

Garage/loc:

DOR:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / ☒)

Nature of Accident:

If NO, Driver Name / Age: TAN LIONG HUAT

Driver Tel No.:

(V/L: ☒ / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

05.02.2018:

Spec to atv (Mr Tan). Confirmed accident details and also recommended tp. OI will send out addtional photos via email. Informed abt tp claim, abt. of NCD issue and agreed to settle. Send letter to OI.

- Email liability clear.

BKW CAR RENTAL.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: PIP SS6,804.36 (3 days) Reduction: 31 %

Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 16/4/18 Confirm with: CHARTER

Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27.

If NO or B 28, Ass. Lia:

Repair Cost: 0/651 SS7,280.67

Loss of Rental (LOR): 0/651 SS 418.00 (5 days) 2 + 80

Loss of Use (LOU): SS - (5 x days)

Loss of Income (LOI): SS - (5 x days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search SS2.00

Medical: SS -

Disbursement: SS - (e.g. Tow/ Independent)

Legal Cost SS -

Total: SS7,710.67

Global Sum SS:

FINAL PAYMENT

Date/Time: 16/4/18

Confirm with: CHARTER

Email ☒ Call ☐

Payee 1: SS7,280.67

Name 1: VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.) SS 428.00

Name 2: BKW RENT A CAR PTE LTD

Payee 3: (Strike if N.A.) SS

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18002024/ka3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 01-02-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLV 6090S	Veh. Inspected	SLB 5063H	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	01/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	26/01/2018	Inspection Date		
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PDI TUAS

PDI TUAS

KONG WENG LOON MICHAEL
26 FABER AVENUE
Singapore, 129539
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV032993
Quote No. SER/QUO/1800148
QuoteDate 26/01/18
Salesperson Anthony Yong
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	TiguanGP 1.4 TSI 118 DSG6 VNA	22,597	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SLB5063H	WVGZZZ5NZGW065615	12/04/16	Anthony Yong
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 237424	5N22QY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	2	UNIT		840 1,680.00 ✓
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT		800 2,400.00 ✓
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		PA 80.00 ✓
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00 ✓
P B&P MECH	ELECT WIRING & MECH COMPO Nett	1	Time Un		280.00 ✓
	Sum Labor				4,920.00
P 1S0919275C GRU	SENSOR Predecessor 1S0919275C	2	Pieces		202.00 ✓
P 1T0919133C 9B9	PARKING SENSOR O RING	1	Pieces		0.75 ✓
P 5N0807305	RR BUMPER REINFORCEMENT	1	Pieces		554.95 ✓
P 5N0807393E	BUMPER BRACKET LH Use Predecessor 5N0807393B	1	Pieces		27.46 ✓
P 5N0807394D	BUMPER BRACKET RH Use Predecessor 5N0807394B	1	Pieces		27.46 ✓
P 5N0807421G GRU	REAR BUMPER COVER	1	Pieces		DE 1,313.65 ✓
P 5N0807441A GRU	TOWING COVER	1	Pieces		SC 56.05 ✓
P 5N0807521AFGRU	SPOILER	1	Pieces		DE 459.45 ✓
P 5N0807568 2Z0	INSERT Use Predecessor 5N0807568	1	Pieces		DE 509.38 ✓
P 5N0919397	SENSOR BRACKET	1	Pieces		15.42 ✓
P 5N0919397	SENSOR BRACKET	1	Pieces		15.42 ✓
P 5N0919491D	SENSOR BRACKET	2	Pieces		68.22 ✓
P 5N0919491E	SENSOR BRACKET Use Predecessor 5N0919491C	2	Pieces		34.10 ✓

Sum carried forward

8,406.37

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

KONG WENG LOON MICHAEL
26 FABER AVENUE
Singapore, 129539
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV032993
Quote No. SER/QUO/1800148
QuoteDate 26/01/18
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License No.	VIN	Initial Registration	Sales Advisor
SLB5063H	WVGZZZ5NZGW065615	12/04/16	Anthony Yong
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 237424	5N22QY

		Continued	8,406.37
P 5N0919503E	SENSOR BRACKET REAR CENT	2 Pieces	34.10✓
P D 180KU2A1	2KADHESIVE	1 Pieces	103.66✓
P D 822150A1	BONDAGENT	1 Pieces	74.16✓
	Sum Item		3,698.29

Sum Labor	4,920.00
Sum Item	3,698.29

Total	SGD	8,618.29
7% GST		603.28
Total SGD Incl. GST		9,221.57

Explanations

P = Proportionately Charged

Payment Terms

No Credit

KK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Final
Up 90010068
3 days
01/02/18 @ 0935
Resurvey 54 paint

Payments to: - BBN: - Acc.-No.:

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SLV 60906

Claimant's Vehicle No. SLB 5063H

Accident on 26-1-18 involving vehicle/s No. _____

_____ along/at CLEMENT AVE ENTRANCE

TO AYE

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 7280.67 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/
Car Rental S\$ _____ Payable to BK4

3. ~~Medical and~~ 2 Search Fees S\$ _____ Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No./H/P. _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18002024/ka3

09 FEBRUARY 2018

L.H TAN TRANSPORT SERVICE PTE LTD
39 TEBAN GARDENS ROAD
#02-327
SINGAPORE 600039
ATTN: HR / MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING SLV 6090S AND SLB 5063H ON 26.01.2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Zaini
Case Handler
PID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, KONG WEN H LOON MICHAEL (the third party claimant") of 26 FAIRER AVENUE S129539 (address), owner of SL8 X06314 (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SL8 X06314 that was damaged pursuant to the accident which occurred on 26/01/2018 (date) along CLEMENTI AVENUE ENTRANCE TO AYE (location) involving vehicle no/s SLV60905 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 1 (day) of FEB (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



81030001
Signed by "the workshop"
(with chop)

Provide always that the claimant shall not be prejudiced by the release of his claim for damages relating to the vehicle involved in the accident. I shall not prejudice myself by releasing the claimant from making a further claim for special damages for my personal injuries sustained in the same accident.

RELEASE VOUCHER (AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

Volkswagen Centre Singapore

"We/I, LKK AUTO CONSULTANTS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 7,280.67 (repair costs), S\$ 438.00 (loss of use/rental) S\$ 3.00 (search fees) for vehicle no. SUB 5063 H that was damaged pursuant to the accident which occurred on 26.01.2018 (date) along CLEMENT AVENUE ENTRANCE TO PUE (location) involving vehicle no/s SLV 60006.

This is pursuant to the inspection conducted on 01.02.2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KONG WENG LOON MICHAEL ("third party claimant") of vehicle no. SUB 5063 H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SUB 5063 H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 day of 04 (month) 20 18 (year)



Signed by AIG appointed surveyor



Chopped & Signed by 030001 "the workshop"

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P07679

Biz Reg. No. 53103069E
GST No. M20098305-2

SERVICE ORDER NO: 18IP0362

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-18 AIG Building
Singapore

Post Code: 079120

VEH NO.:

SLB5063H

DATE:

21/02/18

Pickup:

VIN NO.:

WVGZZ225NZGW06015

KM:

23,417

GEARBOX CODE:

Engine No.:

MODEL:

TiguanGP 1.4 TSI 118 DSG6 VNA

SA:

Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT					
DOA 26.1.18					
SURVEYOR LKK					
TP VEHICLE SLV6090S					
Labor					
1	LABOUR + (REPAIR END PANEL)	2.00	UNIT	840.00	1,680.00
2	SPRAY PAINT (+ END PANEL)	2.00	UNIT	800.00	1,600.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	290.00	290.00
Item					
8	PARKING SENSOR O RING	1.00	PCS	0.75	0.75
9	REAR BUMPER COVER	1.00	PCS	1,313.65	1,313.65
10	TOWING COVER	1.00	PCS	56.05	56.05
11	SPOILER	1.00	PCS	459.45	459.45
12	INSERT	1.00	PCS	509.38	509.38
13	SENSOR BRACKET	1.00	PCS	15.42	15.42
14	SENSOR BRACKET	1.00	PCS	15.42	15.42

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P07679

Sis Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0362

SERVICE CUSTOMER NO.: F01009R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-15 AIG Building
Singapore

Post Code: 079120

VEH NO.: SLB5063H

DATE: 21/02/18 Pickup:

VIN NO.: WVGZZZ5NZQW06615 KM : 23,417

GEARBOX CODE: Engine No.:

MODEL: TiguanGP 1.4 TSI 118 DSG VNA

SA : Kong Charmaine

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	SENSOR BRACKET	2.00	PCS	34.11	68.22
16	SENSOR BRACKET	2.00	PCS	17.05	34.10
17	SENSOR BRACKET REAR CENTER INNER	2.00	PCS	17.05	34.10
18	2KADHESIVE	1.00	PCS	103.66	103.66
19	BONDAGENT	1.00	PCS	74.16	74.16

Sub Total 6,804.36
GST (7%) AMOUNT 476.31
TOTAL AMOUNT 7,280.67



Customer

Phone : Fax :

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
20-Feb-2018	P 1008

DESCRIPTION	VHA NO.	DUE DATE	VEH. NO.
	P 1008	20-Feb-2018	SJY 9152 K
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 09 FEBRUARY 2018 TO 14 FEBRUARY 2018 (INCLUDED ONE SATURDAY AND ONE SUNDAY) YOUR REF: SLB5063H & SLV6090S (VOLKSWAGEN)	5	80.00	400.00
GST @ 7%			\$28.00
TOTAL			\$428.00

*All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.*

VEHICLE HIRING AGREEMENT

 Workshop **VW-AX**
HIRER'S PARTICULARS

 Name (as in IC): **KONG WENGE LOON, MICHAEL**
 NRIC/Passport No: **S8047938 F** Date of Birth: **25/06/80**
 Address: **26 Fobar AVE** Age: **38**
 S(**129539**)
 Name & Address of Employer _____
 Occupation _____ Driving Exp _____
 Driving Licence No: _____ Passed Date: **10/04/14**
 D/L Type: Local/Int'l/Other: _____
 Tel(O) _____ (R) _____ HP **83287565**
DRIVER'S PARTICULARS

 Name (as in IC): _____
 NRIC/Passport No: _____ Date of Birth: _____
 Address: _____ Age: _____
 S(_____)
 Occupation _____ Driving Exp: _____ Yrs
 Driving Licence No: _____ Passed / Expiry Date: _____
 DA Type: Local/Int'l/Other: _____ Contact No: _____

 Hirer's Own Vehicle No: **SLB 5065 H** Replace Veh No: _____
 Loan Vehicle No: **SY 9152 K** VR No: _____
 Make & Model: **VW JETTA** Auto/Manual Group: _____

CHARGES		\$	cts
Daily	05 day @ \$ 80	Per day	400 00
Weekly/Monthly	week @ \$	Per week/Monthly	
Others			
CDW/PAI	@ \$	Per day/Monthly	
Delivery/Collection Svc			
		GST	
OR No:	(A) SUB-TOTAL		
Petrol Level & Surcharge	OUT	E	1/8
	IN		1/2
			3/4
			F
First _____ km FREE per day	GST	7/	28 00
Excess mileage is chargeable at _____ cents per km	TOTAL CHARGES		428 00

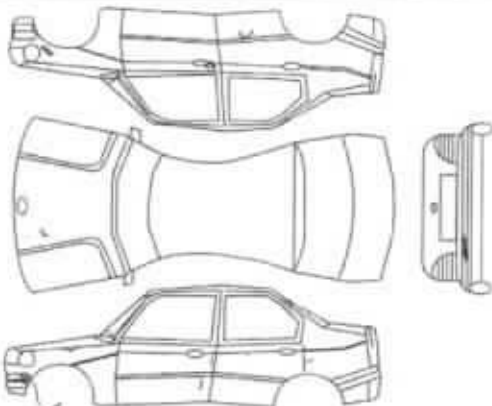
 Security Deposit : \$ _____ Bank: **PosB**
 CASH/NETS/VISA/MC/AMEX/CHQ No: **5520380019679907**
 Expiry Date: **04/20** Card ID No: **425**
 Name as in Card: **MICHAEL KONG**

 NON WAIVER EXCESS (Subject to GST): **\$2000/-**
ACCESSORIES CHECK

- ☐
- Data Cards
- ☐
- Camera Systems
- ☐
- Hub Cap
- ☐
- Radio / CD Cartridge
-
- ☐
- Jack
- ☐
- Tyre Opener
- ☐
- Petrol Cap
- ☐
- Spare Tyre

INDICATE:

- A - Accidents
-
- D - Dents
-
- S - Scratches
-
- K - Crack



Hirer's Signature: _____

Additional Driver's Signature: _____

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level: (known as a service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level).
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance, in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserves the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell (e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair: between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to bear all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is still and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
09/02/18	0950	53583	Jue	

Return Of Vehicle: The Hirer Driver is Required To Sign in The Column 'Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)

Date In	Time In	Mileage	Check By	Remarks
14/2/18	1510	53750	EMWIN	RTN on 14 Feb @ \$pm-w/s

Hirer's/Driver Signature: _____



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-014433

Date of Request: 26/01/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 26/01/2018
Enquiry By: Wong Yen Mei
TP Vehicle No: SLV6090S
Accident Date: 26/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-014433

Date of Request: 26/01/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 26/01/2018
Enquiry By Wong Yen Mei
TP Vehicle No. SLV6090S
Accident Date 26/01/2018**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLV6090S	AiG Asia Pacific Insurance Pte. Ltd.	02/01/2018-01/01/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Jan 2018 Edit Reg		01 Feb 2018 00:00 Edit Adj Rpt	\$46,804.36 Edit Estimates	\$46,804.36 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: L.H TAN TRANSPORT SERVICE PTE LTD , Co. Reg. No.: 201730503H									
Main Claimant: KONG WENG LOON MICHAEL , ID: S8067938F									
Vehicle Reg. No.:	SLB5063H	Date of Loss:	26/01/2018 07:00 - :59 [21 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9443886470SG	Policy/Cover Note No.:	1700094539 (Comprehensive) Coverage: 02/01/2018 - 01/01/2019						
Vehicle Reg. No. (Insured):	SLV6090S	Policy No. (Claimant):	A28724568AVW						
		Excess:							
Repairer: Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com									
Claimant's Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 12/02/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLB5063H (9443886470SG)**
[SLV6090S]

TP

KONG WENG LOON MICHAEL

Jan 26 2018 7:00AM

[L.H TAN TRANSPORT SERVICE PTE LTD]

Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser <input type="button" value="v"/>	
Letters/Correspondences				
			1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Assessment Reports				
			1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	02/02/18 11:19	Accident Statement <small>From: OD - Reg. No: SLV6090S, Claimant: L.H TAN TRANSPORT SERVICE PTE LTD</small>		Load HTM
Photos/Images				
			3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
2	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
3	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
4	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
5	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
6	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
7	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
8	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
9	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
10	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
11	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
12	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
13	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
14	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
15	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
16	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
17	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
18	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
19	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
20	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
21	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
22	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
23	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
24	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
25	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
26	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
27	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
28	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
29	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>
30	16/04/18 17:08	General View		Load JPG <input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	16/04/18 17:08	General View		<input checked="" type="checkbox"/>
32	16/04/18 17:08	Reinspection Photo		<input checked="" type="checkbox"/>
33	16/04/18 17:08	Reinspection Photo		<input checked="" type="checkbox"/>
34	16/04/18 17:08	Reinspection Photo		<input checked="" type="checkbox"/>
35	16/04/18 17:08	Reinspection Photo		<input checked="" type="checkbox"/>
36	16/04/18 17:08	Reinspection Photo		<input checked="" type="checkbox"/>
37	16/04/18 17:08	Reinspection Photo		<input checked="" type="checkbox"/>
38	16/04/18 17:08	Reinspection Photo		<input checked="" type="checkbox"/>
39	16/04/18 17:08	Reinspection Photo		<input checked="" type="checkbox"/>
40	16/04/18 17:08	Reinspection Photo		<input checked="" type="checkbox"/>
41	16/04/18 17:08	Reinspection Photo		<input checked="" type="checkbox"/>
42	16/04/18 17:08	Reinspection Photo		<input checked="" type="checkbox"/>
43	16/04/18 17:08	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/02/18 15:43	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT		<input type="checkbox"/>
2	01/02/18 15:43	TP GIA REPORT		<input type="checkbox"/>
3	06/02/18 12:06	TP ESTIMATE - MARKED		<input type="checkbox"/>
4	20/02/18 15:51	RENTAL RECEIPT		<input type="checkbox"/>
5	19/04/18 09:57	WORKSHOP INVOICE		<input type="checkbox"/>
6	19/04/18 09:57	AUTHORISATION TO ACT FORM		<input type="checkbox"/>
7	19/04/18 09:57	Release Voucher		<input type="checkbox"/>
8	19/04/18 09:57	GIA SEARCH		<input type="checkbox"/>
9	19/04/18 09:57	LETTER TO OI		<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLV6090S (Insd veh)	Model:	VOLKSWAGEN TIGUAN 1.4
	SLB5063H (TP veh)		TSI (A)
Date of Accident:	26/01/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	9,221.57
Final Repair Cost	:	\$	7,280.67
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	428.00 5 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	7,710.67

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 7,282.67
2)	BKW Rent -A-Car Pte Ltd	:	\$ 428.00
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

19 Apr
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18002024/R1EA3Q2

Date: 19/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700094539
Claimant Vehicle No : SLB5063H **Insured Vehicle No :** SLV6090S
 Date of Loss: 26/01/2018 Nature of Claim: TP Claim No: 9443886470SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLB5063H**
 Make & Model: VOLKSWAGEN TIGUAN, 1.4 TSI (A) Engine No: CTH237424
 Reg. Date: 12/04/2016 (Man. Year: 2015) Chassis No: WVGZZZ5NZGW065615
 Colour: Black Odometer: 23087 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/40Z R19 Rear Tyre Size: 255/40Z R19
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,778.29	2,764.36	1,013.93	26.84
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,840.00	4,040.00	800.00	16.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,618.29	6,804.36	1,813.93	21.05
+ GST 7.00/7.00% (S\$)	603.28	476.31	126.97	21.05
Nett Amount (S\$)	9,221.57	7,280.67	1,940.90	21.05
+ Car Rental (5.0 x S\$80.00/day + 7.00% GST) (S\$)		428.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		7,710.67		

INSPECTION

Date of Assignment: 01/02/2018
 Date Inspected: 01/02/2018 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*B&P NUMBER PLATE	Bent	80.00 F	*80.00 F
2	1		*SENSOR	Not Necessary	404.06 F	*- F
3	1		*PARKING SENSOR O RING	Necessary	0.75 F	*0.75 F
4	1		*RR BUMPER REINFORCEMENT	Not Necessary	554.95 F	*- F
5	1		*BUMPER BRACKET LH	Not Necessary	27.46 F	*- F
6	1		*BUMPER BRACKET RH	Not Necessary	27.46 F	*- F
7	1		*REAR BUMPER COVER	Deformed	1,313.65 F	*1,313.65 F
8	1		*TOWING COVER	Scratched	56.05 F	*56.05 F
9	1		*SPOILER	Deformed	459.45 F	*459.45 F
10	1		*INSERT	Dented	509.38 F	*509.38 F
11	1		*SENSOR BRACKET	Necessary	15.42 F	*15.42 F
12	1		*SENSOR BRACKET	Necessary	15.42 F	*15.42 F
13	2		*SENSOR BRACKET	Necessary	68.22 F	*68.22 F
14	2		*SENSOR BRACKET	Necessary	34.10 F	*34.10 F
15	2		*SENSOR BRACKET REAR CENT	Necessary	34.10 F	*34.10 F
16	1		*2KADHESIVE	Necessary	103.66 F	*103.66 F
17	1		*BONDAGENT	Necessary	74.16 F	*74.16 F
Total Parts (S\$)					3,778.29	2,764.36

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	1,680.00	1,680.00
2	SPRAY PAINT	New	2,400.00	1,600.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	ELECT WIRING & MECH COMPO	New	280.00	280.00
Gross Labour Cost (S\$)			4,840.00	4,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >