Owner	ALVIN YEO YINGBAO
NRIC No	S8330498G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-83398831
Alternative Phone No	OFFICE-83398831

Vehicle Particulars

Manufacturer	TOYOTA
Model	ESTIMA-2.4 AERAS (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN1653291600
Cover Note Number	

Driver

Name of Driver	IVORY CLARE LIN
NRIC No	S8321091E
Date Of Birth	01/07/1983
Occupation	INDOOR
Date Of Driving Pass	30/06/2004
Driving Experience	13 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-83398381
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address BLK 313C SUMANG LINK #14-135
823313

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured SPOUSE

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident COLLISION - CROSS JUNCTION

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? YES

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SGX9077K

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver TOH KHENG LIAN IRENE

NRIC/Passport Number S1634050B

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

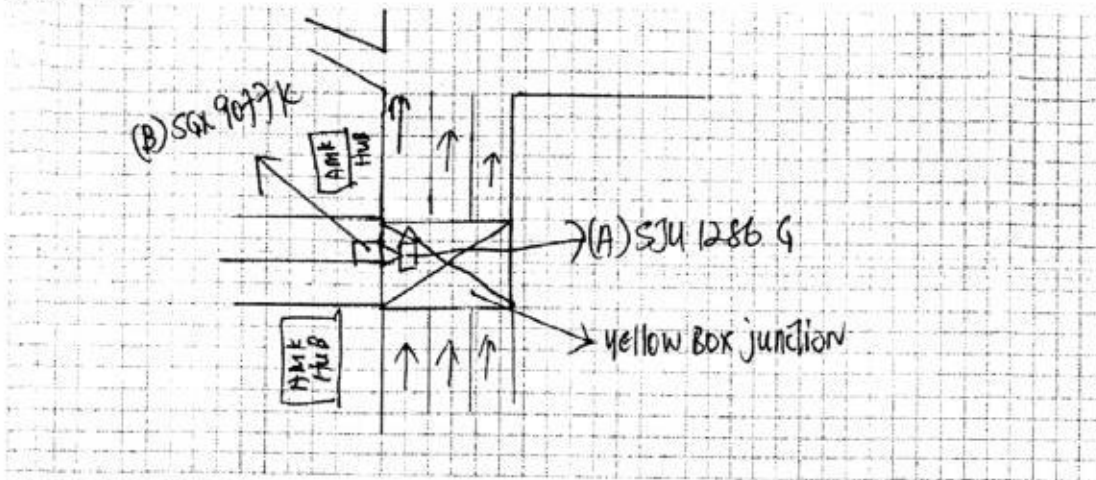
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, law or court orders.

Policyholder's Signature
Date & Time

Driver's Signature
Insurer's Signature
Date & Time

3/1/18
1-30pm
Reporting Centre For Insurer's Signature
Name
Date & Time

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 31/3/2018 at about 11:18 AM I was driving my car - SJU 1286 G along Amp Mokoio HUB Building main road. While driving on a straight road. A vehicle exit out from the Building carpark bang onto the left-side of my vehicle. During the incident my vehicle already reached the yellow-box junction and this vehicle - SGX 9077 K hits onto my vehicle.

I reporting this incident for Tlparty claim against SGX 9077 K for my damages.

My car camera captured the whole incident

Repair at other workshop.

DECLARATION

I declare the sketch & particulars are true & correct.

Signature of Driver
Date & Time

Signature of
Witness / Police Officer / Other Person

31/3/2018
1:30pm

Signature of
Police Officer / Other Person

MOTOR CAR (LH)

Left Portion

NAC	INC	Item	CON	AC	Qty
1255	995326	Frt LH Door			
1256	995140	Frt LH Door Protector			
1257	995104	Frt LH Door Hinge			
1258	995142	Frt LH Door Wing Mirror			
1259	995102	Frt LH Door Garnish			
1260	991593	Frt LH Door Glass Outer Moulding			
1261	991588	Frt LH Door Glass Inner Moulding			
1262	995103	Frt LH Door Glass			
1263	991595	Frt LH Door Glass Regulator			
1264	991596	Frt LH Door Glass Regulator Motor			
1265	991662	Frt LH Door Rubber			
1266	991636	Frt LH Door Outer Handle			
1267	991607	Frt LH Door Inner Handle			
1268	991625	Frt LH Door Lock w/Key			
1269	991624	Frt LH Door Lock			
1270	991562	Frt LH Door Central Lock			
1271	991675	Frt LH Door Switch			
1272	991617	Frt LH Door Inner Trim Board			
1273	991568	Frt LH Door Checker			
1274	991575	Frt LH Door Felt			
1275	991688	Frt LH Door Wire Harness			
1276	991683	Frt LH Door Window Glass Pillar			
1277	991640	Frt LH Door Outer Pillar			
1278	991613	Frt LH Door Inner Pillar			
1279	991646	Frt LH Door Pillar Inner Garnish			
1280	990554	Centre Pillar LH			
1281	990542	Centre Inner Pillar LH			
1282	990517	Centre Pillar Upper Garnish LH			
1283	990564	Centre Pillar Lower Garnish LH			
1284	991670	Frt LH Door Step Garnish			
1285	994052	Rocker Panel LH			
1286	994049	Rocker Panel Inner Panel LH			
1287	994046	Rocker Panel Garnish LH			
1288	994055	Rocker Panel Outer Side Skirt LH			
1004	991300	Frt Bumper			
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer			
1008	991433	Frt Bumper Reinforcement			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1029	995153	Frt LH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1096	995070	Frt LH Fender			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			

Vehicle No: 534 1286 G

NAC	INC	Item	CON	AC	Qty
1289	995156	Rear LH Door	DD	✓	
1290	993282	Rear LH Door Protector			
1291	995194	Rear LH Door Hinge			
1292	993228	Rear LH Door Garnish	DD	✓	
1293	993278	Rear LH Door Glass Outer Moulding			
1294	993231	Rear LH Door Glass Inner Moulding			
1295	995190	Rear LH Door Glass			
1296	993238	Rear LH Door Glass Regulator			
1297	995192	Rear LH Door Glass Regulator Motor			
1298	993294	Rear LH Door Rubber			
1299	993275	Rear LH Door Outer Handle			
1300	993250	Rear LH Door Inner Handle			
1301	993261	Rear LH Door Lock			
1302	993256	Rear LH Door Inner Trim Board			
1303	993218	Rear LH Door Checker			
1304	993230	Rear LH Door Glass Channel			
1305	993242	Rear LH Door Glass Triangle Garnish			
1306	993285	Rear LH Door 1/4 Glass			
1307	993288	Rear LH Door 1/4 Glass Rubber			
1308	993287	Rear LH Door 1/4 Glass Pillar			
1309	993305	Rear LH Door Step Garnish			
1310	993309	Rear LH Door Switch			
1311	994070	Roof Top Panel			
1312	994098	Roof Top Moulding			
1313	994085	Roof Top Air-bag			
1314	994084	Roof Top Air-bag Sensor			
1315	994083	Roof Top Air-bag Control Unit			
1141	992958	Rear Bumper	DD	✓	
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer (LH)	NEC	✓	
1149	993045	Rear Bumper Reinforcement			
1151	993077	Rear Bumper Sponge			
1153	993040	Rear Bumper Protector			
1155	993026	Rear Bumper Moulding			
1157	993023	Rear Bumper Lower Spoiler			
1163	993851	Rear LH Taillamp			
1218	993436	Rear LH Fender	DD	✓	
1219	993449	Rear LH Fender Protector			
1136	990247	Sticker			
		Rear LH Fender	WP	✓	
		- Bowling			
		Rear LH Fender	WP	✓	
		- Moulding			
		Rear Windscreen	NEC	✓	
		- Moulding			
		Reverse Sensor	TR	✓	
		Rear LH Wheel Rim	SCR	✓	

No of Items: _____ Assessor: _____

6 Days Repair

Undercarriage

NAC	INC	Item	CON	AC	Qty
1372	995163	Frt LH Shock Absorber			
1373	991944	Frt LH Shock Absorber Mounting			
1374	990632	Frt LH Coil Spring			
1375	995198	Frt LH Knuckle Arm			
1376	995199	Frt LH Knuckle Arm Bearing			
1377	995178	Frt LH Lower Arm			
1378	995169	Frt LH Upper Arm			
1379	995183	Frt LH Tie Rod			
1380	995143	Frt LH Drive Shaft			
1381	990661	Frt LH Control Arm			
1382	992062	Frt LH Trailing Arm			
1383	991848	Frt LH Leaf Spring			
1384	991293	Frt LH Brake Disc Rotor			
1385	991281	Frt LH Brake Caliper			
1386	991292	Frt LH Brake Pipe			
1387	991287	Frt LH Brake Hose			
1388	991295	Frt LH Brake Sensor Wire			
1389	991989	Frt Stay Bar Bracket			
1390	994455	Steering Rack & Pinion			
1391	994435	Steering Cross Member			
1392	994519	Frt Sub Frame			
1393	992003	Frt Sub Frame Mounting			
1394	991217	Frt Anti Roll Bar			
1395	991219	Frt Anti Roll Bar Linkage			
1396	990887	Engine Block			
1397	990890	Engine Block Gasket			
1398	990972	Engine Oil Sump			
1399	990960	Engine Oil			
1400	992224	Gear Box Assy			
1401	992229	Gear Box Gasket			
1402	992241	Gear Box Oil Sump			
1403	992257	Gear Oil			
1404	990534	Centre Exhaust Pipe Assy			
1405	990532	Centre Exhaust Mounting			
1406	991134	Floor Panel			
1407	993719	Rear LH Shock Absorber	BT	✓	
1408	993723	Rear LH Shock Absorber Mounting			
1409	993170	Rear LH Coil Spring			
1410	993550	Rear LH Knuckle Arm	BT	✓	
1411	993551	Rear LH Knuckle Arm Bearing			
1412	993597	Rear LH Lower Arm			
1413	993884	Rear LH Upper Arm	BT	✓	
1414	995161	Rear LH Drive Shaft			
1415	995216	Rear LH Control Arm			
1416	993881	Rear LH Trailing Arm			
1417	993573	Rear LH Leaf Spring			
1418	992941	Rear LH Brake Disc Rotor			
1419	992937	Rear LH Brake Caliper Assy			
1420	990434	Rear LH Brake Pipe			
1421	992946	Rear LH Brake Hose			
1422	993819	Rear Sub Frame			
1423	993820	Rear Sub Frame Mounting			
1424	992813	Rear Anti Roll Bar			
1425	990168	Rear Anti Roll Bar Linkage			
1426	990202	Axle Beam			
1427	990170	Rear Axle Panhard Rod			
1428	990810	Differential Assy			
1429	992706	Propeller Shaft			

NAC	INC	Item	CON	AC	Qty
1428	991935	Frt RH Shock Absorber			
1429	991944	Frt RH Shock Absorber Mounting			
1430	990632	Frt RH Coil Spring			
1431	991844	Frt RH Knuckle Arm			
1432	991845	Frt RH Knuckle Arm Bearing			
1433	991851	Frt RH Lower Arm			
1434	992064	Frt RH Upper Arm			
1435	992040	Frt RH Tie Rod			
1436	991692	Frt RH Drive Shaft			
1437	990661	Frt RH Control Arm			
1438	992062	Frt RH Trailing Arm			
1439	991848	Frt RH Leaf Spring			
1440	991293	Frt RH Brake Disc Rotor			
1441	991281	Frt RH Brake Caliper			
1442	991292	Frt RH Brake Pipe			
1443	991287	Frt RH Brake Hose			
1444	991295	Frt RH Brake Sensor Wire			
1445	993720	Rear RH Shock Absorber			
1446	993723	Rear RH Shock Absorber Mounting			
1447	993173	Rear RH Coil Spring			
1448	993550	Rear RH Knuckle Arm			
1449	993551	Rear RH Knuckle Arm Bearing			
1450	993601	Rear RH Lower Arm			
1451	993885	Rear RH Upper Arm			
1452	993322	Rear RH Drive Shaft			
1453	993178	Rear RH Control Arm			
1454	995117	Rear RH Trailing Arm			
1455	995110	Rear RH Leaf Spring			
1456	992942	Rear RH Brake Disc Rotor			
1457	992938	Rear RH Brake Caliper Assy			
1458	990434	Rear RH Brake Pipe			
1459	992947	Rear RH Brake Hose			

No of Items: _____

Assessor: _____

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Feb 2018		01 Feb 2018 12:10 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: LONG BENJAMIN CHARLES , ID: S1652340B, Tel: +6596985268									
Main Claimant: ALVIN YEO YINGBAO , ID: S8330498G									
Vehicle Reg. No.: SJU1286G		Date of Loss: 31/01/2018 11:00 - :59 [123 Months and 12 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 6225168133SG		Policy/Cover Note No.: 1700006047 (Comprehensive) Coverage: 18/05/2017 - 17/05/2018							
Vehicle Reg. No. (Insured): SGX9077K		Policy No. (Claimant): DMPCSN1653291600							
		Excess:							
Repairer: E M Solution Pte Ltd (HQ) 160 Sin Ming Drive,, #03-18, Sin Ming Autocity, 575722 Sin Ming - Tel: 64560226									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Mohd-Rasheed, Rashidah - 64191767] Rashidah.Mohamedrasheed@aig.com									
Claimant's Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Teo Cheng Ming Wilson] ... [Final Rpt due 12/02/2018]									
Driver/Custodian (Insured): TOH KHENG LIAN IRENE (53 / Female), NRIC: S1634050B, Tel: +6597651633									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



















































Claim Documents

*SJU1286G (6225168133SG)
[SGX9077K]
TP
ALVIN YEO YINGBAO
Jan 31 2018 11:00AM
[LONG BENJAMIN CHARLES]
E M Solution Pte Ltd

[Upload Documents](#)
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[Upload Video](#)
[Upload Audio](#)

View View in Browser

			1 per page	<input checked="" type="checkbox"/>
Video				
No	Finalized On		Thumbnail	Print
AIG Asia Pacific Insurance Pte. Ltd. (SG)				
1	01/02/18 15:50	Video - Accident From: OD - Reg. No: SGX9077K, Claimant: LONG BENJAMIN CHARLES	Load WMV	<input type="checkbox"/>
K Kim Hin Auto Pte Ltd (HQ)				
1	31/01/18 18:37	Video - Accident [Linked Accident Report Documents]	Load MP4	<input type="checkbox"/>
Assessment Reports				
No	Finalized On		Thumbnail	Print
AIG Asia Pacific Insurance Pte. Ltd. (SG)				
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Photos/Images				
No	Finalized On		Thumbnail	Print
K Kim Hin Auto Pte Ltd (HQ)				
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LKK Auto Consultants Pte Ltd (HQ)				
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Video			1 per page	<input checked="" type="checkbox"/>
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Video			1 per page	<input checked="" type="checkbox"/>
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Linked Accident Report Documents

Video			View	View in Browser
No	Finalized On	K Kim Hin Auto Pte Ltd (HQ)	Thumbnail	Print
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	K Kim Hin Auto Pte Ltd (HQ)	Thumbnail	Print
1	31/01/18 14:27	Sketch Plan	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST Reset Save Print
There are no document checklists configured.
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG18002035/WD3E2

Date: 18/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700006047
 Claimant Vehicle No: SJU1286G Insured Vehicle No: SGX9077K
 Date of Loss: 31/01/2018 Nature of Claim: TP Claim No: 6225168133SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJU1286G
 Make & Model: TOYOTA ESTIMA, 2.4 AERAS (A) Engine No: 2AZF075674
 Reg. Date: 19/10/2007 (Man. Year: 2007) Chassis No: ACR500050474
 Colour: Dark Grey Odometer: 264073 km
 Engine Capacity: 2362 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/50 R18 Rear Tyre Size: 235/50 R18
 Front Left Side: Michelin 4 mm Rear Left Side: Michelin 4 mm
 Front Right Side: Michelin 4 mm Rear Right Side: Michelin 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 01/02/2018
 Date Inspected: 02/02/2018 Inspected At: E M Solution Pte Ltd (HQ)
 160 Sin Ming Drive,, #03-18, Sin Ming
 Autocity
 Singapore 575722
 Estimated Period of Repair: 6.0 days

Adjuster: Teo Cheng Ming Wilson

Manager: Nivitha Govindasamy

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR LH DOOR	Dented	0.00 F	*- F
2	1		*REAR LH DOOR GARNISH	Dented	0.00 F	*- F
3	1		*REAR BUMPER	Dented	0.00 F	*- F
4	1		*REAR BUMPER SIDE RETAINER (LHS)	Necessary	0.00 F	*- F
5	1		*REAR LH FENDER	Dented	0.00 F	*- F
6	1		*REAR LH FENDER COWLING	Warped	0.00 F	*- F
7	1		*REAR LH FENDER MUDGUARD	Warped	0.00 F	*- F
8	1		*REAR WINDSCREEN MOULDING	Necessary	0.00 F	*- F
9	1		*REVERSE SENSOR	Scratched	0.00 F	*- F
10	1		*REAR LH WHEEL RIM	Scratched	0.00 F	*- F
11	1		*REAR LH SHOCK ABSORBER	Bent	0.00 F	*- F
12	1		*REAR LH KNUCKLE ARM	Bent	0.00 F	*- F
13	1		*REAR LH UPPER ARM	Bent	0.00 F	*- F
F=Franchise part.						
Total Parts (S\$)					0.00	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100