## Zaini (LKK Auto)

From: Zaini (LKK Auto)

**Sent:** Monday, 5 February 2018 9:08 AM **To:** 'Kong, Charmaine (VWG Singapore)'

Cc: 'Wong, Meiy (VWG Singapore)'; 'Cheong, Pearlyn (VWG Singapore)'; 'Goh, Edmund

(VWG Singapore)'; Hsiao Tong (LKKAuto)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLB5063H &

SLV6090S ON 26.1.18

## WITHOUT PREJUDICE

Your Ref: SLB 5063H

Our Ref: CC3/AIG18002024/ka3

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES SLV 6090S AND SLB 5063H ON 26/01/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108 Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Zaini (LKK Auto)

Sent: Thursday, 1 February 2018 12:25 PM

To: 'Kong, Charmaine (VWG Singapore)' <charmaine.kong@vw.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore)

<Pearlyn.cheong@vw.com.sg>; Goh, Edmund (VWG Singapore) <edmund.goh@vw.com.sg>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLB5063H & SLV6090S ON 26.1.18

## WITHOUT PREJUDICE

Hi Charmaine,

We refer to the above matter.