

## Vic (LKKAUTO)

---

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 30 May, 2018 2:46 PM  
**To:** Vic (LKKAUTO); Admin A; Asher Sng (LKKAUTO); Shirley Hiew (LKK AUTO)  
**Cc:** Irene Tay; Alfred Toh; Hsiao Tong (LKKAUTO); Chee So Chow  
**Subject:** RE: <SEEK MANDATE> RE: CTP REF NO. SNM18D00582C02/7; LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

**LKK REF NO. CC3/CTI18002006/K1HS3**  
**CTI REF NO. SNM 18D00582C02/7 (GBD5097T)**

Dear Vic

We refer to your email of 26 March 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,192.99.

We await your payment advice to enable Irene to act accordingly.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #16-00 Springleaf Tower Singapore 079909**  
**DID: +65 6389 6183**  
**FAX: +65 6224 7478/6224 7175**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**  
**[www.sg.cntaiping.com](http://www.sg.cntaiping.com)**



**Disclaimer :**

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Monday, March 26, 2018 2:24 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Shirley Hiew (LKK AUTO) <ShirleyHiew@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**Subject:** <SEEK MANDATE> RE: CTP REF NO. SNM18D00582C02/7; LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

**CTI REF – SNM18D00582C02**  
**LKK REF – CC3/CTI18002006/K1hs3**

Dear Irene,

ACCIDENT INVOLVING VEHICLES GBD 5097T (OI) AND SHA 4396G (TP) ON 31/01/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended the TP vehicle.

We tried to contact the Insured company but managed to talk to the Insured driver's wife on 21/02/2018. She was informed about the TP claim, liability and agreed to settle. No feedback from OI/OID till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,472.79	\$ 2,889.00
Loss of Rental (\$98.25 x 3 days)	\$ 294.75	\$ 196.50 (\$98.25 x 2 days)
Loss of Income (\$80 x 3 days)	\$ 240.00	\$ 100.00 (\$50 x 2 days)
LTA Search Fee	\$ 7.49	\$ 7.49
<b>TOTAL</b>	<b>\$ 7,015.03</b>	<b>\$ 3,192.99</b>

Breakdown of days is as follows:

Recommended Days	2 days
<b>TOTAL</b>	<b>2 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 5 February, 2018 12:01 PM  
**To:** Irene Tay; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Vic (LKKAuto)  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** FW: CTP REF NO. SNM18D00582C02 LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

Dear Irene,

Thanks and received

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]  
**Sent:** Monday, 5 February 2018 9:33 AM  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Subject:** CTP REF NO. SNM18D00582C02 LKK REF NO. CC3/CTI18002006/K1HS3 - ACCIDENT INVOLVING GBD5097T AND SHA 4396G ON 31 JANUARY 2018

Dear Shirley,

We refer to the above matter and your email dated 01 February 2018.

Enclosed herewith our insured GIA Report and letter to our insured for your attention.

Regards,

**Irene Tay**  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3, Anson Road, #16-00  
Springleaf Tower,  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389-6192  
Fax: 6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Email: [irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---