

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 6 June, 2018 5:40 PM
To: Claims Dept of CTI; Admin A; Asher Sng (LKKAUTO); Shirley Hiew (LKK Auto)
Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAUTO); Chee So Chow; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: CTP REF NO. SNM18D00582C02/7; LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

Dear Alfred,

We refer to your below email.

Please be informed that we had settled the matter with TP claimant at a global sum of **\$3,190.00 (all in)**.

We will forward all relevant documents to your good office once available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Wednesday, 30 May, 2018 2:46 PM

To: Vic (LKKAUTO); Admin A; Asher Sng (LKKAUTO); Shirley Hiew (LKK Auto)

Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAUTO); Chee So Chow

Subject: RE: <SEEK MANDATE> RE: CTP REF NO. SNM18D00582C02/7; LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

LKK REF NO. CC3/CTI18002006/K1HS3

CTI REF NO. SNM 18D00582C02/7 (GBD5097T)

Dear Vic

We refer to your email of 26 March 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,192.99.

We await your payment advice to enable Irene to act accordingly.

Vic (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 30 May, 2018 2:46 PM
To: Vic (LKKAuto); Admin A; Asher Sng (LKKAuto); Shirley Hiew (LKK Auto)
Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAuto); Chee So Chow
Subject: RE: <SEEK MANDATE> RE: CTP REF NO. SNM18D00582C02/7; LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

LKK REF NO. CC3/CTI18002006/K1HS3
CTI REF NO. SNM 18D00582C02/7 (GBD5097T)

Dear Vic

We refer to your email of 26 March 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,192.99.

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, March 26, 2018 2:24 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: <SEEK MANDATE> RE: CTP REF NO. SNM18D00582C02/7; LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

CTI REF – SNM18D00582C02

LKK REF – CC3/CTI18002006/K1hs3

Dear Irene,

ACCIDENT INVOLVING VEHICLES GBD 5097T (OI) AND SHA 4396G (TP) ON 31/01/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended the TP vehicle.

We tried to contact the Insured company but managed to talk to the Insured driver's wife on 21/02/2018. She was informed about the TP claim, liability and agreed to settle. No feedback from OI/OID till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,472.79	\$ 2,889.00
Loss of Rental (\$98.25 x 3 days)	\$ 294.75	\$ 196.50 (\$98.25 x 2 days)
Loss of Income (\$80 x 3 days)	\$ 240.00	\$ 100.00 (\$50 x 2 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 7,015.03	\$ 3,192.99

Breakdown of days is as follows:

Recommended Days	2 days
TOTAL	2 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

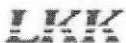
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shirley Hiew (LKK Auto)
Sent: Monday, 5 February, 2018 12:01 PM
To: Irene Tay; claimsdept@sg.cntaiping.com; Vic (LKKAuto)
Cc: Admin A; Asher Sng (LKKAuto)
Subject: FW: CTP REF NO. SNM18D00582C02 LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

Dear Irene,

Thanks and received

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]
Sent: Monday, 5 February 2018 9:33 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: CTP REF NO. SNM18D00582C02 LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

Dear Shirley,

We refer to the above matter and your email dated 01 February 2018.

Enclosed herewith our insured GIA Report and letter to our insured for your attention.

Regards,

Irene Tay

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389-6192

Fax: 6224 7175

Email: claimsdept@sg.cntaiping.com

Email: irene.tay@sg.cntaiping.com

Website: www.sg.cntaiping.com

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

COMFORTDELGRO ENGINEERING

Our Ref : T 0118 / SHA4396G /WT(st)

Your Ref :

Date : 15-Feb-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA4396G YOUR INSURED GBD5097T
AND OTHER _____ ON 31.01.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA4396G which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBD5097T we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,889.00
2	3 days Loss of Rental @ \$ 98.25 per day	\$ 294.75
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,191.24

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 3,431.24

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 5 pcs.
b) LTA search slip/s of : GBD5097T
c) GIA / Police report/s of : SHA4396G
d) Letter of authority from owner / hirer / operator
() Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18002006/K1hs3

26 FEBRUARY 2018

LEAP TILING PTE LTD
BLOCK 737 PASIR RIS DRIVE 10
#06-41
SINGAPORE 510737

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 5097T AND SHA 4396G ON 31/01/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,



Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHA4396G , GBD5097T
PIE TWDS AIRPORT B4 KALLANG WAY EXIT****ON 31-Jan-18 11:15**

I / We

ABDUL RASHID B FAZA... (Hirer) NRIC No.: **S1115131J**

and/or

(Relief) NRIC No.:

Taxi Number

SHA4396G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

31-Jan-2018

Name of Hirer

ABDUL RASHID B FAZAL KARIM

Hirer NRIC

S1115131J

Signature :



Address

**93 PAYA LEBAR WAY #03-3059
370093**

Contact No.

98587192

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3076741702 Claim No : SNM18D00582C02/7 (GBD5097T)
Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,190.00
SINGAPORE DOLLARS THREE THOUSAND ONE HUNDRED NINETY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 4396G
Insured Vehicle No. : GBD 5097T

Date of Loss : 31/01/2018
Place of Accident : PIE (CHANGI) NEAR KALLANG WAY EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEAP TILING PTE LTD
Driver Name : LIN BOON WAH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in) S\$ 3,190.00

TOTAL S\$ 3,190.00

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Claimant Name : _____ NRIC No : _____

Signature :  Date : 31-5-18

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA4396G

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
17.03.2011

CHASSIS CODE
KMHET41VMEA806171

INV. NO/DATE
91356524 09.02.2018

JOB NO.
305112395

ODOMETER READING

JOB TYPE

Description : 3P 31.01.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,700.00
Add GST @ 7.000 %		189.00
Total Invoice amount		2,889.00

Issued by : CHEWBEELENG 09.02.2018 12:12:21
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

11) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
12) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
13) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE) PERIOD OF DEFAULT.
14) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Our Ref: CT18010948

Date: 09 February 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 31/01/2018 @ 11:15 hrs
ALONG PIE TWDS AIRPORT B4 KALLANG WAY EXIT
INVOLVING GBD5097T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4396G** (the "Taxi"). The Taxi was hired to **ABDUL RASHID B FAZAL KARIM IC NO S1115131J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$98.25 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurer**Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name**

GBD5097T 31 Jan 2018 / 11:15:00 Successful

C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

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