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Date/Time	Action/Instruction (X) Estimate	Vehicle (IX) OUT VERY URGENT
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•	After repair: 14.12.2018	

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...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING								
Case	Notified	Est Sacmittea	Adj Assigned	Adj Rpt	Adı Submitted	ins Authied	Status	
Main	01 Feb 2018		01 Feb 2018 12:09				New Assignment	
		<u> </u>	Assign				Cancel Case	

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETA	īLS	And the state of t	[Created by in:	surer)
Insured:	LIM TIAN BACK, ID: S07	50620A, Tel: +6598387227		
Main Claimant:	DANIEL AND PARTNER SE	RVICES, Co. Reg. No.: 5336394	18D	
Vehicle Reg. No.:	SJR5314Z	Date of Loss:	29/01/2018 16:0	0 - :59
Claim Type:	TP / 8120008321SG	Policy/Cover Note No.:	2100506610 (Cor Coverage: 10/04	mprehensive) /2017 - 09/04/201
Vehicle Reg. No. (Insured):	SCW7227K	Policy No. (Claimant):	5096913124	
		Excess:	•••••••••••••••••••••• •••••••••••••••	
Repairer:	Soon Lee Choon Auto Serv 569535, 569535 Ang Mo Kio	vices (HQ) BLK 5032 ANG MO KIC - Tel: 64840217	O INDUSTRIAL PARK 2, #0	1-283 SINGAPORE
Handling Insurer:	AIG Asia Pacific Insurance Saliha] Saliha.Syed-Yusoff@	e Pte. Ltd. (Express) - Tel: 65-64 aig.com	119-3000 [Handled by 5	yed-Yusoff,
Claimant's Insurer:	NTUC Income Insurance (Co-operative Ltd (HQ) - Tel;		* www
Adjuster:		Ltd (HQ) - Tel: 6256-3561 [Fi	inal Rpt due 12/02/20	0181
Driver/Custodian (Insured):		NRIC: S0750620A, Tel: +6598		
ASSOCIATED MAIL RECEI	VED		View All	Compose Case Mai
There are no mail for this case	9.			
ALL ASSOCIATED TASKS	3	View All I	Search Tasks Create Ne	ew Task Complete
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Your password will expire in 10 days. Click here to change it.

- FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SCW7227K AND SJR5314Z ON 29/01/2018

From:

Chin, Lee-Ying

To:

'assignments', Admin A

Cc:

Fong, Andy-SY

Sent: 1/2/

1/2/2018 12:12:35 PM

Attachments:

Fax3DF6.tif

Hi LKK,

Kindly assist to survey, vehicle in.

Case assigned to you in Merimen.

Thanks.

Best Regards
Lee Ying, Chin
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947 | Fax +(65) 6835 7416
Lee-Ying.Chin@aig.com | www.aig.com.sg

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M NEDUMARAN & CO

UEN NO. 53181067D

Advocates & Solicitors Commissioner for Oaths

Nedumaran Muthukrishnan LLB (hons) [Buckingham] Barrister at Law (Lincoln's Inn)

Please reply to our Branch Office for this matter

Branch Office:

11 Sin Ming Road

#B2-09 (Unit 2) Thomson V Two
Singapore 575629

Tel: 6509-8480 / 6509-8481

Fex: 6509-8482

Email: igene.lim@mneduco.com.sg

Our Reference : Your Reference :

MN/IG/S5/1812206/st SCW 7227K

: 31st January 2018

AIG ASIA PACIFIC INSURANCE PTE LTD AIG Building 78 Shenton Way, #07-16 Singapore 079120

BY FAX 6835-7416 ONLY

- Dear Sirs,

 1. NOTICE OF ACCIDENT TO INSURERS AND PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO NOTICE OF ACCIDENT TO INSURERS AND PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF THE STATE COURTS PRACTICE DIRECTIONS (AMENDMENT NO. 1 OF 2016)
- ACCIDENT ON 29/01/2018 INVOLVING VEHICLE NOS. SJR 5314Z & SCW 7227K ALONG ECP CHANGI.

We are instructed by DANIEL AND PARTNER SERVICES (OWNER of motor vehicle no. SJR 5314Z) and/or SOON LEE CHOON AUTO SERVICES PTE LTD (the motor workshop for SJR 5314Z) to notify you of a road traffic accident on 29/01/2018 at about 1610 HOURS along ECP CHANG! involving our client's vehicle registration number [SJR 5314Z] and [SCW 7227K] driven by you at the material time.

As a result of the accident, our client's vehicle has been damaged. Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you with the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Yours faithfully,

MEDUMARAN & CO - (Branch Office)

(Vehicle : SCW 7227K)

SOON LEE CHOON AUTO SERVICES PTE LTD (Vehicle: SJR 5314Z) Bik 5032 Ang Mo Kio Industrial Park 2 #01-283

#01-283 Singapore 569535 Telephone : 9686-8855 (Ms Phyllis)

MOTORCAR (Rear)

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1153	993040	Rear Bumper Protector			
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No of Items:	Assessor:
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| 1199 | 994611 | Tailgate Hinge | 1200 | 994594 | Tailgate Damper | 1201 | 994613 | Tailgate Inner Board

MSUB18014623 / Su Brothers' Motor Workshop - AMK ENTRY DATE & TIME: 30/01/2018 12:10 SUBMITTED BY: Koh Siew Ling

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report

30/01/2018 12:10

Date Of Accident

29/01/2018 16:10

Exact Location Of Accident

ECP CHANGI (12.5KM MARKING)

Country/State of Loss

SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number

SJR5314Z

Insured/Policyholder

Name Of Registered Owner

DANIEL AND PARTNER SERVICES

Co Reg No

NA

533639480

Email Address

NOEMAIL

Mobile Phone No

(LOCAL) +65-93231587

Alternative Phone No

OFFICE-93231587

Vehicle Particulars

Manufacturer

Model

TOYOTA

....

WISH

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE HIRE

Insurance Company

Name of Insurance Company

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

5096913124

Cover Note Number

Driver

Name of Driver

ANG BOON PING, DANIEL (HONG WENBIN)

NRIC No

S8724377Z

Date Of Birth

15/08/1987

Occupation

OUTDOOR

Date Of Driving Pass

23/03/2012

Driving Experience

5 YEARS AND 10 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-93231587

Fax Number

Contact Number

EMail Address

NOEMAIL

Address

BLK 51 MARINE TERRACE

#07-175

OWNER

Postcode

440051

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YEŞ

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance. Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

WAS TRAVELLING ON LANE 2 ALONG ECP CHANGI AND DUE TO ROAD WORKS AHEAD I SLOW DOWN MY VEHICLE. SOON AFTER SLOWING DOWN THE CAR BEHIND ME COLLIDED ONTO MY CAR.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SCW7227K

Vehicle Make/Model/Colour

MERCEDES BENZ E250

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

LIM TIAN BACK

NRIC/Passport Number

S0750620A

Contact Number

Address

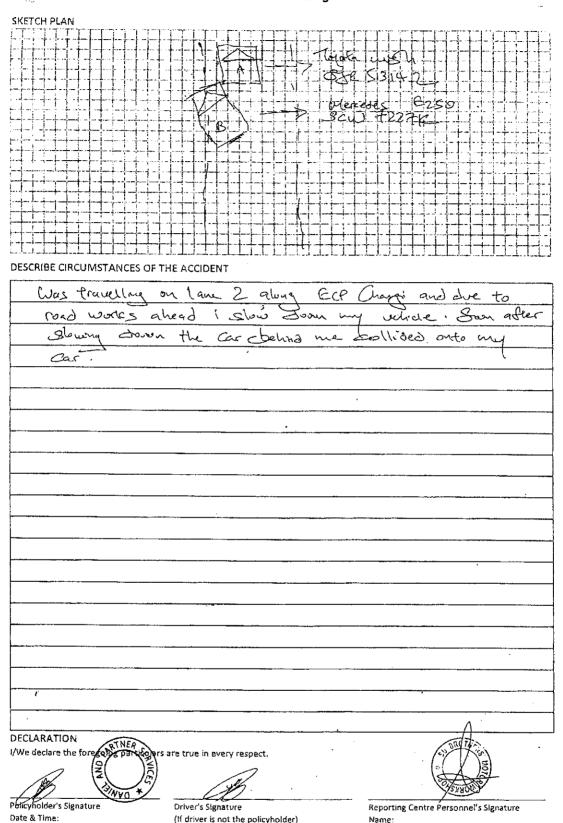
Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan #2 Pg. 1



(If driver is not the policyholder)

Date & Time:

Libertof Park, Madagas, A

Name:

NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudlate policy liability</u>.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for Investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time:

NRIC/FIN

NRIC/FIN No.:

Reporting Centre Personnel's Signature

Merimen e-Claims Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report) PRI

CLAIM SUBFOLDER TRACKING									
Case	Notified	Est Submitted	Adj Assigned	Adj Rot	Adj Submitted	Ins Auth'ed	Status		
Main	01 Feb 2018		01 Feb 2018 12:09 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case		

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETA	ILS		[Created by	insurer]
Insured:	LIM TIAN BACK, ID: S0750	620A, Tel: +6598387227		
Main Claimant:	DANIEL AND PARTNER SER	VICES , Co. Reg. No.: 5336	53948D	
Vehicle Reg. No.:	SJR5314Z	Date of Loss:	29/01/2018 16	5:00 - :59
Claim Type:	TP / 8120008321SG	Policy/Cover Note		Comprehensive) 04/2017 - 09/04/2018
Vehicle Reg. No. (Insured):	SCW7227K	Policy No. (Claimar	nt): 5096913124	
		Excess:		
Repairer:	Soon Lee Choon Auto Servic 569535, 569535 Ang Mo Kio -	` •,	KIO INDUSTRIAL PARK 2, #	01-283 SINGAPORE
Handling Insurer:	AIG Asia Pacific Insurance Saliha.Syed-Yusoff@aig.com	Pte. Ltd. (Express) - Tel: 6	5-6419-3000 [Handled by	/ Syed-Yusoff, Saliha
Claimant's Insurer:	NTUC Income Insurance Co	-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte L Rpt due 12/02/2018]	td (HQ) - Tel: 6256-3561	. [Handled by Teo Cheng M	ing Wilson] [Fina
Driver/Custodian (Insured):	LIM TIAN BACK (68 / Male),	NRIC: S0750620A, Tel: +6	5598387227	
ASSOCIATED MAIL RECEI	IVED		View All	Compose Case Mail
There are no mail for this cas	е.			
ALL ASSOCIATED TASKS	3	View All	Search Tasks Create I	New Task Complete
Due Date Priority Ty	pe Task Group Subject	Handler Assigned B	y Completed On	Created On Done
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Claim Documents

*SJR5314Z (8120008321SG) [SCW7227K] TP **DANIEL AND PARTNER SERVICES** Jan 29 2018 4:00PM [LIM TIAN BACK] **Soon Lee Choon Auto Services**

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No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
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Merimen e-Claims Page 2 of 4

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Merimen e-Claims Page 3 of 4

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74	23/03/18 17:13	Photo After Spray	0	Load JPG	3
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2	12/03/18 16:32	color photos- pt 2		Load PDF	
3	12/03/18 16:32	TP surveyor report	0	Load PDF	
No	Finalized On	Su Brothers' Motor Workshop (AMK)		Thumbnail	Print
1	30/01/18 12:16	Sketch Plan [Linked Accident Report Documents]	0	Load TIF	
2	30/01/18 12:16	Sketch Plan #2 [Linked Accident Report Documents]	•	Load TIF	

Linked Accident Report Documents

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No	Finalized On	Su Brothers' Motor Workshop (AMK)	Thumbnail	Print
1	30/01/18 12:16	Sketch Plan	1 Load TIF	
2	30/01/18 12:16	Sketch Plan #2	1 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Merimen e-Claims Page 4 of 4

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/AIG18002031/WD3E2

Date:

27/03/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100506610

Claimant Vehicle

SJR5314Z

Insured Vehicle No:

SCW7227K

No: Date of Loss:

29/01/2018

Nature of Claim:

ΤP

Claim No: 8120008321SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJR5314Z

Make & Model:

TOYOTA WISH, 1.8 X (A) 26/06/2009 (Man. Year: 2009) Engine No: Chassis No:

Odometer:

2ZR0423575 ZGE200006198

164612 km

Req. Date: Colour:

White

Market Value/New Car Price:

1797 cc N/A

Sum Insured (S\$):

Engine Capacity:

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Engine Modification:

No

195/65 R15

Front Tyre Size: Front Left Side:

Membat 3 mm

205/60 R15

Rear Tyre Size: Rear Left Side:

West Lake 4 mm

Front Right Side:

West Lake 3 mm

Rear Right Side:

Neuton 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

01/02/2018

Date Inspected:

02/02/2018 Inspected At:

Soon Lee Choon Auto Services (HQ)

BLK 5032 ANG MO KIO INDUSTRIAL

PARK 2, #01-283, Singapore 569535

Estimated Period of Repair:

7.0 days

Adjuster: Teo Cheng Ming Wilson Manager:

Nivitha Govindasamy

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 2 of 3

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Broken	0.00 F	*- F
2	6		*REAR BUMPER CLIPS	Necessary	0.00 F	*- F
3	1		*REAR BUMPER SIDE RETAINER LH	Cut	0.00 F	*- F
4	1		*REVERSE SENSOR	Damaged	0.00 F	*- F
5	1		*REAR END PANEL	Buckled	0.00 F	*- F
6	1		*REAR LH TAILLAMP	Cut	0.00 F	*-F
7	1		*REAR LH TAILLAMP PANEL	Buckled	0.00 F	*- F
8	1		*TAILGATE	Buckled	0.00 F	*-F
9	1		*TAILGATE GLASS MOULDING	Necessary	0.00 F	*- F
10	1		*TAILGATE GLASS SEALANT	Necessary	0.00 F	*- F
11	1		*TAILGATE LOCK	Cut	0.00 F	*-F
12	1		*TAILGATE RUBBER	Distorted	0.00 F	*- F
13	1		*REAR LH FENDER	Buckled	0.00 F	*- F
14	1		*REAR LH FENDER GLASS SEALANT	Necessary	0.00 F	*- F
15	1		*REAR LH FENDER INNER TRIM	* Check	0.00 F	*- F
16	1		*REAR LH FENDER INNER SHIELD	Cracked	0.00 F	*- F
17	1		*REAR LH MUDFLAP	Distorted	0.00 F	*-F
18	1		*REAR LH WHEEL RIM	Cut	0.00 F	*- F
19	1		*REAR LH TYRE (50%)	Cut	0.00 F	*- F
20	1		*REAR FENDER AIR GRILLE LH	Cut	0.00 F	*-F
21 5-5	1		*FUEL LID	Distorted	0.00 F	*-F
r=rra	inchise	рап.		Total Parts (S\$)	0.00	0.00

Report was unsubmitted during this print-out.

Adjuster Report Page 3 of 3

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >