

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 15 July, 2019 11:25 AM
To: Chan, Kian-Meng
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: 9991053432SG-003 // Accident Involving SHD9881Z & S6105CD (AIG) on 26/01/2018 *** LKK REF: CC3/AIG18002009/Kha3
Attachments: IWN1714.jpg

Dear Kian Meng,

We refer to the below email.

Please be informed that I am taking over the matter.

TP repairer confirmed they do not have video footage for this accident but only provided a scene photo as attached. No PIR provided. TP LOD is already in.

TP insisted that liability should be in their favour since Insured Driver already confirmed on his statement that he changed lane when the accident happened.

We will now proceed to settle the matter at best.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Chan, Kian-Meng [mailto:Kianmeng.Chan1@aig.com]
Sent: Wednesday, 26 June, 2019 7:58 PM
To: Joy Irene (LKKAUTO)
Subject: FW: 9991053432SG-003 // Accident Involving SHD9881Z & S6105CD (AIG) on 26/01/2018 *** LKK REF: CC3/AIG18002009/Kja3

Dear Joy,

Kindly refer previous enquiry, thanks!

Best regards,

Chan Kian Meng

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

KianMeng.Chan1@aig.com | www.aig.sg

From: Chan, Kian-Meng

Sent: Tuesday, May 28, 2019 6:58 PM

To: Joy Irene (LKKAUTO)

Subject: RE: 9991053432SG-003 // Accident Involving SHD9881Z & S6105CD (AIG) on 26/01/2018 *** LKK REF: CC3/AIG18002009/Kja3

Dear Joy,

We refer to claim in subject matter – your kind advice is greatly appreciated.

Have we received PIR? Has claim gotten finalized?

Best regards,

Chan Kian Meng

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

KianMeng.Chan1@aig.com | www.aig.sg

From: Chan, Kian-Meng

Sent: Monday, April 29, 2019 5:42 PM

To: Joy Irene (LKKAUTO)

Subject: FW: 9991053432SG-003 // Accident Involving SHD9881Z & S6105CD (AIG) on 26/01/2018 *** LKK REF: CC3/AIG18002009/Kja3

Dear Joy,

Appreciate your kind advice on the claim status and expedite on closure.

Thanks.

Best regards,

Chan Kian Meng

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

KianMeng.Chan1@aig.com | www.aig.sg

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, March 28, 2019 8:11 AM
To: Chan, Kian-Meng; Joy Irene (LKKAuto)
Cc: Admin A; CS A Team
Subject: RE: 9991053432SG-003 // Accident Involving SHD9881Z & S6105CD (AIG) on 26/01/2018 *** LKK REF: CC3/AIG18002009/Kja3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18002009/Kja3	Joy - 6841 2409

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Wednesday, 27 March, 2019 4:30 PM
To: Admin A <admin-a@lkkauto.com>
Subject: 9991053432SG-003 // Accident Involving SHD9881Z & S6105CD (AIG) on 26/01/2018

Dear LKK,

We refer to claim in subject matter.
Kindly advise claim status and handler in charged.

Thank you for your kind attention.

Best regards,

Chan Kian Meng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

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