

ASS. REC. BY:

REF: CS/MSG18002025/T19d302

Surveyor:

Tau Hkh

ASSIGNMENT (Office)

From (Person):

Jocelyn Ng

of

MSIG

Date/Time:

11/2/18 @ 9.44 am

Estimated Cost:

Bill to:

☒ OD / ☐ TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No:

SLH 5352S

Insured:

at Workshop m/s:

Volkswagen

Tel:

9238 1588

of

17 Tuas Ave 9

Policy No:

A288 5128 3AVW

Claim No:

547819

Sum Insured:

Excess:

\$2,000.00

Make of Veh:

(Client's Record)

D.O.A.

27/01/2018

CA / ☒ REV

REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

1.56pm @ 11/2/18

Person Contacted:

Germaine

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction

☒

Estimate

SLH 5352S - Y

02/2/18 @ 2.51M revert to Jocelyn Ng via Merimen.

02/2/18 @ 4.50PM King Shao informed c/p via Merimen.

05/2/18 @ 10.23AM Informed Germaine c/p \$2,000 by email.

07/2/18 @ 1.30pm 2nd revert to Jocelyn Ng via Merimen. (Supplementary).

07/2/18 @ 4.20pm King Ong informed c/p on supplementary via Merimen.

Tanfer

REF:

MSLG

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / CD RES / EVA / INV / MV
To inspect vehicle No. _____
at Workshop no. _____
of _____
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: \$2000
(Client's Record)
Make of Vehl: _____
(Policy Condition)
Remark: The veh had commenced its
repair at the time of inspection.
Bal. or Market Value: \$157K
IDAO Accident Rpt: _____ Consistent?: Yes or No
GIA / PR Seen: _____ Consistent?: Yes or No
Est. Repairs: 11 days Res: Yes or No
Lum Sum: _____ % 3 Val: Yes or No
CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____ Vehicle IN / OUT

Ver No: SLH 5352S Page 2016 Nov.
Type: MC Car / Bus / Van / Lorry / Taxi / Prime Mover
Truck / Trailer or
Make: Volkswagen Passat cc 1984
Colour: Bronze A/C Insured / Std / NI / NA
So. Reading: 25163 T. Radio Insured / Std / NI / NA
Eng No. _____
C No: WCWZZZ3C7HE063862
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Modif: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 235/45 R18
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / SUMI
TOYO / YOKO or
Front: _____ Rear: _____
R. Bal: 6 mm R. Bal: 6 mm
L. Bal: 6 mm L. Bal: 6 mm
D.O.A. _____ D.O.I. 1/2/18 @ 1530
Survey held at: VW Tun
Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or
O/S Rear
The U/C / Chassis frame / Body Structure affected due to collision

Date Time Action Instruction
04/11/18 @ 3.06pm confirmed with Germaine Pinks Ag \$11077.11, 11 days.
called \$5539.96, 33% / 1.7

COR sum

07/05/18

RECEIVED 7 NOV 2018

Date Time File Pass to: ☐ Preli. Report
07/11/18 ☐ Final Report

Days Of Repair: 11
Resurvey No. of Trip: 1

Survey Fee 300
Transportation 10
TOTAL 310

Report Format: MR-07
Lum Sum: 11077.11

Add Fee: ☐ Site Insp: \$
☐ Material: \$
☐ Test: \$
☐ Other: \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18002025/T1qd3

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 01-02-2018



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SLH 5352S
Policy No.	A28851283AVW	Coverage (\$)	0.00
Claim No.	547819	Excess (\$)	2,000.00
Assign From	MERIMEN (JOCELYN NG)	Assign Date	01/02/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	27/01/2018	Inspection Date	01/02/2018
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD NO 17 TUAS AVE 9 SINGAPORE 639197		

5a. Remarks

A) THE MARKET VALUE IS S\$——— (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Jan 2018		01 Feb 2018 09:44 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	HAMZAH BIN ABDULLAH TALIB, ID: S1135557I, Tel: +6591891986		
Vehicle Reg. No.:	SLH5352S	Date of Loss:	27/01/2018 15:00 - :59
Claim Type:	OD / 547819	Policy/Cover Note No.:	A28851283AVW(COMP) (Comprehensive) Coverage: 08/11/2017 - 07/11/2018
		Excess:	S\$2,000.00
Repairer:	Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9, 639197 Tuas - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 02/02/2018]		
Driver/Custodian:	SHAHNAZ BTE HAMZAH TALIB (32 / Female), NRIC: S8526926G, Tel: +6591053895		
Adj Asg. Remarks:	Please revert, thank you.		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Ho Pei Fang

From: Ho Pei Fang
Sent: Thursday, 1 February, 2018 9:37 AM
To: 'Tang, Shu Shi (VWG Singapore)'; Wong, Meiy (VWG Singapore); Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)
Cc: Pauline Soh
Subject: RE: Survey for SLH5352S (OD)

Dear Shu Shi,

Noted

Best Regards,

Ho Pei Fang

Administrative Officer, Claims Services (In-House Survey)

Direct line +65 6643 1346 | Direct fax +65 6225 7402 | peifang_ho@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Thursday, 1 February, 2018 9:12 AM
To: Ho Pei Fang <PeiFang_Ho@sg.msig-asia.com>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>
Cc: Pauline Soh <pauline_soh@sg.msig-asia.com>
Subject: RE: Survey for SLH5352S (OD)

Vehicle at 17 Tuas ave 9

Please arrange survey today

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Ho Pei Fang [mailto:PeiFang_Ho@sg.msig-asia.com]

Sent: Thursday, 1 February, 2018 8:25 AM

To: Tang, Shu Shi (VWG Singapore); Wong, Mei (VWG Singapore); Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Goh, Edmund (VWG Singapore)

Cc: Pauline Soh

Subject: Survey for SLH5352S (OD)

Dear all,

Please arrange and revert for survey appt, thank you.

Best Regards,

Ho Pei Fang

Administrative Officer, Claims Services (In-House Survey)

Direct line +65 6643 1346 | Direct fax +65 6225 7402 | peifang_ho@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg    

A Member of **MS&AD** INSURANCE GROUP

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Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 4 May 2018 3:06 PM
To: Ong, Germaine (VWG Singapore)
Cc: Cheong, Pearlyn (VWG Singapore); Charmaine.Kong@vw.com.sg; Goh, Edmund (VWG Singapore); Wong, Mei (VWG Singapore); SUR
Subject: RE: FINALISATION: SLH5352S

Dear Germaine,

Confirm final fig \$11,077.11 before excess \$2,000.00 & GST and 11 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Tuesday, 27 February 2018 7:40 AM

To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Ong, Germaine (VWG Singapore) <Germaine.Ong@vw.com.sg>

Cc: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Charmaine.Kong@vw.com.sg; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>

Subject: FW: FINALISATION: SLH5352S

Dear Shiau Chan,

FYNA-CS/MSG18002025/T1qd3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) [<mailto:Germaine.ong@vw.com.sg>]

Sent: Monday, 26 February 2018 6:44 PM

To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Cc: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>

Subject: FINALISATION: SLH5352S

Dear Taufikh

Please see attached finalisation

COR: As per attached

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Jan 2018 14:55	Clim Veh Model Changed	(202911) VOLKSWAGEN PASSAT 2.0 TFSI (B6) (A).	[I] Wong Shih Yin
2	29 Jan 2018 14:55	Clim Created	Reg No: SLH5352S. Policy No: A28851283AVW(COMP). Acct Date: 2018/01/27. Claim Type: SC. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MVA318013467	[I] Wong Shih Yin
3	31 Jan 2018 16:44	Notification Status Changed	Ins.Status => Incoming Claim	[I] Jocelyn Ng Shin Bun
4	31 Jan 2018 16:44	Clim Registration Modified	Setl.Type:3->0. Rep:1137->204205. Claim Type:SC->OD.	[I] Jocelyn Ng Shin Bun
5	31 Jan 2018 16:47	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):a If c	[I] Jocelyn Ng Shin Bun
6	31 Jan 2018 16:47	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/02/01	[I] Jocelyn Ng Shin Bun
7	31 Jan 2018 16:47	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Jocelyn Ng Shin Bun
8	01 Feb 2018 08:24	Assignment 1st Accessed		[A] Ho Pei Fang
9	01 Feb 2018 09:42	Adj Assignment Cancelled	Survey - Car in @ Tuas, survey by today (AL-On mc, ET-Appt full, DC-Survey A gent except VW/PML)	[I] Jocelyn Ng Shin Bun
10	01 Feb 2018 09:42	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Jocelyn Ng Shin Bun
11	01 Feb 2018 09:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert, thank you.	[I] Jocelyn Ng Shin Bun
12	01 Feb 2018 09:44	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/02/02	[I] Jocelyn Ng Shin Bun
13	01 Feb 2018 09:44	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Jocelyn Ng Shin Bun
14	01 Feb 2018 12:45	Assignment 1st Accessed		[A] Nivitha Govindasamy
15	01 Feb 2018 15:45	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Nivitha Govindasamy
16	02 Feb 2018 14:46	Adj Rpt Initiated		[A] SHIAU CHAN
17	02 Feb 2018 14:50	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/03/03	[A] SHIAU CHAN
18	02 Feb 2018 14:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/03	[A] SHIAU CHAN
19	02 Feb 2018 14:51	Adj Mandate Request	Cur.Req:12242.48:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
20	02 Feb 2018 16:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/03. Mandate Remarks: CHECK ITEMS TO BE VERIFIED AND CONFIRMED.	[I] Koh Ming Shao
21	02 Feb 2018 16:50	Adj Mandate Set	Approved:10654.62:CHECK ITEMS TO BE VERIFIED AND CONFIRMED.	[I] Koh Ming Shao
22	02 Mar 2018 14:29	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/03/03	[A] SHIAU CHAN
23	02 Mar 2018 14:30	Adj Mandate Request	Cur.Req:12292.08:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
24	02 Mar 2018 16:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/03. Mandate Remarks: CHECK ITEMS TO BE VERIFIED AND CONFIRMED. EXCESS \$2K	[I] Keny Ong Thiam Beng
25	02 Mar 2018 16:20	Adj Mandate Set	Approved:10704.22:CHECK ITEMS TO BE VERIFIED AND CONFIRMED. EXCESS \$2K	[I] Keny Ong Thiam Beng

ACTIVITY

[01/02/2018 09:37] Ho Pei Fang:
Shu Shi confirmed car in at Tuas. Refer email attached.
[01/02/2018 08:25] Ho Pei Fang:
Pending for workshop to arrange survey appt.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1711866	29/01/2018 14:57	Motor	MSIG Insurance (Singapore) Pte. Ltd.	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	SLH5352S	547819	xx.xx
1714038	02/02/2018 14:46	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH5352S		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jocelyn Ng Shin Bun

Date: 02 Mar 2018

Preliminary Advice

Vehicle No	: SLH5352S	Accident Date	: 27/01/2018
Make	: VOLKSWAGEN PASSAT	Policy No.	: A28851283AVW(COMP)
Assignment Date	: 01/02/2018	Excess	: S\$2,000.00
Date of Inspection	: 01/02/2018	Est. Duration of Repair	: 11.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE - TUAS (HQ) 17 TUAS AVE 9 SINGAPORE 639197		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,617.07	(ESTIMATE \$16,567.47 + SUPPLEMENTARY \$49.60)
Revised Amount	:S\$	10,704.22	
Check Items (Estimated)	:S\$	1,587.86	
Total	:S\$	12,292.08	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	157,000.00
COE / PARF Rebate	:S\$	79,763.00
Salvage Value	:S\$	
Margin for Repair	:S\$	77,237.00

Remarks

(X) The vehicle is economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis. KINDLY APPROVE ON SUPPLEMENTARY.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 5 February 2018 10:23 AM
To: Ong, Germaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Wong, Meiy (VWG Singapore); Tang, Shu Shi (VWG Singapore); Kong, Charmaine (VWG Singapore)
Cc: Foo, John (VWG Singapore); SUR
Subject: VEHICLE SLH 5352S (DOA: 27/01/2018)

Dear Germaine,

As instructed by our client MSIG Insurance , please proceed to repair the insured vehicle **SLH 5352S (Excess \$2,000/-)**).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jocelyn Ng Shin Bun

Date: 02 Feb 2018

Preliminary Advice

Vehicle No	: SLH5352S	Accident Date	: 27/01/2018
Make	: VOLKSWAGEN PASSAT	Policy No.	: A28851283AVW(COMP)
Assignment Date	: 01/02/2018	Excess	: S\$2,000.00
Date of Inspection	: 01/02/2018	Est. Duration of Repair	: 11.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE - TUAS (HQ) 17 TUAS AVE 9 SINGAPORE 639197		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,567.47
Revised Amount	:S\$	10,654.62
Check Items (Estimated)	:S\$	1,587.86
Total	:S\$	12,242.48
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	157,000.00
COE / PARF Rebate	:S\$	79,763.00
Salvage Value	:S\$	
Margin for Repair	:S\$	77,237.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Singapore NRIC

Owner ID:

5557I

Vehicle Details

Vehicle No.:

SLH5352S

Vehicle to be Exported:

No

Intended De-registration Date:

02 Feb 2018

Vehicle Make:

VOLKSWAGEN

Vehicle Model:

PASSAT B8 2.0 TFSI AT SR 3G24MY

Primary Colour:

Brown

Manufacturing Year:

2016

Engine No.:

CHH170054

Chassis No.:

WVWZZZ3CZHE063862

Maximum Power Output:

162.0 kW (217 bhp)

Open Market Value:

\$34,596.00

Original Registration Date:

08 Nov 2016

First Registration Date:

08 Nov 2016

Transfer Count:

0

Actual ARF Paid:

\$40,435.00

Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry Date:

07 Nov 2026

PARF Rebate Amount:

\$30,326.00

Intended COE Rebate Details

COE Expiry Date:

07 Nov 2026

COE Category:

B - Car above 1600cc or 97kW (130bhp)

COE Period(Years):

10

QP Paid:

\$56,410.00

COE Rebate Amount:

\$49,437.00

Total Rebate Amount:

\$79,763.00

The information contained herein is correct as at 02 Feb 2018

OK

MSIG WANNER
OD

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid

LEAVE CAR

ACCIDENT STATEMENT

Date Of Report 27/01/2018 16:32
Date Of Accident 27/01/2018 15:30
Exact Location Of Accident PIE TOWARDS BEDOK (BEFORE TOA PAYOH)
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLH5352S
Insured/Policyholder
Name Of Registered Owner HAMZAH BIN ABDULLAH TALIB
NRIC No S1135557I
Email Address NOEMAIL
Mobile Phone No (LOCAL) +65-91891986
Alternative Phone No OFFICE-91891986
Vehicle Particulars
Manufacturer VOLKSWAGEN
Model PASSAT B8 2.0 TFSI AT SR 3G24MY

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number A 28851283 AVW (COMP)
Cover Note Number

Driver

Name of Driver SHAHNAZ BTE HAMZAH TALIB
NRIC No S8526926G
Date Of Birth 20/08/1985
Occupation INDOOR
Date Of Driving Pass 25/07/2011
Driving Experience 6 YEARS AND 6 MONTHS
Gender FEMALE
Mobile Number (LOCAL) +65-91053895
Fax Number
Contact Number
EMail Address NOEMAIL

Address	BLK 326 YISHUN RING ROAD #06-1344
Postcode	760326
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : MUHD FAUZAN GENDER: : MALE
Passenger 2	NAME: : NADHIRAH GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

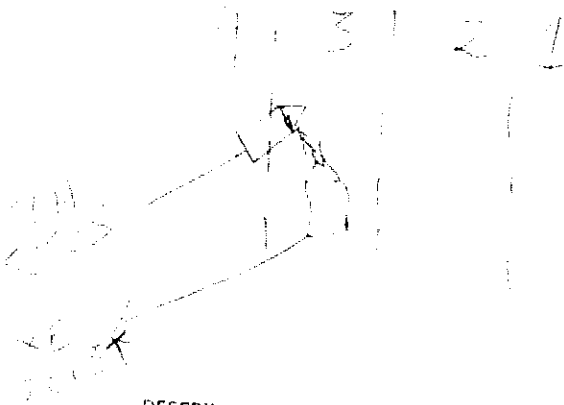
DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE2003T
Vehicle Make/Model/Colour	MAN TGS 18.360 4X2 BLS
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

AS I WAS ON Lane 4, I Saw There was
plant growing, I began to signal right to move
In I was already a little bit in the lane but slowed
even further as the car behind was coming in.
I then inched a further bit but suddenly felt an
impact to which I speed down and my car
was side swept as a trailer dragged my car
with it.

DECLARATION

I hereby declare that the above is a true and correct statement of the facts and circumstances of the accident.

27 JAN 2018

— IDAC KAKI BUKIT (VAC)
20 Kaki Bukit Ave 4
Singapore 415933
Tel: 67416697 Fax: 67492305
Email: ackb@singnet.com.sg

Signature: _____
Name: _____
Designation: _____

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : _____ Vehicle Registration No: SLH 5352S
Name (as shown in NRIC) : SUMANA K. HANUMAN NRIC/FIN/Passport No : S83266266
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : _____ Singapore ()
Contact (Tel) : _____ Mobile No. : _____
Email Address : _____
Date of Accident : 27/11/2018 Time of Accident : 1531
Place of Accident : DIE + Pedak
Insurance Company : MILG

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

change to no damage claim

IDAC KAKI BUKIT (VAC)

23 Kaki Bukit Ave 4
Singapore 415933

Tel: 67416697 Fax: 67492305

Email: accident@idac-singapore.com.sg

Name:

NRIC/FIN No.:

Date:

Policyholder / Driver's Signature
Date:

31 JAN 2018

Service Order Confirmation

SERVICE ORDER NO: 18IP0315
 CUSTOMER NO.: CV026104
 CUSTOMER NAME: HAMZAH BIN ABDULLAH TALIB
 TELEPHONE NO.: Mr HAMZAH BIN ABDULLAH TALIB
 ADDRESS: 326 YISHUN RING ROAD #06-1344
 Singapore

VEH No.: SLH5352S

Order Date: 01/31/18
 Reg Date: 11/08/16 KM: 16,687
 VIN NO.: WVVZZZ3CZHE063862 ENGINE NO:
 MODEL: Passat 2.0 TSI Excline 9S8 MODEL NO.: 3G24MY

MSG

Tanghin 97495749
 Ex \$2000
 Payment Not Authorised
 Resurvey before paint
 suv @ lkharto.com
 11 days
 1/2/18 @ 2530
 SA: Goh Edmund

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH	ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	200	200 ✓
2	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	360	360 ✓
3	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	TU	300	300 ✓
4	B&P ALEX LABOUR	LABOUR	5	UNIT	475	2375 ✓
5	B&P ALEX PAINT	SPRAY PAINT	4	UNIT	500	2000 ✓
6	B&P ALEX LABOUR	TRANSFER DOOR MECHANISM	1	UNIT	475	2375 ✓
7	B&P ALEX LABOUR	R&R REAR W/SCREEN	1	UNIT	550	550 ✓
8	B&P ALEX LABOUR	R&R REAR SEAT	1	UNIT	475	475 ✓
9	B&P ALEX LABOUR	R&R REAR LUGGAGE TRIM	1	UNIT	475	475 ✓
Item						
10	3G5833056AC	RHS REAR DOOR	1	PCS	1,269.95	28 1269.95 ✓
11	3G5839702B 5AP	DOOR SEAL	1	PCS	186.43	28 186.43 ✓
12	3G0839699B	DOOR SEAL LOWER	1	PCS	79.59	28 79.59 ✓
13	D 378500A2	DOOR INSULATOR	1	PCS	46.22	28 46.22 ✓
14	8X0831404B	UPPER HINGE (LOWER)	1	PCS	43.64	28 43.64 ✓
15	8X4833408B	UPPER HINGE (UPPER)	1	PCS	53.63	28 53.63 ✓
16	8V5833404B	LOWER HINGE (LOWER)	1	PCS	50.18	28 50.18 ✓
17	8X4833406B	LOWER HINGE (UPPER)	1	PCS	93.22	28 93.22 ✓
18	510837206K GRU	DOOR HANDLE	1	PCS	548.79	28 548.79 ✓
19	510837880A GRU	DOOR COVER	1	PCS	25.46	28 25.46 ✓
20	510839168	DOOR COVER HOUSING	1	PCS	24.50	28 24.50 ✓
21	510837088B	DOOR HANDLE PACKING	1	PCS	4.26	28 4.26 ✓
22	510837812H	SUPPORT DOOR HANDLE	1	PCS	108.86	28 108.86 ✓
23	5TA839016D	DOOR LOCK	1	PCS	274.15	28 274.15 ✓
24	3G5839462B	REGULATOR	1	PCS	482.30	28 482.30 ✓
25	3G5839476N VNH	DOOR TOP MLDG (CHROME)	1	PCS	137.17	28 137.17 ✓
26	6R0839829D	RIVET	4	PCS	0.75	28 3.00 ✓
27	3G0853778 GRU	RHS DOOR LOWER MLDG	1	PCS	26.93	28 26.93 ✓
28	3G0853334A 3Q7	RHS DOOR LOWER MLDG CHROME	1	PCS	98.59	28 98.59 ✓

256094

Service Order Confirmation

SERVICE ORDER NO: 18IP0315

CUSTOMER NO.: CV026104

CUSTOMER NAME: HAMZAH BIN ABDULLAH TALIB

TELEPHONE NO.: Mr HAMZAH BIN ABDULLAH TALIB

ADDRESS: 326 YISHUN RING ROAD #06-1344

Singapore

VEH No.: SLH5352S

Order Date: 01/31/18

Reg Date: 11/08/16

KM: 16,687

VIN NO.: WVVZZZ3CZHE063862

ENGINE NO:

SA: Goh Edmund

MODEL: Passat 2.0 TSI Excline 9S8

MODEL NO.: 3G24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	3C0853585 CLIP	6	PCS	1.37	28 <i>nei</i>	5.92 <i>/</i>
30	3C0853586 GROMMET	6	PCS	2.05	28 <i>nei</i>	8.86 <i>/</i>
31	3G0853858D GRU SIDE SKIRT RH	1	PCS	350.83	28 <i>?</i>	252.60 <i>f nn</i>
32	3C0853585 CLIP	12	PCS	1.37	28 <i>nei</i>	11.84 <i>/</i>
33	3C0853586 GROMMET	12	PCS	2.01	28 <i>nei</i>	17.37 <i>/</i>
34	3G0898986 SIDE SKIRT CHROME	1	PCS	72.50	28 <i>nei</i>	52.20 <i>/</i>
35	D 004660M2 2K GLUE	1	PCS	159.35	28 <i>nei</i>	114.73 <i>/</i>
36	D 00940104 CLEANER	1	PCS	98.65	28 <i>nei</i>	71.03 <i>/</i>
37	D 00920002 PRIMER	1	PCS	27.89	28 <i>nei</i>	20.08 <i>/</i>
38	D 00950025 APPLICATOR	2	PCS	9.69	28 <i>nei</i>	13.95 <i>/</i>
39	D 181802M1 ACTIVATOR	1	PCS	25.53	28 <i>nei</i>	18.38 <i>/</i>
40	3G5809844 RHS REAR FENDER	1	PCS	832.85	28 <i>buc</i>	599.65 <i>/</i>
41	3G0810972G RHS REAR FENDER LINER	1	PCS	160.91	28 <i>?</i>	115.86 <i>f nn</i>
42	3G5809857C FUEL DOOR	1	PCS	188.03	28 <i>?</i>	135.38 <i>/</i>
43	D 506KD1A3 2K FOAM	1	PCS	157.96	28 <i>nei</i>	113.73 <i>/</i>
44	D 476KD1M2 SEALANT	1	PCS	77.38	28 <i>nei</i>	55.71 <i>/</i>
45	D 007600A1 INOXSPRAY	1	PCS	67.97	28 <i>nei</i>	48.94 <i>/</i>
46	D 180003M2 2KADHESIV	1	PCS	286.20	28 <i>nei</i>	206.06 <i>/</i>
47	3G5807417 GRU REAR BUMPER	1	PCS	972.07	28 <i>de</i>	699.89 <i>/</i>
48	WHT005263 CLIP	6	PCS	1.46	28 <i>nei</i>	6.31 <i>/</i>
49	N 90346302 POP-RIVET	16	PCS	1.54	28 <i>nei</i>	17.74 <i>/</i>
50	3G5807376 BUMPER SIDE BRACKET RH	1	PCS	31.62	28 <i>nei</i>	22.77 <i>/</i>
51	3G5807484A TAILLIGHT LOWER BRACKET RH	1	PCS	25.93	28 <i>?</i>	18.67 <i>f nn</i>
52	3G0998491 SENSOR BRACKET	1	PCS	55.40	28 <i>nei</i>	39.89 <i>/</i>
53	3G0998492 SENSOR BRACKET	1	PCS	54.16	28 <i>nei</i>	39.00 <i>/</i>
54	D 180KU2A1 2KADHESIVE	1	PCS	89.84	28 <i>nei</i>	64.68 <i>/</i>
55	D 822150A1 BONDAGENT	1	PCS	64.27	28 <i>nei</i>	46.27 <i>/</i>
56	3G0853842 ZZZ RHS BUMPER MOLDING	1	PCS	138.16	28 <i>?</i>	99.48 <i>f nn</i>
57	3G5945208C TAIL LIGHT RH	1	PCS	489.76	28 <i>am</i>	352.63 <i>/</i>
58	3G5945087 3RD BRAKELIGHT	1	PCS	211.00	28 <i>?</i>	151.92 <i>f nn</i>

342154

Service Order Confirmation

SERVICE ORDER NO: 18IP0315

CUSTOMER NO.: CV026104

CUSTOMER NAME: HAMZAH BIN ABDULLAH TALIB

TELEPHONE NO.: Mr HAMZAH BIN ABDULLAH TALIB

ADDRESS: 326 YISHUN RING ROAD #06-1344

Singapore

VEH No.: SLH5352S

Order Date: 01/31/18

Reg Date: 11/08/16

KM: 16,687

VIN NO.: WWWZZZ3CZHE063862

ENGINE NO:

SA: Goh Edmund

MODEL: Passat 2.0 TSI Excline 9S8

MODEL NO.: 3G24MY

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TOTAL	16,567.47
GST AMOUNT	1,159.72
TOTAL AMOUNT	17,727.20

On Behalf Of "COMPANY"

Certified Goods/Service received:

16612.07

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

VEHICLE NUMBER: SLH5352S
MODEL Passat 2.0 TSI Excline 9S8

CLAIMS DETAILS

	LABOUR DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1				
2				
3				
4				
	Total			\$0.00

No.	Item No.	Description	Qty	Unit price	DISCOUNT	Amount
1	3G0945229	NUT	4	0.49	28	1.41 <i>rel</i>
2	3G0971502	CONTROL UNIT BRACKET	1	65.79	28	47.37 <i>one</i>
3	3G0945229	MOUNTING	2	0.57	28	0.82 <i>rel</i>
			TOTAL:			\$49.60

Total Labour & Parts

\$49.60

Survey By

Service Order Confirmation

SERVICE ORDER NO: 18IP0315

CUSTOMER NO.: CV026104

CUSTOMER NAME: HAMZAH BIN ABDULLAH TALIB

TELEPHONE NO.: Mr HAMZAH BIN ABDULLAH TALIB

ADDRESS: 326 YISHUN RING ROAD #06-1344

Singapore

VEH No.: SLH5352S

Order Date: 31/01/18

Reg Date: 08/11/16

KM: 25,162

VIN NO.: WVVZZZ3CZHE063862

ENGINE NO:

SA: Goh Edmund

MODEL: Passat 2.0 TSI Excline 9S8

MODEL NO.: 3G24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	200		200
2	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360		360
3	B&P WHEEL ALIGNMENT B&P WHEEL ALIGNMENT NETT	1	TU	300		300
4	B&P INSURANCE EXCESS INSURANCE EXCESS / DEDUCTIBLE	1	TU	-2,000		-2,000
5	B&P ALEX LABOUR LABOUR	5	UNIT	475		2,375
6	B&P ALEX PAINT SPRAY PAINT	4	UNIT	500		2,000
7	B&P ALEX LABOUR TRANSFER DOOR MECHANISM	0.5	UNIT	475		237.5
8	B&P ALEX LABOUR R&R REAR W/SCREEN	1	UNIT	550		550
9	B&P ALEX LABOUR R&R REAR SEAT	0.5	UNIT	475		237.5
10	B&P ALEX LABOUR R&R REAR LUGGAGE TRIM	0.5	UNIT	475		237.5
11	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
12	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
13	3G5833056AC RHS REAR DOOR	1	PCS	1,269.95	28	914.36
14	3G5839702B 5AP DOOR SEAL	1	PCS	186.43	28	134.23
15	3G0839699B DOOR SEAL LOWER	1	PCS	79.59	28	57.30
16	D 378500A2 DOOR INSULATOR	1	PCS	46.22	28	33.28
17	510837206K GRU DOOR HANDLE	1	PCS	548.79	28	395.13
18	510837880A GRU DOOR COVER	1	PCS	25.46	28	18.33
19	510837088A PACKING	1	PCS	4.26	28	3.07
20	3G5839476N VNH DOOR TOP MLDG (CHROME)	1	PCS	137.17	28	98.76
21	6R0839829D RIVET	4	PCS	0.75	28	2.16
22	3G0853778 GRU RHS DOOR LOWER MLDG	1	PCS	26.93	28	19.39
23	3G0853334A 3Q7 RHS DOOR LOWER MLDG CHROME	1	PCS	98.59	28	70.98
24	3C0853585 CLIP	6	PCS	1.37	28	5.92
25	3C0853586 GROMMET	6	PCS	2.05	28	8.86
26	3C0853585 CLIP	12	PCS	1.37	28	11.84
27	3C0853586 GROMMET	12	PCS	2.01	28	17.37
28	3G0898986 SIDE SKIRT CHROME	1	PCS	72.50	28	52.20

Service Order Confirmation

SERVICE ORDER NO: 18IP0315

CUSTOMER NO.: CV026104

CUSTOMER NAME: HAMZAH BIN ABDULLAH TALIB

TELEPHONE NO.: Mr HAMZAH BIN ABDULLAH TALIB

ADDRESS: 326 YISHUN RING ROAD #06-1344
Singapore

VEH No.: SLH5352S

Order Date: 31/01/18

Reg Date: 08/11/16 KM: 25,162

VIN NO.: WVVZZZ3CZHE063862 ENGINE NO:

SA: Goh Edmund

MODEL: Passat 2.0 TSi Exline 9S8 MODEL NO.: 3G24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	D 004660M2 2K GLUE	1	PCS	159.35	28	114.73
30	D 00940104 CLEANER	1	PCS	98.65	28	71.03
31	D 00920002 PRIMER	1	PCS	27.89	28	20.08
32	D 00950025 APPLICATOR	2	PCS	9.69	28	13.95
33	D 181802M1 ACTIVATOR	1	PCS	25.53	28	18.38
34	3G5809844 RHS REAR FENDER	1	PCS	832.85	28	599.65
35	D 506KD1A3 2K FOAM	1	PCS	157.96	28	113.73
36	D 478KD1M2 SEALANT	1	PCS	77.38	28	55.71
37	D 007600A1 INOXSPRAY	1	PCS	67.97	28	48.94
38	D 180003M2 2KADHESIV	1	PCS	286.20	28	206.06
39	3G5807417 GRU REAR BUMPER	1	PCS	972.07	28	699.89
40	WHT005263 CLIP	6	PCS	1.46	28	8.31
41	N 90346302 POP-RIVET	16	PCS	1.54	28	17.74
42	3G5807376 BUMPER SIDE BRACKET RH	1	PCS	31.62	28	22.77
43	3G0998491 SENSOR BRACKET	1	PCS	55.40	28	39.89
44	3G0998492 SENSOR BRACKET	1	PCS	54.16	28	39.00
45	D 180KU2A1 2KADHESIVE	1	PCS	89.84	28	64.68
46	D 822150A1 BONDAGENT	1	PCS	64.27	28	46.27
47	3G5945208C TAIL LIGHT RH	1	PCS	489.76	28	352.63
48	3G0945229 NUT	4	PCS	0.49	28	1.41
49	3G0971502 CONTROL UNIT BRACKET	1	PCS	65.79	28	47.37
50	3G5809857C FUEL DOOR	1	PCS	188.03	28	135.38
51	3G0945229 MOUNTING	2	PCS	0.57	28	0.82

Remarks : OD CLAIM

DOA: 27/01/2018

SURVEY BY TAUFIK

EXCESS \$2000

Service Order Confirmation

SERVICE ORDER NO: 18IP0315

CUSTOMER NO.: CV026104

CUSTOMER NAME: HAMZAH BIN ABDULLAH TALIB

TELEPHONE NO.: Mr HAMZAH BIN ABDULLAH TALIB

ADDRESS: 326 YISHUN RING ROAD #06-1344
Singapore

VEH No.: SLH5352S

Order Date: 31/01/18

Reg Date: 08/11/16 KM: 25,162

VIN NO.: WVWZZZ3CZHE063862 ENGINE NO:

SA: Goh Edmund

MODEL: Passat 2.0 TSI Excline 9S8 MODEL NO.: 3G24MY

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

TOTAL	9,077.11
GST AMOUNT	635.40
TOTAL AMOUNT	9,712.51

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Jan 2018		01 Feb 2018 09:44 Edit Adj Rpt	\$11,077.11 Edit Estimates	\$11,077.11 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	HAMZAH BIN ABDULLAH TALIB, ID: S1135557I, Tel: +6591891986								
Vehicle Reg. No.:	SLH5352S	Date of Loss:	27/01/2018 15:00 - :59 [14 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 547819	Policy/Cover Note No.:	A28851283AVW(COMP) (Comprehensive) Coverage: 08/11/2017 - 07/11/2018						
		Excess:	S\$2,000.00						
Repairer:	Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9, 639197 Tuas - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 03/03/2018]								
Driver/Custodian:	SHAHAZ BTE HAMZAH TALIB (32 / Female), NRIC: S8526926G, Tel: +6591053895								
Adj Asg. Remarks:	Please revert, thank you.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- MSIG_SG (04/05/2018): Re: Please upload final survey report. Thank you. - MSIG_SG (16/04/2018): Re: Please upload final survey report. Thank you. - MSIG_SG (03/04/2018): Please upload final survey report. Thank you. - MSIG_SG (02/03/2018): Alert - Adj Mandate Approved (S\$10704.22) - SLH5352S - Claim Handler: Jocelyn Ng... - MSIG_SG (02/02/2018): Alert - Adj Mandate Approved (S\$10654.62) - SLH5352S - Claim Handler: Jocelyn Ng...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLH5352S (547819)
 OD
 Jan 27 2018 3:00PM
 [HAMZAH BIN ABDULLAH TALIB]
 Volkswagen Centre Singapore - Tuas

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports					1 per page	☒
No	Finalized On	VAC (Kaki Bukit)		Thumbnail	Print	
1	27/01/18 16:41	Accident Statement		 Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	02/02/18 14:50	Adjuster Immediate Advice		 Load HTM		
2	02/03/18 14:29	Adjuster Immediate Advice		 Load HTM		
Photos/Images					3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	02/02/18 14:42	Odometer Reading		 Load JPG	☒	
2	02/02/18 14:42	Chassis Number		 Load JPG	☒	
3	02/02/18 14:42	General View		 Load JPG	☒	
4	02/02/18 14:42	General View		 Load JPG	☒	
5	02/02/18 14:42	General View		 Load JPG	☒	
6	02/02/18 14:42	General View		 Load JPG	☒	
7	02/02/18 14:42	General View		 Load JPG	☒	
8	02/02/18 14:42	General View		 Load JPG	☒	
9	02/02/18 14:42	General View		 Load JPG	☒	
10	02/02/18 14:42	General View		 Load JPG	☒	
11	02/02/18 14:42	General View		 Load JPG	☒	
12	02/02/18 14:42	General View		 Load JPG	☒	
13	02/02/18 14:42	General View		 Load JPG	☒	
14	02/02/18 14:42	General View		 Load JPG	☒	
15	02/02/18 14:42	General View		 Load JPG	☒	
16	02/02/18 14:42	General View		 Load JPG	☒	
17	02/02/18 14:42	General View		 Load JPG	☒	
18	02/02/18 14:42	General View		 Load JPG	☒	
19	02/02/18 14:42	General View		 Load JPG	☒	
20	02/02/18 14:42	General View		 Load JPG	☒	
21	02/02/18 14:42	General View		 Load JPG	☒	
22	02/02/18 14:42	General View		 Load JPG	☒	
23	02/02/18 14:42	General View		 Load JPG	☒	
24	02/02/18 14:42	General View		 Load JPG	☒	
25	02/02/18 14:42	General View		 Load JPG	☒	
26	02/02/18 14:42	General View		 Load JPG	☒	
27	02/02/18 14:42	General View		 Load JPG	☒	
28	02/02/18 14:42	General View		 Load JPG	☒	
29	02/02/18 14:42	General View		 Load JPG	☒	
30	02/02/18 14:42	General View		 Load JPG	☒	
31	02/02/18 14:42	General View		 Load JPG	☒	
32	02/02/18 14:42	General View		 Load JPG	☒	
33	02/02/18 14:42	General View		 Load JPG		

Assessment Reports			1 per page	☒
No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
				☒
34	02/02/18 14:42	General View	 Load JPG	☒
35	02/02/18 14:42	General View	 Load JPG	☒
36	02/02/18 14:42	General View	 Load JPG	☒
37	02/02/18 14:42	General View	 Load JPG	☒
38	02/02/18 14:42	General View	 Load JPG	☒
39	02/02/18 14:42	General View	 Load JPG	☒
40	02/02/18 14:42	General View	 Load JPG	☒
41	02/02/18 14:42	General View	 Load JPG	☒
42	02/02/18 14:42	General View	 Load JPG	☒
43	02/02/18 14:42	General View	 Load JPG	☒
44	02/02/18 14:42	General View	 Load JPG	☒
45	02/02/18 14:42	General View	 Load JPG	☒
46	02/02/18 14:42	General View	 Load JPG	☒
47	02/02/18 14:42	General View	 Load JPG	☒
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53	02/02/18 14:42	General View	 Load JPG	☒
54	02/02/18 14:42	General View	 Load JPG	☒
55	02/03/18 10:30	Reinspection Photo	 Load JPG	☒
56	02/03/18 10:30	Reinspection Photo	 Load JPG	☒
57	02/03/18 10:30	Reinspection Photo	 Load JPG	☒
58	02/03/18 10:30	Reinspection Photo	 Load JPG	☒
59	02/03/18 10:30	Reinspection Photo	 Load JPG	☒
60	02/03/18 10:30	Reinspection Photo	 Load JPG	☒
61	02/03/18 10:30	Reinspection Photo	 Load JPG	☒
62	02/03/18 10:30	Reinspection Photo	 Load JPG	☒
63	02/03/18 10:30	Reinspection Photo	 Load JPG	☒
64	02/03/18 10:30	Reinspection Photo	 Load JPG	☒
65	02/03/18 10:30	Reinspection Photo	 Load JPG	☒
66	07/05/18 09:43	Replacement Part Photo	 Load JPG	☒
67	07/05/18 09:43	Replacement Part Photo	 Load JPG	☒
68	07/05/18 09:43	Replacement Part Photo	 Load JPG	☒
69	07/05/18 09:43	Replacement Part Photo	 Load JPG	☒
70	07/05/18 09:43	Replacement Part Photo	 Load JPG	☒
71	07/05/18 09:43	Replacement Part Photo	 Load JPG	☒
72	07/05/18 09:43	Replacement Part Photo	 Load JPG	☒
73	07/05/18 09:43	Replacement Part Photo	 Load JPG	☒
74	07/05/18 09:43	Replacement Part Photo	 Load JPG	☒
75	07/05/18 09:43	Replacement Part Photo	 Load JPG	☒
76	07/05/18 09:43	Replacement Part Photo	 Load JPG	☒
77	07/05/18 09:43	Replacement Part Photo	 Load JPG	☒
78	07/05/18 09:43	Replacement Part Photo	 Load JPG	☒
79	07/05/18 09:43	Replacement Part Photo	Load JPG	☒
80	07/05/18 09:43	Replacement Part Photo	Load JPG	☒
81	07/05/18 09:43	Replacement Part Photo	Load JPG	☒
82	07/05/18 09:43	Replacement Part Photo	Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
83	07/05/18 09:43	Replacement Part Photo		☒
84	07/05/18 09:43	Replacement Part Photo		☒
85	07/05/18 09:43	Replacement Part Photo		☒
86	07/05/18 09:43	Replacement Part Photo		☒
87	07/05/18 09:43	Replacement Part Photo		☒
88	07/05/18 09:43	Replacement Part Photo		☒
89	07/05/18 09:43	Replacement Part Photo		☒
90	07/05/18 09:43	Replacement Part Photo		☒
91	07/05/18 09:43	Replacement Part Photo		☒
92	07/05/18 09:43	Replacement Part Photo		☒
93	07/05/18 09:43	Replacement Part Photo		☒
94	07/05/18 09:43	Replacement Part Photo		☒
95	07/05/18 09:43	Replacement Part Photo		☒
96	07/05/18 09:43	Replacement Part Photo		☒
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	29/01/18 16:07	TP GIA Report		
2	31/01/18 16:31	PARF COE		
3	31/01/18 16:31	Enquire Transfer Fee Details		
4	31/01/18 16:46	Estimate Repair Cost + GIA report		
5	31/01/18 16:46	Email from VW (Germaine Ong) - to arrange survey		
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	01/02/18 09:39	Email - Survey appt		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/02/18 14:41	ESTIMATE		
2	05/02/18 14:25	AUTHORISATION EMAIL		
3	02/03/18 14:54	SUPPLEMENTARY LIST		

Linked Accident Report Documents

View View in Browser

Assessment Reports			1 per page	
No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
1	27/01/18 16:41	Accident Statement		Load HTM
2	31/01/18 08:33	Addendum Sheet		Load TIF
3	31/01/18 08:34	Accident Statement Addm. #1		Load HTM

Photos/Images

3 per page

No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
1	27/01/18 16:41	Accident Photo		Load JPG
2	27/01/18 16:41	Accident Photo		Load JPG
3	27/01/18 16:41	Accident Photo		Load JPG
4	27/01/18 16:41	Accident Photo		Load JPG
5	27/01/18 16:41	Accident Photo		Load JPG
6	27/01/18 16:41	Accident Photo		Load JPG

Documentation

1 per page

No	Finalized On	VAC (Kaki Bukit)	Thumbnail	Print
1	27/01/18 16:39	Sketch Plan		Load TIF
2	27/01/18 16:39	Sketch Plan #2		Load TIF

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18002025/T1QD3E2

Date: 11/05/2018

REFERENCE

Insured/Claimant: HAMZAH BIN ABDULLAH TALIB Policy No: A28851283AVW(COMP)
Date of Loss: 27/01/2018 Nature of Claim: OD Claim No: 547819

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLH5352S**
Make & Model: VOLKSWAGEN PASSAT, 2.0 TFSI (B6) (A) Engine No: CHH170054
Reg. Date: 08/11/2016 (Man. Year: 2016) Chassis No: WVVZZZ3CZHE063862
Colour: Bronze Odometer: 25163 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$157,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 235/45 R18 Rear Tyre Size: 235/45 R18
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,032.09	4,579.61	1,452.48	24.08
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,585.00	6,497.50	4,087.50	38.62
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,617.09	11,077.11	5,539.98	33.34
- Excess (S\$)	2,000.00	2,000.00	0.00	0.00
(S\$)	14,617.09	9,077.11	5,539.98	37.90
+ GST 7.00/7.00% (S\$)	1,023.20	635.40	387.80	37.90
Nett Amount (S\$)	15,640.29	9,712.51	5,927.78	37.90

INSPECTION

Date of Assignment: 01/02/2018
Date Inspected: 01/02/2018 Inspected At: Volkswagen Centre Singapore - Tuas (HQ)
17 TUAS AVE 9
Singapore 639197
Estimated Period of Repair: 11.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 11 May 2018)
Parts: 143 VOLKSWAGEN PASSAT 2.0 TFSI (B6) (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLH5352S)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RHS REAR DOOR	Bent	914.36 FS	*914.36 FS
2	1		*DOOR SEAL	Necessary	134.23 FS	*134.23 FS
3	1		*DOOR SEAL LOWER	Necessary	57.30 FS	*57.30 FS
4	1		*DOOR INSULATOR	Necessary	33.28 FS	*33.28 FS
5	1		*UPPER HINGE (LOWER)	Not Necessary	31.42 FS	*- FS
6	1		*UPPER HINGE (UPPER)	Not Necessary	38.61 FS	*- FS
7	1		*LOWER HINGE (LOWER)	Not Necessary	36.13 FS	*- FS
8	1		*LOWER HINGE (UPPER)	Not Necessary	67.12 FS	*- FS
9	1		*DOOR HANDLE	Distorted	395.13 FS	*395.13 FS
10	1		*DOOR COVER	Cut	18.33 FS	*18.33 FS
11	1		*DOOR COVER HOUSING	Not Necessary	17.64 FS	*- FS
12	1		*DOOR HANDLE PACKING	Necessary	3.07 FS	*3.07 FS
13	1		*SUPPORT DOOR HANDLE	Not Necessary	78.38 FS	*- FS
14	1		*DOOR LOCK	Not Necessary	197.39 FS	*- FS
15	1		*REGULATOR	Not Necessary	347.26 FS	*- FS
16	1		*DOOR TOP MLDG (CHROME)	Deformed	98.76 FS	*98.76 FS
17	4		*RIVET	Necessary	2.16 FS	*2.16 FS
18	1		*RHS DOOR LOWER MLDG	Necessary	19.40 FS	*19.40 FS
19	1		*RHS DOOR LOWER MLDG CHROME	Necessary	70.98 FS	*70.98 FS
20	1		*CLIP (6 PCS)	Necessary	5.92 FS	*5.92 FS
21	1		*GROMMET (6 PCS)	Necessary	8.86 FS	*8.86 FS
22	1		*SIDE SKIRT RH	Not Necessary	252.60 FS	*- FS
23	1		*CLIP (12 PCS)	Necessary	11.84 FS	*11.84 FS
24	1		*GROMMET (12 PCS)	Necessary	17.37 FS	*17.37 FS
25	1		*SIDE SKIRT CHROME	Cut	52.20 FS	*52.20 FS
26	1		*2K GLUE	Necessary	114.73 FS	*114.73 FS
27	1		*CLEANER	Necessary	71.03 FS	*71.03 FS
28	1		*PRIMER	Necessary	20.08 FS	*20.08 FS
29	1		*APPLICATOR (2 PCS)	Necessary	13.95 FS	*13.95 FS
30	1		*ACTIVATOR	Necessary	18.38 FS	*18.38 FS
31	1		*RHS REAR FENDER	Buckled	599.65 FS	*599.65 FS
32	1		*RHS REAR FENDER LINER	Not Necessary	115.86 FS	*- FS
33	1		*FUEL DOOR	Deformed	135.38 FS	*135.38 FS
34	1		*2K FOAM	Necessary	113.73 FS	*113.73 FS
35	1		*SEALANT	Necessary	55.71 FS	*55.71 FS
36	1		*INOXSPRAY	Necessary	48.94 FS	*48.94 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
37	1		*2KADHESIV	Necessary	206.06 FS	*206.06 FS
38	1		*REAR BUMPER	Deformed	699.89 FS	*699.89 FS
39	1		*CLIP (6 PCS)	Necessary	6.31 FS	*6.31 FS
40	1		*POP- RIVET (16 PCS)	Necessary	17.74 FS	*17.74 FS
41	1		*BUMPER SIDE BRACKET RH	Necessary	22.77 FS	*22.77 FS
42	1		*TAILLIGHT LOWER BRACKET RH	Not Necessary	18.67 FS	*- FS
43	1		*SENSOR BRACKET	Necessary	39.89 FS	*39.89 FS
44	1		*SENSOR BRACKET	Necessary	39.00 FS	*39.00 FS
45	1		*2KADHESIVE	Necessary	64.68 FS	*64.68 FS
46	1		*BONDAGENT	Necessary	46.27 FS	*46.27 FS
47	1		*RHS BUMPER MOLDING	Not Necessary	99.48 FS	*- FS
48	1		*TAIL LIGHT RH	Cracked	352.63 FS	*352.63 FS
49	1		*3RD BRAKELIGHT	Not Necessary	151.92 FS	*- FS
50	1		*NUT (4 PCS)	Necessary	1.41 FS	*1.41 FS
51	1		*CONTROL UNIT BRACKET	Cracked	47.37 FS	*47.37 FS
52	2		*MOUNTING	Necessary	0.82 FS	*0.82 FS
F=Franchise part. S=SpcNett.						
Total Parts (\$\$)					6,032.09	4,579.61

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	ELECT WIRING & MECH COMPONENT CHECK	New	200.00	200.00
2	PROGRAMMING & CALIBRATION	New	360.00	360.00
3	B&P WHELL ALIGNMENT	New	300.00	300.00
4	LABOUR	New	4,750.00	2,375.00
5	SPRAY PAINT	New	3,000.00	2,000.00
6	TRANSFER DOOR MECHANISM	New	475.00	237.50
7	R&R REAR W/SCREEN	New	550.00	550.00
8	R&R REAR SEAT	New	475.00	237.50
9	R&R REAR LUGGAGE TRIM	New	475.00	237.50
Gross Labour Cost (S\$)			10,585.00	6,497.50

Report was unsubmitted during this print-out.

< END OF ESTIMATES >