

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 7 June, 2018 9:32 AM
To: Vic (LKKAUTO); Admin A; Asher Sng (LKKAUTO); Shirley Hiew (LKK Auto)
Cc: Irene Tay; Hsiao Tong (LKKAUTO); Chee So Chow; Alfred Toh
Subject: RE: <SEEK MANDATE> RE: CTP REF NO. SNM18D00582C02/7; LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

LKK REF NO. CC3/CTI18002006/K1HS3
CTI REF NO. SNM 18D00582C02/7 (GBD5097T)

Dear Vic

Contents of your email duly noted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, June 06, 2018 5:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: CTP REF NO. SNM18D00582C02/7; LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

Dear Alfred,

We refer to your below email.

Please be informed that we had settled the matter with TP claimant at a global sum of **\$3,190.00 (all in).**

We will forward all relevant documents to your good office once available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Wednesday, 30 May, 2018 2:46 PM

To: Vic (LKKAuto); Admin A; Asher Sng (LKKAuto); Shirley Hiew (LKK Auto)

Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAuto); Chee So Chow

Subject: RE: <SEEK MANDATE> RE: CTP REF NO. SNM18D00582C02/7; LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

LKK REF NO. CC3/CTI18002006/K1HS3

CTI REF NO. SNM 18D00582C02/7 (GBD5097T)

Dear Vic

We refer to your email of 26 March 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,192.99.

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, March 26, 2018 2:24 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: <SEEK MANDATE> RE: CTP REF NO. SNM18D00582C02/7; LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

CTI REF – SNM18D00582C02

LKK REF – CC3/CTI18002006/K1hs3

Dear Irene,

ACCIDENT INVOLVING VEHICLES GBD 5097T (OI) AND SHA 4396G (TP) ON 31/01/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended the TP vehicle.

We tried to contact the Insured company but managed to talk to the Insured driver's wife on 21/02/2018. She was informed about the TP claim, liability and agreed to settle. No feedback from OI/OID till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,472.79	\$ 2,889.00
Loss of Rental (\$98.25 x 3 days)	\$ 294.75	\$ 196.50 (\$98.25 x 2 days)
Loss of Income (\$80 x 3 days)	\$ 240.00	\$ 100.00 (\$50 x 2 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 7,015.03	\$ 3,192.99

Breakdown of days is as follows:

Recommended Days	2 days
TOTAL	2 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shirley Hiew (LKK Auto)

Sent: Monday, 5 February, 2018 12:01 PM

To: Irene Tay; claimsdept@sg.cntaiping.com; Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: FW: CTP REF NO. SNM18D00582C02 LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

Dear Irene,

Thanks and received

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Monday, 5 February 2018 9:33 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: CTP REF NO. SNM18D00582C02 LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

Dear [Shirley](#),

We refer to the above matter and your email dated 01 February 2018.

Enclosed herewith our insured GIA Report and letter to our insured for your attention.

Regards,

Irene Tay

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
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Springleaf Tower,
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389-6192
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